



February 15 2022 Consolidated Special Municipal Election - February 15

Pct 1106	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:36:06 AM	BSM Operations: Error Message: invalid credentials for BSM; Send FED. Inspector has tried to input the code and is getting error message. Another clerk tried and is getting the same error. Invalid credentials. Set up continues.	8:00:24 AM	FT verified BSM working after power refresh and using the FT I-Key. Issue resolved. Voting continues.
	6:42:57 AM	FED Contacted: ETA=5min to access code issue. Will advise INSP to use AUX bin if unresolved at 7am.		
	6:57:38 AM	FED Contacted: FED onsite. BSM issue/error remains. SEND TECH. AUX bin to be used.		
	7:07:36 AM	Technician Contacted: FT contacted. ETA 10 min.		
	7:18:28 AM	Technician Contacted: FT arrived onsite and is troubleshooting equipment. Voting continues via aux bin.		
	7:57:37 AM	Technician Contacted: FT verified BSM working after power refresh and using the FT I-Key. Issue resolved. Voting continues.		
Pct 1117/1118	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:56:33 AM	Other Soft Supplies: missing blue privacy screen BMD, no voters waiting use devices, Please send DST, Voting Continues	8:37:08 AM	FED found privacy screen. BMD fully set up, voting continues.
	8:03:02 AM	FED Contacted: ETA=15min to double check if screen at PP. Will report back need for DST to deliver replacement (FED van supply list does not list they have on hand).		
	8:36:29 AM	FED Contacted: FED found privacy screen. BMD fully set up, voting continues.		
Pct 1122	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:42:30 AM	Dispatch Clerk: The other clerk at the PCT is unreachable so send replacement. Set up continues.	7:34:03 AM	
	6:47:49 AM	Pollworker Dispatched: 1 Clerk dispatched; ETA 25m		
	7:33:53 AM	Driver Dispatched: Driver confirmed they have dropped off clerk		
	4:26:45 PM	BMD Operations: Error Message on BMD. PW inserted card again but nothing changes ; No voters present. Voting continues using paper ballots. Send FED	5:08:59 PM	Tech verified the BMD is working fine now. PW was able to use their card to access settings. Issue resolved. Voting continues.
	4:33:06 PM	FED Contacted: ETA=30min. FED already attempted to address a BMD issue a few hours ago, so a tech may be needed.		
	4:42:30 PM	Technician Contacted: Technician contacted. ETA 15 min.		
	4:55:32 PM	Technician Contacted: Technician contacted. Updated ETA 2min.		
	4:58:39 PM	Technician Contacted: Technician is onsite evaluating the issue.		
	5:05:26 PM	Technician Contacted: Tech verified the BMD shows Smart Card Reader detached. Tech has permission to break the seal. Tech unplugged ll three USB and restarted the BMD device.		
	5:07:52 PM	Technician Contacted: Tech verified the BMD is working fine now. PW was able to use their card to access settings. Issue resolved. Voting continues.		
Pct 1123/1124	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:11:02 AM	Dispatch Clerk: Inspector called. One of the clerks will be leaving at 4:00. She would like a replacement clerk that can work past 9:00pm. Voting continues.	9:13:08 AM	
	8:15:08 AM	Pollworker Dispatched: Clerk dispatched. ETA 25.		
	9:12:49 AM	Driver Dispatched: Driver confirmed they have dropped off clerk at polling place.		

Pct 1125	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:12:07 AM	Dispatch Clerk: Missing a clerk. Two on site. Requests 1 additional one	9:00:29 AM	
	8:14:49 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	9:00:19 AM	Driver Dispatched: Driver confirmed they have dropped off clerk		
	2:23:19 PM	Dispatch Clerk: PW went to lunch at 11am and did not return. Current staffing is 2 Adult PW, 1 student PW. Voting continues.	3:05:18 PM	
	2:27:57 PM	Pollworker Dispatched: Clerk dispatched. ETA 25.		
	3:04:29 PM	Driver Dispatched: Driver confirmed clerk has been dropped off at polling place.		
Pct 1126	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:14:55 AM	Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies Set up continues	7:05:26 AM	
	6:17:08 AM	Pollworker Dispatched: 1 INSP dispatched; ETA 25m		
	7:04:47 AM	< Other: See Comments >: INSP Joseph Douglas arrived on site. Spoke to clerk. Pp is set up and voting continues.		
	7:22:22 AM	Driver Dispatched: Driver confirmed they have dropped off insp		
Pct 1131	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:26:12 AM	Other Soft Supplies: Missing the "Write in candidate list" voting continues	9:25:22 AM	FED will deliver write in list. ISNP advising voters of availability at Sfelctions.org until then.
	7:32:30 AM	FED Contacted: FED onsite. FED binder resources tab does not contain write in candidate list.		
	7:41:28 AM	FED Contacted: Left FED voicemail to contact FED director for replacement write in candidate list.		
	7:41:28 AM	< Other: See Comments >: Issue re-routed to FED.		
	9:08:28 AM	Pollworker Contacted: Told INSP to inform voters "write-in candiate list" available on sfelction.org for reference while physical copy tracked down.		
	9:24:00 AM	FED Contacted: FED will deliver write in list. ISNP advising voters of availability at Sfelctions.org until then.		
Pct 1133	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:59:26 AM	BSM Operations: Error Message: ; Send Tech. BSM screen is black. FED attempted troubleshooting. Nothing has helped reboot screen. Voting continues via aux bin.	7:38:27 AM	Tech verified after a refresh the BSM is properly working. Issue verified. Voting continues.
	7:02:20 AM	Technician Contacted: Technician contacted. ETA 15 min.		
	7:30:08 AM	Technician Contacted: Technian is onsite and evaluating the issue.		
	7:38:20 AM	Technician Contacted: Tech verified after a refresh the BSM is properly working. Issue verified. Voting continues.		
Pct 1143/1147	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:46:14 AM	Other Polling Place-Related: School Admin is requesting we use some method to adminster access to voters. That is typically not allowed, entrance must remain open for entire day. Dispatch DST to determine whether security is onsite. Security should be stationed at the entrance. Report back with info.	8:36:38 AM	
	7:54:08 AM	FED Contacted: Alerted FED to this. Is just leaving this site. Says they did not see security at entrance, but PWs are doing well.		
	8:00:40 AM	< Other: See Comments >: DST contacted and is on the way to work things out. Will report back with info as it arises.		
	8:20:19 AM	FED Contacted: FED was at school again. Spoke with principal. There is a security guard on site, but is in a room looking at a monitor. Sounds like school is hoping to have an additional person at entrance.		
	8:36:17 AM	< Other: See Comments >: DST onsite, reviewed plan with inspector and treeline security guard. They are now using the correct entrance and voting continues.		
Pct 1144/1145	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:37:45 AM	Dispatch Clerk: Clerk needing extra support/guidance. Would benefit from additional clerk.	10:13:32 AM	
	9:45:11 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	10:13:22 AM	Driver Dispatched: Driver confirmed they have dropped off clerk		

Pct 1146	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:11:52 AM	Not Open/Locked after 6am: Key provided by PPO is not working to open the site. Poll locked, Inspector arrived, have ballots & supplies	6:22:31 AM	resolved
	6:22:24 AM	<i>District Driver Contacted: unlocked set up continues</i>		
Pct 1148/1149	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:53:04 AM	Table, Chairs, Booths: Inspect reports table for BMD/accessible voting is missing leg. Send replacement table. Setting up cont.	7:19:20 AM	DST onsite and has replaced malfunctioning equipment. Voting continues
	6:59:42 AM	<i>< Other: See Comments >: DST dispatched to assess and replace items as necessary.</i>		
	7:27:11 AM	Other Polling Place-Related: DST reports door that leads to the outlet that is needed for setup is locked. Custodian just left. They need to return and unlock the door so the polling place can get power.	8:54:28 AM	Room opened.
	7:33:56 AM	<i>< Other: See Comments >: Cecil SFUSD Custodial is sending someone to open Rm 117. ETA 15 mins.</i>		
	7:34:03 AM	<i>FED Contacted: FED at site. No plugs in room for backup power chord. Voting continues.</i>		
	8:03:52 AM	<i>< Other: See Comments >: Not able to reach PW's via phone, DST will stop in to verify if Rm 117 is open. ETA 20 mins.</i>		
	8:39:52 AM	<i>< Other: See Comments >: Not able to reach PW's on phone, Cecil at custodial will check in his staff and confirm.</i>		
	8:54:06 AM	<i>< Other: See Comments >: SFUSD Custodial reports Rm 117 is open.</i>		
	8:32:25 AM	BMD Operations: Inspector stated clerk has been unnecessarily touching machinery and caused an error in the BMD machine. Walked inspector through steps from PW manual. Unable to continue. Requesting a tech to assist in setting up again. Voting continues. Send Tech. And a person to review poll worker protocols.	9:02:05 AM	Tech verified after the PW touched the BMD it was stuck on the menu screen. BMD is properly working. Advised PW to stop touching the machine. Issue verified. Voting continues.
	8:40:19 AM	<i>FED Contacted: FED alerted. Is heading over now to review procedures with PWs. Alerted FED that tech is also being sent since polls have already been opened. ETA 15 min. Voting continues.</i>		
	8:40:42 AM	<i>Technician Contacted: Technician contacted. ETA 15 min.</i>		
	8:58:24 AM	<i>Technician Contacted: Technician is onsite and evaluating the issue.</i>		
	8:59:54 AM	<i>Technician Contacted: Tech verified after the PW touched the BMD it was stuck on the menu screen. BMD is properly working. Advised PW to stop touching the machine. Issue verified. Voting continues.</i>		
	9:38:41 AM	Dispatch Clerk: Dispatch clerk.	10:08:12 AM	
	9:43:04 AM	<i>Pollworker Dispatched: Clerk Dispatched. ETA 25.</i>		
	10:08:01 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk</i>		
	10:51:39 AM	Dispatch Clerk: INSP dismissed disruptive clerk. Need replacement.	12:05:29 PM	
	10:56:19 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	12:05:15 PM	<i>Driver Dispatched: Driver confirmed that clerk has been dropped off at polling place.</i>		
	1:18:53 PM	Other Polling Place-Related: FED contacted. Insp plan outline need for security. 3 treeline security present in AM, but are no longer on site due to school admin and other PW not knowing there was plan for security. Voting cont.	1:29:04 PM	Security back on duty Voting continues
	1:27:10 PM	<i>< Other: See Comments >: calling tate to assess issue Tate said he spoke with Andy and it's cleared up. Security is back on duty.</i>		
Pct 7001/7002	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:23:23 AM	Path to Polling Place Is Not Clear: The physical path to the polling place is clear, but there is a large PG&E construction project going on out front and it makes directions unclear. FED and insp spoke with cons crew and all is well, but additional signage would greatly help voters. Set up Continues.	6:53:47 AM	resolved
	6:29:44 AM	<i>< Other: See Comments >: DST Nina en route ETA 10mins with more signage.</i>		
	6:53:10 AM	<i>District Driver Contacted: DST met with PGE. They apologize profusely. They intended to be finished by 6:00 AM. They will have the construction cleared shortly. Set up continues.</i>		

