April 19 2022 Special General Election - April 19

Pct 1143/1147 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
10:05:46 AM	Dispatch Clerk: PP owner/school principle requests a PW monitors the entrance and path to PP to ensure voters aren't lingering on scholl grounds before or after voting. FED will update INSP & Poll Owner of responsibility of new clerk. FED will report back if this resoltion is sufficient.	10:49:17 AM	
10:09:52 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
10:49:04 AM	Driver Dispatched: Driver confirmed they have dropped off clerk at polling place.		

Pct 1146 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
5:11:45 PM	Other Soft Supplies: red results bag missing, asked caller to search BSM main bin and asked clerks if they have seen but cannot find, voting continues	5:55:21 PM	FED onsite and INSP found bag in PP supplies. Voting continues.
5:31:45 PM	FED Contacted: ETA=5min to check PP for bag or deliver replacement and call back to update.		
5:53:58 PM	FED Contacted: FED onsite and INSP found bag in PP supplies. Voting continues.		

Pct 1148/1149 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:31:22 AM	BSM Seals: BSM printer tape is rolling back into itself. Instructed poll worker to break red seal on thermal printer door, but prefers to have a FED do it. Send FED to break red seal and open thermal printer door to fix tape issue.Thermal Printer Door-Red is Broken; Replace Seal(s) By FED. Set up continues.	6:59:41 AM	FED resolved printer tape issue & replaced red seal. Set up continues.
6:37:42 AM	FED Contacted: ETA=5min. Will report back with update. Confirmed per director approval to break seals.		
6:59:07 AM	FED Contacted: FED resolved printer tape issue & replaced red seal. Set up continues.		

Pct 7016 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:28:09 AM	Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Needs key to open scanning machine	6:53:55 AM	
6:34:10 AM	Pollworker Dispatched: 1 INSP dispatched; ETA 25m		
6:37:29 AM	< Other: See Comments >: spoke with FED. They dropped off a back up FED at this site so set up continues.		
7:01:58 PM	Dispatch Clerk: Need help for closing - 3rd PW left earlier in the day. Voting cont.	7:38:21 PM	
7:11:22 PM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
7:38:11 PM	Driver Dispatched: driver confirmed they have dropped off pw at polling place		

Pct 7017/7024 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:19:48 AM	Not Open/Locked after 6am: Poll locked, No Inspector, no ballots or supplies, only one student at the polling place. Double checked that they are at the correct location. Student don't have their Poll Worker Manuual. Inspector not reachable.	6:29:00 AM	Student was at wrong location
6:28:21 AM	< Other: See Comments >: spoke with inspector and they are on site		
6:28:44 AM	< Other: See Comments >: Student was at wrong location		

6:19:48 AM Dispatch Inspector: No Inspector, Poll locked, no ballots & suppliess	6:27:56 AM	oroginal inspector on site
6:23:21 AM Pollworker Dispatched: INSP dispatched. ETA 25.		
6:28:07 AM < Other: See Comments >: cancle request, bring dispatched insp back to CH		
6:25:02 AM Dispatch Clerk: Send clerk, only student present	6:27:38 AM	no clerk needed
6:27:34 AM Pollworker Dispatched: PW dispatched. ETA 25.		
6:27:38 AM < Other: See Comments >:		
6:27:42 AM < Other: See Comments >: no clerk needed		

Pct 7018/7026	Init. Call Time	Problem Comments		Time Resolved	Resolution Comment
	7:56:03 AM	BSM Operations: PW had to move BSM. When reboot, they only see the Advanced Admin as an option. Tried to walk through steps to reopen the polls, but the pw is having difficulty typing in the password. They need to access Advanced Admin to reopen the polls, but it keeps getting "wrong credentials" Send Tech to reopen polls on BSM. Voting continues using the aux bin.		8:38:33 AM	Tech watched as the PW reopened polls. BSM machine is back up and running properly. Issue resolved. Voting continues.
	8:06:24 AM	*Technician Contacted: Tech contacted. ETA 15 min away. Voting continues through the Aux bin.*			
	8:11:12 AM	*FED Contacted: FED will arrive to assist and review equipment set up. ETA 10 min. voting cont.*			
	8:18:49 AM	*Technician Contacted: Technician is onsite and evaluting the issue. Voting continues.*			
	8:32:57 AM	*Technician Contacted: Tech verified that the PW opened and closed the polls. Tech is waiting for the machine to power back up. Voting continues.*			
	8:36:47 AM	*Technician Contacted: Tech watched as the PW reopened polls. BSM machine is back up and running properly. Issue resolved. Voting continues.*			

Pct 7022/7023	Init. Call Time	Problem Comments		Time Resolved	Resolution Comment
	1:22:35 PM	Table, Chairs, Booths: FED reports ADA voting booth has a broken lightbulb, requests a replacement ADA booth. No voter present at this time, voting cont.		2:22:36 PM	delivered voting continues
	1:35:50 PM	*Supplies dispatched: Contacting DST to deliver replacement ADA booth.*			
	1:39:15 PM	*Supplies dispatched: DST will be there in 15 mins.*			

Pct 7027/7030	Init. Call Time	Problem Comments		Time Resolved	Resolution Comment
	6:43:46 AM	Table, Chairs, Booths: ADA Booth missing a leg. Send FED for replacement. Set up continue.		6:58:53 AM	
	6:49:57 AM	*< Other: See Comments >: DST is enroute. ETA 5 min.*			
	6:58:52 AM	*< Other: See Comments >: DST has arrived and delivered booth.*			
	6:53:07 AM	Dispatch Clerk: Inspector called. One clerk is missing. Cindy and Jennifer are there. Everything is set up. Inspector insists that they need some help around 9 to take breaks. Set up continues.		7:01:57 AM	No action since there are currently 1 INSP and 2 clerks
	6:58:49 AM	*Pollworker Dispatched: No action since there are currently 1 INSP and 2 clerks*			
	6:59:10 AM	*No Action Need: Advised not to dispatch.*			

