

Laurie Green, M.D.
President

Tessie M. Guillermo
Vice President

Edward A. Chow, M.D.
Commissioner

Susan Belinda Christian, J.D.
Commissioner

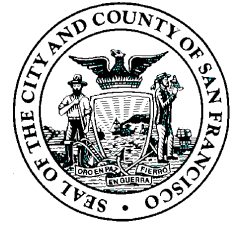
Cecilia Chung
Commissioner

Suzanne Giraud ED.D
Commissioner

Karim Salgado
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

**London N. Breed Mayor
Department of Public Health**



Grant Colfax, MD
Director of Health

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MINUTES

HEALTH COMMISSION MEETING

Tuesday June 18, 2024 4:00 p.m.

101 Grove Street, Room 300

San Francisco, CA 94102 & via Webex

1) CALL TO ORDER

Present: Commissioner Laurie Green, MD, President
Commissioner Cecilia Chung
Commissioner Susan Belinda Christian, J.D.
Commissioner Suzanne Giraud, Ph.D
Commissioner Tessie Guillermo

Excused: Commissioner Edward A. Chow M.D.

The meeting was called to order at 4:03pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF JUNE 4, 2024.

Public Comment:

Patrick Monette-Shaw made comments and submitted the following summary:

These 6/4/2024 minutes accurately included my previous testimony LHH's "CCBI" program led by HSAG was a key component of LHH's nine-step "sustainability" plan for ongoing compliance with CMS regulations. The minutes included my testimony LHH hadn't presented a "sustainability plan" for Health Commission review or presented it during an open public meeting so members of the public could review what the "sustainability plan" involves. Although the proposed "sustainability plan" (written by HSAG and Troy Williams) was presented to CMS's national conference in April, it wasn't presented to this Commission for pre-approval before 4/10/2024, nor was it submitted for Commission review prior to HSAG prematurely ending its contract at before the end of May. Now HSAG's out of the way, a replacement "sustainability plan" suddenly added yesterday at 4:57p.m. to today's agenda makes no mention of sustaining the "CCBI" program. Was the CCBI removed because it annoyed LHH's SEIU Local 1021Nurses?

Action Taken: The Health Commission unanimously approved the meeting minutes.

3) GENERAL PUBLIC COMMENT

Chris Ward Kline shared a draft presentation about the evolution of artificial intelligence and software applications and stated that issues very important. He stated that he would finalize the material and share with the Board of Supervisors and bring back to the Health Commission at a later date.

Patrick Monette-Shaw submitted the following comments:

As a Westside Observer reporter for 20 years covering various scandals involving LHH, I report factual information — admittedly including unflattering commentary and opinions. Since May, I've presented FACTUAL information to this Commission and LHH-JCC about the nine-step "LHH Sustainability Plan" HSAG and SFHN's Chief Quality Officer Troy Williams presented at CMS' 4/10/2024 Quality Conference. Roland Pickens prefaced his 6/18/2024 presentation claiming someone was permeating misinformation. He was referring to me, which I resent. Pickens stated: "I'd like to try and clarify some misinformation that continues to permeate, and that is the inaccurate impression that Laguna Honda presented a 'sustainability plan' at the CMS Quality Conference a few months ago. That is, emphatically, not true. Nothing at that Conference was presented without having first come to the Laguna Honda JCC or this Health Commission." It wasn't presented FIRST to this Commission's LHH-JCC! Pickens deserves Commission censure for spreading his own misinformation!

4) DIRECTOR'S REPORT

Grant Colfax MD, DPH, Director of Health presented the item. He also stated that an infection of sexually transmitted ringworm in men-who-have-sex-with men, called TM7, has been found in one gay man in New York who traveled to California and Europe this summer. There are also several cases in Europe. This can be treated with common or medications. This is not a reportable disease. No clinical reports of this disease have been reported in California or San Francisco.

