



Skilled Nursing and Subacute Skilled Nursing Transfer Reporting & Project Update

Ordinance 077-22 | Calendar Year 2023

Presentation to the Health Commission

July 2nd, 2024



Ordinance Background & Context

Skilled Nursing Care is nursing or therapy care for patients who are medically stable and have a need that must be performed by skilled, licensed professionals daily.

Subacute skilled nursing care is a level of care needed for patients who require ongoing specialized care, such as tracheotomy care, complex wound management, intravenous tube feeding, and/or ventilator care after an acute hospitalization.





Skilled Nursing Care Transfer Reporting Requirements

Requires general acute care hospitals and hospital-based skilled nursing facilities in San Francisco to annually report:

Patients Transferred: patients who were transferred by the Reporting Health Facility to an Out-of-County Health Facility for the purpose of receiving Skilled Nursing Care

Patients Not Transferred: patients who qualified for Skilled Nursing Care while admitted to the Reporting Health Facility but were not transferred by the Reporting Health Facility to an Out-of-County Health Facility

Aggregate demographic information for each category of patient: Age, race/ethnicity, gender, patient insurance provider, and housing status.



New: patients transferred to in-county health facilities to receive skilled nursing care and discharge destination



Reporting Health Facilities

- Chinese Hospital
- Kaiser Foundation Hospital
- California Pacific Medical Center (CPMC)

Van Ness, Mission Bernal, Davies

- Dignity Hospitals

St. Mary's Medical Center and Saint Francis Memorial Hospital

- University of California, San Francisco (UCSF)

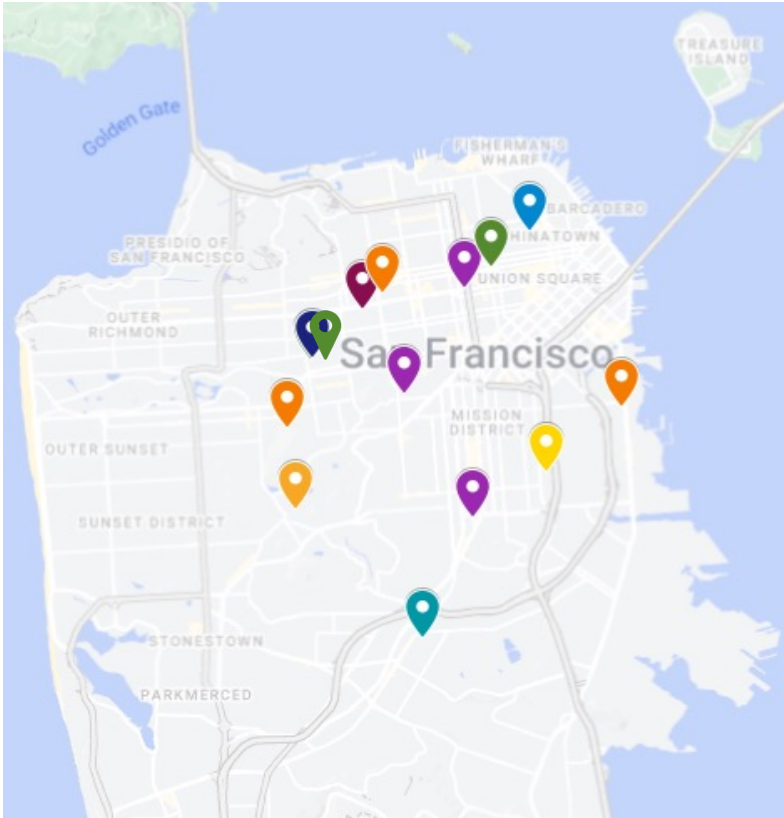
Mount Zion, Mission Bay, Parnassus

- Zuckerberg San Francisco General Hospital & Trauma Center (ZSFG)

- Kentfield Hospital San Francisco

- Laguna Honda Hospital and Rehabilitation Center (LHH)

- Jewish Home and Rehab Center



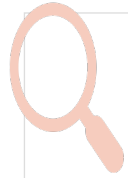
Summary Findings



- Most hospital encounters who were transferred to a SNF (in-county and out-of-county) were adults over the age of 65.
- The population of hospital encounters transferred to a SNF (in-county and out-of-county) is racially and ethnically diverse.
- Medicare was the most common payor type amongst encounters transferred to a SNF (in-county and out-of-county) and amongst encounters transferred to a subacute SNF (out-of-county).
- Most San Francisco resident skilled nursing transfers from reporting health facilities were placed in a SNF located in San Francisco.



