

# Laguna Honda Hospital Executive Team Update

July 9, 2024



### **Celebrating Full CMS Recertification**



#### Laguna Honda is fully recertified!

- After a 2+ year journey, Laguna Honda is fully recertified in both Medicare and Medicaid.
- Recertification required transformative changes to operations and culture.
- We celebrate staff, residents and their families, and everyone who helped secure the future of Laguna Honda.
- Laguna Honda's key role to serve the diverse residents of San Francisco is why we all fought so hard to secure our future.



A staff celebration is planned for this summer. More details to come!



### **Welcoming New Laguna Honda Leaders**



Zoee Brucell
Chief Documentation
Integrity Officer



Oleg Korsunsky
Administrator for
Facilities and
Capital Planning



Angela Lazarich
Director of
Emergency
Management &
Disaster
Preparedness



Teri Grados
Director of Nursing,
North Tower



### **Surge Response in Effect for COVID-19**



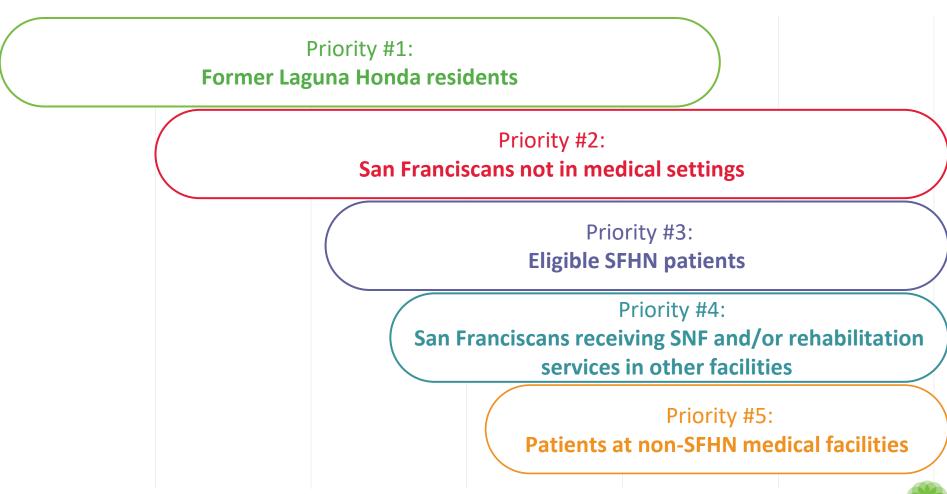
#### Increase in cases in both the community and Laguna Honda

- Laguna Honda is seeing an increase in COVID-19 cases among staff and residents.
- As of July 3, 2024, there are two units on outbreak status with 20 resident and 33 staff cases.
- Surge protocol was initiated on July 1, 2024, to slow to the transmission which includes limiting in-person gatherings and increased PPE, testing, and symptom monitoring.
- Laguna Honda has responded to surges in the past and will continue to protect the health and wellbeing of residents.

### **Preparing to Resume Admissions Process**



#### Deliberate and gradual approach to admissions



### **Celebrating Pride with Laguna Honda**











### **Discharge Update**



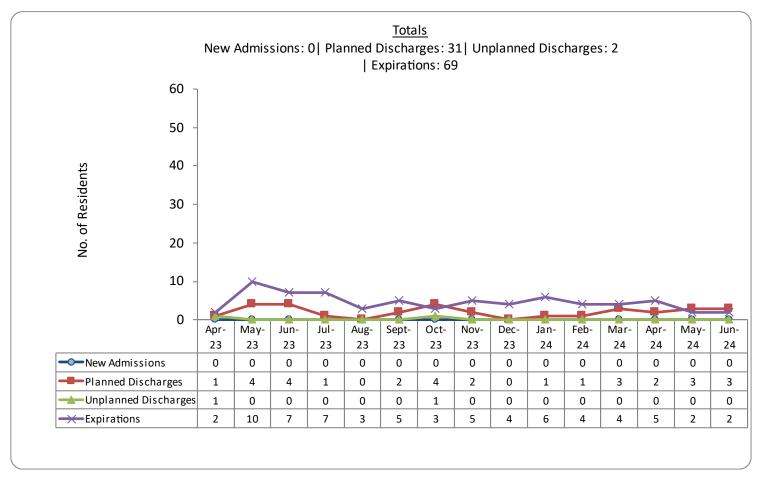
## Update on process to discharge residents with non-SNF level of care needs

- Actively working to discharge residents who no longer require skilled nursing facility-level (SNF) care.
- The discharge process is often challenging with extended timelines.
- Since facility-initiated discharges resumed in April 2023, Laguna Honda has discharged 31 non-SNF level of care residents.
- There are currently 32 residents identified as no longer needing SNF level of care.

### State of the Hospital



#### Admissions\*, Discharges, and Expirations



June 2024 average daily census was 410



<sup>\*</sup>New admissions are currently on hold.



#### San Francisco Health Network Laguna Honda Hospital and Rehabilitation Center