Pct 7033	Init. Call Time	Problem Comments		Time Resolved	Resolution Comment
	6:20:41 AM	Other Polling Place-Related: Can't locate outlet that should be right by the lockers according to their SSP. Confirmed they were looking at the SSP. Told poll worker to continue set up and use the aux bin at 7:00 a.m. Set up continues.		6:36:03 AM	setup continues
	6:34:57 AM	*< Other: See Comments >: inspector has located another outlet which will work for the set up*			

Pct 7036/7037	Init. Call Time	Problem Comments		Time Resolved	Resolution Comment
	6:04:05 AM	Other Polling Place-Related: PPO reports that Inspector is parking on the property. They do not provide parking. Calling Inspector now.		6:07:15 AM	Resolved
	6:06:43 AM	*Pollworker Contacted: I spoke with the Inspector, he has moved hus car to an on street parking space. Resolved.*			

		7:49:16 AM Dispatch Clerk: INSP called, HS clerk is a no-show. Needs replacement PW	8:23:49 AM	
		7:52:07 AM *Pollworker Dispatched: PW dispatched. ETA 25.*		
		8:23:35 AM *Driver Dispatched: driver confirmed they have dropped off pw at polling place.*		

Pct 7043 | **Init. Call Time** | **Problem Comments** | **Time Resolved** | **Resolution Comment**

		6:26:47 AM Dispatch Clerk: Need One clerk, assigned clerk called in and unable to serve. Set-up continues and on track for voting at 7am	6:32:00 AM Clerk showed up. PP now has 1 insp and 2 clerks. Setup continues. No dispatch needed.
		6:31:29 AM *Pollworker Contacted: Clerk showed up. PP now has 1 insp and 2 clerks. Setup continues. No dispatch needed.*	
		6:31:35 AM *Pollworker Dispatched: PW dispatched. ETA 25.*	
		7:46:40 AM BSM Operations: No error message. BSM not accepting ballots Voting continues using aux bin. Send FED or Tech.	8:06:01 AM never fully set up. PW never hit the START button on the BSM to open polls. BSM is working properly. Issue resolved. Voting continues.
		7:49:38 AM *Technician Contacted: Tech contacted. ETA 15 min away. Voting continues through the Aux bin.*	
		7:51:25 AM *FED Contacted: ETA=15min to assess situation.*	
		8:01:50 AM *Technician Contacted: Technician is onsite and evaluting the issue. Voting continues.*	
		8:04:44 AM *Technician Contacted: Tech verified that the BSM machine was never fully set up. PW never hit the START button on the BSM to open polls. BSM is working properly. Issue resolved. Voting continues.*	

Pct 7048 | **Init. Call Time** | **Problem Comments** | **Time Resolved** | **Resolution Comment**

		6:11:15 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies, calls number listed to open community and goes straight to VM. No table, only has one clerk, one is running late.	6:19:56 AM site open. Setup begins
		6:13:17 AM *< Other: See Comments >: Alyssa contacted. Opening in 1min*	
		6:17:07 AM *< Other: See Comments >: site is open. Setup begins*	
		6:19:54 AM *Pollworker Contacted: Updated that the site has been opened, will prioritize jobs essential for voting at 7am. One clerk is still late. Set-up starts.*	

Pct 7049/7051 | **Init. Call Time** | **Problem Comments** | **Time Resolved** | **Resolution Comment**

		7:49:26 AM BMD ATI Keypad/Headphones: called and missing cord for ATI headphones; Send Tech	8:14:50 AM Tech verfied the ATI cable was not missing. ATI cable was plugged into the printer. BMD is working properly. Issue resolved. Voting continues.
		7:51:50 AM *Technician Contacted: Tech contacted. Tech will be there shortly. Tech is on the way another precinct for a BSM machine. Voting continues through the Aux bin.*	
		8:02:50 AM *Technician Contacted: Tech contacted. ETA 15 min away. Voting continues through the Aux bin.*	
		8:13:58 AM *Technician Contacted: Tech verfied the ATI cable was not missing. ATI cable was plugged into the printer. BMD is working properly. Issue resolved. Voting continues.*	

Pct 7052 | **Init. Call Time** | **Problem Comments** | **Time Resolved** | **Resolution Comment**

		5:02:28 AM Dispatch Clerk: Adult PW cancelled, need replacement.	6:26:55 AM
		5:57:27 AM *Pollworker Dispatched: Clerk dispatched. ETA 25.*	
		6:26:40 AM *Driver Dispatched: Driver confirmed they have dropped off clerk at polling place*	

Pct 7056 | **Init. Call Time** | **Problem Comments** | **Time Resolved** | **Resolution Comment**

		6:33:49 AM Dispatch Clerk: FED contacted, notifies that only INSP is present at PP, has assisted them for set up, but INSP will need support for rest of the day. Set up cont.	7:32:31 AM
		6:38:02 AM *Pollworker Dispatched: PW assigned. ETA 25.*	
		7:32:16 AM *Driver Dispatched: Driver confirmed they have dropped off pw at polling place.*	
		8:09:33 AM Other Soft Supplies: missing nametasgs in the signage supply bags need replacements please send FED.Voting continues.	8:47:46 AM FED replaced materials. Voting cont.
		8:24:15 AM *FED Contacted: FED will replace materials. ETA 10 min. voting cont.*	
		8:47:28 AM *FED Contacted: FED replaced materials. Voting cont.*	

Pct 7201	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:04:21 PM	Other Polling Place-Related: School Principal has some questinos regarding the voter entrance procedures through school property. Send DST to assess.	5:23:57 PM	DST reviewed security procedure with poll workers and principal. Issue resolved. Voting continues
	5:11:03 PM	< Other: See Comments >: DST enroute. Eta 10 minutes.		