Data Collection Methods Vary Between Hospitals



Manual Review of Medical Charts



Referral Data



Lower Level of Care Data



Discharge Data

Section III: Skilled Nursing Patients – Transferred Out-of-County

Section III: Skilled Nursing Patients Transferred Out-of-County (2023)

Using the tables below and the next page, please report the number of patients who were transferred to an out-of-county health facility for the purposes of receiving skilled nursing care. Please note that the tables separate patients transferred based on patient residency.

Out-of-County Health Facility: a health facility located outside of the City of San Francisco, whether public or private, licensed as a general acute care hospital or skilled nursing facility.

Methodology Instructions

- **Laguna Honda Hospital and the Jewish Home:** this page does not apply if your facility did not make any transfers to out-of-county SNFs.
- **General Acute Care Hospitals and Kentfield:** report the total number of patients who were discharged to an out-of-county health facility to receive skilled nursing care.

⊕

Please note any **missing data** in the box below (e.g., if the reporting health facility doesn't collect certain demographic subcategories):

Click or tap here to enter text.

Please provide any other **data notes** in the box below (e.g., if reporting health facility uses different demographic subcategories than the ones in the table):

Click or tap here to enter text.

Total Number of patients (SF City residents), transferred to an out-of-county health facility to receive skilled nursing care.		Total Number of patients (non-SF City residents), transferred to an out-of-county health facility to receive skilled nursing care.	
Total Number:	[#]	Total Number:	[#]
Age		Age	
<19	[#]	<19	[#]
19-64	[#]	19-64	[#]
65+	[#]	65+	[#]
Race and Ethnicity		Race and Ethnicity	
African American/Black	[#]	African American/Black	[#]
Asian	[#]	Asian	[#]
Native Hawaiian or Other Pacific Islander	[#]	Native Hawaiian or Other Pacific Islander	[#]
Native American	[#]	Native American	[#]

Skilled Nursing Transfer Report Form – 2023 Page 4 of 17



Data Considerations & Limitations

- 1 Each reporting health facility utilizes distinct and highly customized hospital electronic health record and referral systems.
- 2 Not all facilities can differentiate between in-county and out-of-county transfers.
- 3 Subacute skilled nursing care is not a standardly defined patient discharge status code.
- 4 Clinical presentation and treatment needs may change during the course of admission.



Skilled Nursing Transfers Summary

Transfers to Skilled Nursing Facilities (in and out of county) by Residency, 2023

Due to differences in methodologies and data reporting systems, data should not be compared between hospitals.

Hospital	Methodology	San Francisco Resident		Non-San Francisco Resident	
		In-County	Out-of-County	In-County	Out-of-County
Chinese Hospital	Discharge data and accepting facility address.	171	47	<10	<10
Kaiser SF	Discharge data and accepting facility address.	221	354	14	82
UCSF	Discharge data and accepting facility address through referral platform.	448	316	81	701
Dignity Hospitals	Referral data, discharge data, and accepting facility address.	207	12	27	<10
CPMC¹	Discharge data.	2,378		325	
ZSFG	Discharge data and accepting facility address.	819	115	50	58
Kentfield SF	Discharge data and accepting facility address.	<10	14	0	19
LHH	Discharge data.	0	0	0	0
Jewish Home	Discharge data and accepting facility address.	0	<10	0	<10

Notes: (1) CPMC provided data for in-county discharges and out-of-county discharges together.



Subacute Skilled Nursing Transfers Summary

Transfers to Skilled Nursing Facilities (in and out of county) by Residency, 2023

Due to differences in methodologies and data reporting systems, data should not be compared between hospitals.

Hospital	Methodology	San Francisco Resident	Non-San Francisco Resident
		Out-of-County	Out-of-County
Chinese Hospital	Manual review of medical charts.	0	0
Kaiser SF	Subacute discharge data.	<10	0
UCSF	Subacute discharge data.	16 ¹	19 ¹
Dignity Hospitals	SNF discharge data and Medi-Cal certified subacute providers list.	<10	0
CPMC	Manual tracking of subacute discharges.	<10	<10
ZSFG	SNF discharge data, Medi-Cal certified subacute providers list, manual review of medical charts.	<10	0
Kentfield SF	Subacute discharge data.	<10	13

Notes: (1) UCSF found that some patients with a subacute discharge disposition were discharged to facilities that do not offer subacute care, and instead only offer skilled nursing care or other services. Therefore, the actual number of subacute discharges made by UCSF is less than what is reported.



