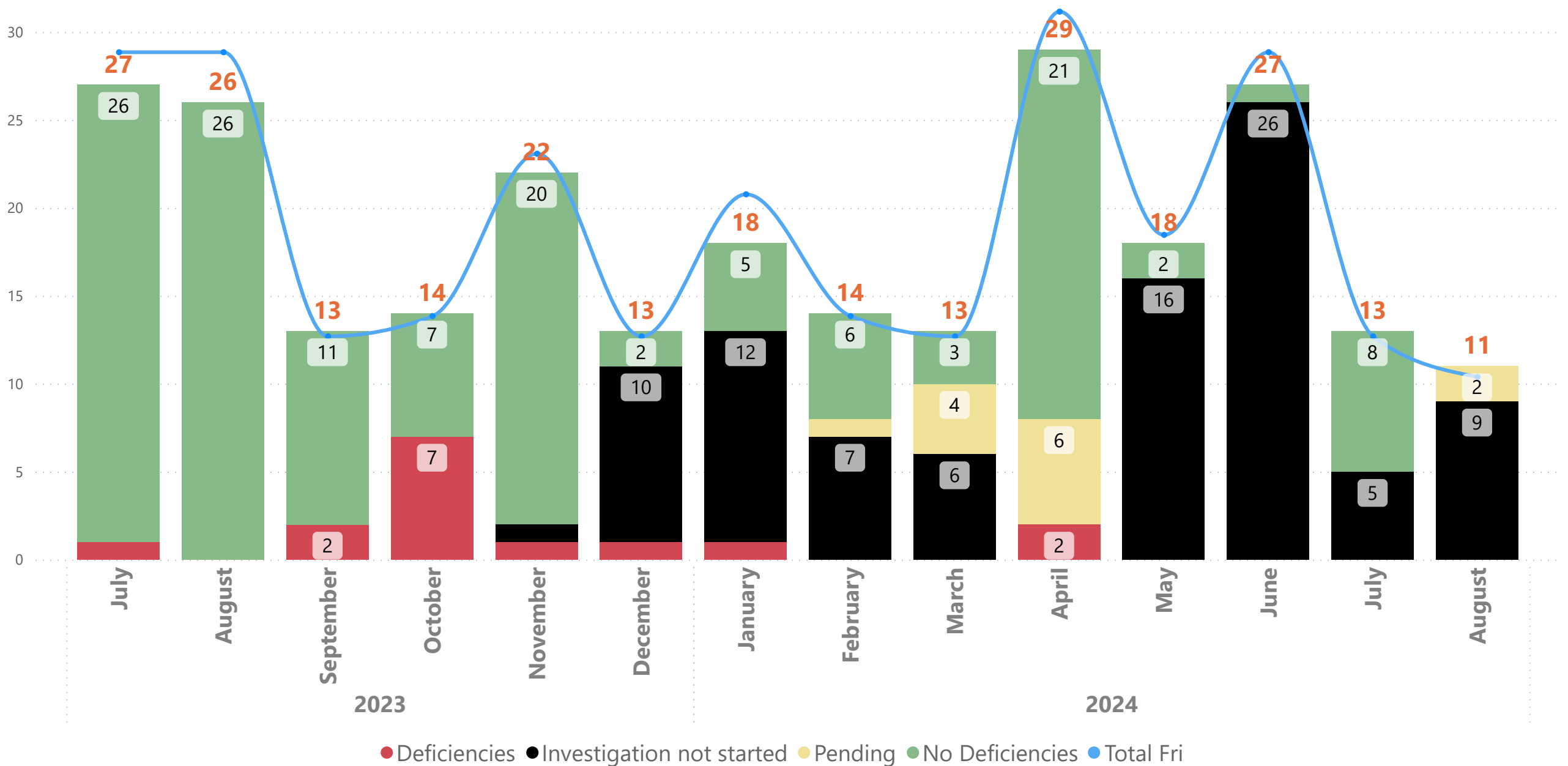


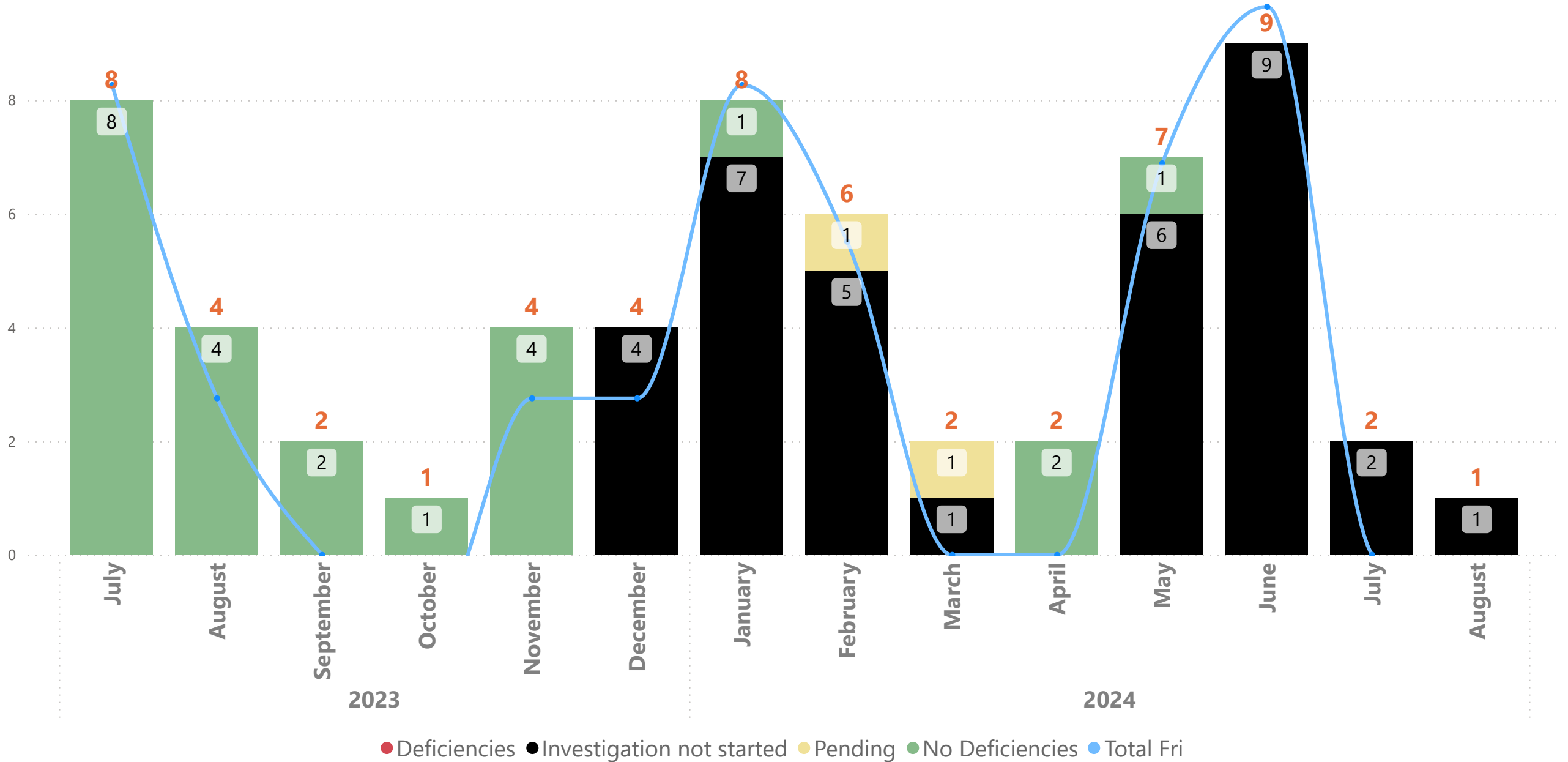


ITEM	DISCUSSION
<p>FACILITY REPORTED INCIDENTS (FRI)</p>	<p>During August 2024, LHH submitted a total of 9 Facility Reported Incidents (FRIs) to CDPH. The FRIs include allegations of abuse, adverse events, and other reportable incidents. There were 2 Anonymous Complaints investigated by CDPH during their August 2024 site visits.</p> <p>August 11 cases (9 FRIs and 2 Anonymous Complaints) (9 out of 9 FRI cases, investigation not started by CDPH)</p> <ul style="list-style-type: none"> • 4 Allegations of Abuse <ul style="list-style-type: none"> ○ Staff to Resident: 1 (1 investigation not started by CPDH) ○ Injury of Unknown Origin: 2 (2 investigations not started by CPDH) ○ Other to Resident: 1 (1 investigation not started by CPDH) • 1 Theft/fiduciary abuse <ul style="list-style-type: none"> ○ Other to Resident: 1 (1 investigation not started by CPDH) • 2 Adverse events <ul style="list-style-type: none"> ○ Major Injury: 2 (2 investigations not started by CPDH) • 2 Others <ul style="list-style-type: none"> ○ Power Outages: 2 (2 investigations not started by CPDH) • 2 Anonymous Complaints (2 pending outcomes)
<p>SURVEY UPDATES</p>	<p>None.</p>
<p>PLAN OF CORRECTION UPDATES/REPORTING</p>	<p>None.</p>
<p>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</p>	<p>None.</p>
<p>ONGOING SITE VISITS</p>	<ol style="list-style-type: none"> 1. Site visit on 8/16/24 <ul style="list-style-type: none"> • One CDPH surveyor conducted their investigation for – <ul style="list-style-type: none"> ○ One Anonymous Complaint ○ Pending outcome. 2. Site visit on 8/20/24 <ul style="list-style-type: none"> • One CDPH surveyor conducted their investigation for - <ul style="list-style-type: none"> ○ One Anonymous Complaint ○ Pending outcome.
<p>PENDING SITE VISITS</p>	<p>92 FRI pending without document request or call/visit.</p>