Pct 7206	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:06:52 AM	Other Polling Place-Related: Pad lock to porta porty will not unlock. Reffered to SSP combnation did not work.	9:10:45 AM	
	8:26:28 AM	< Other: See Comments >: DST enroute with bolt cutters to free the lock and open the toilet.		
	9:10:35 AM	< Other: See Comments >: DST cut off the offending lock and replaced with a functional lock		
	1:43:40 PM	Other Polling Place-Related: FED reported poor lighting inside the gargage, especially Election table area, difficult for poll workers to check roster and other materials.	2:29:41 PM	voting continues
	1:55:55 PM	District Driver Contacted: DST kevin dispatched with clamp light. Will call us back when resolved.		
	2:29:17 PM	District Driver Contacted: Kevin confirms that the lighting has been delivered and placed.		

Pct 7305	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:29 AM	Poll worker Issue: Insp called, needs assistance to set up on time. PWs there are unable to handle heavy equipment. Send FED. Set up continues.	7:21:44 AM	FED checked again, issues resolved. Voting continues.
	6:29:26 AM	FED Contacted: FED notified. FED was there earlier helping PW setting up the BMD. FED will check again after finishing drive by. ETA 15 minutes.		
	6:50:51 AM	Dispatch Clerk: insp called, only one clerk with her, student did not show up and one clerk left	7:23:13 AM	Poll Worker arrived. Voting continues.
	6:54:44 AM	Pollworker Dispatched: PW dispatched. ETA 25.		
	7:26:09 AM	Driver Dispatched: Driver confirmed they have dropped off clerk at polling place		
	7:17:08 AM	BMD ATI Keypad/Headphones: Spoke to FED, ATI keyboard buttons not registering. Send Tech. Voting continues using BSM. No ADA voter present.	10:16:29 AM	Looks like they had the wrong key pad, one from the BSM. Tech will connect and confirm is working okay.
	7:20:11 AM	Technician Contacted: Tech is responding to BSM issue, voting continues. Tech will go to location once done at other location.		
	7:51:45 AM	Technician Contacted: Tech is still waiting to resolve BSM.		
	8:31:22 AM	Technician Contacted: Replacement BSM arrived at other location, Tech will help setup and confirm working correctly and then go to this location.		
	9:23:44 AM	Technician Contacted: Tech needs to replace BSM again at other location. No ADA voter present and Tech will go here once done.		
	9:50:28 AM	Technician Contacted: Tech is on his way now to look at issue, ETA 10-15 minutes.		
	10:08:53 AM	Technician Contacted: Tech is at location looking at problem now.		
	10:12:21 AM	Technician Contacted: Looks like they had the wrong key pad, one from the BSM. Tech will connect and confirm is working okay.		
	10:16:00 AM	Technician Contacted: ATI keyboard is working now, voting continues.		

Pct 7309/7318	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:11:47 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Please contact polling place owner. FED notified.	6:18:25 AM	PWs are inside.
	6:18:17 AM	< Other: See Comments >: PWs are inside.		
	6:18:31 AM	BSM Operations: CH: Replace CF Cards and Bin Tech; Replace: Tabulator PW broke key inside lid lock, they were able to use spare key to get supplies from main bin to start set up. Instructed to use insp bag as a aux bin.	8:45:51 AM	
	6:34:51 AM	Computer Room: Prelat started on replacement CFs		
	7:24:33 AM	Equipment Dispatched: Machine picked up and on it's way to polling place.		
	8:44:10 AM	Driver Dispatched: Driver confirmed they have dropped off new bsm at polling place and picked up other one.		

	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:01:42 AM	BSM Operations: FED reported inspector's lanyard key was broken and the lock of the Ballot Scanning Machine was jammed by the broken key. Please send tech or replace the BSM.	9:49:23 AM	Tech confirmed it is accepting ballots, issue resolved and voting continues.
	7:07:50 AM	*Technician Contacted: Voting continues via inspector bag*		
	7:10:53 AM	*Technician Contacted: Tech contacted, ETA 15 minutes*		
	7:18:04 AM	*Technician Contacted: BSM Ballot Bin + BSM en route, ETA 15 minutes. Tech standing by to assist setup. Voting continues via emergency red bag.*		
	7:30:38 AM	*Technician Contacted: Tech is at location and is waiting on replacement equipment. Will stay at location to help with setting up.*		
	7:42:40 AM	*Technician Contacted: Updated Tech on status of replacement bin and BSM.*		
	8:23:22 AM	*Technician Contacted: Tech advised the replacement bin and BSM arrived.*		
	8:49:06 AM	*Technician Contacted: Tech advised replacement BSM is setup, however it is not accepting ballots. Error is ballot jam and kicking them out. Permission given to break the seal and look inside to see what is causing the problem. Voting continues via red inspector bag still.*		
	9:00:07 AM	*Technician Contacted: Tech confirmed nothing inside blockiong the ballots. Will use the iButton to refresh and see if it retakes ballot.*		
	9:05:30 AM	*Technician Contacted: Entering Admin password to see if that resolves*		
	9:22:08 AM	*Technician Contacted: Still coming up with ballot jammed. Permission given to replace BSM with back-up. Tech will contact me once installed to confirm working okay. Must be a small piece of paper causing the jam.*		
	9:48:33 AM	*Technician Contacted: Tech confirmed it is accepting ballots, issue resolved and voting continues.*		
	7:22:11 AM	Other Soft Supplies: PP needs I voted stickers and machine guide, send FED	8:27:00 AM	Stickers delivered. Voting continues.
	7:27:01 AM	*FED Contacted: FED notified. FED will deliver soft supplies during next routine stop by.*		

