



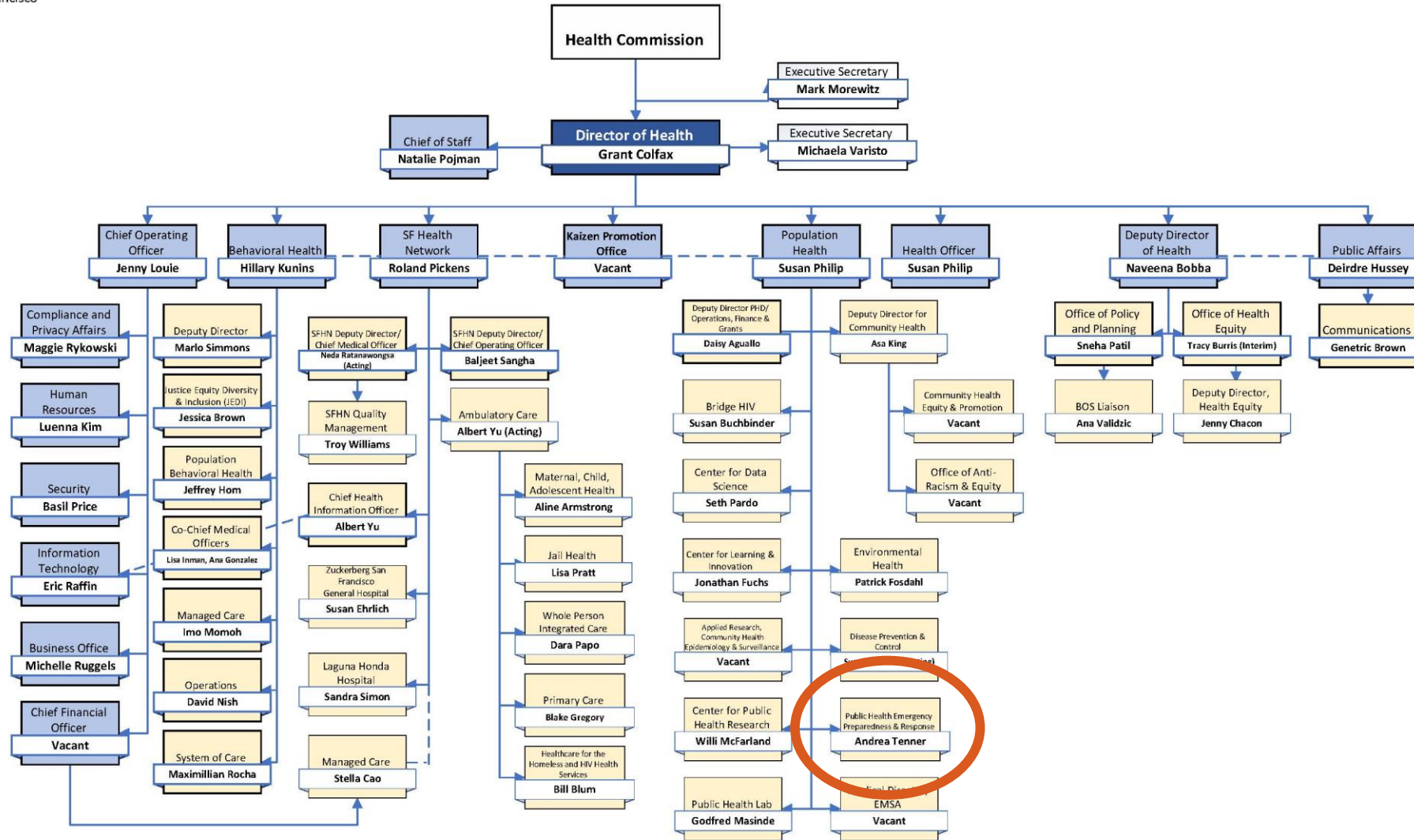
# PUBLIC HEALTH EMERGENCY PREPAREDNESS AND RESPONSE UPDATE



