Laurie Green, M.D. President

Tessie M. Guillermo Vice President

Edward A. Chow, M.D. Commissioner

Susan Belinda Christian, J.D. Commissioner

Cecilia Chung Commissioner

Suzanne Giraudo ED.D Commissioner

HEALTH COMMISSION CITY AND COUNTY OF SAN FRANCISCO

London N. Breed Mayor Department of Public Health



Grant Colfax, MD Director of Health Mark Morewitz, M.S.W.

Executive Secretary

TEL (415) 554-2666 FAX (415) 554-2665 Web Site: http://www.sfdph.org

MINUTES HEALTH COMMISSION FINANCE AND PLANNING COMMITTEE MEETING Tuesday August 6, 2024 <u>2:00 p.m.</u> 101 Grove Street, Room 300 San Francisco, CA 94102 & via Webex

1) Call to Order

Present: Commissioner Cecilia Chung, Chair Commissioner Edward Chow, MD, Member Commissioner Tessie Guillermo, Member

The meeting was called to order at 2:03pm.

2) <u>APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION FINANCE AND PLANNING COMMITTEE</u> <u>MEETING OF JULY 2, 2024</u>.

Action Taken: The committee unanimously approved the meeting minutes.

3) MONTHLY CONTRACTS REPORT

Michelle Ruggels, SFDPH Business Office Director, presented the item.

Commissioner Comments:

Regarding the Richmond Area Multi-Services Inc. (RAMS) TAY contract in the amount of \$4,680,892, Commissioner Guillermo noted that the monitoring report score is high but the achievement of units of service (UOS) is low. She asked if the UOS can be adjusted during the contract term if necessary. Ms. Ruggels stated that if there is need to change the UOS or unduplicated client numbers, it is done during the annual review of contracts by DPH staff before annual funding award letters are distributed. She noted that under new CalAIM rules, UOS will move from being counted in total minutes to the quantity of time each type of professional funded on the contract bills for services.

Commissioner Guillermo noted that during COVID, the many RAMS contracts had varied levels of performance. The last monitoring is over a year old. Ms. Ruggels stated that monitoring reports from FY22-23 are being completed soon so more recent data will be available.

Commissioner Guillermo stated that for an organization like RAMS, with many DPH contracts, it would be ideal to have updated monitoring data for the Commissioners when they are considering approval of a contract.

Commissioner Guillermo suggested that the number of UOS for this contract may need to be lowered in order for RAMS to achieve the target.

Commissioner Chow noted that past Commission practice was allow a contract to run for 5 years before extending it. This amount of time enables the DPH and Commission to see how the vendor performs and whether the service is needed in the amount it was projected. He also stated that years ago the DPH intervened to assist RAMS during a difficult period, and it is nice to see the organization is now thriving and providing necessary services that benefit city residents.

Regarding the UCSF contract, Commissioner Guillermo asked Ms. Ruggels for more information regarding the new ordinance regarding city departments contracting with other government entities. Ms. Ruggels stated that in the past the DPH had to get five separate waivers in order to contract with UCSF and other government entities; this took time to achieve. Those waivers are no longer needed under the new ordinance.

Regarding the A&A Health Services contract, Ms. Ruggels stated that a new change in the Administration Code allows the DPH to negotiate and purchase treatment beds faster. Director Colfax stated that this is a significant change in cutting bureaucracy in order to have more treatment beds available faster. Ms. Ruggels stated that the DPH will provide the Health Commission with an annual report indicating when the bed ordinance had been used.

Regarding the Siemens Industry Inc. contract, Commissioner Chung asked for clarification of the annual difference. Ms. Ruggels stated that she would get back to Mr. Morewitz when she confirms that number.

Commissioner Chow asked why the contract is only for one year. Ms. Ruggels stated that the DPH is working on a new solicitation which will result in a 5-year contract sometime in the fall or early 2025.

Action Taken: The Committee voted unanimously to recommend that that the full Health Commission approve August 2024 Contracts Report.

4) <u>Request for approval of a new professional services agreement with Health</u> <u>Services Advisory Group, Inc. for technical assistance and performance improvement services to</u> <u>obtain and sustain compliance with state and federal regulations for Laguna Honda Hospital. The</u> <u>total proposed contract amount is \$9,999,999 which includes no contingency for the term of August</u> <u>1, 2024 through July 31, 2029 (5 years).</u>

Roland Pickens, Director, San Francisco Health Network, presented the item.

Public Comment:

Patrick Monette Shaw made comments and provided the following summary:

This \$10 million five-year contract indicates it will cost \$1,999,999 annually, not the lower annual estimate Commissioner Chow asserted during today's Finance and Planning Committee meeting at 2:00 p.m. Why not just hire LHH staff who know what they are doing running skilled nursing facilities, and save this \$2 million annual expense? Instead of this \$10 million contract, LHH should just hire experienced staff who know what they're doing! Does this Commission really believe LHH's staff need to be monitored by an external consultant for fully another five years to prevent LHH from being decertified again? Across the past month alone, LHH has awarded two contracts totaling another \$13.2 million in consultant contracts, to HMA and HSAG. Costs for external "consultants" since 5/1/2022 and through the next five years have now reached \$53.6 million, which could have been avoided had LHH just hired folks who knew what they were doing!

Commissioner Comments:

Commissioner Guillermo asked if this contract is as needed and will only be drawn down when needed. Mr. Pickens stated that the contract is as-needed.