Pct 7315/7316	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:32:48 PM	Poll worker Issue: Send Fed to asses situation. Inspector claims translator is refusing to listen and is yelling	2:13:30 PM	FED arrived, reviewed PW guidelines. Voting continues.
	1:40:22 PM	*FED Contacted: FED will arrive within 10 mins to assess situation. Voting continues.*		

Pct 7321/7322	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:02:11 PM	Dispatch Clerk: Please send extra help to PP to help closing. Only two clerks and one inspector there.	8:10:16 PM	
	7:06:07 PM	*Pollworker Dispatched: 1 clerk dispatched; ETA 25m*		
	8:10:04 PM	*Driver Dispatched: Driver confirmed they have dropped off pw.*		

Pct 7333/7335	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:39:15 AM	Dispatch Inspector: No Inspector, Poll is unlocked, NO have ballots & supplies. PWs have been setting up. Needs replacement Insp. Send FED to drop off supplies. Set up continues	6:48:02 AM	Inspector has arrived, no need to send inspector, Setup continues
	6:44:14 AM	*Pollworker Dispatched: 1 INSP dispatched; ETA 25m*		
	6:47:00 AM	*Pollworker Contacted: Inspector has arrived, no need to send inspector, Setup continues*		

Pct 7338/7349	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:32:43 AM	Table, Chairs, Booths: Inspector needs 3 chairs for team, Checked SSP no chairs were provided	9:05:36 AM	chairs delivered. Voting continues
	8:44:20 AM	*< Other: See Comments >: DST contacted. En route with chairs. ETA 10 min*		
	9:05:27 AM	*< Other: See Comments >: DST confirms chairs have been delivered.*		

Pct 7339/7346	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:57:35 PM	Poll worker Issue: Please dispatch FED, Clerk having issuse with Inspector. Closing continues.	9:35:53 PM	
	9:21:58 PM	*FED Contacted: FED will arrive within 5-10 mins. Closing continues.*		

Pct 7501/7502 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:22:16 AM	Dispatch Clerk: Insp called only one clerk shown up, one cancelled and won't answer her phone to insp call, 6:23am	6:57:17 AM	
6:23:48 AM	*Pollworker Dispatched: 1 clerk dispatched; ETA 25m*		
6:56:35 AM	*Driver Dispatched: driver confirmed they have dropped off clerk at polling place*		

Pct 7503/7505 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
7:05:26 AM	Other Soft Supplies: Missing pin on badges and poll worker nametags, walked through with clerk to find nametags. Still couldn't find them	7:56:54 AM	Nametags delivered. Voting continues.
7:31:30 AM	*FED Contacted: FED notified, will deliver missing items shortly.*		
7:12:03 PM	Dispatch Clerk: Please send extra help to PP to help closing.	8:10:43 PM	
7:20:40 PM	*Pollworker Dispatched: 1 clerk dispatched; ETA 25m*		
8:10:39 PM	*Driver Dispatched: Driver confirmed they have dropped off pw.*		

Pct 7504/7507 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:10:13 AM	Dispatch Clerk: inspector called, Mary is not going to come. Only the inspector and Charles are there. Please send another clerk. Set up continuos.	7:17:33 AM	
6:13:15 AM	*Pollworker Dispatched: PW dispatched. ETA 25.*		
7:15:41 AM	*Driver Dispatched: Driver confirmed they have dropped off pw at polling place*		
6:29:49 AM	Dispatch Clerk: Inspector called clerk is not coming in send clerk for assistance . Set up continues.	7:14:17 AM	
6:40:14 AM	*Pollworker Dispatched: PW dispatched. ETA 25.*		
7:14:07 AM	*Driver Dispatched: Driver confrimed they have dropped off pw.*		

Pct 7506/7513 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
5:44:52 AM	Can't Locate Equipment: No equipment, no machine inside PCT, confrmed they are in the correct location and inside already as listed in SSP. Employee of location says usually they drop off equipment previously but none has been dropped off.	6:08:02 AM	Equip located. Setup begins
5:51:29 AM	*< Other: See Comments >: Equip stored in Room #3. Clerk contacted and instructed to ask 24hr desk person for access*		
5:54:37 AM	*< Other: See Comments >: Delivery records show equipment is stored in a conference room to the right of entrance, contacting PW team now to inform of location.*		
5:59:21 AM	*< Other: See Comments >: 24hr security is checking room #3. will call back in 10mins*		
6:07:53 AM	*< Other: See Comments >: Equipment located. Setup begins.*		
8:06:06 AM	Path to Polling Place Is Not Clear: Ride along/extra FED that was assigned/dropped off at this PP reports that entrance on Fillmore requires apartment complex opening. Wondering how to ensure voters have access with apartment staff onhand to let in. Voting continues.	9:04:46 AM	Directional cone signs placed. Voting continues.
8:20:31 AM	*FED Contacted: FED notified. Will review SSP with PP Inspector and make sure they place directional cones sign by the old entrance, new entrance, and at the end of the hallway pointing right toward the voting area room. ETA 15 minutes.*		
8:24:20 AM	*District Driver Contacted: DST contacted. Left message will try again soon.*		
8:29:13 AM	*< Other: See Comments >: DST en route to assess situation. ETA 10 minutes.*		
8:47:36 AM	*FED Contacted: Ride along/extra FED onsite reports entrance has been propped open to allow voters access to PP.*		