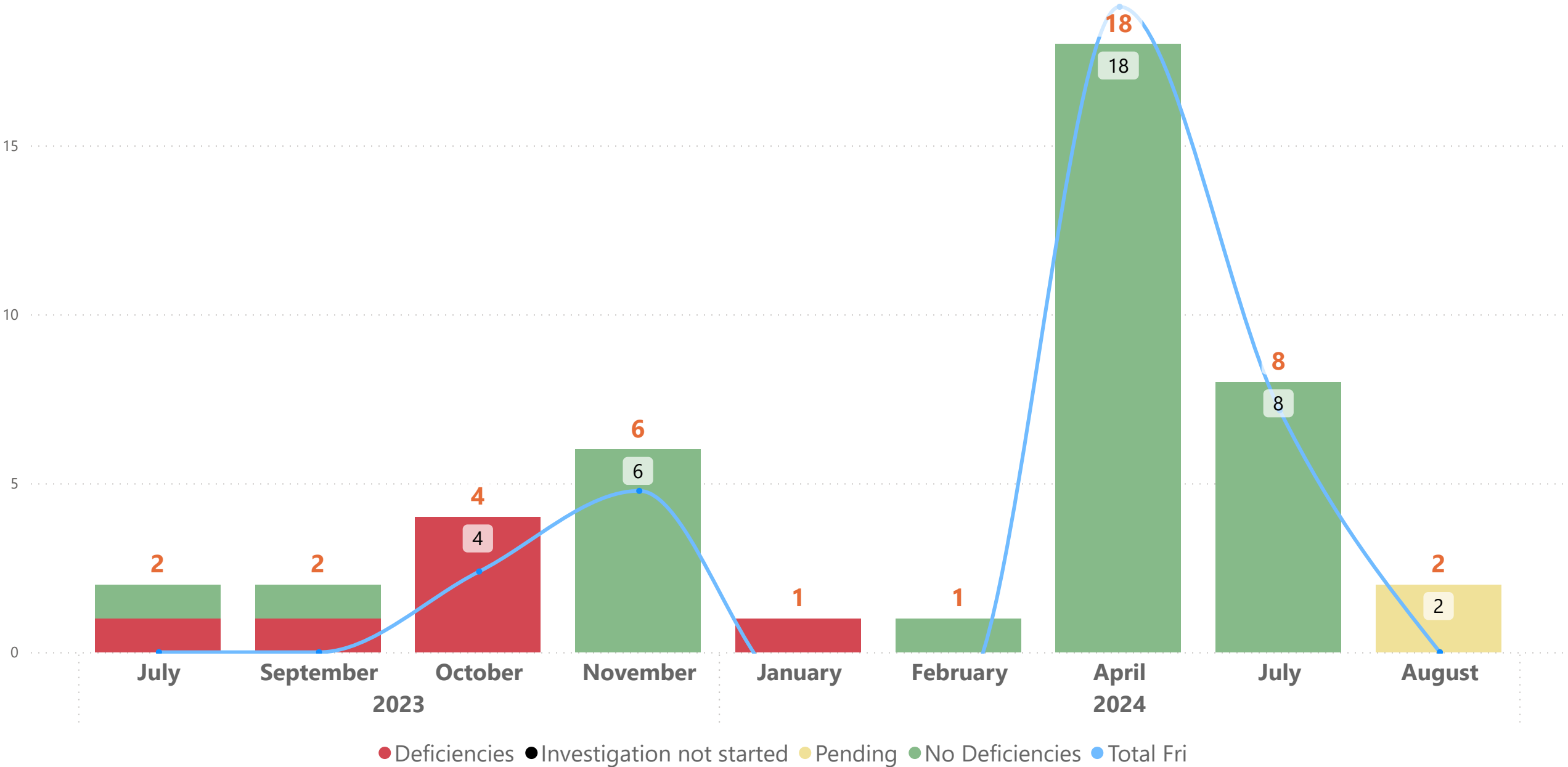
Outcome of FRIs FY 23-34 and FY 24-25



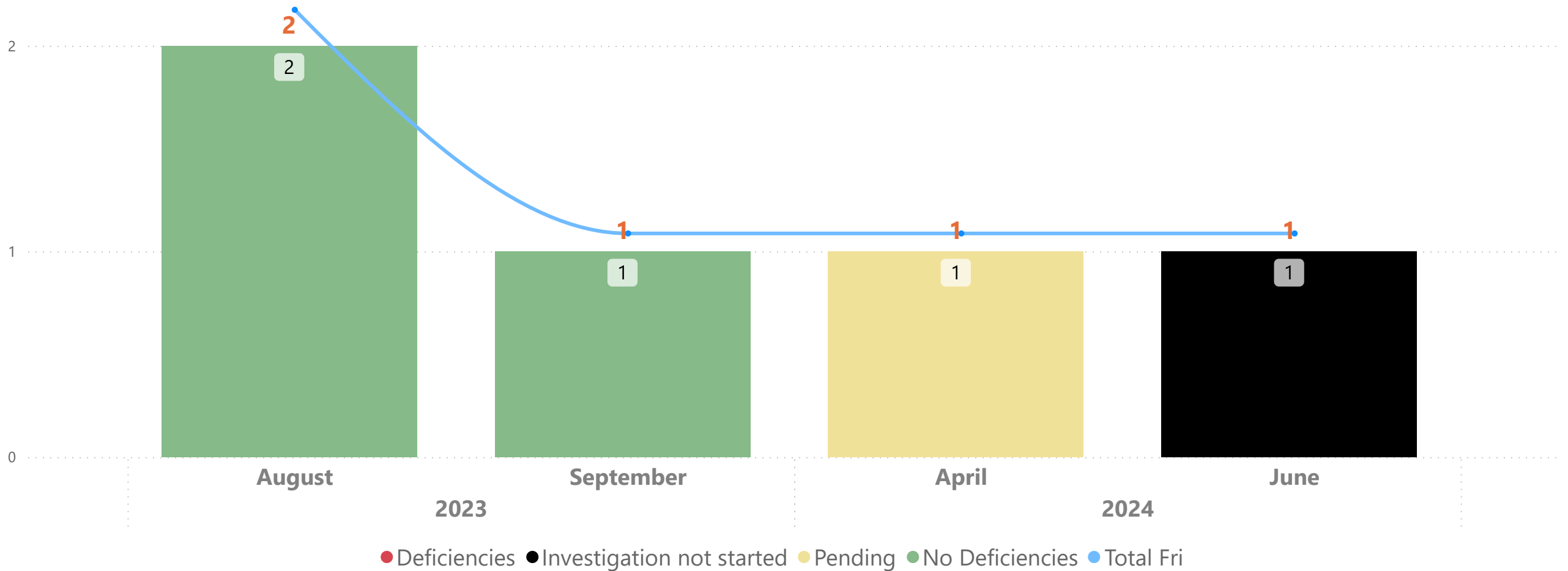
Staff to Res Abuse FY 23-24 and FY 24-25



Anonymous Complaints FY 23-24 and FY 24-25



Staff to Res Theft FY 23-24 and FY 24-25



All FRIs: Outcome Summary

Year ▲	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	92	12		11	88%
2024	46	3	13	81	94%
Total	138	15	13	92	90%

Staff To Resident Abuse: Outcome Summary

Year	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	19			4	100%
2024	4		2	31	100%
Total	23		2	35	100%

Anonymous Complaints: Outcome Summary

Year	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	8	6			57%
2024	27	1	2		96%
Total	35	7	2		83%