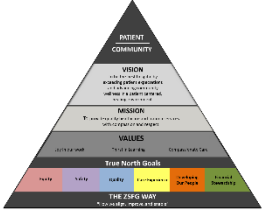


Hospital Operations & Patient Care Report

Presented to the Health Commission – ZSFG on July 26, 2022

ZSFG Executive Team Report

Report Updates



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1. COVID-19 - Returning Safely Together

San Francisco, similar to the rest of California, the U.S., and the world, is in a rapidly changing environment with respect to COVID-19. The following are the latest changes and updates in our COVID-related operations; we are continually assessing these policies and practices:

Updated COVID-19 Guidelines for Academic Partners

As of August 5th, ZSFG has adopted additional COVID-19 standards for our academic partners which include students, trainees, instructors, and faculty.

Symptoms screening

1. Schools are responsible for implementing a process by which students, trainees, instructors, and faculty are screened for symptoms associated with COVID-19 infection daily when scheduled to be on the ZSFG campus.
2. Any persons with symptoms are not to report to campus and must be tested for COVID-19 within 24 hours of symptom onset. Testing is the responsibility of the person having symptoms.

Masks and N95s

Surgical masks are required when on the ZSFG campus. N95s are required for all direct patient care activities. ZSFG will provide both masks and N95 respirators.

Testing

In order to maintain compliance with SNF requirements, students, trainees, instructors, and faculty assigned to 4A SNF will be tested for COVID-19 weekly.

Positive Results

1. Within 24 hours of notification of a positive test result, the school will complete the “ZSFG Academic Partner Preliminary Contact Investigation Worksheet” and submit it to ZSFG student contact tracing.
2. The person with a positive test result must call Occupational Health Services (OHS) to be triaged.

Vaccination

1. All students, trainees, instructors, and faculty placed on the ZSFG campus must be up to date with COVID-19 vaccination. The primary vaccination series must be completed at least 2 weeks prior to reporting for placement. Booster vaccinations are required when vaccination series were completed more than five (5) months ago. The booster vaccine must be completed at least 1 week prior to reporting for placement.
2. Persons that have not been vaccinated may receive their vaccination at ZSFG.

SAFETY

2. Monkeypox Update

On July 23, 2022, the World Health Organization declared the expanding monkeypox outbreak in more than 70 countries an “extraordinary” situation that qualifies it as a global health emergency. On July 28th, San Francisco declared a local health emergency and on August 4th, President Biden’s Health and Human Services Secretary declared Monkeypox a national health emergency. This level of alert and focus is critical given that San Francisco is at the epicenter of this emergency: SFPD had confirmed 424 cases of Monkeypox in San Francisco as of August 8th. There are also 826 cases in California and 7,102 cases in the United States.

Monkeypox is not like COVID-19: during the current outbreak, it has mostly been transmitted by very close contact. In the US, approximately 96% of the cases are among men who have sex with men. Almost no one gets hospitalized with Monkeypox, and no one has died from it.

Further, SF is well-versed in executing a broad, interdisciplinary approach to addressing this health emergency, including establishing a network of testing and vaccination sites across DPH, distributing vaccines as quickly as they are received, and prioritizing health equity by partnering with community-based organizations to do active outreach to those disproportionately impacted by Monkeypox.

To build immunity in the community, the focus is to vaccinate those at highest risk, primarily anyone with a known contact with a person who has Monkeypox; gay, bisexual, trans people and other men who have sex with men who have had multiple sex partners in the past 14 days; and sex workers of any sexual orientation/gender. ZSFG is at the frontlines of this emergency. Our mass vaccination clinic – still serving as our COVID vaccination clinic – has distributed the vast majority of vaccines within the SFDPH and is the largest vaccination site in San Francisco.

Our mighty vaccination clinic, led by the Vaccine Team Manager, Merjo Roca, has run incredibly smoothly, despite the crushing daily demand, because of the mighty team supporting the effort overall:

Core Vaccine Clinic Nursing Team:

Brent Lee
James Geer
Yungmi Kim
Zelynn Tirona
Annie Cai
Jesar Sardinia
Yesenia Rivera
Patrice Stuerenberg
Sharon Hipolito
Aprilmarie Gonzaga
Annemarie Stone
Dennis O’Hanlon

Screening Staff:

Alejandro Gaitan
Carlos Borrigo
Allen Hom
Caroline Meilak
David Landau

Our deepest gratitude to Merjo and the Vaccine Team, as well as our leaders supporting them: Rosaly Ferrer, Nursing Director; Lukejohn Day, Chief Medical Officer; and Christine Falvey, our Chief Communications Officer.