Pct 7509/7511	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:27:46 AM	Dispatch Inspector: No Inspector, Poll locked, no ballots or supplies. 5:30am Inspector called in sick, asked to bring supplies to pp and unable to, send FED supplies and ballots, dispatch inspector immediately	6:21:42 AM	
	5:43:53 AM	FED Contacted: Contacted FED. Inspector not able to deliver ballots and supplies bag. FED ETA 15 minutes.		
	5:47:21 AM	Pollworker Dispatched: 1 INSP dispatched with ballots; ETA 25m		
	6:09:33 AM	Driver Dispatched: Driver confirmed they have dropped off insp with ballots.		
	5:27:46 AM	Not Open/Locked after 6am: Poll locked, No Inspector, no ballots or supplies	5:32:49 AM	Update: pp should open at 6am
	5:32:40 AM	Pollworker Contacted: Update: pp should open at 6am		
	6:19:10 AM	< Other: See Comments >: PPO reports site open. PW's are setting up. Resolved.		

Pct 7512/7524	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:50:17 AM	Table, Chairs, Booths: Need FED assistance and possible booth leg replacement. Booth has issue with leg - unable to set-up one booth. Set-up Continues	7:28:52 AM	voting continues
	7:02:05 AM	District Driver Contacted: DST kevin will go to site and replace the booth/leg. ETA 10 minutes		
	7:28:33 AM	Driver Dispatched: kevin is onsite now and replacing the booth. Voting continues		
	2:46:38 PM	BMD ATI Keypad/Headphones: Send FED. Need BMD assistance with voter standing by.	3:35:57 PM	BMD issue resolved & voter successfully voted. Voting continues.
	2:58:27 PM	FED Contacted: FED on their way. ETA 8 mins.		
	3:15:57 PM	FED Contacted: FED assisting Inspector with BMD needs. Instructed the steps required until printing of ballot.		
	3:34:31 PM	FED Contacted: BMD issue resolved & voter successfully voted. Voting continues.		

Pct 7532/7545	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:33:35 AM	Dispatch Clerk: Clerk cannot make it. Needs one more clerk because there is only a student and inspector left	6:31:59 AM	Insp contacted. Confirmed they now have 3 clerks. Setup continues.
	5:47:11 AM	FED Contacted: FED notified so they can check on the team while team waits for additional clerk to be dispatched.		
	6:01:59 AM	Pollworker Dispatched: INSP dispatched. ETA 20.		
	6:31:25 AM	< Other: See Comments >: Insp contacted. Confirmed they now have 3 clerks. Setup continues.		
	6:16:45 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Snd FED	6:22:41 AM	site open. Setup begins
	6:21:42 AM	FED Contacted: FED alerted. Will deliver supplies and assist the team, ETA 15 mins.		
	6:22:08 AM	< Other: See Comments >: site open. Setup begins. FED contacted. En route		
	6:51:12 AM	BSM Operations: Send Tech. Aux bin is loose and not attached.	7:24:08 AM	Tech confirmed BSM is accepting ballots, voting continues. If needed can put ballots in red inspector bag. Issue resolved.
	6:54:19 AM	Technician Contacted: Tech contacted, ETA 15 minutes		
	7:03:15 AM	Technician Contacted: Tech contacted. ETA 10 min. Voting continues.		
	7:14:12 AM	Technician Contacted: Tech arrived, looking at machine. Voting continues. Permission given to break seal to look at Aux bin.		
	7:23:04 AM	Technician Contacted: Tech confirmed BSM is accepting ballots, voting continues. If needed can put ballots in red inspector bag. Issue resolved.		

Pct 7601/7606	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:37 AM	BSM Operations: Screen was frozen, walked through troubleshooting steps and fixed the issue. Broke red seal for thermal printer, per director, to turn machine off and back on. Problem fixed. PW locked door with blue seal.	6:42:50 AM	walked through truobleshooting steps and fixed the issue. Broke red seal for thermal printer, per director, to turn machine off and back on. Problem fixed. PW locked door with blue seal.
	6:40:23 AM	< Other: See Comments >: issue resolved		

Pct 7602/7603	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:32:51 AM	Dispatch Clerk: Please send an additional poll worker to stay at the lobby and guide voters to the voting site.	11:10:03 AM	
	10:36:30 AM	*Pollworker Dispatched: PW dispatched. ETA 25.*		
	11:09:49 AM	*Driver Dispatched: Driver confirmed they have dropped off pw at polling place.*		

Pct 7604/7605	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:14:09 PM	Poll worker Issue: Send FED - clerk called and whispered there is issue with Inspector and hung-up, please monitor interactions of PP team	2:37:33 PM	FED arrived, reviewed PW guidelines. Voting continues.
	1:16:12 PM	*Pollworker Contacted: PW Felt insulted, requsted FED come and asses the situtaion*		
	1:28:22 PM	*FED Contacted: FED will assess issue . ETA 20 mins Voting Cont.*		

Pct 7612/7613	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:33:50 AM	Path to Polling Place Is Not Clear: Homeless emcampment blocking polling place.	5:54:20 AM	
	5:42:09 AM	*< Other: See Comments >: DST enroute to assess situation. ETA 5 min*		
	5:53:52 AM	*< Other: See Comments >: DST reports there are people on the sidewalk, but entrance to the polling place is clear and people are able to go in and out. Poll workers are currently inside and setting up.*		

