### ZSFG HUMAN RESOURCE SERVICES REPORT Submitted to the Joint Conference Committee (AUGUST 2024)

Report Contents:

- Vacancy Report
- Summary of Hiring Status
- Graphs: YTD vacancy rate, new hires, and separations
- Total hospital vacancies increased to 7.93% as of July 2024, compared to 6.39% in June 2024. There were new positions added to the budget which are reflected in the increased vacancy rate and graphs. We've hired a total of thirty-five (35) employees between July 1 and July 31, 2024, in various classifications including RNs and had nine (9) separations during the same period of which two (2) were retirements.
- 2) With the addition of 53 positions added to the budget, the RN vacancy rate increased to 6%.

To mitigate challenges in hiring nurses:

- Ten (10) nurses were hired at ZSFG in July, including reassignments
- Three (3) P103 Per Diem nurses were hired last month to fill gaps in vacancies
- HR and RN leadership are partnering to host a hiring event scheduled for September
- The improved RN reassignment process is in place based on the changes from the new Union contract. Each job opportunity is posted for 14 days with job-specific information to allow RNs to apply in real-time.
- 3) HR conducts weekly/monthly vacancy meetings with the hospital executive team, or Program Managers, to review hiring plans.

#### 4) RN hiring status update:

- Emergency Care Unit-
  - 7.9 FTE Vacancies (5.60% RNs in this specialty) with two selections made with target start work date on August 31, 2024
- Critical Care Unit -
  - 10.4 FTE Vacancies (5.8% of RNs in this specialty) with four selections made with target start work dates on August 31, 2024 and September 14, 2024
- Med-Surgical Unit-
  - 21.05 FTE Vacancies (5.51% of RNs within this specialty) with three selections made with target start work date on September 14, 2024
- OR Unit-
  - 1 FTE Vacancies (1.80% of RNs within this specialty) with selection pending

#### 5) **RN Training Update:**

- The Neonatal Training program is anticipated to open in October, and other training programs will open based on need
- 6) Highlights of ZSFG non-RN hiring:
  - Three (3) 2903 Hospital Eligibility Workers
  - Two (2) 2471 Radiologic Technologists I, II, III
  - One (1) 2548 Occupational Therapist
  - One (1) 2430 Medical Evaluations Assistant
  - One (1) 2930 Psychiatric Social Worker