QUALITY

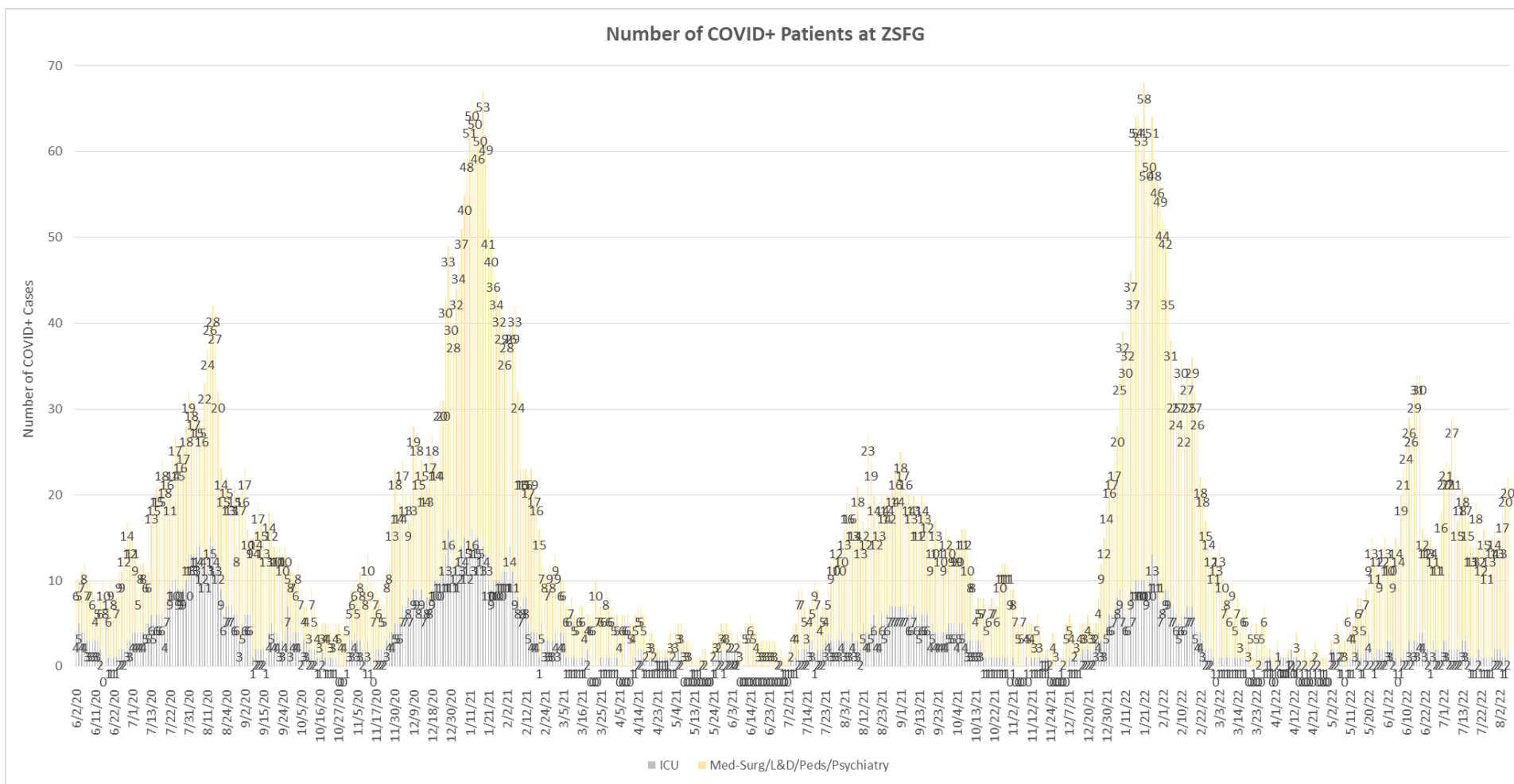
3. Pharmacy Sterile Compounding Inspection

The CA Board of Pharmacy Inspector, Denise Dukatz, arrived at ZSFG on Wednesday morning, August 3rd, to conduct her requisite sterile compounding inspection prior to the hospital license renewal. Before her visit, Pharmacy submitted many documents for review. Once onsite, she performed a physical inspection of the Sterile Compounding area and exited at about 12:30pm with 4 findings.

