

**I. PENDING SURVEYS**

<b>Survey</b>	<b>Frequency</b>	<b>Anticipated Timeframe</b>
CMS Outpatient Dialysis Recertification	Annual	Unannounced anytime
CDPH 4A Licensing	Triennial	Unannounced anytime
CDPH General Acute Care Hospital Licensing	Triennial	Unannounced anytime
CDPH 4A revisit	Once	Unannounced before October 19, 2024
<i>CARF OTOP Accreditation Survey</i>	<i>Triennial</i>	<i>Scheduled October 2-4, 2024</i>
<i>AVON Joint State and FDA/MQSA Survey</i>	<i>Annual</i>	<i>Scheduled October 7, 2024</i>

**II. SURVEY ACTIVITY**

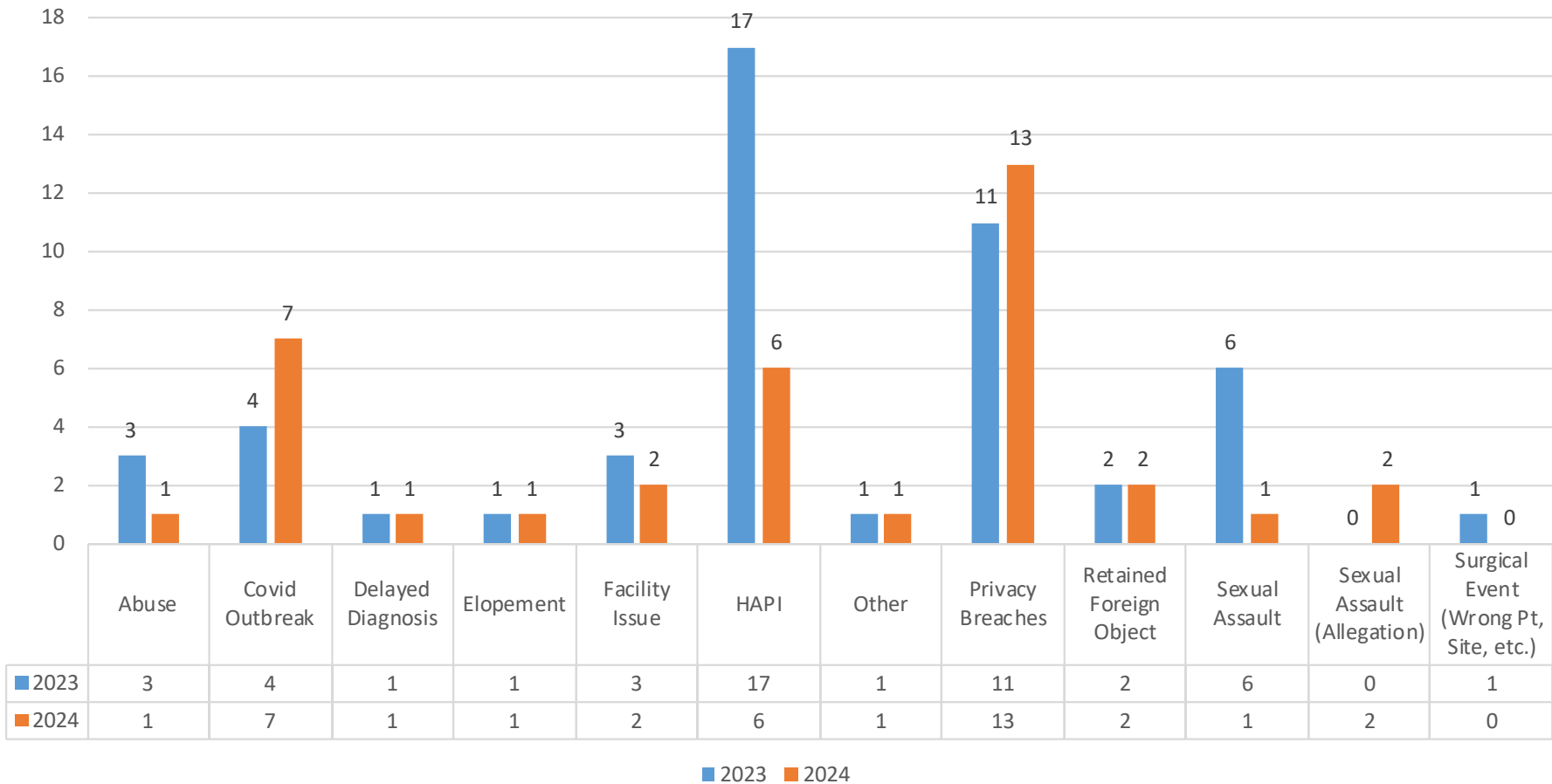
<b>Survey Date</b>	<b>Agency / Survey</b>	<b>Location Surveyed</b>	<b>Details</b>
9/13/24	CDPH Complaint Investigation	4A SNF	Initiation of complaint investigation regarding patient discharge. The complaint was found to be unsubstantiated and closed without deficiency.
9/18/24	Department of Social Services (DSS) Annual Survey	BHC RCFE	Annual survey of Residential Care for the Elderly (RCFE). No findings identified.
9/23/24	CMS Life Safety Code (LSC) Validation Survey	4A SNF	CMS Life Safety Code (LSC) inspector conducted validation visit following CDPH 4A re-certification. No findings identified.
9/25/24	CalOSHA Inspection	PES/ED	CalOSHA inspector initiated complaint investigation. This investigation is ongoing including production of document requests and staff interviews. No findings identified thus far.

