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MINUTES

HEALTH COMMISSION FINANCE AND PLANNING COMMITTEE MEETING

Tuesday July 2, 2024 2:00 p.m.

**101 Grove Street, Room 300
San Francisco, CA 94102 & via Webex**

1) Call to Order

Present: Commissioner Cecilia Chung, Chair
Commissioner Tessie Guillermo, Member

Excused: Commissioner Edward Chow, MD, Member

The meeting was called to order at 2:01pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION FINANCE AND PLANNING COMMITTEE MEETING OF JUNE 4, 2024.

Action Taken: The committee unanimously approved the meeting minutes.

3) MONTHLY CONTRACTS REPORT

Michelle Ruggels, SFDPH Business Office Director, presented the item.

Commissioner Comments:

Regarding the UCSF Bridge Clinic contract, Commissioner Guillermo asked for more information regarding the group of that the vendor will be providing support. Emily Raganold, Overdose Prevention Quality and Contracts Manager, stated that the vendor works will all San Francisco hospital emergency departments to identify a clinical champion to help organize the work onsite.

Commissioner Guillermo asked for clarification of the 300 Unduplicated clients listed. Ms. Raganold stated that this is the extra hours the clinic will have to work.

Regarding the San Francisco Study Center contract, Commissioner Guillermo noted that under "Target Population," it lists "DPH staff and." Ms. Ruggels stated that the words "broader community" should have also been listed.

Commissioner Guillermo asked if the expansion of the program is the reason for the increased annual difference. Ms. Ruggels stated that the expansion of the program is the reason for the extension of the contract and increased amount.

Regarding the RAMS contract, Commissioner Guillermo asked for more information regarding the difference in annual amounts of the previous version of the contract versus the current contract. Ms. Ruggels stated that the document should have noted that the original contract was not for a full year; the new contract is for a full year.

Regarding the Triage, LLC; Cross Country Staffing, Inc., Amergis Healthcare, and Aya Healthcare contracts, Commissioner Guillermo asked if the DPH keeps track of the impact of other local hospitals' demand for staffing on the availability of temporary/as-needed staff. Baljeet Sangha, LHH CMS Recertification Co-Incident Commander and Chief Operating Officer, San Francisco Health Network stated the DPH looks at the time it takes from the DPH request for staff until staff is placed and working at the DPH site. He also stated that DPH Nurse leadership is striving to strengthen communications with other local hospitals' nursing leadership to understand local trends and emerging issues that may impact staff requests from these vendors.

Commissioner Guillermo noted that the DPH is attempting to improve the rate of hiring and retaining its own nursing staff. She asked how nursing registry contracts align with this goal. Director Colfax noted that the DPH went from a 12% nursing vacancy rate to almost 0% vacancies and the DPH retention rate is above the industry standard. These registry contracts are needed for flexibility. Mr. Sangha added that the DPH works with its union partners in every step of developing these nursing registry contracts.

Action Taken: The Committee voted unanimously to recommend that that the full Health Commission approve July 2024 Contracts Report.

4) Request for approval of a new Professional Services Agreement with The Gubbio Project to provide a day-time safe sleeping and drop-in site. The total proposed agreement amount is \$5,264,000 which includes a 12% contingency for the term of July 15, 2024 through June 30, 2026 (two years).

Emily Raganold, Overdose Prevention Quality and Contracts Manager, presented the item.

Commissioner Comments:

Commissioner Guillermo asked how long the vendor has been providing these services. Ms. Raganold stated that the organization has been providing services for the past 5 years.

Commissioner Chung asked if showers are included in the services. Ms. Raganold stated that there are no showers provided to participants through this contract.

5) Request for approval of a new agreement with Netsmart Technologies Inc. (Netsmart) to provide maintenance, support and hosting implementation for the Department's Avatar Electronic Health Records System. The total proposed contract amount is \$5,902,426, which includes a 12% contingency for the term of July 1, 2024, through June 30, 2027 (3 years).

Kimberly Voelker, IS Project Director, presented the item.