Pct 7616/7654	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:08:55 AM	Other Soft Supplies: clerk reported that their pricint has the inncorrect street index(Prec 7916). Please send them the correct street index. Voting continues!	7:36:35 AM	Street index delivered. Voting continues.
	7:17:00 AM	*FED Contacted: FED on their way. ETA 15 mins.*		
	7:36:08 AM	*FED Contacted: Street index delivered. Voting continues.*		

Pct 7623/7629	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:22:23 AM	Dispatch Clerk: Inspector reports that Eveline is there. Other clerk hasn't arrive. Send clerk to help. Set up continues.	6:45:11 AM	
	6:25:28 AM	*Pollworker Dispatched: PW dispatched. ETA 25.*		
	6:44:47 AM	*Driver Dispatched: driver confirmed they have dropped off clerk at polling place.*		

Pct 7627/7651	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:10:15 PM	Dispatch Clerk: Could use one of the extra PWs for closing assistance. Low priority.	8:09:07 PM	
	7:22:19 PM	*Pollworker Dispatched: 1 clerk dispatched; ETA 25m*		

Pct 7639/7644	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:22:10 AM	Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. .due to health issue, the inspector need to leave. And the original inspector will wait until the replacement inspector arrived.	9:40:36 AM	
	8:25:10 AM	*Pollworker Dispatched: Driver en route to pickup replacement inspector and drop off at 7639*		
	9:40:18 AM	*Driver Dispatched: Driver confirmed they have dropped off insp at polling place.*		

Pct 7641	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:46:49 AM	: No inspector and FED has not been able to make contact all weekend. Two PWs out front, FED left 3 VMs since Sat and an email, is concerned insp won't arrive. I advised PWs to call back at 6 if no insp at that time.		

6:14:11 AM	Dispatch Clerk: insp is dropping off materials and not going to work. Adam Mak has been promoted to insp, was promoted last election and is good to go. FED has helped with set up and dropped off supplies while they wait for insp. Need 1 clerk. Only 2 PWs at the PCT.	7:48:43 AM	
6:17:16 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
7:48:27 AM	Driver Dispatched: Driver confirmed they have dropped off pw at polling place		
6:28:28 AM	Dispatch Clerk: Remiaining clerk had to go home. Promoted insp is on site, almost completed set up. One clerk is on the way but then pct would only have 2 people total. FED will make sure at least 2 people are with ballots at all times, but needs a perm clerk for rest of day.	7:48:09 AM	
6:32:38 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
7:15:00 AM	Pollworker Contacted: PW said that the one clerk from other pct is there, but neither dispatched clerk has arrived yet.		
7:47:59 AM	Driver Dispatched: Driver confirmed they have dropped off pw		

Pct 7646

Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
5:59:40 AM	: DST is having car issues. Sorting it out now, is enroute to open PP in 5 minutes.		
6:00:32 AM	Other Polling Place-Related: DST having car problems, sorting it out now. Is enroute with PP key to unlock. Eta 5 min	6:20:22 AM	
6:06:56 AM	FED Contacted: let FED knowit'll be another 5/10 min. FED en route to assist if needed.		
6:10:07 AM	< Other: See Comments >: DST is 2 min away		
6:20:13 AM	< Other: See Comments >: DST reports PP is open		

Pct 7706/7707

Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:36:04 AM	Other Soft Supplies: Missing seals for red bax in election table supply bag. Set up continue.	6:43:15 AM	They opened the BSM storage. They found the supply they need. Set up continue
6:40:03 AM	FED Contacted: ETA=10 mins to deliver from FED Red Box, bag#4		

Pct 7709/7711

Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
11:59:36 AM	Other Polling Place-Related: INSP called, the alarm of PP is going off. Custodian does not know how to turn off. Voting continues.	12:22:54 PM	alarm OFF. Voting continues
12:03:22 PM	< Other: See Comments >: Ranger dispatched. ETA 7mins		
12:06:33 PM	< Other: See Comments >: INSP reports alarm is intermittent, not sure what triggers it. Voting continues		
12:21:46 PM	< Other: See Comments >: alarm is OFF (Code for alarm can only be input by RPD)		

Pct 7813/7819

Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
8:33:06 AM	:		
2:22:54 PM	Electioneering: Man with campos sign within 100 feet perimeter of PP. INSP spoke to him and agreed to not cross the perimeter again, but had crossed it multiple times after. Additionally this man is passing out flyers to adjacent neighbors homes within 100 feet and voters walking by. INSP has removed the fllyers from homes but is uncertain if man is going to continue electioneering. Send someone to monitor.	6:01:05 PM	no more complaints
2:28:34 PM	FED Contacted: FED will stop by to assess and mark the 100' parameter		

Pct 7824/7825

Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:17:23 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Polling place still locked after 06:10AM. Set up continue.	6:28:17 AM	
6:20:23 AM	FED Contacted: gave FED a heads up pct is locked and PP group is aware.		
6:25:56 AM	< Other: See Comments >: Custodial contacted, they say the school is open, calling Inspector now to verify.		
6:28:02 AM	Pollworker Contacted: Inspector confirms site is open. Resolved.		

Pct 7833/7841 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
11:02:33 AM	BMD ATI Keypad/Headphones: Send Tech,Need ATI Replaced- FED has done simple troubleshooting, and also broken botton red seal and checked connection and hardware test and replaced red seal. Voting continues	11:07:15 AM	The BSM and ATI keypad were swapped and FED will set-up. Bottom of ATI controller did not have the Orange label and the one at the BSM did have orange label. No support needed. Voting continues.