Pct 7008/7011	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:04:53 AM	Dispatch Clerk: only have 1 clerk for setup, Please send fed and clerk, setup continues	6:37:28 AM	
	6:09:31 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	6:14:03 AM	<i>FED Contacted: Fed has spoken with insp and they did not sound stressed. Will finish delivering supplies and then assist at pct until clerk arrives.</i>		
	6:19:52 AM	<i>Pollworker Dispatched: 1 more clerk dispatched; 2 in total</i>		
	6:28:58 AM	<i>FED Contacted: FED called and has already transferred a clerk to this precinct from pct 7003. Requesting we redirect the clerk headed hear to pct 7657 as a clerk there has walked off site and only have 1 clerk.</i>		
	6:37:17 AM	<i>Driver Dispatched: Driver confirmed they have dropped off PW</i>		
	6:18:47 AM	Path to Polling Place Is Not Clear: The physical path to the polling place is clear, but there is a large PG&E construction project going on out front and it makes directions unclear. FED and insp spoke with cons crew and all is well, but additional signage would greatly help voters. Set up Continues.	6:22:48 AM	wrong PP
	6:21:43 AM	<i>FED Contacted: FED was who called in the dedscription of issue</i>		
	6:22:45 AM	<i>FED Contacted: logged for wrong PP. Shoud be 7001</i>		
	6:46:25 AM	Dispatch Clerk: Standby clerk, Robert, requested to be reassigned due to cold weather. Will stay at PCT until replacemnt arrives. Setting up cont.	7:51:15 AM	
	6:48:39 AM	<i>FED Contacted: FED has noted that there are enough otehr clerks at this loc you do not need a replacement. She can transfer this clerk to another PP in area.</i>		
	6:49:17 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	7:50:52 AM	<i>Driver Dispatched:</i>		
	7:51:20 AM	<i>Driver Dispatched: Driver said that they do not need clerks at this site.</i>		
	8:24:04 AM	<i>FED Contacted: FED will pick up PW and tranfer him to warmer pct when she next gets to this loc.</i>		
	6:52:00 AM	Table, Chairs, Booths: the accessible voting booth is missing a piece, needs replacement. Set up continues	7:10:26 AM	DST delivered replacement item. Voting continues.
	6:53:35 AM	<i>< Other: See Comments >: DST dispatched with replacement booth.</i>		
	6:56:46 AM	<i>FED Contacted: FED said rest of set up was going well</i>		
Pct 7022/7023	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:21:21 AM	BSM Seals: Thermal Printer Door-Red is Broken; No Action Required. Per the director, PW broke the seal to troubleshoot BSM, no voters present. Set up continues.	7:23:35 AM	Thermal Printer Door-Red is Broken; No Action Required. Per the director, PW broke the seal to troubleshoot BSM, no voters present. Set up continues.
Pct 7029	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:50 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Poll owner does not have the key to the community room.	6:22:49 AM	PP has been unlocked by PPO. Set up continues.
	6:22:23 AM	<i>Pollworker Contacted: PP has been unlocked by PPO. Set up continues.</i>		
	7:58:55 AM	Poll worker Issue: Send FED to review job cards to make sure the equipment is working properly- personnel having issues with BSM. Provisional voting continues	8:25:12 AM	FED reports equipment is working properly and has reviewed PW job cards with team. Voting cont.
	8:05:47 AM	<i>FED Contacted: FED on site, will call back with update. ETA 7 min. voting cont</i>		
	8:23:58 AM	<i>FED Contacted: FED reports equipment is working properly and has reviewed PW job cards with team. Voting cont.</i>		
Pct 7031	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:21:22 AM	Dispatch Inspector: No Inspector at the polling place, Poll locked, no ballots or supplies.	6:53:44 AM	
	6:23:18 AM	<i>Pollworker Dispatched: 1 INSP dispatched with ballots; ETA 25m</i>		
	6:31:56 AM	<i>FED Contacted: FED notified to support PW team, will prep for emergency voting procedures. EAT 10 min</i>		
	6:53:29 AM	<i>< Other: See Comments >: setup on track. Replacement insp arrived.</i>		
	7:08:38 AM	<i>Driver Dispatched: driver confirmed they have dropped off insp wtih ballots</i>		

6:21:22 AM	Not Open/Locked after 6am: Poll locked, No Inspector, no ballots or supplies	6:37:29 AM	Accessed gained - set up started
6:29:41 AM	<i>FED Contacted: FED notified, wil arrive to review conditions with PW team, will prep for emergency voting procedures. ETA 10 min</i>		
6:36:52 AM	<i>< Other: See Comments >: called kathleen about ringing buzzer per EIMs. Also called other contact numbers and left messages. Called back and found that Kathleen gained access and is now setting up. FED was dispatched to provide job cards -no inspector yet. Set-up is contining</i>		
6:38:19 AM	<i>< Other: See Comments >: FED is onsite. PW gained access to site. No inspector. Setup continues.</i>		
9:04:54 AM	Dispatch Clerk: Dispatch extra clerk - new INSP needs support	10:03:57 AM	
9:14:24 AM	<i>< Other: See Comments >: Only 1 additional clerk needed</i>		
9:27:56 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
10:03:42 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk.</i>		

Pct 7032	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:32:18 AM	Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. The inspector called in that he is unable to come and he will drop off the inspector bag to the polling place by 6:10am.	6:21:47 AM	
	5:40:22 AM	<i>FED Contacted: FED notified - will arrive soon to review activity by 6 am. PW team will not be there until 6am.</i>		
	5:44:45 AM	<i>Pollworker Dispatched: 1 INSP dispatched; ETA 25m</i>		
	6:07:23 AM	<i>FED Contacted: FED informed of arrival, will return to meet new INSP. ETA 12 min</i>		
	6:21:35 AM	<i>Driver Dispatched: Driver confirmed they have dropped off insp at polling place</i>		

Pct 7036/7037	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:12:50 AM	Other Polling Place-Related: The bathroom is locked on site. Facility has a restroom that should be unlock by the ppo. Voting Continue	8:06:19 AM	Yay!
	7:21:43 AM	<i>< Other: See Comments >: PPO contacted, sending custodian to open restroom.</i>		
	7:26:10 AM	<i>Pollworker Contacted: Insp contacted. Left vm to let them know that custodian is on the way.</i>		
	7:50:44 AM	<i>< Other: See Comments >: Inspector eports, custodial onsite to open office to turn off the lighting panel, they cannot locate key to office. The site has natural light and there is power so voting contiunes. Office opens at 10am if not resolved before it should be by 10am.</i>		
	8:06:03 AM	<i>< Other: See Comments >: Inspceter confirms restroom is unlocked.</i>		

Pct 7042/7046	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:58:36 PM	Electioneering: FED requested inspet to call regarding recall campgains within this PCT and a local PCT. FED is attempting to remove recall ppl but won't leave and go to nearby PCT.	5:10:42 PM	FED contacted. Issue resolved.
	5:09:41 PM	<i>FED Contacted:</i>		
	5:09:45 PM	<i>FED Contacted: FED contacted. Issue resolved.</i>		

Pct 7044	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:29:55 AM	Poll worker Issue: Inspector called about having a flustered clerk. They cannot seem to follow instructions. Explained that clerk should be given job card and follow exactly on procedures. FED needs to check up on this team later in morning to follow up on clerk.	7:01:49 AM	Per FED, issue resolved.
	6:41:51 AM	<i>FED Contacted: FED will stay on site to help set up, clerk has issues reading material - must dispatch new clerk to assist team throughout the day. ETA 7 min</i>		
	6:50:30 AM	<i>< Other: See Comments >: Fed on site, assessing the situation.</i>		
	7:01:45 AM	<i>< Other: See Comments >:</i>		
	9:06:28 AM	Dispatch Clerk: Dispatch extra clerk - need additional support	9:53:19 AM	
	9:12:37 AM	<i>< Other: See Comments >: Only 1 additional clerk needed</i>		
	9:20:22 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	9:53:11 AM	<i>Driver Dispatched: Driver confirmed they have dropped off PW</i>		

Pct 7048	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:32:29 AM	Dispatch Clerk: FED reports that there are 3 students and 1 inspector. Students will need to leave at 9, please send 1 Clerk so insp has support with closing.	12:06:08 PM	
	11:38:15 AM	<i>Pollworker Dispatched: Clerk Dispatched. ETA 25.</i>		
	12:05:52 PM	<i>Driver Dispatched: Driver confirmed that clerk has been dropped off at polling place.</i>		
Pct 7049/7051	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:05:01 AM	Dispatch Clerk: Have 2 clerks, requesting a third.	9:45:24 AM	
	9:06:03 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	9:45:15 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk</i>		
Pct 7054	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:23:03 AM	Dispatch Clerk: Dispatch clerk. Voting cont.	10:05:21 AM	
	9:34:07 AM	<i>Pollworker Dispatched: Clerk Dispatched. ETA 25</i>		
	10:05:11 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk</i>		
Pct 7056	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:05 AM	BSM Seals:	6:20:45 AM	mislogged
Pct 7202/7205	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:14:34 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies	6:22:35 AM	INSP Contacted, confirms able to access building and Setup Continues.
	6:22:04 AM	<i>FED Contacted: FED Contacted, ETA 5</i>		
	6:22:16 AM	<i>Pollworker Contacted: INSP Contacted, confirms able to access building and Setup Continues.</i>		
Pct 7308/7317	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:53:40 AM	:		
	7:14:43 AM	Poll worker Issue: Send FED to check in on pct. PWs just got into the pct at 7am, following set up procedures.	7:28:37 AM	FED Confirms voting set up. Voting Continues
	7:18:17 AM	<i>FED Contacted: FED Onsite, confirms voting began at 7am and setup continues. Voting Continues via aux bin until machine powered up</i>		
	7:28:17 AM	<i>FED Contacted: FED Confirms voting set up. Voting Continues</i>		
	7:28:43 AM	Other Polling Place-Related: FED Called, PP reps do not want to prop open large ADA gate as needed by SSP and want to close it when school starts. Spoke with Secretary who says that they won't leave open because of how busy it can get. Request a call from team or DST visit to figure out ADA options.	7:44:42 AM	Resolved.
	7:38:16 AM	<i>< Other: See Comments >: DST needs to be dispatched to determine if Treeline security is onsite. Security should be stationed outside at the gate all day.</i>		
	7:43:37 AM	<i>< Other: See Comments >: I spoke with the secretary onsite, she explained that there is an ADA bell at the ADA gate, we will have Security monitor the gate area. FED John english contacted, issue resolved.</i>		
Pct 7319/7323	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:25:22 AM	Other Polling Place-Related: Inspector called and they are at the polling place and the room is open. The equipment is locked in the closet and they don't have the key. They have a number but no one is answering. There are people at the site but none of their keys are working.	6:47:08 AM	Outlets found.
	6:29:30 AM	<i>FED Contacted: FED Contacted and aware, going to try and assist after driveby complete ETA 10</i>		
	6:42:17 AM	<i>< Other: See Comments >: Equipment located. Trying to find an outlet.</i>		
	6:46:58 AM	<i>< Other: See Comments >: Outlets found. Resolved.</i>		