Commissioner Comments:

Commissioner Chung asked if the DPH is still using AVATAR. Ms. Voelker stated that AVATAR is still used for some individuals with substance use and for some private providers. She noted that code 42CFR, a federal regulation, may give the DPH more opportunity to utilize EPIC to document substance use and services related to substance use. A universal consent may be used for clients with substance use. However, if a client refuses

to sign the universal consent, EPIC cannot be used to record any information related to the individual's substance use.

Commissioner Guillermo asked if there is a new contract because the existing contract is expiring. Ms. Voelker stated that this is correct.

Action Taken: The Committee voted unanimously to recommend that that the full Health Commission approve the contract.

6) Request for approval of a new Professional Services Agreement with Health Management Associates, Inc. for consulting and analytical services on two projects. The total proposed contract amount is \$272,126 which includes a 12% contingency for the term of May 27, 2024 through June 30, 2025 (1 year).

Amy Rankin-Williams, Primary Administrative Analyst, presented the item.

Commissioner Comments:

Commissioner Guillermo asked for clarification in regarding to the DPH role in this contracted service. Ms. Williams stated that the DPH would be the lead, working with other City partners on this work.

Action Taken: The Committee voted unanimously to recommend that that the full Health Commission approve the contract.

7) Request for approval of a New Professional Services Agreement with Health Management Associates, Inc. for as-needed support services to the San Francisco Health Network in establishing and maintaining critical processes related to the recertification of Laguna Honda Hospital. The total proposed contract amount is \$3,237,000 which includes no contingency for the term of July 1, 2024 through June 31, 2025 (1 year).

Baljeet Sangha, Chief Operating Officer, San Francisco Health Network, presented the item.

Public Comment:

Patrick Monette-Shaw made comments and submitted the following summary:

It's troubling this one-year term \$3.24 million contract to help SFHN establish and maintain critical processes related to LHH's recertification is being awarded to the "SECOND-HIGHEST ranked proposer," HMA. Why isn't it being awarded to the highest-ranked proposer? Why is it for SFHN, not LHH? The "Support Contract" request form states HMA is designated "BACKUP CONTRACTOR." Does that suggest another contract is forthcoming for a "PRIMARY PRINCIPAL CONTRACTOR? The purpose statement includes "developing interviewing processes for key leadership positions, and developing a transition plan for LHH post-re-certification. That work was already completed. Missing from the "Purpose" is quarterly CMS regulatory expert evaluations promised to this Commission, which HSAG and Troy Williams presented 4/10/2024 in the 9-step "Sustainability Plan" CMS Quality Conference. HSAG is one of 58 organization CMS designated a "Network of Quality Improvement and Innovation Contractors" as a quality improvement expert. HMA isn't a CMS designated quality improvement organization.

Commissioner Comments:

Commissioner Guillermo asked for more information on what expertise will be needed from the vendor. Mr. Sangha stated that the needs for this contract are based on what recent plans of correction included and the quality improvement work that needs to be sustained at LHH. HMA will work with the new LHH leadership and the LHH Incident Command leaders to determine the work needed.

Commissioner Guillermo asked if HMA will assist LHH with new survey findings and new plans of correction that are needed. Mr. Sangha stated that HMA may be used to assist LHH in these scenarios.

Commissioner Guillermo stated that she is not sure how common it is for a facility to have both skilled nursing beds and acute hospital beds. She asked if HMA has experience working with another facility that has this situation. Ms. Sangha stated that HMA has also worked with the Alameda County Health System, which also has skilled nursing and acute beds.

Commissioner Guillermo asked if there will be an assessment in regard to what work will be assigned to HMA. Mr. Sangha stated that the team is striving to ensure fiduciary investments are productive and will help sustain LHH in good regulatory standing. He added that HMA was chosen from a competitive bidding process.

Commissioner Chung noted that the address of the vendor is Michigan and that they have 30 locations; she asked if they have an office in San Francisco. Mr. Sangha stated that HMA has an office in San Francisco.

Action Taken: The Committee voted unanimously to recommend that that the full Health Commission approve the contract.

8) EMERGING ISSUES

This item was not discussed.

9) PUBLIC COMMENT

There was no public comment.

10) ADJOURNMENT

The meeting was adjourned at 2:47pm.