11:07:02 AM FED Contacted: The BSM and ATI keypad were swapped and FED will set-up. Bottom of ATI controller did not have the Orange label and the one at the BSM did have orange label. No support needed. Voting continues.

11:07:06 AM Technician Contacted:

Pct 7837/7845 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:05:48 AM	Dispatch Clerk: FED called, only one insp and one clerk, insp told FED both students cancelled 6:06am, setup continues	6:37:51 AM	Clerk contacted. Confirmed additional clerk has arrived. Now in PP: Insp and 2 clerks. Setup continues.

6:08:19 AM Pollworker Dispatched: PW dispatched. ETA 25.

6:37:10 AM < Other: See Comments >: Clerk contacted. Confirmed additional clerk has arrived. Now in PP: Insp and 2 clerks. Setup continues.

	Problem Comments	Time Resolved	Resolution Comment
7:14:49 AM	Poll worker Issue: Flex PW arrived but PP is fully staffed with 3 other clerks. PW would like to be moved where needed. FLEX PW	9:25:23 AM	Flex PW confirmed they're back at City Hall, ready to be disptached as needed. Voting continues.

7:27:47 AM < Other: See Comments >: Disptach driver on their way to pick up flex PW. ETA 25 mins.

7:28:55 AM < Other: See Comments >: PP contacted, confirmed they have 5 staff at PP and PW is ready to be dispatched where needed. Voting continues.

8:15:18 AM FED Contacted: FED will check on PP and call back to provide update. ETA 25 mins.

9:24:42 AM < Other: See Comments >: Flex PW confirmed they're back at City Hall, ready to be disptached as needed. Voting continues.

Pct 7838/7847 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
5:14:32 AM	Dispatch Clerk: 1 clerk needed due to cancellation.	6:29:49 AM	

5:18:23 AM FED Contacted: Let FED know pct will be down one clerk until we can dispatch an additional one.

5:59:26 AM Pollworker Dispatched: 1 clerk dispatched; ETA 25m

6:23:17 AM Pollworker Contacted: left vm for insp to make her aware of eta.

6:29:34 AM Driver Dispatched: Driver confirmed they have dropped off pw at polling place.

	Problem Comments	Time Resolved	Resolution Comment
7:17:40 AM	BSM Operations: Send Tech. Insp called and said BSM won't accept ballots.Everything seemed fine when setting up. No error message displayed. FED reviewed the troubleshooting steps with PWS and couldn't help. Voting continues using aux bin.	8:00:07 AM	Tech had INSP open Aux Bin and feed the ballot. The Ballot was accepted, but needed to exit the menu first. Issue Resolved. Voting continues.

7:23:31 AM Technician Contacted: Tech contacted. ETA 15 Min. Voting continues via Aux Bin.

7:32:29 AM Technician Contacted: Tech contacted. Revised ETA 7 min. Voting continues.

7:38:31 AM Technician Contacted: Tech contacted. Tech looking for parking. Voting continues.

7:43:56 AM Technician Contacted: Tech arrived onsite and is troubleshooting issue. Voting continues.

7:55:43 AM Technician Contacted: Tech had INSP open Aux Bin and feed the ballot. The Ballot was accepted, but needed to exit the menu first. Issue Resolved. Voting continues.

Pct 7842/7849 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
8:51:59 AM	Campaign Sign within 100ft:	12:09:54 PM	FED, per PW team update, no longer reports campaign promoter is around PP. voting cont.

9:00:07 AM FED Contacted: FED will arrive to assess conditions. ETA 10 min. voting cont.

9:25:28 AM Pollworker Contacted: clerk alerted that sign was taken down but person is walking around with sign in hand. Near the corner and they can see the person from PP. Voting cpntinues

9:41:40 AM FED Contacted: FED verifies signs were taken down by a campaign rep. Reports the campaign rep remains in the area, meandering near PP. Will circle back

11:25:01 AM Campaign Contacted: Campaign contacted to have rep move outside of 100ft. FED please confirm.

12:08:00 PM FED Contacted: FED, per PW team update, no longer reports campaign promoter is around PP. voting cont.

Pct 7846/7854 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:08:22 AM	Other Polling Place-Related: FED opened the door but alarm has gone off and the front door is still locked. PWs are setting up inside with alarm and there is a side door for ingress/egress.	6:30:30 AM	set up continues
6:13:50 AM	*FED Contacted: calling fed to disarm*		
6:20:46 AM	*< Other: See Comments >: code from sfpl does not work will follow up*		
6:26:53 AM	*< Other: See Comments >: Frank from SFPL says code is 0451 then 1 then 1 to disarm. Calling inspector now*		
6:30:07 AM	*< Other: See Comments >: inspector has entered code. Set up continues. They are short one student poll worker*		
6:30:51 AM	Poll worker Issue: one of their student poll workers didn't show up. Need another pw	6:37:42 AM	2 clerks and an insp on site. No need for additional PW at this time.
6:37:17 AM	*< Other: See Comments >: 2 clerks and an insp on site. No need for additional PW at this time.*		

Pct 7853/7866 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:54:34 AM	Other Soft Supplies: could not find pin on badges for poll worker nametags. Set up contniues	7:18:03 AM	FED delivered pin on badges for nametags.
7:17:31 AM	*FED Contacted: FED delivered pin on badges for nametags.*		

Pct 7856/7863 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:54:09 AM	Other Soft Supplies: Clerk reported that there are no nametags in the Signage supply bag. Please send replacement. Setup continoues!	7:00:55 AM	FED has provided nametags. Set up complete.
7:00:34 AM	*FED Contacted: FED has provided nametags. Set up complete.*		