8:29:17 AM	Other Soft Supplies: PW called and cannot find name tags in the signage supply bag; please provide replacement ones.	8:32:50 AM	PW called and found the name tags. No need to send replacement.
<i>8:32:18 AM Pollworker Contacted: PW called and found the name tags. No need to send replacement. Voting continues.</i>			
11:42:10 AM	Electioneering: Campaign for school recall is within a 100ft. Need assistance. Send FED to confirm. Voting continues	12:40:23 PM	
<i>11:45:33 AM FED Contacted: FED will go to PP. ETA 15 mins.</i>			
<i>12:05:33 PM FED Contacted: FED contacted PW and discussed issue. Will swing by to verify but from description appears no electioneering within 100ft. Voting Continues</i>			
9:20:51 PM	Other Polling Place-Related: Insp reports they are ready to leave, need to know how to lock PP.	9:35:42 PM	
<i>9:25:01 PM < Other: See Comments >: DST dispatched to relieve PW team. RPD is on the way to lock the site. Both pickups have been made. ETA for DST is 10 min. RPD ETA 20 min.</i>			
<i>9:35:31 PM < Other: See Comments >: Insp reports RPD is onsite and locking up!</i>			
9:21:02 PM	Other Polling Place-Related: Inspector is waiting for someone to lock up the center. Tried calling the PPO and no answer. Both pickups and been made and they are ready to go home.	9:27:39 PM	Duplciate of 17027, DST dispatched.to relieve
<i>9:27:13 PM No Action Need: Duplciate of 17027, DST dispatched.to relieve</i>			

Pct 7327/7328	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:47:18 AM	Provisional Envelopes: Running low on blue NCV envelopes. Only have 3. Voting continues	2:21:29 PM	SuperFed contacted, envolpes delivered and issue resolved. Voting Continues.
	<i>12:00:10 PM FED Contacted: VM Left with instructions,asked for call back when complete</i>			
	<i>12:02:42 PM FED Contacted: FED Called back, will drop off extra ETA 15</i>			
	<i>12:47:55 PM FED Contacted: FED Arrived, unable to find additional envelopes in FED Van. Voting Continues while we attempt to find some extras, PP still has 3 available.</i>			
	<i>1:54:23 PM FED Contacted: SuperFed contacted and delivering extra envelopes.</i>			
	<i>2:20:11 PM FED Contacted: SuperFed contacted, envolpes delivered and issue resolved. Voting Continues.</i>			
	4:12:46 PM	Paper Ballots: Insp called, has 1 more EDU ballot remaining. Instructed PW to issue BMD ballots in the meantime if they run out before more arrive. Voting continues.	4:30:58 PM	FED dropped off additional EDU Ballots and updated transfer sheet and posted ballot statement.
	<i>4:20:56 PM FED Contacted: FED Contacted, will drop off pad of 10 more. Voting Continues</i>			
	<i>4:30:33 PM FED Contacted: FED dropped off additional EDU Ballots and updated transfer sheet and posted ballot statement.</i>			

Pct 7329/7331	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:44:11 PM	BMD Operations: Send FED Need help with shut down.	8:51:10 PM	FED Arrived and resolved, closing continues
	<i>8:47:29 PM FED Contacted: FED Contacted, ETA 2 min</i>			
	<i>8:50:40 PM FED Contacted: FED Arrived and resolved, closing continues.</i>			

Pct 7333/7335	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:29:02 AM	Dispatch Clerk: Additional PW needed for this location. Afraid cannot set up without the help. Setting up continues as best as possible	7:23:06 AM	
	<i>6:32:55 AM Pollworker Dispatched: 2 clerks dispatched; ETA 25m</i>			
	<i>6:36:25 AM FED Contacted: FED Contacted, will swing by to assist as soon as available. ETA 15</i>			
	<i>7:04:36 AM FED Contacted: Fed Contacted, confirms PP set up and open at 7am. Voting Continues</i>			
	<i>7:22:56 AM Driver Dispatched: Driver confirmed they have dropped off PW</i>			

Pct 7336/7345	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:16:21 PM	Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies . INSP left at 10am and has not returned. FED requests replacement INSP if available.Voting Continues	12:35:20 PM	
	<i>12:18:49 PM Pollworker Dispatched: Inspector Dispatched. ETA 25.</i>			
	<i>12:34:57 PM Driver Dispatched: Driver confirmed that they hve dropped off insp.</i>			

Pct 7338/7349	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:18:07 AM	Table, Chairs, Booths: Send FED to deliver chairs. No chairs at pct. Set up done, polls open, voting continues.	8:06:02 AM	DST onsite to deliver missing items. Voting continues.
	7:22:06 AM	< Other: See Comments >: DST dispatched with replacement chairs. ETA 15 min.		
Pct 7339/7346	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:42:44 AM	Electricity Off: FED 5 - lights turned on/off don't work, can't find another switch.	6:51:24 AM	lights on. Setup continues
	5:47:54 AM	FED Contacted: FED inside and building unlocked, light switches found but none of them worked. Continuing to search.		
	6:03:59 AM	< Other: See Comments >: left VM for contact		
	6:04:07 AM	< Other: See Comments >: DST dispatched to assist PWs ETA 5mins		
	6:09:06 AM	< Other: See Comments >: INSP reports electrical outlets working. Setup continues. DST en route with clamp lights		
	6:36:17 AM	< Other: See Comments >: Tami Groves says master switch is down hall to right, use same key to open door there. Inside is a switch. Red light will indicate lights are on.		
	6:39:35 AM	FED Contacted: Message left for FED with instructions on how to turn on lights. Setup continues.		
	6:39:41 AM	FED Contacted: left message for call back from FED. He will need his key to access light switch.		
	6:50:49 AM	FED Contacted: Onsite FED with key is Nimish 415-816-8304. Has trouble opening door to light master switch with key. Left msg with PPO for call back for further assistance.		
	6:51:16 AM	< Other: See Comments >: lights are ON!		
	3:25:25 PM	Dispatch Clerk: Purpose is to deplete our poll worker dispatch team and this pp could use another clerk. Voting Continues.	4:26:37 PM	
	3:36:02 PM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	4:26:26 PM	Driver Dispatched: Driver confirmed they have dropped off clerk		
Pct 7341/7343	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:00 AM	Dispatch Clerk: Only one Poll Worker on site in addition to the inspector. Send PW. Unable to set up equipment with only one clerk	6:50:18 AM	
	6:27:58 AM	Pollworker Dispatched: 2 clerks dispatched; ETA 25m		
	6:28:23 AM	FED Contacted: FED Contacted, heading over to assist ETA 10		
	6:50:08 AM	Driver Dispatched: Drivers confirmed they have dropped off 2 clerks.		
Pct 7503/7505	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:38:17 AM	BMD Operations: Send FED, Insp is having difficulties with the BMD, set-up continues. FED noted 20 min ETA.	7:22:15 AM	FED Confirms BME operating successfully. Voting Continues.
	6:44:43 AM	FED Contacted: FED Contacted, confirms 15 min ETA		
	6:49:03 AM	Pollworker Contacted: Insp contacted with some basic troubleshooting, waiting for FED but setup continues to ensure voting available at 7.		
	7:21:53 AM	FED Contacted: FED Confirms BME operating successfully. Voting Continues.		
	7:22:39 AM	Other Polling Place-Related: ADA Bell not found, FED and INSP continue to look but if DST can swing by to assist/install that would be good.	9:11:00 AM	ADA bell is working. Voting continues.
	7:27:46 AM	< Other: See Comments >: VM left for DST		
	7:42:38 AM	FED Contacted: FED Called, confirmed DST on site, bell installed and being tested		
	7:55:30 AM	< Other: See Comments >: PS staff troubleshot issue with DST. ADA Bell still isn't working. PW stationed near entrance to assist voters with door in the interim.		
	7:58:19 AM	< Other: See Comments >: PS staff J LiVolsi dispatched with replacement ADA Bell		
	8:15:09 AM	< Other: See Comments >:		
	9:10:52 AM	< Other: See Comments >: Insp reports ADA bell is working now.		