Distance Data: Out-of-County Discharges

2023 data report – hospitals were asked to provide:

- A list of out-of-county SNFs and subacute SNFs where San Francisco residents were placed
- The address of the facility (if the hospital collects the information)
- The number of transfers to each facility

Distance data does not examine nor provide insight to why a patient was placed in a particular facility.

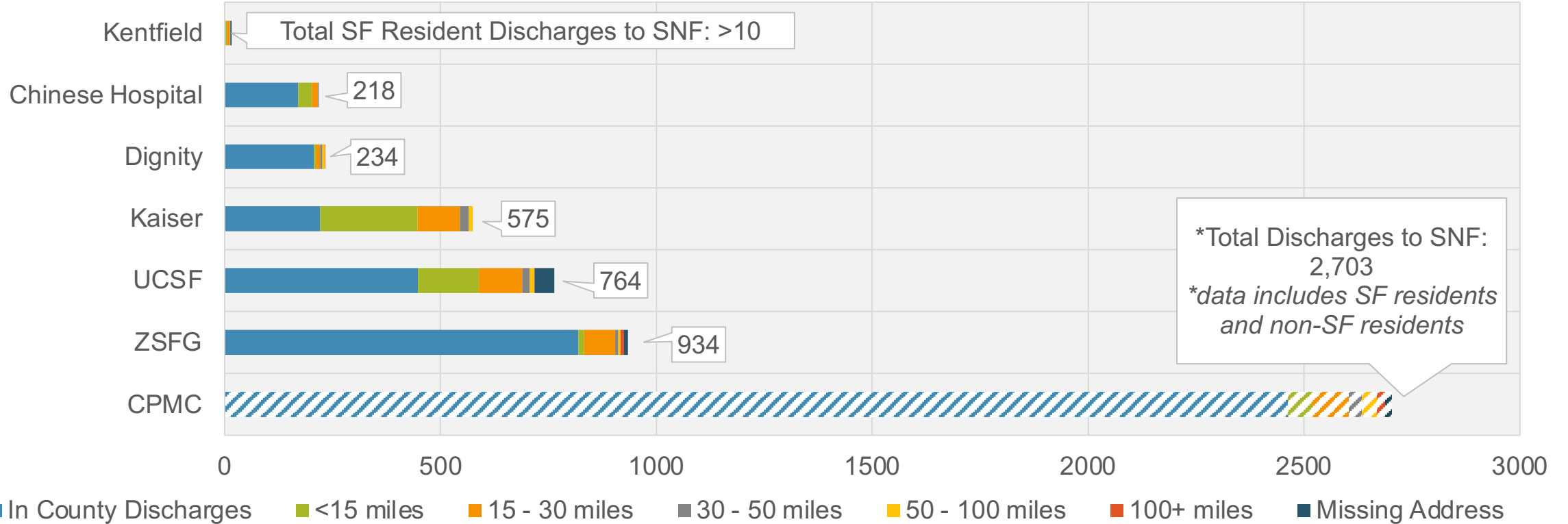
While this data does show an estimated distance to out-of-county placements, it does not show us whether these facilities were selected because of patient and family preference or because of bed availability.

Skilled Nursing Transfers by Mileage (SF Residents)



Due to differences in methodologies and data reporting systems, data should not be compared between hospitals.

See Slide 13 limitations for more information.



Notes: (1) CPMC cannot determine the residency status of out-of-county discharges and in-county discharges therefore CPMC's data includes both San Francisco resident discharges and non-resident discharges.

