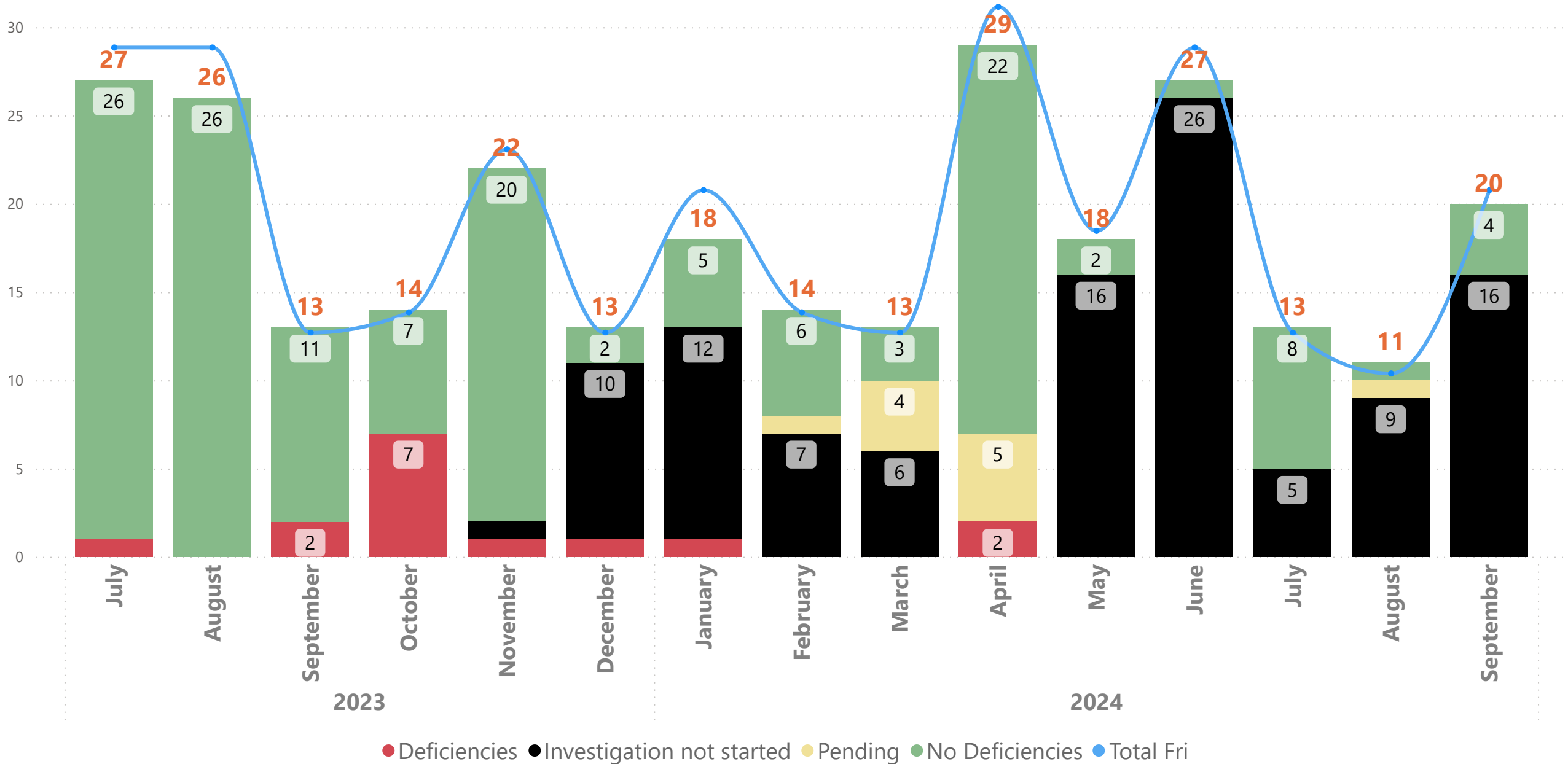


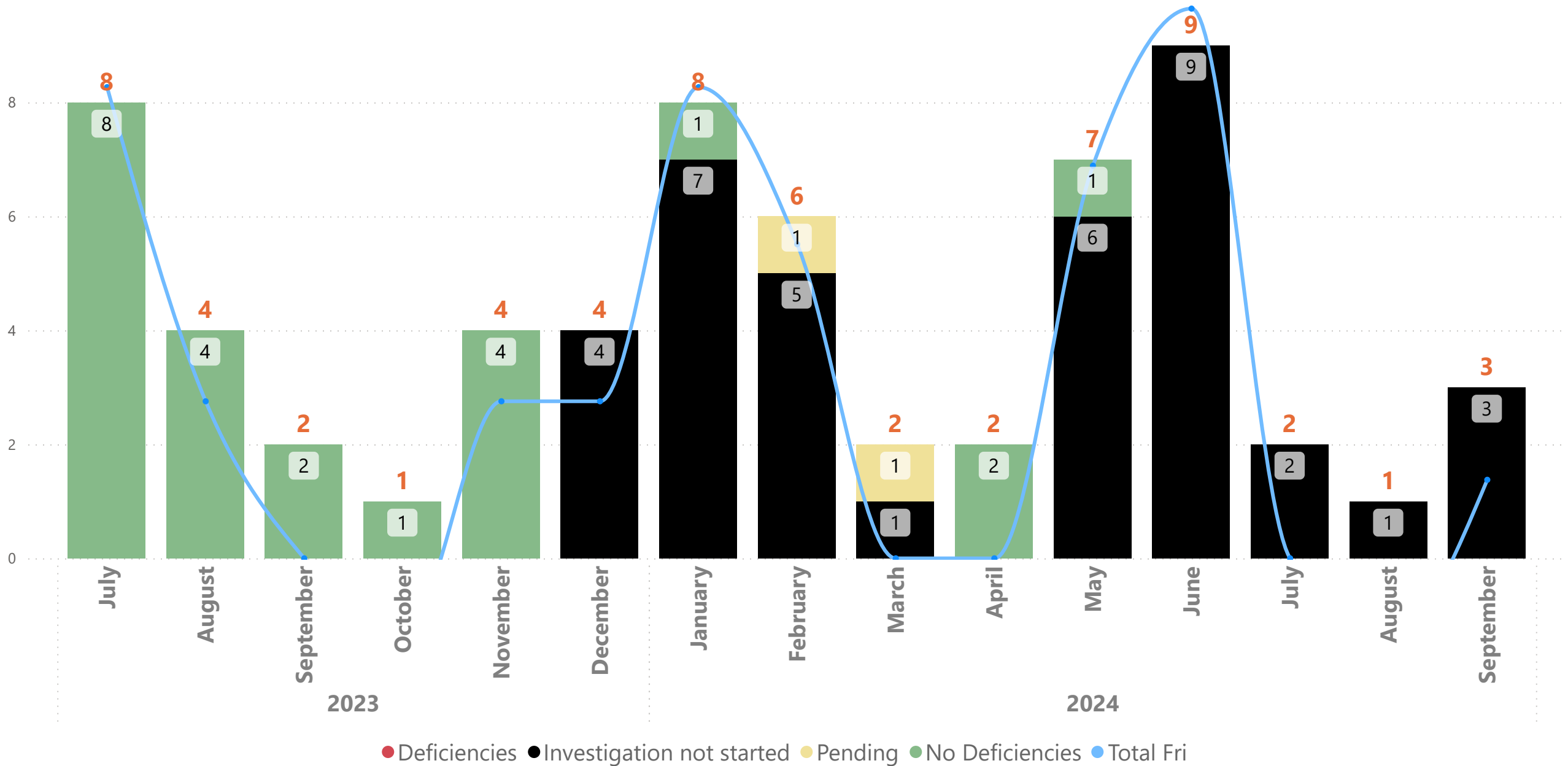


ITEM	DISCUSSION
<b>FACILITY REPORTED INCIDENTS (FRI)</b>	<p><b>During September 2024, LHH submitted a total of 16 Facility Reported Incidents (FRIs) to CDPH. The FRIs include allegations of abuse, adverse events, and other reportable incidents.</b></p> <p><b>September 20 cases (16 FRIs and 4 Anonymous Complaints)</b> (16 out of 16 FRI cases, investigation not started by CDPH)</p> <ul style="list-style-type: none"> <li>• 11 Allegations of Abuse               <ul style="list-style-type: none"> <li>○ Resident to Resident 6 (6 investigations not started by CPDH)</li> <li>○ Staff to Resident: 3 (3 investigations not started by CPDH)</li> <li>○ Injury of Unknown Origin: 1 (1 investigation not started by CPDH)</li> </ul> </li> <li>• 1 Theft/fiduciary abuse               <ul style="list-style-type: none"> <li>○ Other to Resident: 1 (1 investigation not started by CPDH)</li> </ul> </li> <li>• 2 Adverse events               <ul style="list-style-type: none"> <li>○ Major Injury: 2 (2 investigations not started by CPDH)</li> </ul> </li> <li>• 2 Others               <ul style="list-style-type: none"> <li>○ Disease Outbreak (Shigatoxin) 