8:15:22 AM	Other Polling Place-Related: Inspector reports arborist is onsite to cut down some trees and there is some concern this may interfere with the polling place entrance. Dispatch DST to determine if this is the case. It would be best to have Jack assess when he is onsite to fix the ADA bell.	9:33:12 AM	
8:23:54 AM	< Other: See Comments >: Super DST Livolsi en route to PP. briefed on the issue. Will contact when they are on site.		
9:32:22 AM	< Other: See Comments >: DST confirms arborist is completing their work, and that the arborists know that they cannot leave branches blocking path of travel. Voting continues.		
8:23:19 AM	Other Polling Place-Related: Polling place restroom are locked, no access to restroom, Voting Continues	9:11:27 AM	Insp reports bathrooms unlocked. Voting continues
8:27:52 AM	< Other: See Comments >: Custodial contacted. Non responsive.		
8:29:31 AM	< Other: See Comments >: Merail Odisho - property manager contacted. Says maintenance will unlock bathrooms in a few minutes.		
9:11:18 AM	< Other: See Comments >: Insp reports bathrooms unlocked. Voting continues		

Pct 7506/7513	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:31:15 AM	Other Soft Supplies: PP needs 3 cones please. Voting continues.	9:05:02 AM	FED On site and confirms site organized and resolved. Voting Continues
	7:37:58 AM	FED Contacted: VM left for FED with note. Voting Continues		
	7:42:23 AM	FED Contacted: FED Called, ETA 15		
	7:56:34 AM	FED Contacted: FED Called, ETA pushed back 10 because of issue at other PP. Voting Continues		
	9:04:46 AM	FED Contacted: FED On site and confirms site organized and resolved. Voting Continues		

Pct 7509/7511	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:55:13 AM	BMD ATI Keypad/Headphones: Send Tech, Unable to locate cable to connecte ATI Keypad to machine. FED onsite and also looked and unable to resolve	8:21:57 AM	Tech arrived and was able to resolve issue. The cable was connected to the printer instead of the ATI.
	7:57:40 AM	Technician Contacted: Tech contacted, ETA 15 minutes		
	8:21:12 AM	Technician Contacted: Tech arrived and was able to resolve issue. The cable was connected to the printer instead of the ATI.		
	8:13:52 AM	Other Polling Place-Related: FED and INSP unable to fully understand SSP and signage, request assistance to align correct signage and ADA organization.	8:28:52 AM	resolved
	8:21:16 AM	FED Contacted: left msg. Will call insp next.		
	8:28:08 AM	< Other: See Comments >: Site is set up and accessible entrance is properly staffed. Resolved and voting continues.		

Pct 7512/7524	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:06:29 AM	Dispatch Clerk: In PP:2 clerks, 1 additional clerk needed.	9:45:47 AM	
	9:24:34 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	9:45:35 AM	Driver Dispatched: Driver confirmed they have dropped off clerk.		
	10:27:39 AM	Other Polling Place-Related: Inspector indicated that the lighting at the precinct is very dim and will get worse as the day progresses. He has requested portable lighting. Additionally he noted it is extremely cold in the precinct and wants some area heaters for poll workers. Voting continues.	10:55:53 AM	Resolved.
	10:38:32 AM	District Driver Contacted: DST contacted. Left msg. will be able to provide more lighting. We cannot provide heaters.		
	10:52:15 AM	District Driver Contacted: I called and spoke with the PW Rufus and explained that we cannot have heaters at PP's. DST is on his way, he will help install clamp lights and ext cords and deliver more clamp lights if nee. PPO explained that the sensor lighting cannot be disconnected.		

Pct 7514/7515	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:12:48 PM	BSM Operations: Error Message: 'Error'; Send Tech. Inspector explained that the past three voters have not been able to scan ballot through the BSM. She could not provide the specific error message. Voting continues.	2:40:03 PM	Tech arrived and looked at issue. Nothing with the machine. It was just the way the ballots were filled out. Voting continues and it is accepting scanning other ballots.
	2:17:33 PM	Technician Contacted: Tech contacted, ETA 15 minutes. Voting continues via aux bin.		
	2:39:04 PM	Technician Contacted: Tech arrived and looked at issue. Nothing with the machine. It was just the way the ballots were filled out. Voting continues and it is accepting scanning other ballots.		

Pct 7541/7542	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:35:31 AM	Other Soft Supplies: Insp called, can't locate nametags, accessibility, or lang assist. Signs. Confirmed they are not in the signage supply bag/election table supply bag. Send replacement. Voting continues.	8:09:53 AM	Supplies delivered. Voting continues.
	7:43:54 AM	FED Contacted: FED will deliver supplies. ETA 10 mins.		
	8:09:36 AM	FED Contacted: Supplies delivered. Voting continues.		
	7:43:48 AM	Polling Place Signs: FED has not arrived w/ supp rosters and the pp is still missing nametags, signs. Send FED.	8:09:25 AM	Supplies delivered. Voting continues.
	7:54:43 AM	FED Contacted: FED on their way. ETA 10 mins.		
	8:08:59 AM	FED Contacted: Supplies delivered. Voting continues.		
Pct 7543/7544	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:14:00 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Inspector called, no one there to open up. Clerks are all there. Lights are off, no one around. Please call them back at call back no.	6:43:20 AM	Resolved.
	6:29:11 AM	Pollworker Contacted: Spoke to inspector, still locked out		
	6:33:40 AM	FED Contacted: FED said voting equipment already set up ahead of time. Poll still lock, and not feel safe for set up outside.		
	6:35:24 AM	< Other: See Comments >: ETA to open 5 mins, Inspector shared that he set up yesterday!		
	6:37:24 AM	< Other: See Comments >: PS is contacting PPO now.		
	6:38:45 AM	< Other: See Comments >: PPO reports ETA 10 min to open.		
	9:08:14 AM	Dispatch Clerk: 1 Insp and 1 PW in PP. Voting continues.	9:54:10 AM	
	9:14:41 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	9:14:49 AM	< Other: See Comments >: Please send 2 clerks		
	9:18:32 AM	Pollworker Dispatched: 1 additional clerk dispatched; ETA 25m		
	9:53:53 AM	Driver Dispatched: Driver confirmed they have dropped off clerk		
Pct 7547/7548	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:23:59 AM	Other Polling Place-Related: Inspector reports site principal unhappy with agreed upon entrance. Contact School Admin to resolve.	8:35:42 AM	Security will man front entrance.
	8:33:14 AM	< Other: See Comments >: School Secretary will direct security to man the front entrance to guide voters to voting room. VM left for Inspector with this information. Resolved.		
	8:34:10 AM	< Other: See Comments >: Insp reports principal is fine with entrance. School staff have expressed concern, but they are not interfering. Treeline security is monitoring the entrance and voting continues.		
	9:10:31 AM	< Other: See Comments >: Mike Ramos will follow up with Celia to clear up remaining issues.		
	9:13:29 AM	< Other: See Comments >: Mike spoke with inspector and Celia. DST Kevin is on the way to work out remaining issues.		
	10:07:06 AM	District Driver Contacted: DST has worked out alternative side entrance which is accessible and leads directly to voting area.		
Pct 7604/7605	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:06:53 AM	Dispatch Clerk: FED Called, requests 1 clerk to be dispatched to assist.	10:42:07 AM	
	9:13:31 AM	< Other: See Comments >: Only 1 additional clerk needed		
	9:20:41 AM	Pollworker Dispatched: Clerk Dispatched .ETA 25.		
	10:41:58 AM	Driver Dispatched: Driver confirmed they have dropped off PW		
	1:41:22 PM	Poll worker Issue: Please send FED to review team procedures. Voting continues.	2:35:57 PM	FED Arrived and discussed with PW team. Making some team adjustments with other local PPs to resolve. Voting Continues.
	1:46:46 PM	FED Contacted: FED Contacted, ETA 20		
	2:35:12 PM	FED Contacted: FED Arrived and discussed with PW team. Making some team adjustments with other local PPs to resolve. Voting Continues.		

Pct 7612/7613	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:34:33 PM	Other Soft Supplies: A clerk said that there are 3 pages are missing in the Street Index . Please send a replacement street index. Voting continues.	5:03:07 PM	FED Contacted, confirms new street index dropped off. Voting Continues
	3:43:01 PM	<i>FED Contacted: FED Contacted, will deliver new copy after break. ETA 45</i>		
	5:02:27 PM	<i>FED Contacted: FED Contacted, confirms new street index dropped off. Voting Continues</i>		
Pct 7614/7615	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:07:35 PM	BMD Operations: PW struggling with operating BMD. Unclear on the phone. Accessible voter waiting. Send FED to assist.	5:12:01 PM	PW called back and resolved issue.
	5:11:17 PM	<i>Pollworker Contacted: PW called back and resolved issue.</i>		
Pct 7618/7619	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:50:55 AM	Roster of Voters: They need new roster because their current one is falling apart. Voting continues	1:20:24 PM	roster has been delivered.
	12:54:25 PM	<i>FED Contacted: Will deliver replacement roster. ETA 10 mins Voting cont.</i>		
	1:17:59 PM	<i>FED Contacted: roster has been delivered.</i>		
Pct 7621/7649	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:10:17 AM	Voting Equipment Keys (on Inspector Lanyard): The key for the BSM is not fitting and working, set-up continues.	6:18:48 AM	PW abale to use spare key to unlock machine, no assistance needed, opening continues.
	6:17:18 AM	<i>FED Contacted: left VM for FED, asked him to assist when doing deliveries.</i>		
	6:18:18 AM	<i>Pollworker Contacted: PW abale to use spare key to unlock machine, no assistance needed, opening continues.</i>		
	6:27:35 AM	BSM Operations: Send Tech. Inspector is not able to open the lid on the ballot scanning machine. Setup continues.	7:41:18 AM	BSM unlocked by WHS staff.
	6:30:02 AM	<i>Technician Contacted: Contact Field Tech ETA 15 mins</i>		
	6:36:49 AM	<i>FED Contacted: FED 7 called to report also unable to unlock and remove BSM lid. Sent TECH. Set up continues.</i>		
	7:04:50 AM	<i>Technician Contacted: The field tech is on site tryin to unlock</i>		
	7:09:42 AM	<i>Technician Contacted: The field tech is advising the inspector to use the AUX bind for voting to begain</i>		
	7:40:13 AM	<i>Technician Contacted: The field tech is advising the inspector to use the AUX bind for voting to begain</i>		
	7:41:56 AM	<i>Computer Room: BSM unlocked by WHS staff.</i>		
	7:45:07 AM	<i>FED Contacted: FED said that the BSM is still not working. Voting continues using aux bin.</i>		
	7:39:21 AM	Other Soft Supplies: Inspector called and cannot find the black inspector bag. Voting continues.	8:04:27 AM	FED delivered supply
	7:42:33 AM	<i>FED Contacted: FED just left from there but is turning around to investigate.</i>		
	7:50:33 AM	<i>FED Contacted: inspector has the bag, couldn't find the red closing bag. FED delievered the additional red bag from their box.</i>		
Pct 7623/7629	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:01:50 PM	Dispatch Clerk: Please dispatch the remaining clerk from the city hall waiting area. Precinct is understaffed and would appreciate the extra person. Voting continues. FED has been contacted.	4:38:42 PM	
	4:06:47 PM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	4:38:29 PM	<i>Driver Dispatched: driver confirmed they have dropped off clerk at polling place</i>		