SF HEALTH COMMISSION WELCOMES KARIM SALGADO

On June 13, Mayor London N. Breed swore in Karim Salgado to the San Francisco Health Commission. Commissioner Salgado is a Peruvian-American business owner who immigrated to the United States from Peru in 1979. She double majored and earned her degrees in Sociology and Criminal Justice from San Francisco State University in 2000, making her the first in her family to earn a college degree.

Before opening her own business, Commissioner Salgado worked for several San Francisco based companies including Wells Fargo Corp., the Gap—in their Loss Prevention Department—and U.S. Customs (Homeland Security). In 2002, she opened her business on the UCSF campus.

Commissioner Salgado has served on the SFMTA Citizen Advisory Committee (2020-Present), Daly City Partnership Board of Directors (2023-Present), Western Neighborhoods Project Board of Directors (2020-2022) and on the San Francisco State University Honoree Doctorate Committee (2023).

Commissioner Salgado also established two endowed scholarships at San Francisco State University in the Business and Literature Departments in honor of her loved ones to help support students economically.

FUNDING FOR CRITICAL HEALTHCARE INFRASTRUCTURE IMPROVEMENTS

Mayor Breed and Board of Supervisors President Aaron Peskin announced they have worked to fully fund the needed capital repairs for Zuckerberg San Francisco General Hospital (ZSFG) and Laguna Honda Hospital (LHH) to better serve over 100,000 individuals annually that receive primary, emergency, long-term, and mental health care within San Francisco's healthcare system.

Through the legislative process, the Mayor will reprioritize \$10 million within the Healthy, Safe and Vibrant San Francisco Bond proposal to allocate a total of \$66 million towards critical infrastructure repairs at the two

hospitals, as well as an additional \$38.56 million investment in Mayor Breed’s proposed budget, which was submitted on May 31, 2024. With these changes, President Peskin has signed on as a co-sponsor of the Bond, joining Supervisors Ronen, Mandelman, Stefani, Dorsey, and Engardio.

The bond and the budget will fund over \$104.5 million in capital improvements to ensure the safety and continuity of services and mitigate critical facility infrastructure issues that could impact ZSFG and Laguna Honda’s ability to maintain licensing, certification, and regulatory compliance as well as provide safe, efficient, and top-level care for thousands of individuals annually. Deferring these repairs will escalate costs and can lead to failures in our public health infrastructure.

In April, Mayor Breed proposed the Healthy, Safe and Vibrant San Francisco bond measure that will invest \$205 million in ensuring safe, resilient, and accessible public health infrastructure. This includes renovating and expanding the Chinatown Health Clinic, which has more than 10,000 patient visits annually being served in a culturally competent manner, 80% of whom speak Cantonese, Mandarin, or Toishanese as a primary language. The bond will also invest in San Francisco City Clinic, which has served the community for over 100 years, including providing sexual-health services and support for LGBTQ+ individuals and women.

Investing in improved service delivery and ensuring these institutions remain available to San Francisco residents is vital to addressing the City’s health and vibrancy. These crucial investments by Mayor Breed will ensure San Francisco can better meet the healthcare needs of our community in modern facilities that meet federal regulatory operating requirements and replace and update facilities that are in some cases, more than 100 years old.

The Bond has been formally introduced at the Board of Supervisors, where it would need eight votes for approval. It was approved by the Capital Planning Committee. If ultimately passed by the full Board of Supervisors with the necessary eight votes, it will go on the November ballot where it will need the approval of two-thirds of the voters.

DR. SUSAN EHRLICH RECOGNIZED AT BOARD OF SUPERVISORS DURING PRIDE MONTH

On June 11, the Board of Supervisors recognized ZSFG Hospital CEO Dr. [Susan Ehrlich](#) with a Special Commendation for her leadership, her ability to transform organizations and her commitment to increase health care access to SF’s most vulnerable. Supervisor Mandelman shared, “Dr. Ehrlich influences, mentors and inspires future generations.” Congratulations to Dr. Ehrlich. We are proud to have you as our hospital’s CEO!