## Zuckerberg San Francisco General Hospital and Trauma Center Status of Vacancy Rates Over 10% (July 2024)



Utilized Class	Job Title	Vacancy Rate	Utilized FTE	Vacant FTE	Notes	Est. Timeline (days)
1649	Accountant II (Accountant Intern)	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
1840	Junior Management Assistant	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
2408	Senior Pharmacy Helper	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
2524	Senior Morgue Attendant	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
2588	Health Worker IV	100%	0.0	1.0	Interviews in progress/Pending Selection	30 days
2620	Food Service Mgr Administrator	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
2822	Health Educator	100%	0.0	3.0	Pending Announcement/Exam Administration	60-90 days
7236	Locksmith Supervisor 1	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
1825	Principal Administrative Anlyst II	100%	0.0	1.0	Pending Requisition approval	5-10 days
9910	Health Worker II (Interpreter Trainee)	73%	3.0	8.0	Pending Requisition Request by Hiring Manager	30 days
1824	Principal Administrative Analyst	67%	2.0	4.0	Pending Announcement/Exam Administration	60-90 days
3417	Gardener	60%	1.0	1.5	Interviews in progress/Pending Selection	30 days
2540	Audiologist	52%	1.0	1.1	Pending Announcement/Exam Administration	60-90 days
0943	Manager VIII	50%	1.0	1.0	Pending Announcement/Exam Administration	60-90 days
1408	Principal Clerk	50%	2.0	2.0	Pending Requisition approval	5-10 days
2392	Sr CPD Technician	50%	1.0	1.0	Pending Announcement/Exam Administration	60-90 days
5506	Project Manager III	50%	1.0	1.0	Pending Requisition approval	5-10 days
0931	Manager III	40%	6.0	4.0	Pending Requisition approval	5-10 days
2310	Surgical Procedures Technician	37%	13.9	8.1	Interviews in progress/Pending Selection	30 days
0933	Manager V	33%	2.0	1.0	Pending Requisition approval	5-10 days
0942	Manager VII	33%	2.0	1.0	Pending Requisition approval	5-10 days
1822	Administrative Analyst	33%	2.0	1.0	Interviews in progress/Pending Selection	30 days
2496	Radiologic Technologist Supv	29%	5.0	2.0	Pending Announcement/Exam Administration	60-90 days
2119	Health Care Analyst	28%	13.0	5.0	Interviews in progress/Pending Selection	30 days
2305	Psychiatric Technician	27%	32.2	12.2	Interviews in progress/Pending Selection	30 days
1406	Senior Clerk	27%	30.6	11.2	Interviews in progress/Pending Selection	30 days
2314	Public Health Team Leader	25%	17.8	6.0	Interviews in progress/Pending Selection	30 days
	Supervising Pharmacist	25%	6.0	2.0	Interviews in progress/Pending Selection	30 days
	Health Worker I	25%	3.0	1.0	Interviews in progress/Pending Selection	30 days
2591	Health Program Coordinator II	25%	3.0	1.0	Interviews in progress/Pending Selection	30 days
2473	Diagnostic Medical Sonographer I, II,	22%	3.8	1.1	Interviews in progress/Pending Selection	30 days
	Manager VI	20%	4.0	1.0	Interviews in progress/Pending Selection	30 days
1635	Health Care Billing Clerk I	20%	4.0	1.0	Pending Announcement/Exam Administration	60-90 days
	Health Program Coordinator III	19%	13.0	3.0	Interviews in progress/Pending Selection	30 days
1636	Health Care Billing Clerk II	17%	15.0	3.0	Pending Announcement/Exam Administration	60-90 days
2909	Hospital Eligibility Worker Supv	17%	10.0	2.0	Pending Requisition Request by Hiring Manager	30 days
	Manager II	14%	6.0	1.0	Interviews in progress/Pending Selection	30 days
1632	Senior Account Clerk	14%	6.0	1.0	Pending Requisition Request by Hiring Manager	30 days
1654	Accountant III	14%	6.0	1.0	Pending Requisition Request by Hiring Manager	30 days
	Pharmacy Helper	14%	6.0	1.0	Pending Requisition approval	5-10 days
2105	Patient Services Finance Tech	14%	7.0	1.1	Pending Requisition Request by Hiring Manager	30 days
	Health Worker II	13%	61.0	9.5	Pending Requisition approval	5-10 days
7334	Stationary Engineer	12%	23.0	3.0	Interviews in progress/Pending Selection	30 days
2622	Dietetic Technician	11%	5.0	0.6	Pending Requisition approval	5-10 days
2312	Licensed Vocational Nurse	11%	46.0	5.5	Interviews in progress/Pending Selection	30 days
2654	Cook	10%	9.0	1.0	Interviews in progress/Pending Selection	30 days
1429	Nurses Staffing Assistant	10%	10.8	1.2	Pending Requisition Request by Hiring Manager	30 days
2328	Nurse Practitioner	10%	72.5	7.6	Pending Announcement/Exam Administration	60-90 days