Pct 7645	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:12:45 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies, Inspector try contacting owner lock out	6:26:58 AM	site unlocked. Setup begins
	6:15:42 AM	<i>FED Contacted: FED is on delivery route. Will assist upon arrival</i>		
	6:26:47 AM	<i>< Other: See Comments >: security reports PWs are inside</i>		
Pct 7646	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:08:27 AM	BMD ATI Keypad/Headphones: Send Tech, ATI Keyboard unplugged from BMD and FED and INSP having difficulty plugging it in/finding correct ports. Please send tech to assist. Voting Continues	8:52:12 AM	Field Tech fixed the issue
	8:26:00 AM	<i>Technician Contacted: Contacted field tech ETA ia 20 min</i>		
	8:51:24 AM	<i>Technician Contacted: Field Tech fixed the issue</i>		
Pct 7657	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:19:40 AM	Dispatch Clerk: Inspector called, they say they need 1 more clerk to finish set up. Looks like they have 2 clerks there. Told them 2 clerks and 1 inspector should be enough to set up and try to get everything ready by 7am. Told them to call back if they can't set up by 7am.	6:21:23 AM	
	6:24:14 AM	<i>Pollworker Dispatched: Dispatched Clerk. ETA 25.</i>		
	8:23:04 AM	<i>FED Contacted: FED is assisting at other pct but will head here next to review situation.</i>		
	7:30:45 AM	BMD Operations: Send Tech. Inspector says printer issue, probably because of the loose cord, needs a new cord. The printer is also saying not connected even though it is connected. FED told them they need a TECH to look at printer and BMD - voting continues	8:30:16 AM	The issue is resolved
	7:44:44 AM	<i>Technician Contacted: Field Tech ETA 15 minutes. I requested ti Field Tech call me when she arrives</i>		
	8:28:24 AM	<i>Technician Contacted: The issue is resolved</i>		
Pct 7709/7711	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:04:01 AM	Dispatch Clerk: Have 2 clerks, requesting to dispatch a third.	9:37:44 AM	
	9:06:20 AM	<i>Pollworker Dispatched: Inspector Dispatched. ETA 25.</i>		
	9:37:33 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk.</i>		
	1:32:00 PM	Other Soft Supplies: Please send FED to provide Poll Worker Pin, Voting Continue	2:04:14 PM	FED located needed pins and/or gave PW info to request from department post election.
	1:35:29 PM	<i>FED Contacted: FED contacted. Need 3 pins. FED only has 1. Advised to contact Roman to deliver additional pins.</i>		
	2:03:16 PM	<i>FED Contacted: FED located needed pins and/or gave PW info to request from department post election.</i>		
Pct 7803/7816	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:10:37 AM	BMD Operations: Send Tech. printer for BMD is not powered up. (The inspactor followed the troubleshooting guild to fix the issue.) voting continues.	7:33:02 AM	Tech resolved issue, power cord not setup correctly.
	7:15:26 AM	<i>Technician Contacted: Tech contacted, ETA 15 minutes</i>		
	7:16:43 AM	<i>FED Contacted: FED on site, said BMD is up and running but printer is not working.</i>		
	7:26:21 AM	<i>Technician Contacted: Updated Tech that the printer is not working.</i>		
	7:27:01 AM	<i>Technician Contacted: Tech arrived, will look at issue with the printer.</i>		
	7:32:23 AM	<i>Technician Contacted: Tech resolved issue, power cord not setup correctly.</i>		

Pct 7805/7807	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:13:59 AM	Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Inspector will drop off inspector bag however.	6:03:31 AM	
	5:23:27 AM	Pollworker Contacted: Inspector bag will be dropped off at 6:00.		
	5:40:42 AM	FED Contacted: Asked FED to check on the team and assist with setup after driveby.		
	5:43:25 AM	Pollworker Dispatched: Inspector dispatched. ETA 25		
	6:03:17 AM	Driver Dispatched: Driver confirmed they have dropped off inspector at polling place.		
Pct 7813/7819	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:36:53 AM	BMD Operations: Error Message: unable to read smart card, check to see if inserted correctly.; Send FED setup continues	6:57:41 AM	FED said all is resolved. Set up Complete.
	6:46:39 AM	FED Contacted: FED eta 5 min to assist.		
	6:57:06 AM	FED Contacted: FED said all is resolved. Set up Complete.		
Pct 7828/7829	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:58:17 AM	BSM Operations: Error Message: BSM detected error; Send Tech	7:22:38 AM	Tech verified after a refresh, the BSM is properly working. Issue resolved. Voting continues.
	6:59:23 AM	FED Contacted: FED onsite and help out with the emergency voting via aux bin. Set up cont		
	7:00:45 AM	Technician Contacted: Technician contacted. ETA 15 min.		
	7:01:08 AM	Technician Contacted: Tech contacted, ETA 15 minutes		
	7:19:36 AM	Technician Contacted: Technian is onsite and evaluating the issue.		
	7:21:16 AM	Technician Contacted: Tech verified after a refresh, the BSM is properly working. Issue resolved. Voting continues.		
Pct 7837/7845	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:12:47 AM	Dispatch Inspector: No Inspector has arrived, Poll is unlocked, have ballots & supplies	6:42:34 AM	
	6:15:15 AM	Pollworker Dispatched: 1 INSP dispatched; ETA 25m		
	6:23:03 AM	FED Contacted: FED will be onsite after the drive by, ETA 10mins. Set up cont		
	6:42:15 AM	Driver Dispatched: Driver confirmed they have dropped off insp. At polling place.		
	7:02:23 AM	Other Soft Supplies: Needs replaement inscpt bag. Missing mutiple supplies. Send FED. Voting cont	7:53:42 AM	FED dropped off materials for PP. voting cont
	7:17:27 AM	FED Contacted: FED will deliver supplies. ETA 10 mins. Voting cont.		
	7:53:21 AM	FED Contacted: FED dropped off materials for PP. voting cont		
Pct 7838/7847	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:06 AM	Dispatch Clerk: Inspect. Reported to FED all PW missing. FED heading to location. Send 2 PW to site. Setting up cont.	7:23:47 AM	
	6:31:55 AM	FED Contacted: On way to polling place.		
	6:48:33 AM	Pollworker Dispatched: 2 clerks dispatched. ETA 25.		
	7:23:37 AM	Driver Dispatched: driver conformed they have dropped off 2 clerks		
	7:01:52 AM	BMD Seals: Back Top and Back - Silver Sticker is Missing; No Action Required. Tablet transport bag intact, per director no need to replace.	7:08:00 AM	Back Top and Back - Silver Sticker is Missing; No Action Required. Tablet transport bag intact, per director no need to replace.

Pct 7843/7844	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:58:22 PM	Campaign Sign within 100ft: Report of Campos flyers posted within 100 ft of polling place entrance. Send Fed.	1:23:02 PM	Situation has been addressed & resolved. Voting continues without electioneering.
	1:09:57 PM	<i>FED Contacted: FED will arrive to review situation and will call back with update. ETA 5 min. voting cont</i>		
	1:22:04 PM	<i>FED Contacted: Situation has been addressed & resolved. Voting continues without electioneering.</i>		
Pct 7853/7866	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:11:28 AM	Dispatch Clerk: FED is concerned of PW ability to complete closing tasks. 3 of PW are students (leave at 9pm). FED has ride along FED. FED does not feel other PP has PW to move/switch. Requesting additional adult clerk or advisment to monitor for closing or assign ride-along fed to assist at closing.	10:50:05 AM	
	10:17:30 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	10:49:53 AM	<i>Driver Dispatched: Driver confirmed they have dropped off 1 clerk</i>		
Pct 7856/7863	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:15:50 AM	Dispatch Clerk: the inspactor called, that there is only one clerk onsite. And she need one more clerk to help for setting. Setting continues.	6:44:07 AM	
	6:21:36 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	6:34:24 AM	<i>FED Contacted: FED notified - will arrive to help set up. ETA 5 min</i>		
	6:43:55 AM	<i>Driver Dispatched: driver confirmed they have dropped off cler at polling place</i>		
	7:33:27 AM	BMD Privacy Screen Is Missing/Unable to Locate: Missing privacy screen. Need one.	7:41:08 AM	DST onsite with privacy screen.
	7:40:22 AM	<i>< Other: See Comments >: DST dispatched with privacy screen</i>		
Pct 7862/7864	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:00:46 AM	Other Polling Place-Related: Power is on however the lighting to the polling location has turned off and the PW has no access to the timing device that controls the lighting. Setup continues.	10:06:45 AM	Light panel accessed.
	7:05:14 AM	<i>< Other: See Comments >: RPD on way to help with lighting issue.</i>		
	7:06:39 AM	<i>< Other: See Comments >: Inspector called to give RPD update.</i>		
	7:15:40 AM	<i>FED Contacted: Notified FED via VM - will call back in 7 min.</i>		
	7:25:33 AM	<i>< Other: See Comments >: Inspector called again, RPD is there working on the lighting. Inspector will call us and let us know when the lights are working.</i>		
	8:44:33 AM	<i>FED Contacted: FED reports still no light; INSP informs RPD rep will arrive at 9:30 to resolve light issue</i>		
	9:01:38 AM	<i>< Other: See Comments >: Inspector reports there is enough light and they have electrical. Voting contiunes. Office is opened at 10am if no entrance before that we will be able to access the lighting panel then.</i>		
	10:06:15 AM	<i>< Other: See Comments >: I called and verified with the Inspector we are able to access the light panel. Resolved.</i>		
Pct 7865/7869	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:05:50 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies	6:14:04 AM	site unlocked. Setup begins
	6:12:21 AM	<i>FED Contacted: FED will arrive to review conditions, says lights were on. Will call back. ETA 7 min</i>		
	6:13:51 AM	<i>< Other: See Comments >: INSP reports site unlocked and they are inside.</i>		
Pct 7873/7875	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:45:20 AM	Polling Place Signs: Inspector is not able to loocate the "vote here" sign that holds the pricinct # card. Siignage supply bag was checked. Please deliver that sign. Setup continues.	8:05:30 AM	Dropped off "vote here" sign with insp. Resolved.
	6:52:30 AM	<i>FED Contacted: FED contacted. Will deliver sign and call to confirm. ETA 15 min.</i>		
	8:03:03 AM	<i>FED Contacted: Dropped off "vote here" sign with insp. Resolved.</i>		