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Director  
August 20, 2024



**POPULATION HEALTH DIVISION**  
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

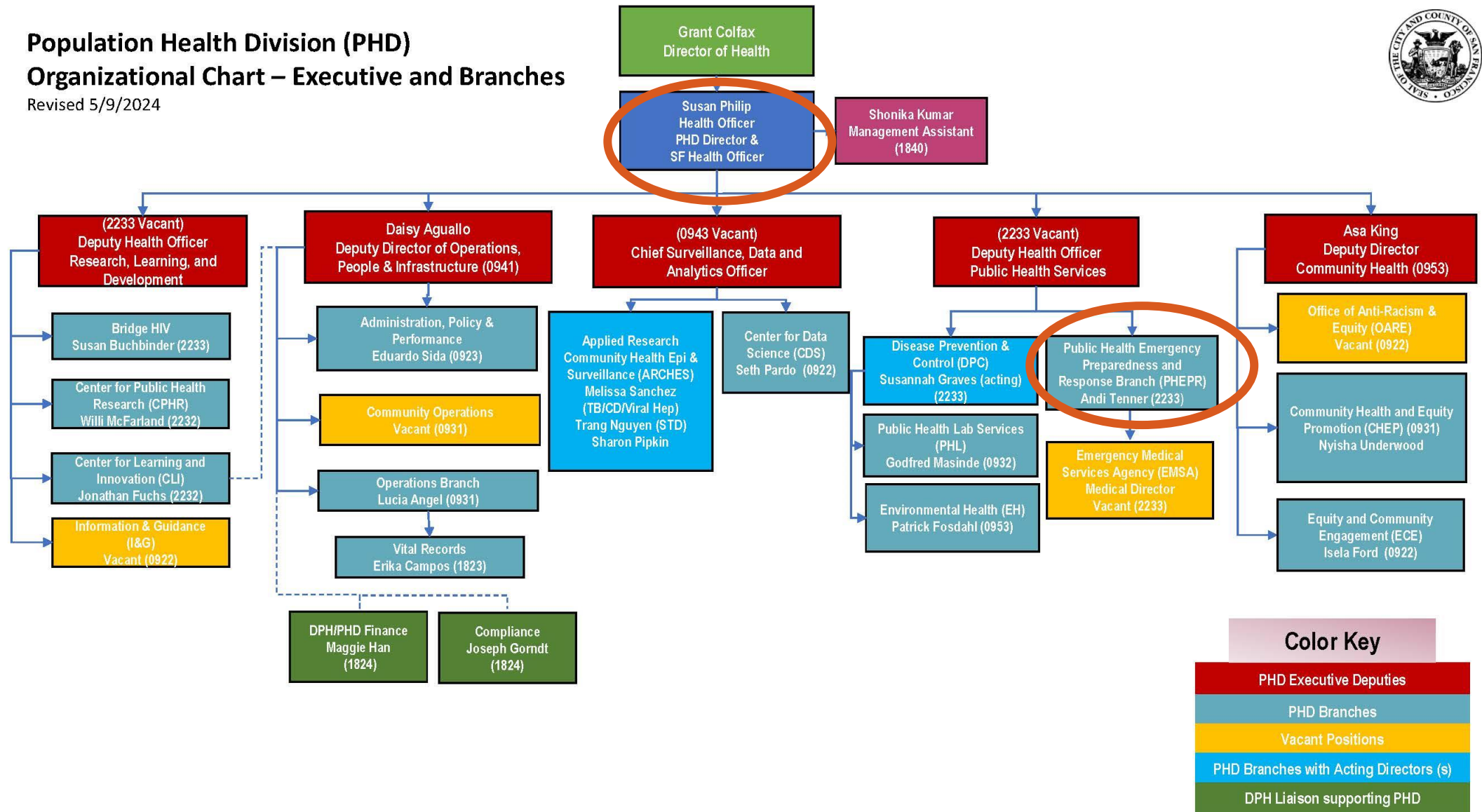






# Population Health Division (PHD) Organizational Chart – Executive and Branches

Revised 5/9/2024



**Color Key**

- PHD Executive Deputies
- PHD Branches
- Vacant Positions
- PHD Branches with Acting Directors (s)
- DPH Liaison supporting PHD



