June 4, 2024 Health Commission

Sect.	Agency/ Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments	CID #
BHS CYF/TAY	**Community Youth Center of San Francisco**									**10130**
CYF	Community Youth Center of San Francisco (CYC) EPSDT Outpatient Program	21-22 scoring suspended due to COVID impact	NA	NA	NA	NA	No	21-22	The program met 65.7% of its contracted performance objectives and 102.3% of its contracted units of service target. The program submitted it's client satisfaction results in a timely fashion, the return rate was more than 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%. Program reported being unaware of the contract mandate for unduplicated client count. Year-over-year evaluation shows UDC dropped from 151 in FY20-21. BOCC recommends focusing on increasing the number of clients served or work with SOC to adjust the contracted UDC.	10130
TAY	Community Youth Center of San Francisco (CYC) TAY - Asian & Pacific Islander Youth & Family Community Support Services (APIYFCSS)	4 - Commendable/Exceeds Standards	4	4	4	4	No	21-22	The program met 100% of its contracted performance objectives and 101% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. The contractor is recognized for a well-executed program with significant accomplishments that reflect the hard work and dedication of those involved. The program is commended for excellent success in meeting program deliverables.	10130
CYF	Community Youth Center of San Francisco (CYC) ISCS/EPSDT Outpatient Program	4 - Commendable/Exceeds Standards	3	4	4	2	No	21-22	The program met 66.7% of its contracted performance objectives and 101.2% of its contracted units of service target. The program submitted it's client satisfaction results in a timely fashion, the return rate was less than 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%. The program had mixed results with performance objectives and is commended for excellent success in meeting program deliverables.	10130