Pct 7905/7911	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:04:38 AM	BMD Seals: Back Top Panel - Red is Broken; Replace Seal(s) by Poll Worker, per director, two red seals were broken on the back of the panel, replaced with blue seals, voting continues	7:12:54 AM	
Pct 7907/7908	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:26:44 AM	Dispatch Clerk: If you have a bilingual Spanish, that is preferred, but they need 1 more clerk regardless.	10:12:28 AM	
	9:28:00 AM	FED Contacted: voting continues		
	9:34:20 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	10:12:13 AM	Driver Dispatched: Driver confirmed they have dropped off clerk		
Pct 7909/7912	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:36:47 AM	Other Soft Supplies: Insp reports missing soft supplies, not sure where they should be looking for them either. Send FED.	6:55:11 AM	PW team found supplies
	6:46:23 AM	FED Contacted: FED will arrive in 15 min after assisting other PP.		
	6:54:58 AM	Pollworker Contacted: PW team found supplies		
Pct 7913/7914	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:51:12 AM	BMD Operations: Error Message: 'unable to read smart card data'; Send Tech. opening continues	8:52:51 AM	t.Field Tech called issue resolved
	6:55:13 AM	Technician Contacted: Contact Field Tech ETA 15 mins		
	7:13:21 AM	Technician Contacted: Field Tech was delayed ETA 15 MINS		
	8:38:42 AM	FED Contacted: FED will return to confirm issue. ETA 10 min		
	8:41:30 AM	Pollworker Contacted: PW reports issue persists, no tech has arrived. FED will return to review issue. Voting cont.		
	8:45:32 AM	Technician Contacted:		
	8:51:45 AM	FED Contacted: FED on site, reports machines are operating as intended. Voting cont.		
	8:53:05 AM	Technician Contacted: Field Tech called issue resolved		
Pct 7915/7924	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:09:23 AM	BSM Operations: BMD touchscreen keyboard not working for team FED will be on site in 7 min to review issue.; Send Tech	8:23:35 AM	The field tech is advising the inspector to use the AUX bind for voting to regain
	7:23:39 AM	Technician Contacted: Contact field tech ETA 15 mins		
	7:49:08 AM	Technician Contacted: Tech onsite and troubleshooting per director.		
	7:53:25 AM	Technician Contacted: Field Tech on site will contact me once the issues has been solved		
	8:11:05 AM	Technician Contacted: Field Tech, is currently trouble shooting the BMD		
	8:16:10 AM	< Other: See Comments >: Issue improperly logged as BMD issue, when this was BSM related. Screen was re calibrated and tech is onsite waiting to see if any issues arise		
	8:21:54 AM	Technician Contacted: The field tech is advising the inspector to use the AUX bind for voting to regain		
Pct 7918/7921	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:10:30 AM	Dispatch Clerk: Both current clerks are both students. Voting continues	7:37:54 AM	
	7:13:38 AM	Pollworker Dispatched: Clerk dispatched. ETA 25.		
	7:37:38 AM	Driver Dispatched: Driver confirmed they have dropped off clerk at polling place.		

Pct 7919/7926	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:12:12 AM	Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Instructed PWs to review PW manual and set up what they can. Send FED and Insp.	6:50:15 AM	
	6:12:53 AM	<i>Pollworker Dispatched: 1 INSP dispatched; ETA 25m</i>		
	6:15:00 AM	<i>FED Contacted: FED confirms no INSP, but says 3 PWs on site completing job cards. Set up cont.</i>		
	6:15:29 AM	<i>FED Contacted: FED reports INSP called them to say they were running late but arriving soon. FED will arrive to review conditions and call back w/ update. ETA 8 min</i>		
	6:46:04 AM	<i>Driver Dispatched: Driver confirmed they have dropped off insp</i>		
	6:29:19 AM	Poll worker Issue: inspector runing late, ETA 6:45am, please send FED	6:57:05 AM	INSP arrived, team set up. PP will open on time
	6:36:44 AM	<i>FED Contacted: FED was on site, has dropped off roster of voters and ballot supplies. Set up cont.</i>		
	6:56:40 AM	<i>FED Contacted: INSP arrived, team set up. PP will open on time</i>		
	8:05:42 AM	BMD Operations: Send Tech. The BSM shows a count of 1 even though they didn't have anyone use it yet. Send TECH to see what is wrong. Voting continues	8:31:06 AM	count on the BMD. Tech noticed the ATI was pluggen into the printer as well. Issue resolved. Voting continues.
	8:10:29 AM	<i>Technician Contacted: Technician contacted. ETA 15 min.</i>		
	8:22:45 AM	<i>Technician Contacted: Technician is onsite evaluating the issue.</i>		
	8:23:29 AM	<i>Technician Contacted: Technician verified its not the BSM it's the BMD.</i>		
	8:29:58 AM	<i>Technician Contacted: PW placed PW card and reset the Voter count on the BMD. Tech noticed the ATI was pluggen into the printer as well. Issue resolved. Voting continues.</i>		
Pct 7927/7928	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:25:20 AM	Other Soft Supplies: Needs more directional signs. Voting continues	10:54:30 AM	FED replenished signs + provided cone. Voting cont.
	10:29:12 AM	<i>FED Contacted: FED will drop off extra signs in 10 min. voting cont</i>		
	10:53:38 AM	<i>FED Contacted: FED replenished signs + provided cone. Voting cont.</i>		
Pct 7931/7932	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:01:14 AM	BSM Operations: Send Tech. Screen not loading. Instructed them to go to p. 84 of manual. Told them to use aux bin for the time being if there are voters waiting. Send FED or TECH to check up on issue.	7:28:22 AM	Tech verified after a refresh, the BSM is properly working. Issue resolved. Voting continues.
	7:06:23 AM	<i>Technician Contacted: Technician contacted. ETA 15 min.</i>		
	7:19:27 AM	<i>FED Contacted: FED will arrive to assess issue - 5 min</i>		
	7:25:46 AM	<i>Technician Contacted: Technician is onsite evaluating the issue.</i>		
	7:25:59 AM	<i>Technician Contacted: Tech verified after a refresh the BSM is properly working. Issue verified. Voting continues.</i>		
Pct 7939/7941	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:34 AM	Other Polling Place-Related: Alarm is going off at the PCT and the PPO has left the building.	6:23:02 AM	
	6:19:36 AM	<i>FED Contacted: FED will contact PW team to review alarm issue, FED turned off alarm earlier.</i>		
	6:22:43 AM	<i>< Other: See Comments >: DST reports they've gained access! Setup continues.</i>		
	9:09:16 AM	Dispatch Clerk: Dispatch extra clerk - need additional support	9:50:45 AM	
	9:13:22 AM	<i>< Other: See Comments >: Only 1 additional clerk needed</i>		
	9:22:57 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	9:50:33 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk</i>		

Pct 7947/7951	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:06:38 PM	Dispatch Clerk: Two clerks are leaving due to medical emergency. Please dispatch 2 clerks to replace them.	5:46:56 PM	
	5:09:31 PM	<i>Pollworker Dispatched: 2 clerks dispatched; ETA 25m</i>		
	5:46:43 PM	<i>Driver Dispatched: driver confirmed 2 clerks dropped off at polling place.</i>		
Pct 7948/7953	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:44:48 PM	Ballot Jam: Error Message: Paper jam. Walked through and issue persisted. Voting continues on Aux Bin. Send Tech.	3:29:39 PM	Tech had permission to break the seal and the PW grabbed the live ballots stuck underneath. The ballot was ripped causing the jam. Issue resolved. Voting continues.
	2:53:44 PM	<i>Technician Contacted: Technician contacted. ETA 15 min.</i>		
	3:11:19 PM	<i>Technician Contacted: Technian is onsite and evaluating the issue.</i>		
	3:21:31 PM	<i>Technician Contacted: Tech had permission to break the seal and the PW grabbed the live ballots stuck underneath. The ballot was ripped causing the jam. Issue resolved. Voting continues.</i>		
Pct 7955/7957	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:28:43 AM	Dispatch Clerk: Needs an additional clerk. Set-up continues.	6:46:33 AM	FED contacted. PP is fully staffed (2 pw, 1 insp). No need to dispatch additional clerk. FED onsite and will assist with set-up. Resolved.
	6:29:49 AM	<i>FED Contacted: LM for FED. Has 2 PW - requested to assist with set up and clarify that 1 insp and 2 clerks is fully staffed. Will contact again in 5 min.</i>		
	6:36:54 AM	<i>FED Contacted: FED en route ETA 15 min. Will call when they arrive.</i>		
	6:43:36 AM	<i>FED Contacted: FED contacted. PP is fully staffed (2 pw, 1 insp). No need to dispatch additional clerk. FED onsite and will assist with set-up. Resolved.</i>		
	9:37:27 AM	Dispatch Clerk: Clerks need additional support. Please dispatch clerk.	10:00:18 AM	
	9:38:24 AM	<i>Pollworker Dispatched: 1 clerk dispatched; ETA 25m</i>		
	10:00:05 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clery at polling place</i>		
Pct 9105/9106	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:57:23 PM	Ballot Jam: Send Tech. Error Message: "Paper should be accessible from unit write in ballot box. Remove by hand." The screen is frozen and the ballot is stuck in the machine. They can't get it out.. Inspector put the fob on the silver circle and got this message: "Press OK to retry the paper jam resolution" but this didn't work either. They will be putting ballots in the aux bin. Voting continues.	1:21:42 PM	Issue resolved, voting continues.
	1:08:48 PM	<i>Technician Contacted: Tech contacted, ETA 15 minutes voting continues via aux bin</i>		
	1:14:54 PM	<i>Technician Contacted: Tech arrived, and is looking at issue. Permission given to remove seal and remove the stuck ballot.</i>		
	1:21:19 PM	<i>Technician Contacted: Issue resolved, voting continues.</i>		
Pct 9109/9112	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:02:12 PM	Other Polling Place-Related: Insp called, bathroom is locked. Need assistance to unlock the bathroom. Voting continues.	5:57:51 PM	Inspector reports bathroom unlocked. Voting continues.
	5:34:36 PM	<i>< Other: See Comments >: Calling SFUSD custodial to arrange to bathroom to be unlocked. ETA TBD</i>		
	5:37:41 PM	<i>< Other: See Comments >: Cecil Zaraspe at SFUSD contacted, custodial is on the way to unlock the restrooms. ETA 10 min</i>		
	5:57:39 PM	<i>< Other: See Comments >: Inspector reports bathroom unlocked. Voting continues.</i>		