# PHEPR Mission and Vision

## ■ Mission

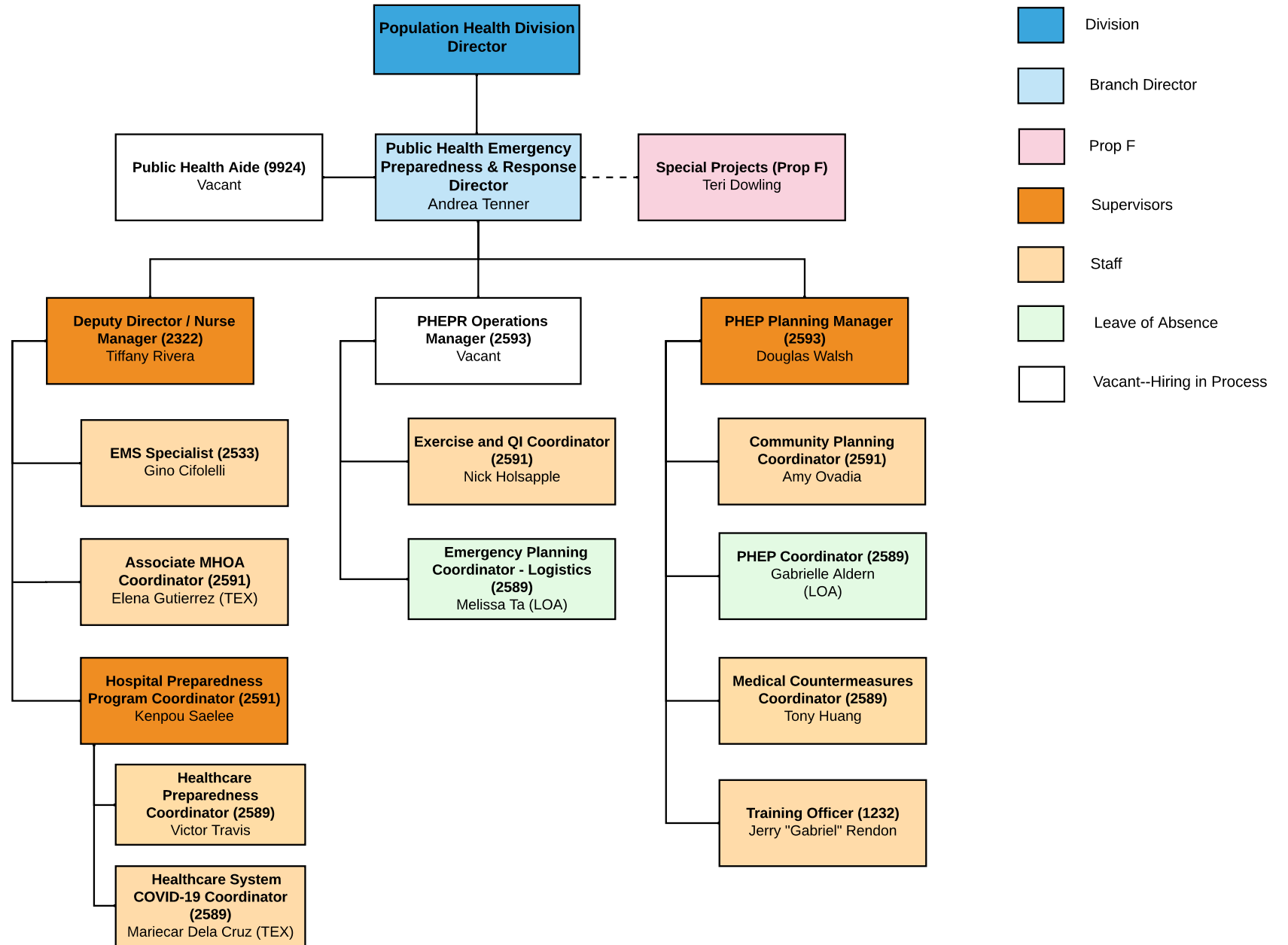
- Through citywide partnerships, PHEPR will coordinate evidence-based disaster mitigation processes to protect health and cultivate resiliency with an equity and community-based approach.