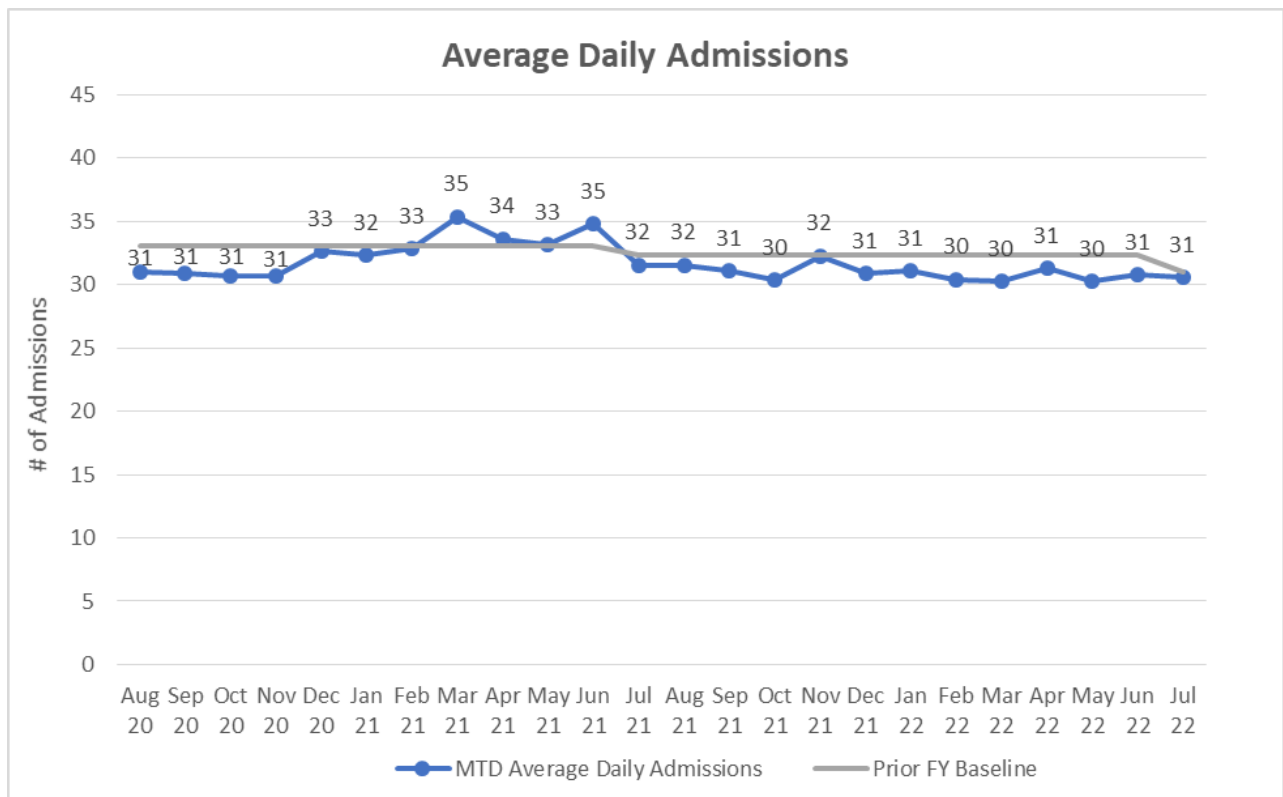
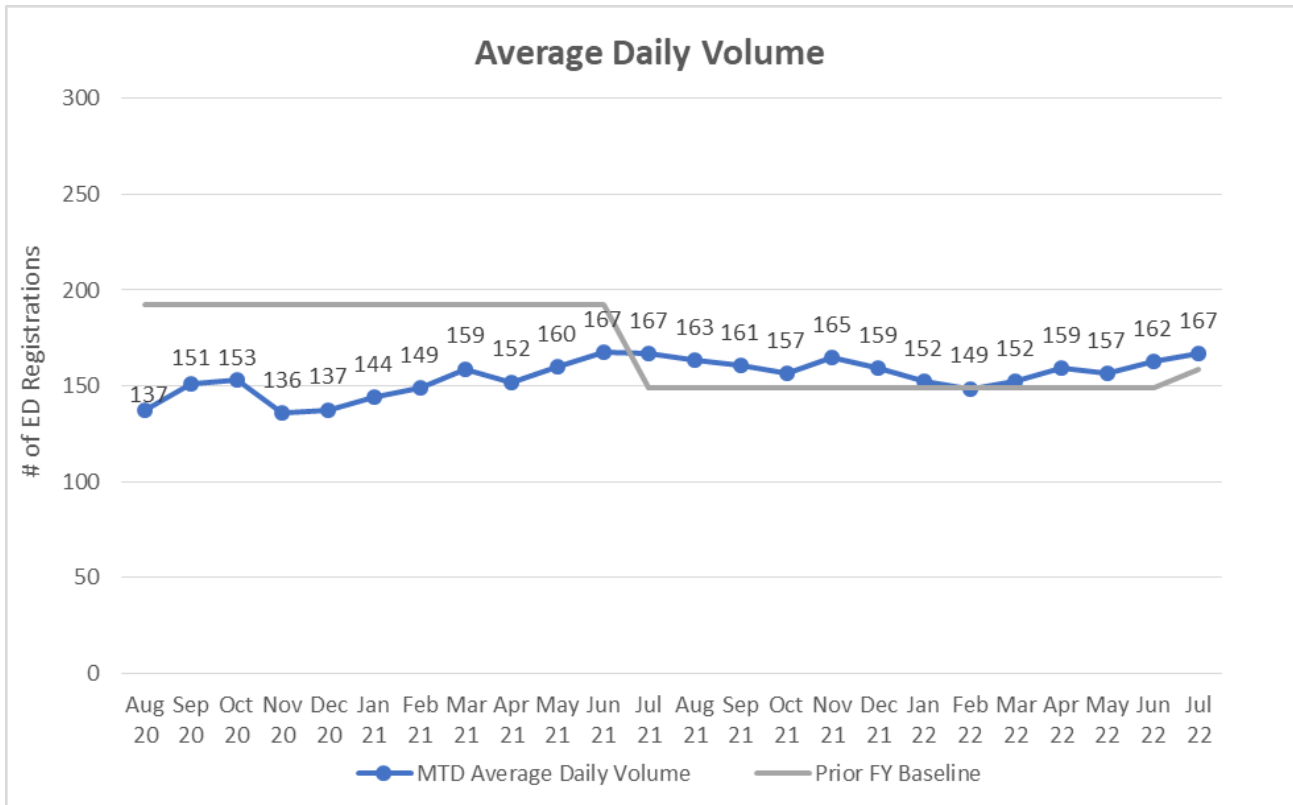
These findings were not a surprise as Pharmacy has already been working on these areas of improvement prior to the inspection and has been creating plans of correction. The evidence of correction will be submitted by Wednesday, August 17th.