Pct 9122	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:42:46 PM	Other Polling Place-Related: Inspector called to say an after school program teacher arrived and was annoyed to find our PP there. He wanted to know where he was supposed to host the program for the children. FED was on site when this happened. I will follow-up to make sure voting continues	2:02:34 PM	
	1:52:46 PM	< Other: See Comments >: Calling school to discuss.		
	1:53:14 PM	< Other: See Comments >: We will follow up with SFUSD on this.		
	2:00:30 PM	< Other: See Comments >: I spoke with the onsite person, he will speak with the after school person and smooth things over. He is sorry this has happened, it's not on us. I called the Inspector Diane and relayed this information. Resolved.		
	2:09:57 PM	< Other: See Comments >: I just spoke with inspector who called me back from earlier.- she wanted to know what to do if he comes back. I said we are speaking with SFUSD and that we have permission to be there so keep voting going and have him call the School District		
Pct 9127/9128	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:38:27 AM	Table, Chairs, Booths: One of their voting tables is missing a leg. Voting continues.	9:09:45 AM	booth replaced. Voting continues
	9:05:10 AM	< Other: See Comments >: DST Mike Rabanal reports it was actually an ADA Booth missing legs. Booth has been replaced.		
Pct 9134/9151	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:22:21 AM	Dispatch Clerk: There are 2 clerks and 1 student missing/ unable to reach. Only one clerk showed up. Inspector would like to request 2 clerks to assist with breaks. PP is all set. Voting continue.	8:11:18 AM	
	7:25:15 AM	Pollworker Dispatched: 2 clerks dispatched; ETA 25m		
	8:11:06 AM	Driver Dispatched: Driver confirmed they have dropped off 2 clerks.		
Pct 9135/9136	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:54:25 AM	BMD ATI Keypad/Headphones: Send Tech, the inspactor tried to follow the troubleshooting Guild to fix the ATI Keypad issue. But ATI keypad is still not working. Please send tech to help. Voting continues.	6:59:59 AM	
	7:05:31 AM	Other Soft Supplies: the inspactor confirmed that they don't have the "Red Results Bag", please send a replacement. Voting continues.	7:20:19 AM	Pollworker found the bag
	7:08:52 AM	FED Contacted: Fed will drop off red results bag. Eta 10 min.		
	7:20:03 AM	Pollworker Contacted: Pollworker found the bag		
Pct 9138/9139	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:11:38 AM	Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. FED reported that park & rec staff told insp that they cannot open pp until 6:30am. Insp isn't too concerned as insp set up pp the previous day, but they would like to try to get in asap.	6:28:33 AM	Resolved.
	6:27:25 AM	< Other: See Comments >: RPD reports site opened. Resolved.		
	9:53:08 AM	Dispatch Bilingual: FED said that they have 3 PWs plus insp and day has been slow, so no need for random clerk, but if you have a Chinese bilingual, they are supposed to have someone who speaks Chinese.	10:23:22 AM	
	9:58:19 AM	Pollworker Dispatched: 1 Chinese bilingual clerk dispatched; ETA 25m		
	10:23:10 AM	Driver Dispatched: Driver confirmed they have dropped off clerk		
Pct 9145/9146	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:06:45 AM	Dispatch Clerk: Clerk called that they are going to be late. Can make it by 6:30am. Looks like there is enough clerks and inspectors at the moment so just marking note down.	6:08:35 AM	site has at least 2 clerks and 1 inspector
	11:03:19 AM	No Action Need: No action needed based on comments- update from 6:06		

6:10:53 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. PW's cannot enter the parking lot to access the precinct.

6:31:06 AM PW team unlocked door to pp. They will begin setting up. FED will check in with them and assist if needed.

6:22:19 AM Pollworker Contacted: Explained ssp contains instructions for opening site and key should be in insp folder. They will try opening the gate and keep us updated.

6:22:50 AM < Other: See Comments >: Inspector does not seem to know that he is the one that should open the PP. Called DST Mike Rabanal who has back-up key. He's heading over now.

6:30:40 AM Pollworker Contacted: PW team unlocked door to pp. They will begin setting up. FED will check in with them and assist if needed.

Pct 9201 Init. Call Time Problem Comments Time Resolved Resolution Comment

7:21:15 AM BMD Operations: Send Tech Inspector and the FED tried to get machine to work but to no avail. Voting continues using paper ballots.

7:45:36 AM Tech arrived, the power button was not turned on. Issue resolved

7:28:27 AM Technician Contacted: Tech contacted ETA 15 minutes

7:44:48 AM Technician Contacted: Tech arrived, the power button was not turned on. Issue resolved

Pct 9204/9208 Init. Call Time Problem Comments Time Resolved Resolution Comment

2:00:08 PM Table, Chairs, Booths: District Driver reports ADA booth malfunctioning. Replaced with functioning booth. Voting continues.

2:00:34 PM

Pct 9206/9211 Init. Call Time Problem Comments Time Resolved Resolution Comment

8:26:28 AM Other Polling Place-Related: FED contacted and informed us there are construction workers who are doing work in the same auditorium pp is located in. The construction workers refuse to leave. FED tried talking to them but they insist they're supposed to be there. Please call school to confirm if construction work should be occurring today. Voting cont.

9:01:03 AM Resolved.

8:56:50 AM < Other: See Comments >: School secretary is having construction stopped. FED called and relayed this info. Resolved.

Pct 9214/9215 Init. Call Time Problem Comments Time Resolved Resolution Comment

8:47:24 AM BSM Operations: Send Tech. BSM screen has gone blank. No error message is being displayed. Machine is connected to power source & was previously working. Voting continues.

10:00:43 AM Touched base with Tech. Equipment swapped and back-up working okay. Filling out paperwork and will give me the serial numbers once completed.

8:52:13 AM Technician Contacted: Tech contacted, ETA 15 minutes voting continues via aux bin

9:10:32 AM Technician Contacted: Tech arrived and is looking at the issue.

9:13:02 AM Technician Contacted: Tech put the screen down flat and the screen is still blank.

9:21:08 AM Technician Contacted: Refreshing and waiting a few minutes.

9:24:31 AM Technician Contacted: Tech called back, still no progress. Permission given to swap out machine with backup.

9:59:01 AM Technician Contacted: Touched base with Tech. Equipment swapped and back-up working okay. Filling out paperwork and will give me the serial numbers once completed.

Pct 9216/9217 Init. Call Time Problem Comments Time Resolved Resolution Comment

9:33:27 PM Poll worker Issue: Insp having trouble with closing procedures, called Polling Places phone bank. Dispatch FED to assist.

9:57:39 PM FED confirmed pp is fine and awaiting the sheriff's arrival.

9:56:12 PM FED Contacted: FED confirmed pp is fine and awaiting the sheriff's arrival.

Pct 9221/9222 Init. Call Time Problem Comments Time Resolved Resolution Comment

7:07:03 AM Dispatch Clerk: setup continues

7:28:16 AM

7:07:54 AM Pollworker Dispatched: 1 clerk dispatched; ETA 25m

7:10:22 AM FED Contacted: FED will check on PP and provide assistance. ETA 20 mins.

7:28:05 AM Driver Dispatched: Driver confirmed they have dropped off clerk

Pct 9225/9226	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:50:20 PM	Ballot Jam: Error Message: Paper jam: Inspct reports BSM cont to have jam error. Send Tech. Voting cont	1:21:07 PM	Issue is resolved with stuck ballot. Voting continues.
	12:52:26 PM	<i>Technician Contacted: Tech contacted, ETA 15 minutes. Voting continues via aux bin.</i>		
	12:55:53 PM	<i>FED Contacted: FED on his way to PP to check on team as well. ETA 5 mins.</i>		
	1:12:18 PM	<i>Technician Contacted: Tech has arrived and looking at issue right now.</i>		
	1:18:01 PM	<i>Technician Contacted: Issue is resolved with stuck ballot. Voting continues.</i>		
Pct 9236/9243	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:31 AM	BSM Operations: Send Tech, the inspector used the black key against to the silver circle for 5 seconds few times, but nothing happens. Please send tech to help.	7:24:45 AM	Tech contacted, once battery charged able to refresh system and is now accepting ballots. Voting continues.
	6:33:29 AM	<i>Technician Contacted: Tech contacted, ETA 15 minutes</i>		
	6:46:59 AM	<i>Technician Contacted: Tech arrived at location, refreshing the machine. Will call me back and let me know.</i>		
	6:53:28 AM	<i>Technician Contacted: Battery is too low 16 % it is now plugged in to a good outlet to charge.</i>		
	6:56:54 AM	<i>Technician Contacted: Voting will continue once the polls open via aux bin.</i>		
	7:06:10 AM	<i>Technician Contacted: It has now increased from 16% to 19%</i>		
	7:10:34 AM	<i>Technician Contacted: Tech will wait until over 20% to refresh</i>		
	7:23:43 AM	<i>Technician Contacted: Tech contacted, once battery charged able to refresh system and is now accepting ballots. Voting continues.</i>		
Pct 9239/9241	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:27:07 AM	Dispatch Clerk: FED onsite and helping out. Need extra clerk. Voting cont.	7:52:12 AM	
	7:28:15 AM	<i>Pollworker Dispatched: Clerk Dispatched. ETA 25 min.</i>		
	7:52:02 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk</i>		
	7:27:42 AM	BMD Operations: Error Message: USB disconnected; Send Tech. FED will help out if any voters need assistance. No voter is onsite yet. Voting cont.	8:01:02 AM	Tech was able to connect USB cord and after refresh working fine. Issue resolved.
	7:31:35 AM	<i>Technician Contacted: Tech contacted, ETA 15 minutes</i>		
	7:44:00 AM	<i>Technician Contacted: Tech arrived, permission given to break seal to attach USB cords</i>		
	7:55:51 AM	<i>Technician Contacted: Checked in with Tech to see if that resolved the issue.</i>		
	8:00:30 AM	<i>Technician Contacted: Tech was able to connect USB cord and after refresh working fine. Issue resolved.</i>		
Pct 9254/9256	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:37:50 AM	Other Soft Supplies: power strips and extention cords for Voting booths. Opening continues	7:29:15 AM	FED confirmed supplies have been delivered. Voting continues.
	6:46:57 AM	<i>FED Contacted: FED will deliver supplies. ETA 20 mins.</i>		
	7:28:54 AM	<i>FED Contacted: FED confirmed supplies have been delivered. Voting continues.</i>		
Pct 9255/9258	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:25:07 AM	Dispatch Clerk: Setup Continues.	6:49:47 AM	
	6:28:10 AM	<i>Pollworker Dispatched: Clerk Dispatched. ETA 25.</i>		
	6:49:35 AM	<i>Driver Dispatched: Driver confirmed they have dropped off clerk.</i>		