**III. PLANS OF CORRECTION SUBMITTED**

<b>Survey (year) or Event (date of incident)</b>	<b>Findings Requiring Monitoring included:</b>
N/A	N/A

**IV. CDPH CASES – Facility Reported Events**

2023 - 2024 CDPH Facility Reported Events as of 9/30/24  
 Yearly Totals: 2023 - 50, 2024 YTD - 37



**4 Privacy Breaches, 2 HAPIs, and 1 Sexual Assault Allegation reported in September 2024**

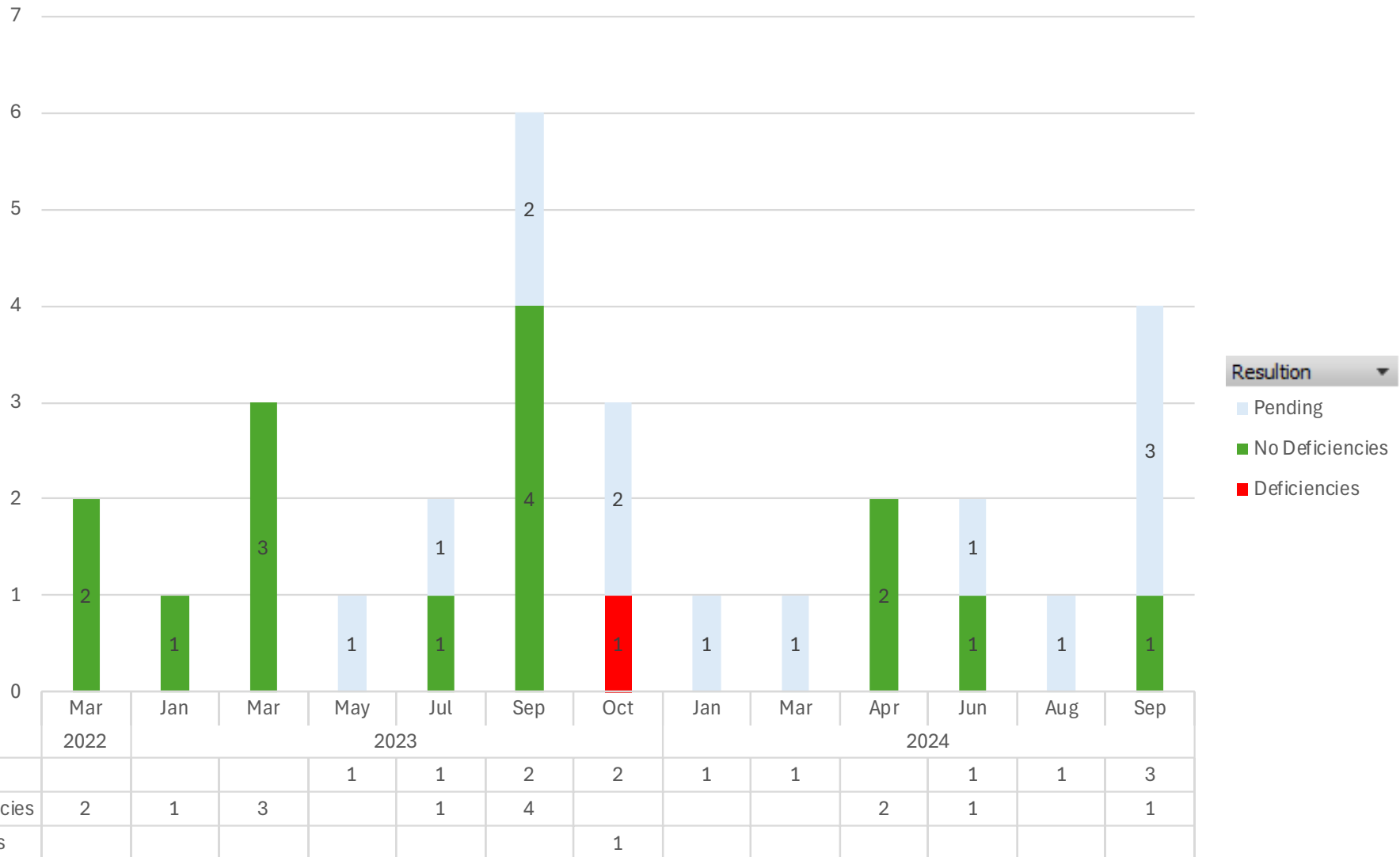


**V. PLAN OF CORRECTION MONITORING DATA**

Please see PIPS minutes for monitoring data. As of 9/30/24, 75 of 82 findings from