## ■ Vision

- To be a trusted partner that fosters a robust preparedness culture and response capacity with a focus on vulnerable populations. We will accomplish this by developing preparedness champions and emergency response leaders, designing a public health emergency response structure through targeted workforce development, evidence-based planning, preparedness education, training, and practiced response.



# Where we were...



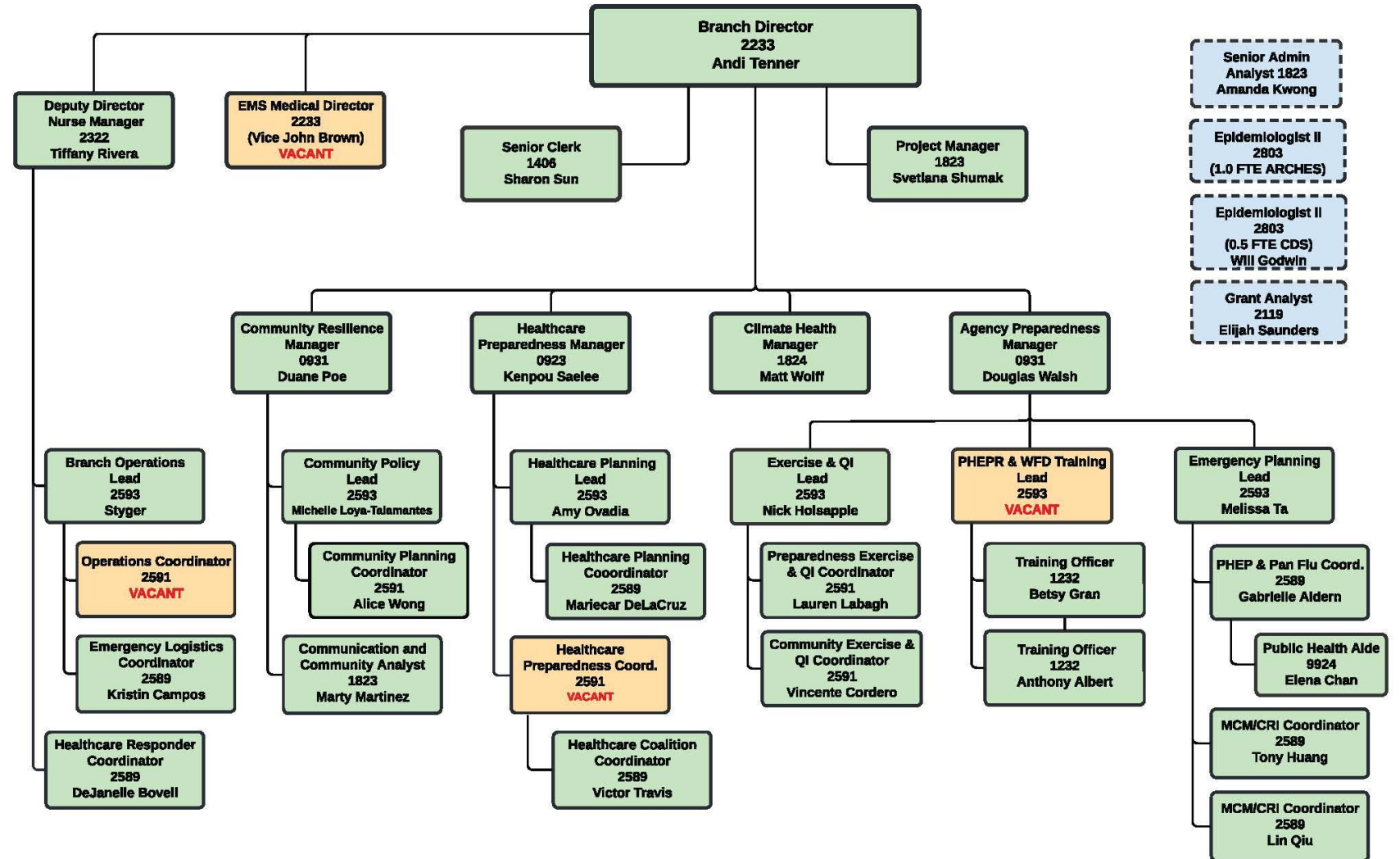
# Where we are...