ZSFG EARNS GERIATRIC EMERGENCY DEPARTMENT ACCREDITATION

The Emergency Department at ZSFG Hospital achieved the bronze standard – Level 3 Geriatric Emergency Department Accreditation (GEDA) accreditation. GEDA recognizes emergency departments that provide excellent care for older adults and this accreditation signals to the public that we are "focused on the highest standards of care for our communities' older adults."

The accreditation process provides more than two dozen best practices for geriatric care and the level of GEDA accreditation achieved depends on how many of these best practices an emergency department can meet.

We are proud of our Age Friendly Emergency Department team and the care they provide to the community every day. Congratulations to ZSFG on this significant achievement.

ZSFG RECEIVES CALIFORNIA MATERNAL QUALITY CARE COLLABORATIVE AWARDS

The ZSFG Labor and Delivery Team received two recognitions and awards from California Maternal Quality Care Collaborative (CMQCC). ZSFG received the Superstar Award and the Quality and Sustainability Award. The Superstar Award recognizes hospitals with between 1,000 and 2,499 births that had high levels of engagement with the Maternal Data Center—an online tool that generates near real-time data and performance metrics on

maternity care services for hospital participants. The Quality & Sustainability Award: NTSV Cesarean Birth Rate recognizes hospitals that met and maintained the Healthy People 2030 target rate for the NTSV Cesarean Birth measure for three consecutive years (2021-2023). The target rate for this Joint Commission-stewarded measure, also referred to as PC-02, is set by the World Health Organization's Healthy People 2030 objectives. ZSFG was one of 116 hospitals recognized for their accomplishments in 2023. ZSFG's continued high performance in this area is due to the exceptional skills, talents, and dedication of our Labor and Delivery team members.

COVID-19 UPDATE

As of 06/13:

- San Francisco's 7-day rolling average of COVID test positivity is 4.3% and there are 33 COVID hospitalizations.
- Thirty-two percent of SF residents are fully up to date on their COVID vaccinations and have received the updated vaccine.

Public Comment:

Patrick Monette-Shaw made comments and submitted the following summary:

Director Colfax's report falsely asserts Mayor Breed and Board President Peskin announced a potential November 2024 ballot "Healthy, Safe and Vibrant" bond will "fully fund needed capital repairs for SFGH and LHH." It's clear Colfax is engaging in semantic backflips, without parsing context. In other words, lying. Although the proposed bond increases funds for SFGH/LHH facility repairs by \$10 million — from \$56 million initially — \$66 million won't "fully fund" either facility's needed repairs. On 5/6/2024, the Capital Planning Committee itemized FY25 and FY26 "asks" of \$134.7 million for SFGH and \$68.5 million for LHH capital projects, totalling \$203.2 million. The bond's \$66 million represents only 32.5% of full funding — less than one-third. Of an additional \$38 million for the two hospitals in Breed's proposed budget, at least \$9.2 million is annual, routine "facilities maintenance" for both facilities, not capital repairs! Colfax shouldn't have used the adverb "fully" to modify "fund."

Commissioner Comments:

Commissioner Green welcomed Karim Salgado to the Health Commission and noted she will attend her first meeting on July 16th. She expressed gratitude to Mayor Breed and the Board of Supervisors for including important DPH infrastructure projects in the new public bond which may be considered for the ballot.

Commissioner Giraud stated that as the Health Commission representative on the SFGH Foundation, she looks forward to Director Colfax and Jenny Louie, DPH CFO, presenting information on the new bond measure.

Commissioner Green noted that in her medical practice, there has been an increase in COVID-19 case and asked how the public can access wastewater data for San Francisco. Director Colfax encouraged everyone to stay up to date on vaccinations and talk to their medical provider if they have questions. He noted that the local rates for COVID-19 are increasing. He will follow-up with more information regarding waste water data in a future Director's Report.

5) LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER (LHH) MEDICARE RECERTIFICATION UPDATE

Roland Pickens, Director and CEO, SF Health Network & Executive Sponsor LHH Recertification Incident Command, presented the item.

