



LITEM	DISCUSSION
<p>FACILITY REPORTED INCIDENTS (FRI)</p>	<p>During January 2022, LHH submitted a total of 31 FRIs to CDPH; there were 0 anonymous complaints from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases but final determination of potential deficiencies has not been determined for all cases.</p> <p><u>January: 31 cases (31 FRI; 0 anonymous complaints)</u> (1 verbal no deficiencies; 7 pending outcome; 23 investigation not started by CDPH)</p> <ul style="list-style-type: none"> • 25 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 13 (11 investigation not started by CDPH; 1 pending outcome, 1 verbal no deficiencies) ○ Other to resident: 1 (1 investigation not started by CDPH) ○ Staff to resident: 8 (7 investigation not started by CDPH; 1 pending outcome) ○ Injury of Unknown Source: 3 (3 investigation not started by CDPH) • 6 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Resident to resident: 2 (2 investigation not started by CDPH) ○ Other to resident: 3 (3 investigation not started by CDPH) ○ Staff to resident: 1 (1 pending outcome)
<p>SURVEY UPDATES</p>	<ol style="list-style-type: none"> 1. Unannounced Site Visit on 01/07/22 <ul style="list-style-type: none"> • One surveyor onsite to review six facility reported incidents and one anonymous complaint. Official outcomes still pending. 2. Unannounced Site Visit on 01/20/22 <ul style="list-style-type: none"> • Four surveyors onsite to review compliance for the Substandard Quality of Care. Exit was conducted on January 21st. The facility was not found in substantial compliance and the Substandard Quality of Care was not lifted. LHH is awaiting its second revisit survey for this need.
<p>PLAN OF CORRECTION UPDATES/REPORTING</p>	<ol style="list-style-type: none"> 1. Submitted POC on 01/11/22 <ol style="list-style-type: none"> a. F 609 Reporting of Alleged Violations 2. Submitted POC on 01/12/22 <ol style="list-style-type: none"> a. D 6121 Technical Supervisor Responsibilities 3. Submitted POC on 01/13/22 <ol style="list-style-type: none"> a. F 689 Free of Accident Hazards/Supervision/Devices 4. Submitted POC on 01/13/22 <ol style="list-style-type: none"> a. F 550 Resident Rights/Exercise of Rights 5. Submitted POC on 01/14/22 <ol style="list-style-type: none"> a. F 641 Accuracy of Assessments b. F 656 Develop/Implement Comprehensive Care Plan c. F 658 Services Provided Meet Professional Standards



	<p>6. Submitted POC Resubmission on 01/14/22– Extended Survey</p> <ul style="list-style-type: none">a. F 689 Free of Accident Hazards/Supervision/Devicesb. F 726 Competent Nursing Staff <p>7. Submitted POC on 01/20/22</p> <ul style="list-style-type: none">a. F 689 Free of Accident Hazards/Supervision/Devices
EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS	<p>Total of 8 FRIs were investigated through document requests</p> <p>January:</p> <ul style="list-style-type: none">1. Telephone/email request (1/11/2022): 3 FRI related to allegations of abuse2. Telephone/email request (1/20/2022): 1 FRI related to allegation of abuse3. Telephone/email request (1/28/2022): 3 FRI related to allegations of abuse, 1 FRI related to adverse event
ONGOING SITE VISITS	<p>None.</p>
PENDING SITE VISITS	<p>164 FRI pending without document request or call/visit.</p>
UPCOMING SURVEYS	<ul style="list-style-type: none">1. Revisit Survey<ul style="list-style-type: none">• CDPH will conduct a second Revisit Survey in response to the Substandard Quality of Care. The Plan of Correction was resubmitted on January 14th to CDPH and a first revisit completed on January 21st.
CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES	<p>Quality Management will begin preparing for survey readiness rounding and education in preparation for the 2022 annual surveys (Acute, SNF, Life Safety, Emergency Preparedness).</p>



Outcome of Facility Reported Incidents (FRIs)



