

June 4, 2024 Health Commission

Sect.	Agency/ Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments	CID #
BHS	Richmond Area Multi-Services, Inc.									
	RAMS Street Crisis Response Team	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	No	21-22	Program is commended for exceeding its performance objective targets.	20032
	RAMS TAY Leaders Employment Program	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program is commended for exceeding the goals of all the performance objectives.	22767
	RAMS TAY Leaders Certificate Program	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	Program is commended for maintaining an organized electronic administrative binder.	22767
	RAMS Peer Specialist Mental Health Certificate	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program is commended for exceeding all the performance objective targets.	20708
	RAMS Wellness in the Streets WITS	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program is commended for exceeding all three performance objective targets.	20708
	RAMS Peer to Peer Services	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	1 - Unacceptable	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	"Peer to Peer Services" and "Peer to Peer Employment" program names were used simultaneously and interchangeably throughout documentation. BOCC recommends for the program to maintain the naming convention by using programs' listed name in contracts and invoices to reduce confusion and streamline tracking.	20708
	RAMS ICM Transition Support to Outpatient	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program is commended for meeting all the performance objectives.	20708
	RAMS Peer to Peer Linkage	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	Given the challenges of the ongoing COVID-19 pandemic and stress to transition back to in-person services, the program is commended for meeting all the performance objectives.	20708
	RAMS Hire-Ability Janitorial Services	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program is commended for meeting all the performance objectives.	19291
	RAMS Hire-Ability Clerical Mailroom Services	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program is commended for meeting all the performance objectives.	19291
	RAMS Information Technology	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	Given the challenges of COVID-19 pandemic, the program is commended for meeting all the performance objectives.	19291
	RAMS Wellness Centers SF TRACK School-Based Expansion	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program received 100% of compliance for attesting to premises requirements and 100% of compliance for the administrative binder review.	10839
	RAMS Children Outpatient - Managed Care	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	2 - Improvement Needed/Below Standards	No	21-22	The program is commended for successful completion of contracted deliverables.	10839
	RAMS Adult Outpatient Services	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The program is commended for demonstrating proper documentation of new referrals, timely access to care, and medication support.	10838
	RAMS CAAP PAES Counseling Pre-Vocational	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	Yes	21-22	Plan of action issued for failure to obtain fire clearance inspection and proof of valid fire clearance.	17302