# Zuckerberg San Francisco General Hospital and Trauma Center Vacancy Report | July 2024



Utilized Class	Job Title	Budgeted FTE	Utilized FTE	Vacant FTE	Vacancy Rate
1649	Accountant II (Accountant Intern)	1.0	0.0	1.0	100%
1840	Junior Management Assistant	1.0	0.0	1.0	100%
2408	Senior Pharmacy Helper	1.0	0.0	1.0	100%
2524	Senior Morgue Attendant	1.0	0.0	1.0	100%
2588	Health Worker IV	1.0	0.0	1.0	100%
2620	Food Service Mgr Administrator	1.0	0.0	1.0	100%
2822	Health Educator	3.0	0.0	3.0	100%
7236	Locksmith Supervisor 1	1.0	0.0	1.0	100%
1825	Principal Administrative Anlyst II	1.0	0.0	1.0	100%
9910	Health Worker II (Interpreter Trainee)	11.0	3.0	8.0	73%
1824	Principal Administrative Analyst	6.0	2.0	4.0	67%
3417	Gardener	2.5	1.0	1.5	60%
2540	Audiologist	2.1	1.0	1.1	52%
0943	Manager VIII	2.0	1.0	1.0	50%
1408	Principal Clerk	4.0	2.0	2.0	50%
2392	Sr CPD Technician	2.0	1.0	1.0	50%
5506	Project Manager III	2.0	1.0	1.0	50%
0931	Manager III	10.0	6.0	4.0	40%
2310	Surgical Procedures Technician	22.0	13.9	8.1	37%
0933	Manager V	3.0	2.0	1.0	33%
0942	Manager VII	3.0	2.0	1.0	33%
1822	Administrative Analyst	3.0	2.0	1.0	33%
2496	Radiologic Technologist Supv	7.0	5.0	2.0	29%
2119	Health Care Analyst	18.0	13.0	5.0	28%
2305	Psychiatric Technician	44.4	32.2	12.2	27%
1406	Senior Clerk	41.8	30.6	11.2	27%
2314	Public Health Team Leader	23.8	17.8	6.0	25%
2453	Supervising Pharmacist	8.0	6.0	2.0	25%
2585	Health Worker I	4.0	3.0	1.0	25%
2591	Health Program Coordinator II	4.0	3.0	1.0	25%
2473	Diagnostic Medical Sonographer I, II, III	4.9	3.8	1.1	22%
0941	Manager VI	5.0	4.0	1.0	20%
1635	Health Care Billing Clerk I	5.0	4.0	1.0	20%
2593	Health Program Coordinator III	16.0	13.0	3.0	19%
1636	Health Care Billing Clerk II	18.0	15.0	3.0	17%
2909	Hospital Eligibility Worker Supv	12.0	10.0	2.0	17%
0923	Manager II	7.0	6.0	1.0	14%
1632	Senior Account Clerk	7.0	6.0	1.0	14%
1654	Accountant III	7.0	6.0	1.0	14%
2406	Pharmacy Helper	7.0	6.0	1.0	14%
2105	Patient Services Finance Tech	8.1	7.0	1.1	14%
2586	Health Worker II	70.5	61.0	9.5	13%
7334	Stationary Engineer	26.0	23.0	3.0	12%
2622	Dietetic Technician	5.6	5.0	0.6	11%
2312	Licensed Vocational Nurse	51.5	46.0	5.5	11%

Utilized Class	Job Title	Budgeted FTE	Utilized FTE	Vacant FTE	Vacancy Rate
2654	Cook	10.0	9.0	1.0	10%
1429	Nurses Staffing Assistant	12.0	10.8	1.2	10%
2328	Nurse Practitioner	80.1	72.5	7.6	10%
1708	Senior Telephone Operator	12.0	11.0	1.0	9%
2604	Food Service Worker	53.1	48.6	4.5	8%
2920	Medical Social Worker	33.7	30.9	2.8	8%
2218	Physician Assistant	9.7	8.9	0.8	8%
2330	Anesthetist	13.4	12.3	1.1	8%
2556	Physical Therapist	25.4	23.4	2.0	8%
2409	Pharmacy Technician	57.5	53.0	4.5	8%
1428	Unit Clerk	48.3	44.5	3.8	8%
2903	Hospital Eligibility Worker	128.2	118.7	9.5	7%
2930	Behavioral Health Clinicn	19.5	18.1	1.4	7%
2430	Medical Evaluations Assistant	168.3	156.5	11.8	7%
2320	Registered Nurse	1061.4	996.2	65.3	6%
2550	Sr Occupational Therapist	2.0	1.9	0.1	5%
2471	Radiologic Technologist I, II, III	23.9	22.9	1.0	4%
2424	X-Ray Laboratory Aide	34.9	33.5	1.4	4%
1637	Patient Accounts Clerk	27.0	26.0	1.0	4%
2736	Porter	199.5	192.5	7.0	4%
2587	Health Worker III	28.5	27.5	1.0	4%
2908	Senior Hospital Eligibility Worker	75.6	73.6	2.0	3%
2322	Nurse Manager	40.0	39.0	1.0	3%
2468	Diagnostic Imaging Tech II	28.0	27.5	0.6	2%
2303	Patient Care Assistant	194.0	190.5	3.5	2%