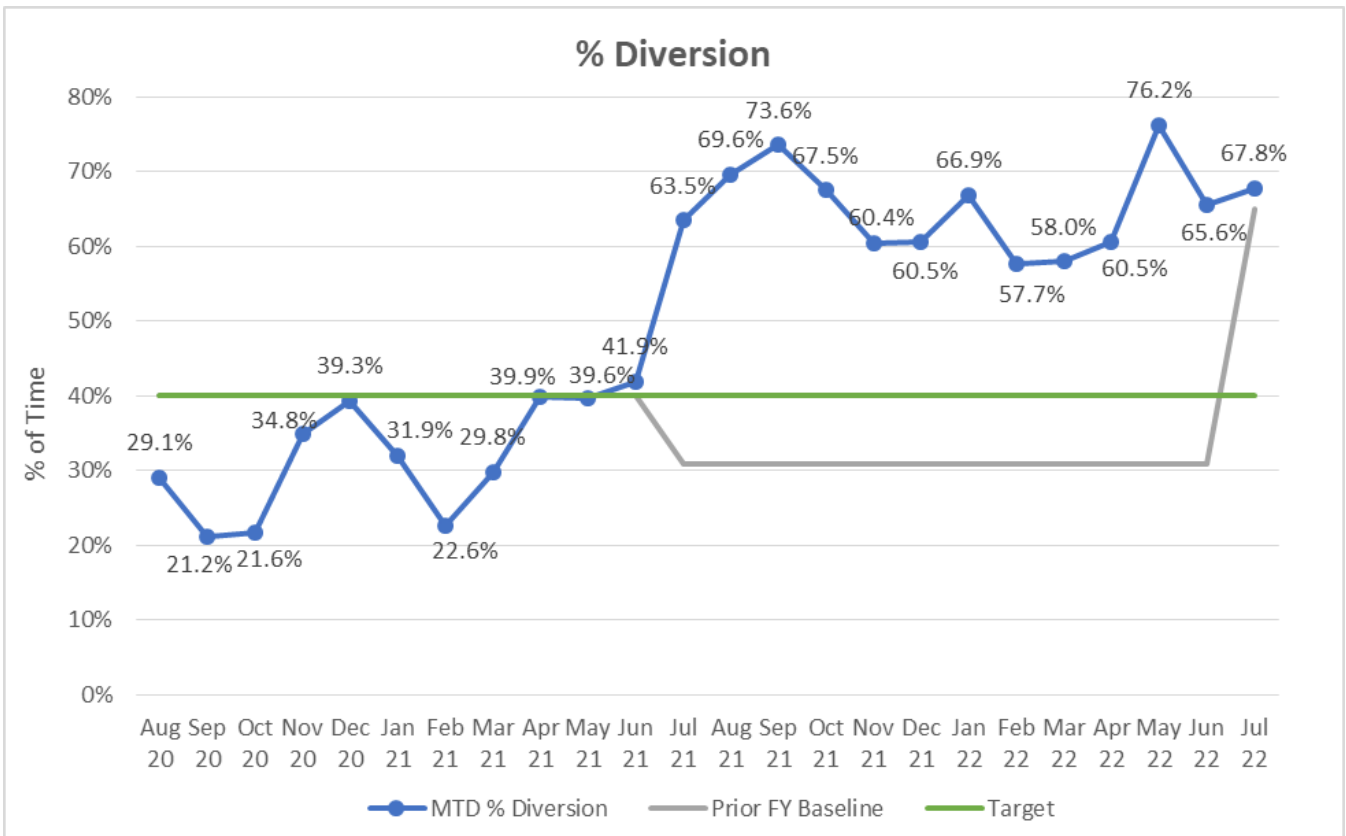
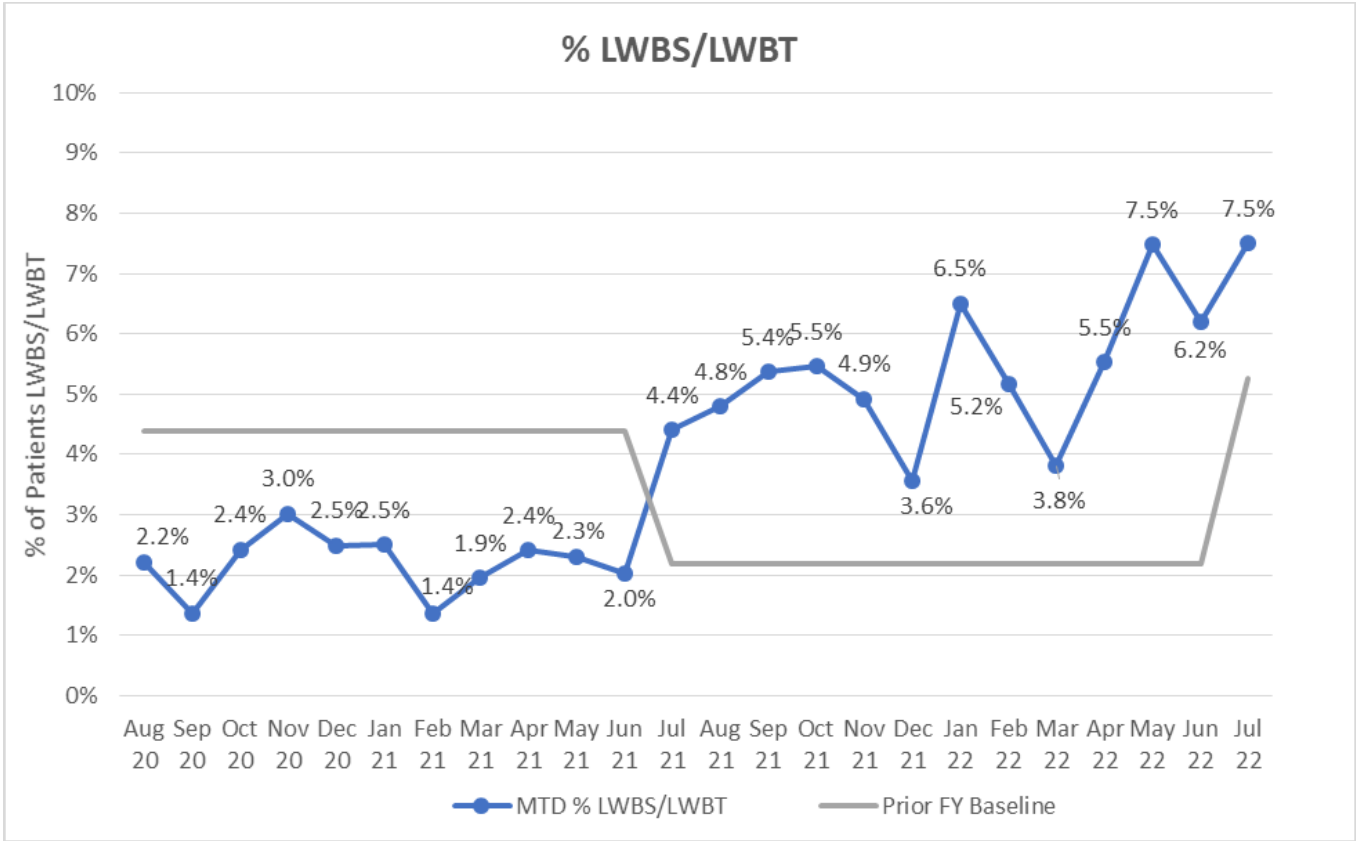
Congratulations to the Pharmacy Department on a successful inspection and for being proactive in your improvement work!