Updated 07.08.24

## PHEPR Organizational Chart FY24-25

Managing: \_\_\_\_\_  
 Supervising: \_\_\_\_\_  
 Position # = New Branch Job Rec



- Senior Admin Analyst 1823  
Amanda Kwong
- Epidemiologist II 2803  
(1.0 FTE ARCHES)
- Epidemiologist II 2803  
(0.5 FTE CDS)  
Will Godwin
- Grant Analyst 2119  
Elijah Saunders



# Major Accomplishments

(While we were hiring)



# Laguna Honda Recertification Support

- PHEPR staff deployed to build LHH's Emergency Operations Program
  - Completed 3 State/Federal surveys with 0 negative findings







# Drug Market Agency Coordinating Center (DMAACC)

- Served as DPH Lead for the initial coordination
  - Helped coordinate between Behavioral Health Services, Jail Health, hospitals and other City-Wide programs







# APEC 2023 SAN FRANCISCO

## Asian Pacific Economic Cooperation (APEC) Summit



- Designated a National Special Security Event (NSSE)
- Led the Health component of planning efforts
- The playbook we developed is now being used as the standard for all future NSSEs.



APEC 2023  
SAN FRANCISCO



# Operation Encore



- "Full scale" exercise to test San Francisco's ability to manage an overwhelming hospital surge
- Involved over 400 "patients" (>20% of SF's licensed hospital bed capacity)
- Planning team:
  - 35 Exercise planners from over 17 agencies



# Operation Encore

- Over 200 "Players"
  - 85 exercise support staff
  - 120 fully-moulaged volunteers
- 12 sites
- Largest Exercise in SF in the past 20 years







# Operation Encore

# Staffing Contingency Planning

- Led the Incident Management Team
- Updated Continuity of Operations Plans for every branch of DPH
- Developed an essential staffing dashboard that can be used in any emergency





# Community Health Resilience Team

- Fully staffed!
- Updated and expanded communications list to include over 600 agencies
- Participated in 4 community events
- Implementing the Visitacion Valley/Sunnydale Community Resilience Pilot Program
  - Partnering with Samoan Community Development Corp in Sunnydale



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# Additional Accomplishments



# Highlights

- Managed 12 climate activations
- Launched a new Healthcare Coalition Outreach Program
- Developed and delivered 30 projects, including 16 trainings and 14 emergency exercises
- Developed a PHEPR 24/7 Duty Officer Program and Response Team
- Moving Climate Health to PHEPR
- Absorbed the Medical Health Operation Area Coordinator (MHOAC) program and established a Committee in partnership with the SF Emergency Medical Services Agency
- Implemented a Staff Development Program





# Challenges



Healthcare Preparedness funding has been delayed by the Federal Government, anticipate release of the grant requirements in October



Working with new staff to get them oriented to public health emergency preparedness and response and revisiting our strategic plan to update with our new structure



We have addressed approximately 140 of over 420 identified performance improvement items over the past 4 years.

We conduct after action reports after every activation or drill to identify improvement items quickly, but correcting the items takes time



## Future Plans

- Continue to work on Improvement Plan items
- Update our Hazard Response Planning
- Strengthen DPH's capacity for response through workforce development
- Continue to build relationships with Community members
- Integrate Climate Health into Emergency Preparedness and Response Planning
- Support Climate Health Mitigation Initiatives





# THANK YOU!

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