



Shireen McSpadden, Executive Director

London Breed, Mayor

July 30, 2024

Ellen Hammerle
Executive Director
Catholic Charities
990 Eddy St., San Francisco, CA 94109

Subject: Final Status Letter for Catholic Charities for FY23-24

List of Contracts Reviewed:

Department	Contract Name
Human Services Agency	Aging & Disabilities Resource Center (ADRC) FY20-24
Human Services Agency	Adult Day Program (ADP) for Older Adults and Adults with Disabilities FY21-24
Human Services Agency	Case Management FY23-27
Human Services Agency	Community Services FY23-27
Human Services Agency	Long Term Housing Subsidies FY21-24
Human Services Agency	CalWORKS Housing Locator, Housing Connector, and Case Management Services FY22-25
Department of Public Health	MH-Child: CCCYO STRTP (#1000025230)
Department of Public Health	HHS: Attendant Care/ Peter Claver Community - (#1000017198)
Department of Public Health	HHS: Rita de Casia/Hazel Betsey (#1000020832)
Department of Public Health	HHS: Derek Silva Community (#1000020831)
Department of Public Health	HHS: Peter Claver Community (#1000017198)
Department of Public Health	HHS: Asstd Housing Program (PRS) (#1000020913)
Mayor's Office of Housing and Community Development	Emergency Rental Assistance Program Delivery
Mayor's Office of Housing and Community Development	Assisted Housing and Health - Tenant Based Rental Subsidies
Mayor's Office of Housing and Community Development	Peter Claver Community RCFCI
Mayor's Office of Housing and Community Development	Older Adults/Adults with Disabilities Tenant-Based Rental Subsidy Program
Mayor's Office of Housing and Community Development	Persons with HIV/AIDS Tenant-Based Rental Subsidy Program
Department of Children Youth and Their Families	Maureen & Craig Sullivan Youth Services

Department of Children Youth and Their Families	San Francisco Boys' and Girls' Homes (STRTP)
Human Services Agency	Alzheimer's Day Care Resource Centers (ADCRCs) for Older Adults and Adults with Disabilities FY21-24
Department of Homelessness and Supportive Housing	Edith Witt Senior Community LOSP
Department of Homelessness and Supportive Housing	ESG Homelessness Prevention
Department of Homelessness and Supportive Housing	Emergency Housing Voucher
Department of Homelessness and Supportive Housing	Rita da Cascia
Department of Homelessness and Supportive Housing	Bayview Family Access Point
Department of Homelessness and Supportive Housing	CoC Housing Plus
Department of Homelessness and Supportive Housing	10th & Mission LOSP - Support Services
Department of Homelessness and Supportive Housing	Mission Family Access Point
Department of Homelessness and Supportive Housing	Treasure Island
Department of Homelessness and Supportive Housing	St. Joseph's Family Center
Department of Homelessness and Supportive Housing	SF HOME Rapid Rehousing
Department of Homelessness and Supportive Housing	Scattered Sites
Department of Homelessness and Supportive Housing	FEPCO Homelessness Prevention

Dear Ellen Hammerle:

Thank you for your timely response to our monitoring report letter. In your letter, you described actions your organization has adopted and implemented to address the concerns raised in the monitoring report letter. Below is a summary of the findings listed in the monitoring report letter, corrective action taken/planned, and the status of each finding as of the close of this monitoring season.

Category	Standard	Action Taken / Planned	Status
1. Invoices	h. [Core] Contractors submit monthly and timely invoices to departments (within 60 days of a month).	As of this letter, Catholic Charities is up to date on invoicing with HSH, including final FY23-24 invoicing.	In Conformance



10. Public Access	c. [Core] These two meetings are announced to the general public at least 30 days in advance through the SF Public Library and the Clerk of the Board of Supervisors	Catholic Charities reported taking steps to resolve this finding, including re-training relevant staff and planning to email notifications to the Clerk of the Board and the SF Public Library for their next Board meeting. This standard will be reviewed again in the FY24-25 monitoring.	Not Yet In Conformance
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For any item labeled “In Conformance,” the Department has determined that the actions described in your letter are satisfactory and the standard has been met.

Findings labeled “Not Yet in Conformance” require completion of the City approved corrective action plan within the timeline established in the plan (or reasonable progress toward completion for longer-term action plans) in order to come into conformance with City monitoring standards.

Standards will be reviewed in next year’s monitoring cycle. Per the City’s corrective action policy, certain findings repeated in two consecutive years may result in your organization being placed on Elevated Concern status. General nonresponsiveness, including failure to implement or to show reasonable progress toward implementation of an approved plan by the established deadline, may also result in being placed on Elevated Concern status.

Nonprofits remain on Elevated Concern status until they have implemented an approved corrective action plan to the satisfaction of funding City department(s). Nonprofits on Elevated Concern status are usually required to participate in City-monitored technical assistance to address outstanding fiscal and compliance findings. Elevated Concern will not result in defunding, though if a nonprofit is continually unresponsive to technical assistance and remains out of compliance with monitoring requirements, the status may be heightened to Red Flag, for which de-funding is an option. Certain findings repeated in three consecutive years may also result in your organization being placed on Red Flag status.

For more information on Elevated Concern status, as well as the standard monitoring and corrective action process, please review the attached Corrective Action Policy.

Please contact me at katie.derrig@sfgov.org should you have any questions.

Sincerely,

Katie Derrig, HSH

Cc: Rachael McNamara, HSH
 Ali Schlageter, HSH
 Leslie Bilbro, HSH
 Julie Millman, HSH



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