QUALITY ZSFG COVID+ Patients

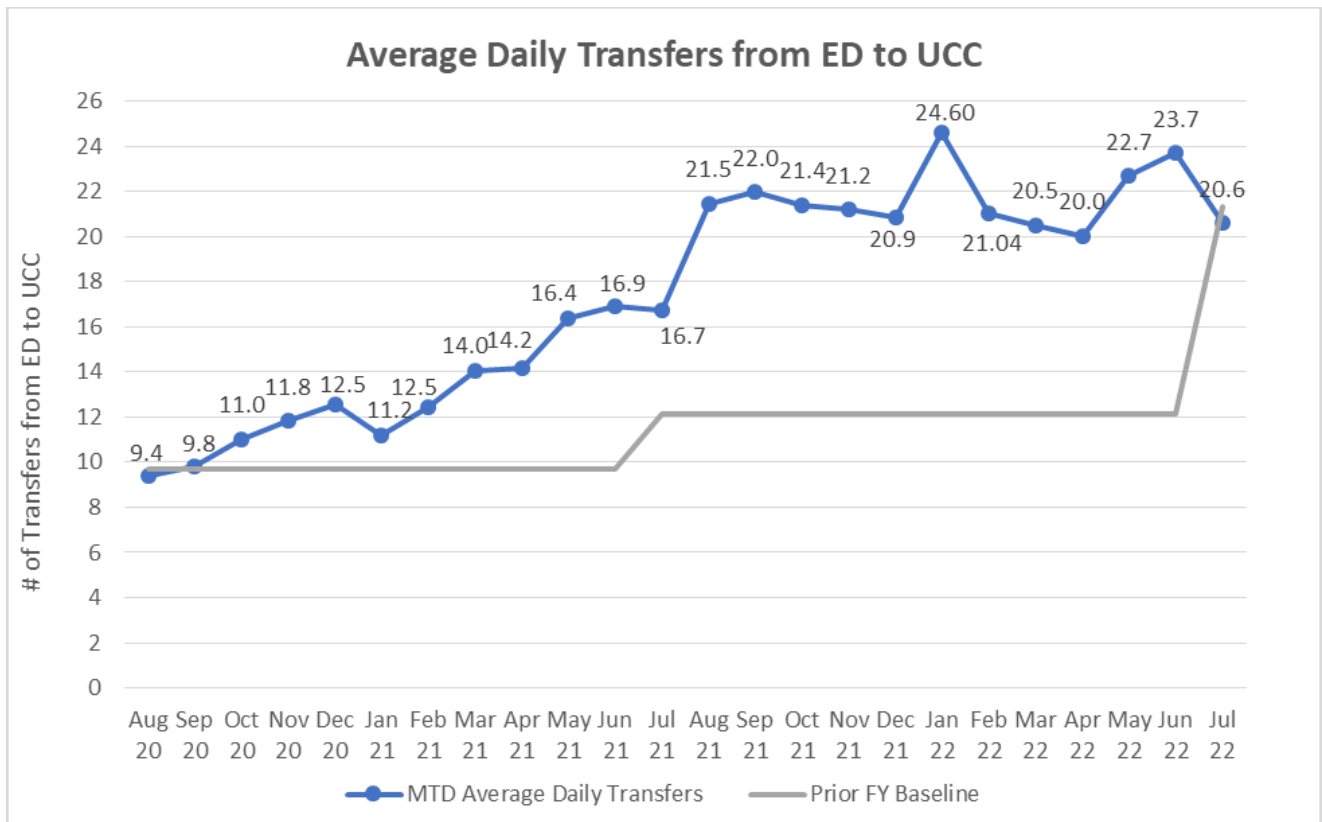