Public Comment:

Patrick Monette-Shaw made comments and submitted the following summary:

Yesterday at 4:57 p.m. Mark Morewitz e-mailed an update to this agenda item report. Doing so three minutes before 5:00 p.m. yesterday violates the Sunshine Ordinance requiring background materials publication 72-hours in advance. This new version short-circuits the “Sustainability Plan” and “Admissions Plan” reports promised for presentation to this Commission in July. This version sprung today on this Commission bypassed presentation FIRST for LHH-JCC consideration. Today’s eight-point “strategy for sustainability” presentation is noticeably different from the nine-point “sustainability plan” HSAG and Troy Williams wrote and presented to CMS’ 4/10/2024 Quality Conference. Contrary to Pickens’ preface today, slide #23 Williams presented at CMS’ conference was titled “LHH Strategy to Stabilize and Sustain, Improvement,” inferring a “sustainability plan” was presented to the CMS conference, despite Pickens’ spin control. Missing is any mention of the “Consistent Care at the Bedside” program continuation on nursing units. Why was it suddenly removed? Nursing staff opposition?

Commissioner Comments:

Commissioner Green congratulated the presenters and all LHH leaders and staff who contributed to the development of the sustainability framework.

Commissioner Guillermo appreciates the comprehensive and sustainable framework presented today. She looks forward to hearing updates as the framework is implemented.

Commissioner Guillermo noted that culture change is mentioned several times in the presentation. She asked what aspects of the framework will require the most attention for culture change to be sustained. Mr. Pickens stated that LHH has made tremendous progress shifting from an acute hospital culture to that of a skilled nursing facility. Leadership has infused accountability in staff through metrics, regular reports, and transparency in reporting to the Commission. He added that welcoming new staff is a current focus.

Director Colfax expressed gratitude to all LHH leaders and staff for all the work that has been completed and the work ahead in this ongoing journey.

6) OFFICE OF HEALTH EQUITY UPDATE

Tracy Burris, MA, Interim Chief Health Equity Officer, and Richa Dhanju, MSW, Ph.D, Director, Experience & Culture, DPH Human Resources, presented the item.

Commissioner Comments:

Commissioner Green thanked the presenters for the exquisite presentation. She very much appreciates the groundwork completed to prepare for phase two of the DPH Racial Equity Action Plan.

Commissioner Giraud thanked the presenters for the excellent presentation and for responding ahead of the meeting to her written questions.

Commissioner Christian thanked the presenters and all staff involved for this moving work. She noted that Dr. Ayanna Bennett, who was the first DPH Equity Officer, would be very proud. She appreciates DPH Human Resources and the DPH Office of Health Equity working together.

Commissioner Guillermo congratulated everyone involved in the work on the thoughtful progress made and looks forward to future updates.

Ms. Burris thanked the Commissioners for their kind words. She gave credit to Dr. Bennett for the roadmap of this work.

7) 2016 PUBLIC HEALTH & SAFETY BOND UPDATE

Mark Primeau, DPH Capital Oversight Adviser Consultant; Terry Saltz, ZSFG Associate Hospital Administrator Capital Planning and Facility Services; and Joe Chin, Public Works Program Manager, presented the item.

Commissioner Comments:

Commissioners Green and Giraudo thanked the presenters for their great work.

Commissioner Christian stated that the renovated spaces look wonderful.

Commissioner Chung stated that she is happy to see more sunlight coming into old buildings on the ZFGH campus.

Director Colfax expressed gratitude to the team for the incredible work done. He also thanked Mr. Saltz for his many incredible contributions to the DPH and ZSFG as he retires soon.

8) JOINT CONFERENCE COMMITTEE AND OTHER COMMITTEE REPORTS

Commissioner Tessie Guillermo, LHH JCC Chair, stated that the committee reviewed the first portion of the presentation shared at this meeting. The Commission eagerly awaits word from CMS on recertification and are grateful for the opportunity to review the sustainability framework presented today. At the JCC meeting, the committee also reviewed the Human Resources and Regulatory reports in open session and approved the Credentials and PIPS Minutes report in closed session.