1 (1 investigation not started by CPDH)</li> <li>○ Fire Door Malfunction 1 (1 investigation not started by CPDH)</li> </ul> </li> <li>• 4 Anonymous Complaints (2 Verbal no deficiency on exit conference)</li> </ul>
<b>SURVEY UPDATES</b>	<b>None.</b>
<b>PLAN OF CORRECTION UPDATES/REPORTING</b>	<b>None.</b>
<b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b>	<b>None.</b>
<b>ONGOING SITE VISITS</b>	<ol style="list-style-type: none"> <li><b>1. Site visit on 9/5/24</b> <ul style="list-style-type: none"> <li>• One CDPH surveyor conducted their investigation for –               <ul style="list-style-type: none"> <li>○ <b>Four Anonymous Complaints</b></li> <li>○ Preliminary outcome of no deficiencies for all anonymous complaints.</li> </ul> </li> </ul> </li> <li><b>2. Site visit on 9/27/24</b> <ul style="list-style-type: none"> <li>• Two CDPH surveyors issued 4 Class B citations for –               <ul style="list-style-type: none"> <li>○ 3 FRIs and 1 anonymous complaint.</li> <li>○ Deficiencies were previously noted. Plans of correction were previously submitted and approved by CDPH.</li> </ul> </li> </ul> </li> </ol>
<b>PENDING SITE VISITS</b>	<b>108 FRIs pending without document request or call/visit.</b>