Commissioner Guillermo asked if the Health Services Advisory Group (HSAG) or HMA has the most expertise with CMS Phase 3 regulations. Mr. Pickens stated that HSAG only focuses on skilled nursing facilities and therefore has the most expertise with CMS Phase 3 regulations for skilled nursing facilities.

Commissioner Chow asked if the deliverables for this contract are 4 reports in total or 4 per year. Mr. Pickens stated that the current plan is for HMA to delivery 4 quarterly reports per year. However, the DPH/LHH will ascertain over time if 4 reports are needed each year.

Commissioner Chow asked if the amount of this contract is in alignment with the current DPH budget for LHH. Mr. Pickens stated that this fits into the current LHH budget.

Commissioner Chung stated that she appreciates the independent evaluation of LHH by this contractor, who knows LHH and its issues well.

Director Colfax stated that the LHH weekly dashboard will change from recertification metrics to sustainability metrics.

Action Taken: The Committee voted unanimously to recommend that that the full Health Commission approve the agreement.

5) <u>Request for retroactive approval of a New Professional Services</u> <u>Agreement with Regents of the University of California, through UC Citywide Case Management to</u> <u>provide field based intensive case management. The total proposed agreement amount is</u> <u>\$6,024,005 which includes a 12% contingency for the term of November 1, 2023 through June 30,</u> <u>2027 (3 years and 8 months).</u>

Angelica Almeida, Director, Adult/Older Adult System of Care, presented the item.

Commissioner Comments:

Commissioner Chung noted the history importance of this vital and effective service.

<u>Action Taken</u>: The Committee voted unanimously to recommend that that the full Health Commission approve the agreement.

6) <u>Request for retroactive approval of a New Professional Services Agreement with</u> <u>the Regents of the University of California, through the Citywide Community Assistance, Recovery &</u> <u>Empowerment (CARE) Team, serving individuals involved in CARE Court. The total proposed</u> <u>agreement amount is \$5,233,796 which includes a 12% contingency for the term of</u> <u>May 1, 2024 through June 30, 2026 (2 years and 1 month)</u>

Angelica Almeida, Director, Adult/Older Adult System of Care, presented the item.

Commissioner Comments:

Commissioner Guillermo asked if the UOS are hours for this contract. Dr. Almeida stated that CalAIM requirements are that different levels of practitioners will bill for their level of effort and that will be combined to make up the UOS. Ms. Ruggels stated that the DPH and vendors are still working out the details of the UOS.

<u>Action Taken</u>: The Committee voted unanimously to recommend that that the full Health Commission approve the agreement.

7) <u>Request for approval of a New Professional Services Contract with Public</u> <u>Health Foundation enterprises, Inc. dba Heluna Health to perform Guaranteed Income ('GI') Program</u> <u>to provide unconditional, individual, regular cash payments intended to support the basic needs of</u> <u>the recipients. The total proposed agreement amount is \$1,500,000 for a term of 07/01/2024</u> <u>through 06/30/2026 (2 years).</u>

Albert Yu, MD, Interim Director of Ambulatory Care, San Francisco Health Network, presented the item.

Commissioner Comments:

Commissioner Guillermo noted that the Commissioners are curious to see the outcome of this program to understand whether it should be expanded.

Commissioner Chow noted that other recent contracts have focused on maternal health for Black African American populations, and he wonders why this contract wasn't folded into those efforts. Dr. Yu stated that this pilot is a separate program with separate funding.

<u>Action Taken</u>: The Committee voted unanimously to recommend that that the full Health Commission approve the contract.

7) <u>Request for retroactive approval of a new Professional Service Agreement</u> with the Rafiki Coalition for Health and Wellness to provide the Black African American Maternal Mental Health Program. The total proposed agreement amount is \$11,369,952 which includes a 12% contingency for the term of December 1, 2023 through June 30, 2028 (4 years 7 months).

Jessica N. Brown, Director of BHS JEDI, presented the item.

Commissioner Comments:

Commissioner Guillermo noted that the memo does not include number of clients. Ms. Brown stated that the program will serve 40 clients in the first year and up to 100 clients once fully implemented. Commissioner Guillermo asked for this information to be updated on the contract memo.

Commissioner Chow agreed that the number of clients needs to be included on contract documents. He appreciates the partnerships used to boost the contracted services.

Commissioner Chow is concerned about Rafiki's financial situation. Wasim Samara, DPH Business Office, stated that the organization has other contracts with the DPH and Mayor's Office of Housing. It seems their only billing delay was in the DPH contracts. He noted that the organization submitted an updated income statement which is acceptable.

<u>Action Taken</u>: The Committee voted unanimously to recommend that that the full Health Commission approve the service agreement.

8) <u>Request for approval of a new equipment, software license, and</u> <u>maintenance contract with Securitas Healthcare LLC to provide an infant</u> <u>abduction early detection and prevention security monitoring system, in</u> <u>support of Zuckerberg San Francisco General Hospital (ZSFGH). The total</u> <u>proposed contract amount is \$620,451 which includes a 12% contingency for</u> <u>the term of August 1, 2024 through July 31, 2029 (5 years).</u>

Tim Van Schoonhoven, IS Engineer, presented the item.

Commissioner Comments:

Commissioner Guillermo asked if this contract as awarded through a competitive bid. Mr. Van Schoonhoven stated that this contract is a sole source due to the historical services the vendor has provided to ZSFG.

<u>Action Taken</u>: The Committee voted unanimously to recommend that the full Health Commission approve the contract.

9) <u>EMERGING ISSUES</u>

This item was not discussed.

10) <u>PUBLIC COMMENT</u>

There was no general public comment.

11) ADJOURNMENT

The meeting was adjourned at 3:34pm.