the Joint Commission Hospital and NCC survey, 8 of 16 findings from the Inpatient Psychiatry Complaint Validation survey, and 1 of 4 findings from the 4A Life Safety Code Survey have successfully completed the corrective action monitoring phase, if required. All corrective actions requiring monitoring from the 4A Annual Recertification Survey and Joint Commission Lab Survey continued to be monitored.

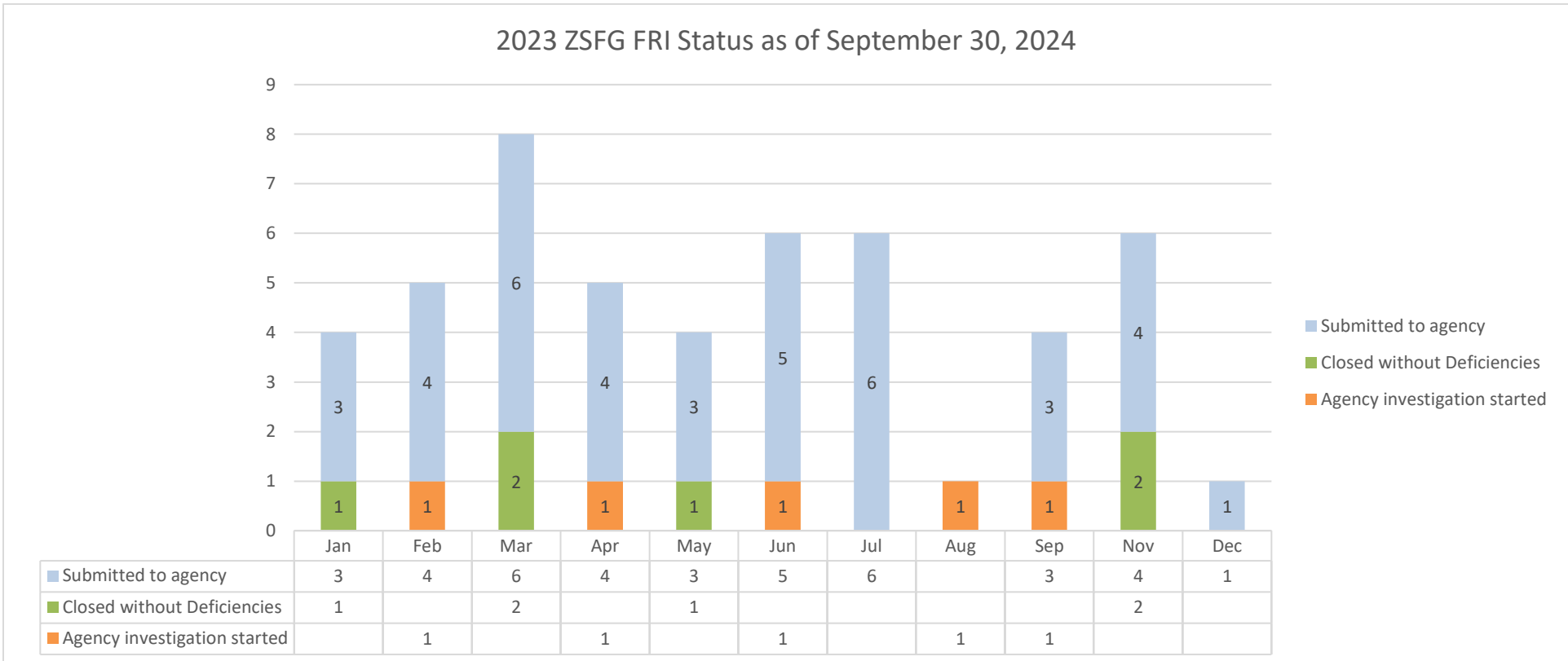
**VI. COMPLAINT DATA**

ZSFG CDPH Anonymous Complaint Investigations  
January 1, 2023 - September 30, 2024