Pct 7857/7858 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
5:06:01 AM	Dispatch Clerk: PW cancelled, need replacement.	6:24:50 AM	
5:26:06 AM	*FED Contacted: FED notified, also made aware by their INSP. PW eta to be determined.*		
5:57:30 AM	*Pollworker Dispatched: 1 clerk dispatched; ETA 25m*		
6:05:47 AM	*FED Contacted: FED notified of incoming PW. Set up cont.*		
6:24:36 AM	*Driver Dispatched: Driver confirmed they have dropped off pw at polling place*		
6:21:44 AM	Not Open/Locked after 6am: Inspector said the facility owner just open the polling place. Set up continues!	6:27:32 AM	
6:27:19 AM	*Pollworker Contacted: PPO contacted, is contacting the person who is supposed to open. Will call back in 2 min.*		
6:28:46 AM	*< Other: See Comments >: PW confirms site is open*		
6:31:14 AM	Dispatch Clerk: translator called and said she can't make it due to the rain affecting her movement	6:36:44 AM	no need to send PW
6:35:01 AM	*Pollworker Dispatched: PW dispatched. ETA 25.*		
6:36:17 AM	*< Other: See Comments >: no need to send PW*		
6:46:33 AM	Other Soft Supplies: Clerk reports that they looked around and could't find pens. Please send replacement. Set up continues!	6:55:56 AM	Called PW, instructed to search in the BSM. Found pens. Set up complete.
6:55:01 AM	*Pollworker Contacted: Called PW, instructed to search in the BSM. Found pens. Set up complete.*		

Pct 7859/7861 Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
6:16:07 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies Firehouse gate not opened	6:23:21 AM	FED reports via phone conversation with INSP that PP is now unlocked.
6:22:34 AM	*FED Contacted: FED reports via phone conversation with INSP that PP is now unlocked.*		

Pct 7904/7906	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:35:36 PM	Other Polling Place-Related: Insp reports doors to PP don't close on their own.	10:18:11 PM	
	9:36:12 PM	< Other: See Comments >: DST en route to investigate.		
	10:18:06 PM	< Other: See Comments >: DST confirms PP is locked		

Pct 7913/7914	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:11:17 AM	Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Clerk called Insp is not there. Voting equipment was delivered to wrong part of building per the SSP. Send materials and FED to assist with set up.	7:13:32 AM	PW informs replacement INSP arrived and the INSP was dropped off. Set up complete. Voting cont.
	6:14:57 AM	Pollworker Dispatched: INSP dispatched. ETA 25.		
	6:19:50 AM	FED Contacted: FED notified, will drop off back-up FED to assist PW team with equipment and set up. ETA 9 min.		
	6:20:45 AM	< Other: See Comments >: driver dispatch wil retrieve ballots from original inspector and bring to the assigned pp		
	6:22:27 AM	Pollworker Dispatched: Driver en route to pick up supplies from previous INSP. Will deliver picked up supplies to polling place		
	6:41:00 AM	FED Contacted: FED notified of incoming INSP replacement, reports back-up FED is onsite assisting set-up and located equipment. Has given back up materials to help set up. Set up cont.		
	6:48:47 AM	Driver Dispatched: Driver confirmed they have dropped off insp with ballots.		
	7:12:46 AM	Pollworker Contacted: PW informs replacement INSP arrived and the INSP was dropped off. Set up complete. Voting cont.		

Pct 7931/7932	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:58:33 AM	BSM Operations: Send Tech. Reviewed troubleshooting steps with PW. ATI is not working. Send Tech to assist. Set up continues.	7:33:10 AM	ATI was swtiched from the BSM and BMD. The correct ATI contollers are on the correct machines. Issue resolved. Voting continues.
	7:00:01 AM	Technician Contacted: Tech contacted. ETA 15 min away. Voting continues through the Aux bin.		
	7:05:33 AM	Technician Contacted: ATI issue is actually with BMD not the BSM. Voting continues.		
	7:13:11 AM	< Other: See Comments >: Issue likely logged improperly as "BSM" issue, when ATI would not impact BSM voting. Tech will investigate on arrival, but no impact to voting.		
	7:18:18 AM	Technician Contacted: Technician is onsite and evaluting the issue. Voting continues.		
	7:31:08 AM	Technician Contacted: PP switched the ATI from the BSM and BMD. Tech corrected it by switching the ATI contollers are on the correct machines. Issue resolved. Voting continues.		

Pct 7936/7937	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:12:01 AM	Dispatch Clerk: called about having only one clerk, require an extra clerk 6:13am	6:37:52 AM	
	6:13:35 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	6:23:36 AM	FED Contacted: FED notified, will check w/ PW Team. Eta 8 min.		
	6:37:40 AM	Driver Dispatched: Driver confirmed they have dropped off pw at polling place		

Pct 7955/7957	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:41:55 AM	BMD Operations: Error Message: BMD not connected ; walked through with inspecotr on how to reslove. Still had trouble. Send FED	7:22:06 AM	BMD was not plugged in. Issue resolved. Voting continues.
	6:54:55 AM	FED Contacted: ETA=8min to assess & try to resolve.		
	7:21:38 AM	FED Contacted: BMD was not plugged in. Issue resolved. Voting continues.		
	7:06:55 AM	Other Soft Supplies: Please send FED, no supplies pens, Voting Continues	7:55:02 AM	Pens delivered. INSP unable to find PP supply.
	7:20:40 AM	FED Contacted: Fed will contact INSP to check PP supllies or deliver replacements & call back with update.		
	7:54:28 AM	FED Contacted: Pens delivered. INSP unable to find PP supply.		