Public Comment:

Patrick Monette-Shaw made comments and submitted the following summary:

Commissioner Guillermo’s LHH-JCC 6/11/2024 meeting report today, she didn’t mention my 6/11/2024 handout projected, showing a discrepancy in the number of patients no longer having skilled nursing level-of-care needs already discharged, compared to the number of such patients still awaiting board-and-care placement, across sequential recent presentations to the LHH-JCC made by Roland Pickens, calling into question his veracity. Pickens’s reporting fluctuated across several recent reports about such patients. As well, Pickens stated at 0:28:7 on videotape 5/21/2024, “In April [2023] we had almost 90 residents at LHH” who didn’t have SNF level-of-care needs. What happened to the difference of 28 such patients between the 90 Pickens claimed 5/21/2024 and 64 total patients he reported during the 06/11/2024 LHH-JCC meeting?

9) CONSENT CALENDAR

Action Taken: The Health Commission unanimously approved the following LHH policy items:

<u>Item</u>	<u>Scope</u>	<u>Policy No.</u>	<u>Policy Title</u>
1	Facility-wide	25-08	Management of Parenteral Nutrition
2	Facility-wide	60-10	Environment of Care Program
3	Facility-wide	60-11	Environment of Care Committee
4	Biomedical Engineering	CPP-004	Defective Equipment and Device Reporting, Tagging, and Removal From Service
5	Biomedical Engineering	CPP-011	Planned Maintenance and On-Time Completion
6	EVS	VII	Safety
7	EVS	IX	Waste Management Policy
8	EVS	X	Equipment, Supplies, and Chemicals
9	EVS	XI	Standard Cleaning Procedure

10	EVS	XIII	Transmission-Based Precautions Cleaning Policy
11	EVS	XVI	Ice Machine Cleaning
12	EVS	XVII	Transport and Delivery Biohazard, Trash, and Linen Staffing
13	EVS	XXI	Rejected Linen Procedures
14	Medical	D16	Clinical Services for Residents and Patients with Substance Use Disorders
15	Nursing	C 1.0	Resident Admission and Readmission
16	Nursing	C 1.2	Relocation Between Laguna Honda Neighborhoods
17	Nursing	D1 2.0	Resident Activities of Daily Living
18	Nursing	D6 2.0	Transfer Techniques
19	Nursing	D 8.0	Post Mortem Care
20	Nursing	F 1.0	Assistance with Elimination
21	Nursing	F 3.0	Assessment and Management of Bowel Function
22	Nursing	G 7.0	Obtaining, Recording and Evaluating Resident's Weight
23	Nursing	K 4.0	Applications: heat or Cold Therapy
24	Palliative Care		Palliative Medicine Privileges

10) COMMUNITY AND PUBLIC HEALTH COMMITTEE UPDATE

Commissioner Suzanne Giraud, Chair, thanked Commissioner Chung for her insight and participation on the committee for many years. She is moving off the committee to make room for Commissioner Karim Salgado, who was recently appointed. Commissioner Giraud stated the committee heard an update on the DPH Public Health Lab emergency preparedness. The DPH lab works closely with the state and federal public labs. California has 12 catchment areas for emergency lab response. State labs are used when the DPH lab needs more sensitive confirmation testing; federal public labs are then used for even more sensitive confirmation testing on such diseases as H1N1, Avian Flu, COVID-19, and MPOX.

11) OTHER BUSINESS:

This item was not discussed.

12) CLOSED SESSION

This item was deferred due to time. Therefore, the Commission did not enter into a closed session.

- A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).
N/A
- B) Vote on whether to hold a Closed Session. (Action Item)
N/A
- C) Closed Session pursuant to California Government Code Section 54957(b) and San Francisco Administrative Code Section 67.10(b):

PUBLIC EMPLOYEE PERFORMANCE EVALUATION:

DIRECTOR OF HEALTH, GRANT COLFAX, MD

RECONVENE IN OPEN SESSION

1. Discussion and Vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The Charter, or Non-Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action item)

2. Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).
N/A

13) ADJOURNMENT

The meeting was adjourned at 6:27pm.