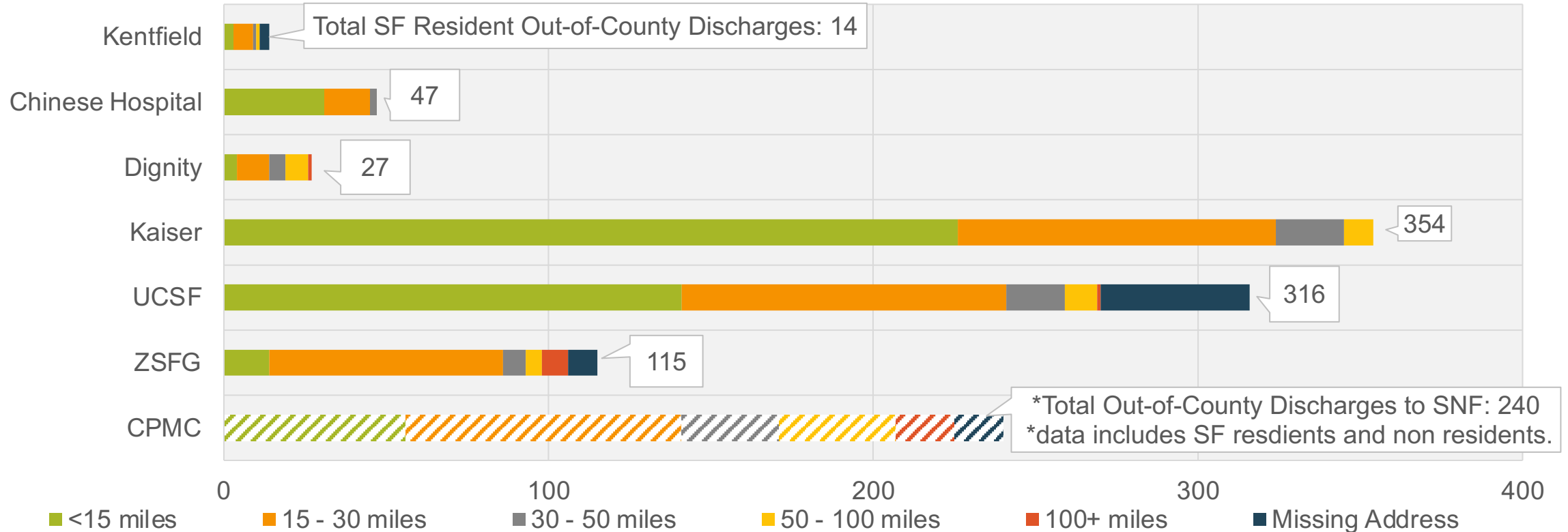
(2) Data labels for each mileage category have been purposely omitted due to some mileage categories having fewer than ten discharges.

Out-of-County Skilled Nursing Transfers (SF Residents)



Due to differences in methodologies and data reporting systems, data should not be compared between hospitals.

See Slide 13 limitations for more information.



Notes: (1) CPMC cannot determine the residency status of out-of-county discharges therefore CPMC's data includes both San Francisco resident discharges and non-resident discharges.

(2) Data labels for each mileage category has been purposely omitted due to some mileage categories having fewer than ten discharges.



Distance Data: Analysis Limitations

- 1 Hospital discharge records may not be complete for all skilled nursing and subacute discharges.
- 2 Not all hospitals are able to report discharge facility address.
- 3 Hospital discharge records may be free text entries, in which case facility names may be spelled differently or may have an updated name.
- 4 Many discharge facilities have generic names or may have the same name, and without address information, these facilities could not be mapped.
- 5 As the analysis did not include residential addresses of each SNF or subacute discharge, the data findings are only estimates.



Plans for the Provision of Subacute Care in San Francisco

Kelly Hiramoto, DPH Special Projects Manager



Subacute and Skilled Nursing in San Francisco

In 2022, DPH issued an RFQ for subacute skilled nursing and skilled nursing beds for hospital overflow. Two facilities awarded contracts:

Chinese Hospital

- 23-bed unit currently utilized for SNF overflow.
- Chinese Hospital submitted Medicare enrollment application as a certified SNF provider and was approved in April 2024.
- Chinese Hospital is currently awaiting on-site survey portion of CMS certification process.
- Chinese Hospital awarded \$5 million from the State to support ongoing renovations of a second unit to provide subacute skilled nursing care, which will allow Chinese Hospital to have up to 38 beds.

San Francisco Health Care and Rehab

- 168-bed SNF in San Francisco
- Contract negotiations have been paused to determine the impact of CalAIM and to identify a mechanism to support the cost of care at this facility.



Thank you