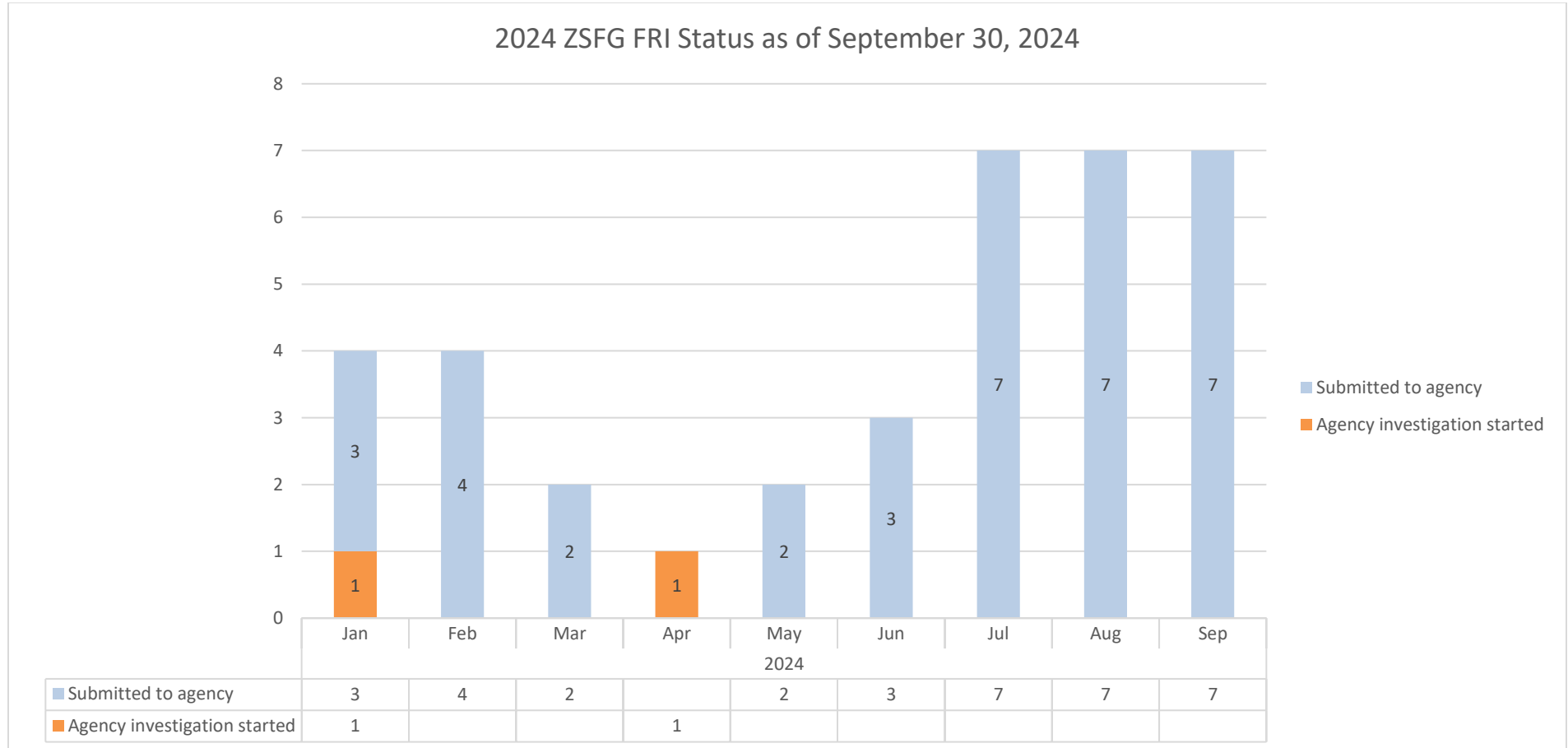
**VII. FACILITY REPORTED INCIDENT DATA**

**2023 CDPH Facility Reported Incident (FRI) Summary:**



<b>Total Reported FRIs</b>	<b>FRIs Pending CDPH Initiation</b>	<b>CDPH Investigation Started</b>	<b>Closed without Deficiencies</b>	<b>Closed with Deficiencies</b>
<b>50</b>	<b>39</b>	<b>5</b>	<b>6</b>	<b>0</b>

**2024 CDPH Facility Reported Incident (FRI) Summary:**



Total Reported FRIs	FRIs Pending CDPH Initiation	CDPH Investigation Started	Closed without Deficiencies	Closed with Deficiencies
<b>37</b>	<b>35</b>	<b>2</b>	<b>0</b>	<b>0</b>