



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Recertification Progress Update

June 11, 2024



Recertification Status Update



Medicare recertification next steps

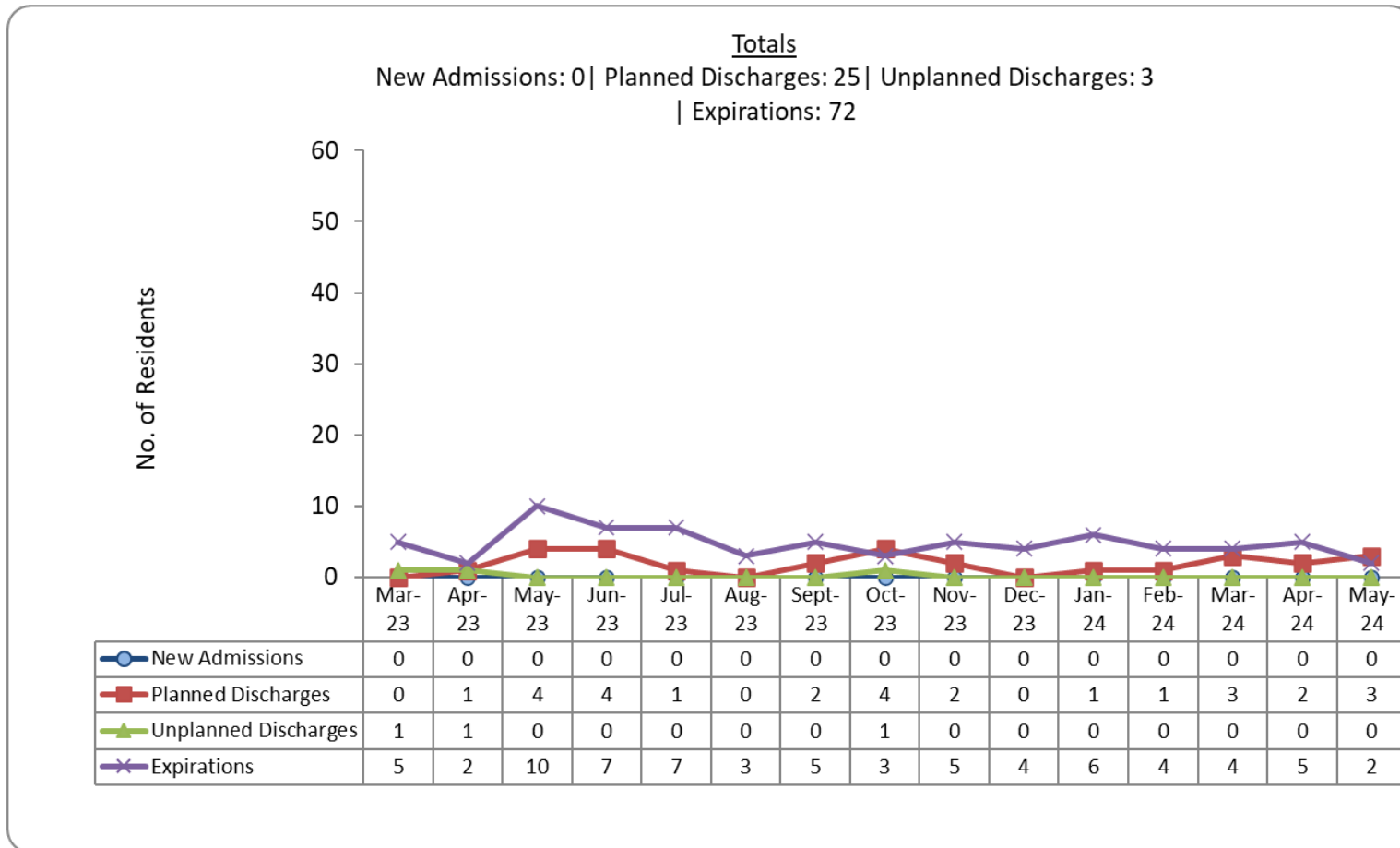
- Laguna Honda remains focused on Medicare recertification and long-term sustainability of corrective actions.
- Surveyors were onsite for a revisit survey for the December 2023 Medicare Certification Survey in April of 2024 and preliminary findings indicate zero deficiencies related to the Medicare Certification Survey.
- On May 30, 2024, surveyors returned to Laguna Honda for a one-day survey revisit to resolve plans of correction related to two facility reported incidents. We are pleased to share that surveyors exited with zero preliminary findings.
- Laguna Honda awaits next steps from the Centers for Medicare and Medicaid Services (CMS) on our recertification status.
- We thank Laguna Honda staff for their ongoing hard work and dedication.



State of the Hospital



Admissions*, Discharges, and Expirations



May 2024 average daily census was 416

**New admissions are currently on hold.*



Discharge Update



Update on process to discharge residents with non-SNF level of care needs

- Actively working to discharge residents who no longer require skilled nursing facility-level (SNF) care.
- The discharge process is often challenging with extended timelines.
- Since facility-initiated discharges resumed in April 2023, Laguna Honda has discharged 30 non-SNF level of care residents.
- There are currently 34 residents identified as no longer needing SNF level of care.



Spotlight on Resident Programming

Resident Council

- Monthly meeting led by residents with rotating staff presenters.
- Revamped to include more representation from across the facility as well as live streaming on each neighborhood for residents who prefer to join remotely.

Resident Clubhouse

- Newly launched activity in the Art Studio where residents come to play board games and cards while listening to music.
- Opportunity for residents to socialize across neighborhoods.

Therapeutic Outings

- Activity Therapy is hosting trips including sightseeing tours along the Peninsula and Ocean Beach and through Golden Gate Park as well as to Buddhist Temple celebrations, restaurants and coffee shops, and movies.
- Up next, Activity Therapy is training new staff to prepare for larger outings.

Hospital-Wide Activities

- Monthly calendar with a robust assortment of activities.
- Reoccurring events like BINGO, movie nights, animal therapy, karaoke, and concerts.
- Special events like a recent Mariachi band concert and upcoming Juneteenth and Pride Celebrations.



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