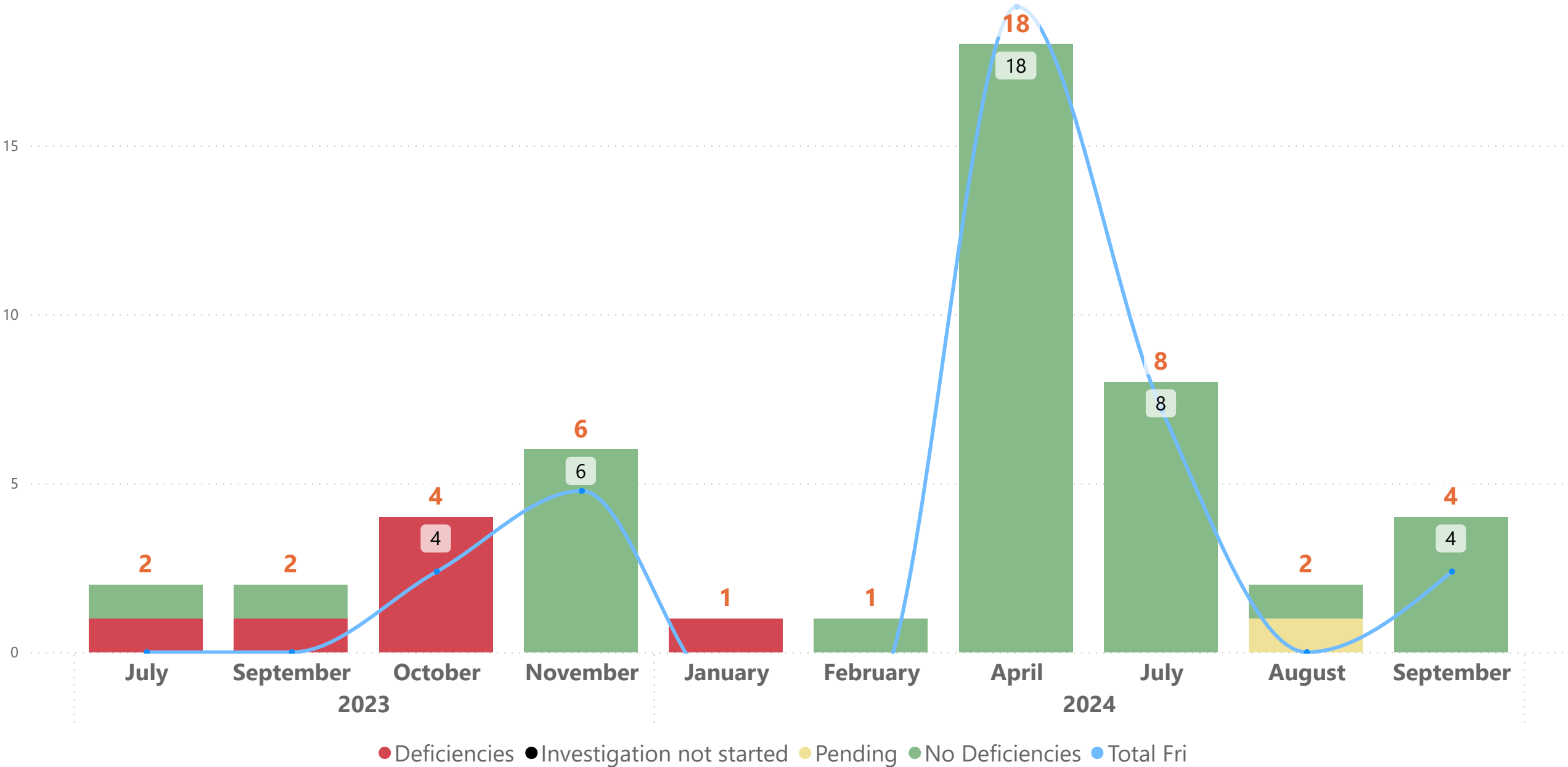
# Outcome of FRIs FY 23-34 and FY 24-25



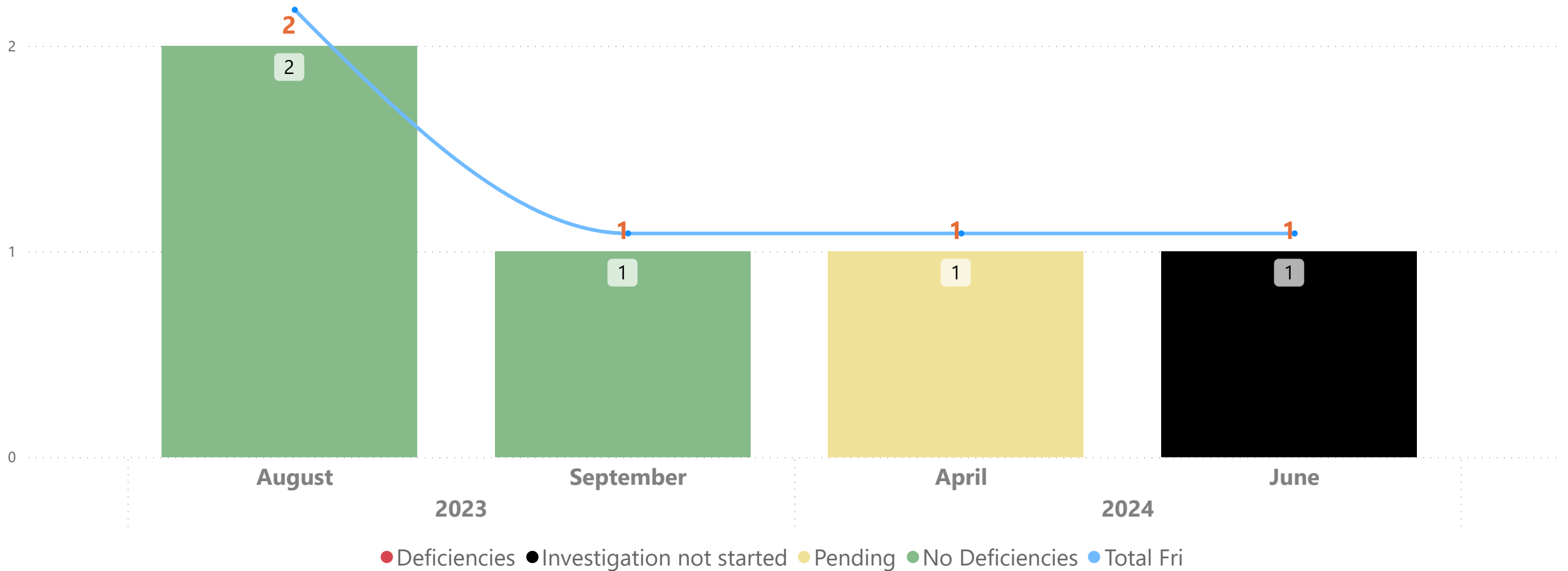
# Staff to Res Abuse FY 23-24 and FY 24-25



# Anonymous Complaints FY 23-24 and FY 24-25



# Staff to Res Theft FY 23-24 and FY 24-25



## All FRIs: Outcome Summary

<b>Year</b> ▲	<b>No Deficiencies</b>	<b>Deficiencies</b>	<b>Pending</b>	<b>Investigation not started</b>	<b>%No deficiency</b>
2023	92	12		11	88%
2024	52	3	11	97	95%
<b>Total</b>	<b>144</b>	<b>15</b>	<b>11</b>	<b>108</b>	<b>91%</b>

### Staff To Resident Abuse: Outcome Summary

Year	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	19			4	100%
2024	4		2	34	100%
<b>Total</b>	<b>23</b>		<b>2</b>	<b>38</b>	<b>100%</b>

### Anonymous Complaints: Outcome Summary

Year	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	8	6			57%
2024	32	1	1		97%
<b>Total</b>	<b>40</b>	<b>7</b>	<b>1</b>		<b>85%</b>