Pct 9401/9411	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:42:41 AM	Other Polling Place-Related: Poll owner's weight training equipment is blocking the way. Unable to follow SSP to set up PP. Instructed Insp and FED to use all the space to set up the PP. Please contact Poll Owner to remove those weight equipment. Set up cont.	7:07:37 AM	Set-up will be checked and confirmed - voting continues
	6:46:49 AM	< Other: See Comments >: According to delivery photos there is a lot of empty space. Contacting now to check in with DST.		
	6:54:04 AM	< Other: See Comments >: Called DST David to assist. No answer so sent text. Also left voicemail. Called owner John Z who said he'd go down and help clear area. Will followup with David to make sure he checks it out		
	7:06:38 AM	< Other: See Comments >: Spoke with David D. DST. He will make this his next stop to make sure set-up is OK. He will text back when done.		
Pct 9404/9405	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:26:41 AM	Other Polling Place-Related: Insp called, PP area is not clear and PWs are unable to set up voting equipment. Instructed Insp to set up what they can. Send someone to asses the situation. Set up continues.	7:01:46 AM	voting begins
	6:36:24 AM	< Other: See Comments >: DST Milestone dispatched to site to assess the situation.		
	6:59:47 AM	< Other: See Comments >: DST reports this was a non-issue. Setup continues.		
Pct 9408/9409	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:21:07 AM	Dispatch Clerk: Has one bilingual clerk and one student PW, please dispatch PW. Set-up Continues, this is for pp 9408 and 9409.	6:25:59 AM	PP has minimum PW. Set up cont.
	6:25:31 AM	No Action Need: PP has minimum PW. Set up cont.		
	7:13:26 AM	Dispatch Clerk: FED indicated that they really need an extra clerk	7:44:32 AM	
	7:14:30 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	7:44:19 AM	Driver Dispatched: driver confirmed they have dropped off clerk		
Pct 9417/9418	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:19:06 AM	Ballot Jam: Error Message: Error accepting ballots - Inspect confirmed troubleshooting machine. Will drop ballot on aux bin. Send tech. Voting cont.	11:51:29 AM	FT witnessed both ballots in Aux Bin successfully being fed into the BSM. Issue resolved. Voting continues.
	11:23:59 AM	Technician Contacted: FT contacted. ETA 15 min.		
	11:34:17 AM	Technician Contacted: FT arrived and is troubleshooting equipment.		
	11:48:14 AM	Technician Contacted: INSP is removing ballot from Aux Bin and trying to refeed ballots in front of FT.		
	11:49:44 AM	Technician Contacted: FT witnessed both ballots in Aux Bin successfully being fed into the BSM. Issue resolved. Voting continues.		
Pct 9423/9424	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:30:52 AM	BMD Operations: Error Message: ; Send Tech: Inspt reported printer not working and won't print. Followed steps on PW man. Setting up cont.	6:56:07 AM	Inspector called. Printer is now working. No need to send Tech.
	6:39:32 AM	Technician Contacted: Tech contacted. ETA 15 min.		
	6:54:08 AM	Technician Contacted: Tech contacted. Revised ETA of 10 min.		
	6:56:44 AM	FED Contacted: FED will help		

Pct 9432/9433	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:29:23 PM	BSM Operations: PW team + FED report recurring BSM issue:BSM continues to report detecting ambiguous mark when no marks are visible on ballot. Has happened 10x and takes multiple attempts to have BSM accept ballot. Send Tech	2:02:13 PM	FT discussed issues with INSP and PW present. Ballots will be accepted eventually, using a different orientation. They say that this has been happening more frequently, but still accepted. Issue resolved. Voting continues.
	1:36:31 PM	< Other: See Comments >: Additional comment: No voters present. Voting cont.		
	1:37:22 PM	Technician Contacted: FT contacted. ETA 15 min.		
	1:53:07 PM	Technician Contacted: FT contacted. FT is parking and will be in the PCT shortly.		
	2:00:03 PM	Technician Contacted: FT discussed issues with INSP and PW present. Ballots will be accepted eventually, using a different orientation. They say that this has been happening more frequently, but still accepted. Issue resolved. Voting continues.		
	3:09:06 PM	< Other: See Comments >: FT is onsite waiting for the issue to reproduce itself, and thusfar has not happened yet.		
	3:39:52 PM	< Other: See Comments >: Update: FT witnessed 3 more ballots being fed. 2 went through just fine and the other wen ththrough after the orientation was changed.		

Pct 9443/9444	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:08:45 AM	Other Polling Place-Related: Uncomfortable condition inside the PP, unable to find school staff to turn on the heat. Voting cont.	1:51:02 PM	The heat is on.
	11:27:58 AM	< Other: See Comments >: SFUSD Custodial contacted they will send someone to have the heat turned on. VM left for Inspector to check back in with us. I was able to reach the PW Thomas and passed the message to him. Voting contiunes.		
	11:51:58 AM	< Other: See Comments >: School secretary contacted and asked to give us a call when the heat is turned back on.		
	12:55:39 PM	< Other: See Comments >: I spoke with Cecil at custodial again, he shared that the heat will be turned on remotely. He will call back with an ETA.		
	1:32:40 PM	< Other: See Comments >: Cecil has called back, they are not able to activate the heat remotely, they have sent someone to the school to work on it.		
	1:50:41 PM	< Other: See Comments >: School secretary called in to let us know the heat is back on!		
	7:49:04 PM	BSM Operations: Error Message: N/A; Send Tech	8:08:24 PM	Poll is now closed.
	7:53:47 PM	Technician Contacted: FT contacted ETA 15 min.		
	8:05:13 PM	Technician Contacted: FT arrived onsite and is troubleshooting issue.		
	8:06:40 PM	Technician Contacted: FT discovered that the BSM was not powered. FT noticed that the wall socket the BSM was connected to was loose where a slight movement would cause the power to stop. Since Polls are closed, the remaing ballots will be put into the red bag.Issue Resolved		
	8:08:04 PM	Pollworker Contacted: Poll is now closed.		

Pct 9445/9446	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:16:43 PM	Other Polling Place-Related: Insp was following up since they noted there was a sheriff trying to get a hold of the 9445 PP, best contact number is (415) 505-8785.	7:21:28 PM	Not an issue, mis-logged
	7:21:13 PM	< Other: See Comments >: Not an issue, mis-logged		

Pct 9514/9522	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:43:07 AM	Other Polling Place-Related: They stored their personal item and polling place equipment inside of the storage closet. They aren't able to open storage closet. They contacted the security. The security wasn't sure do they have access to the room. Voting Continue	9:14:17 AM	PW reported that the closet had been unlocked. Voting cont
	8:19:01 AM	< Other: See Comments >: Facilities Svcs contacted to unlock storage closet labeled "Rm 5500". ETA 5mins		
	8:40:06 AM	FED Contacted: FED indicated that PW personal item and INSP bag were inside the closet. Need to unlock the closet ASAP. Voting cont		
	9:13:43 AM	Pollworker Contacted: PW reported that the closet had been unlocked. Voting cont		
	7:51:29 AM	Other Polling Place-Related: Door leading to restrooms is locked. Storage room is locked. Voting continues.	9:15:46 AM	restroom now accessible
	8:18:24 AM	< Other: See Comments >: Facilities Svcs contacted to open door labeled "AC34" that leads to restroom. ETA 5mins		
	9:14:36 AM	Pollworker Contacted: Clerk reports they need to use the public restroom instead of the onsite bathroom. Onsite bathroom cannot access because of the security issue. Voting cont.		
	9:15:29 AM	< Other: See Comments >: PWs have been given access to public restroom		

Pct 9725	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:13:33 AM	Other Polling Place-Related: Onsite school staff (Vice principal and principal) are asking PP team to move out of Multipurpose room on SSP. INSP had previously confirmed this location with school rep before election.	9:30:46 AM	
	9:15:54 AM	< Other: See Comments >: Contacting School Administrators to better understand the issue		
	9:23:38 AM	< Other: See Comments >: Seems like there may just be a miscommun		
	9:30:02 AM	< Other: See Comments >: School contacted. Principal will call Precinct Services when they are done with student intake. Inspector contacted, they are staying put in the Community Room, which is the agreed upon area between SFUSD and Elections. Voting Continues.		
Pct 9731/9735	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:25:54 AM	BMD Operations: Send FED. Inspector having issues testing print and ATI. Please assist inspector with set up and review BMD processes. Voting continues.	9:07:16 AM	INSP found disconnected cable causing error. After reconnecting, confirmed polls open and machine operational. Voting continues.
	7:45:23 AM	FED Contacted: FED ETA=20mins to assist in BMD set up and evaluate situation.		
	8:55:43 AM	Technician Contacted: FT contacted. ETA 15 min.		
	9:05:48 AM	Pollworker Contacted: INSP found disconnected cable causing error. After reconnecting, confirmed polls open and machine operational. Voting continues.		
Pct 9743/9745	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:22:05 AM	Dispatch Clerk: 2 clerks are missing and unreachable. Inspector is setting up along with one clerk. PP is open. Set up continue.	7:10:34 AM	
	6:26:18 AM	Pollworker Dispatched: 1 clerk dispatched; ETA 25m		
	6:28:23 AM	FED Contacted: FED ETA=10min to check on set up progress. Travelling w/ 2nd FED who will remain on site to assist until replacement clerk arrives.		
	7:10:24 AM	Driver Dispatched: Driver confrimed they have dropped off clerk		
Pct 9744	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:45:51 AM	Ballot Jam: BSM keeps spitting out ballots even when there are no errors on ballot. BSM also doesn't display any error messages. PWs advised that voters can place their ballots in the aux bin if BSM keeps spitting it out. Voting continues. Send tech.	12:40:51 PM	FT clarified with PW and INSP. There was no ballot jam. Issue ballots were accepted using the Cast button after initial rejection. There were no ballots physically getting stuck or jammed. Issue Resolved. Voting Continues.
	11:57:38 AM	< Other: See Comments >: Attempting to contact assigned tech + surrounding techs. Will update when contacted.		
	11:57:54 AM	Technician Contacted: FT contacted. ETA 15 min.		
	12:12:52 PM	Technician Contacted: FT contacted. Revised ETA of 5-8 min.		
	12:20:31 PM	Technician Contacted: FT contacted. Revised ETA of another 5-10 min due to traffic.		
	12:25:04 PM	Technician Contacted: FT arrived and is troubleshooting equipment.		
	12:37:24 PM	Technician Contacted: FT clarified with PW and INSP. There was no ballot jam. Issue ballots were accepted using the Cast button after initial rejection. There were no ballots physically getting stuck or jammed. Issue Resolved. Voting Continues.		