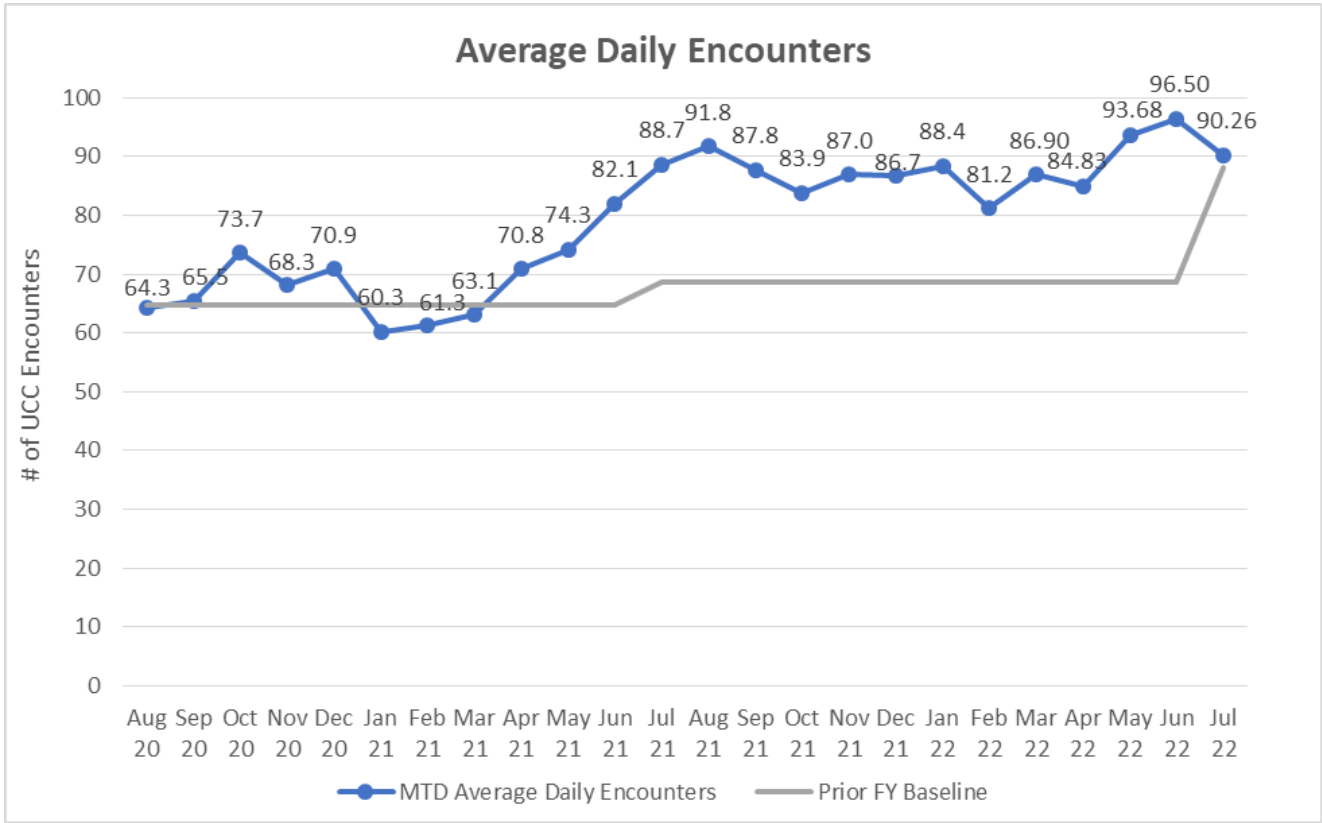


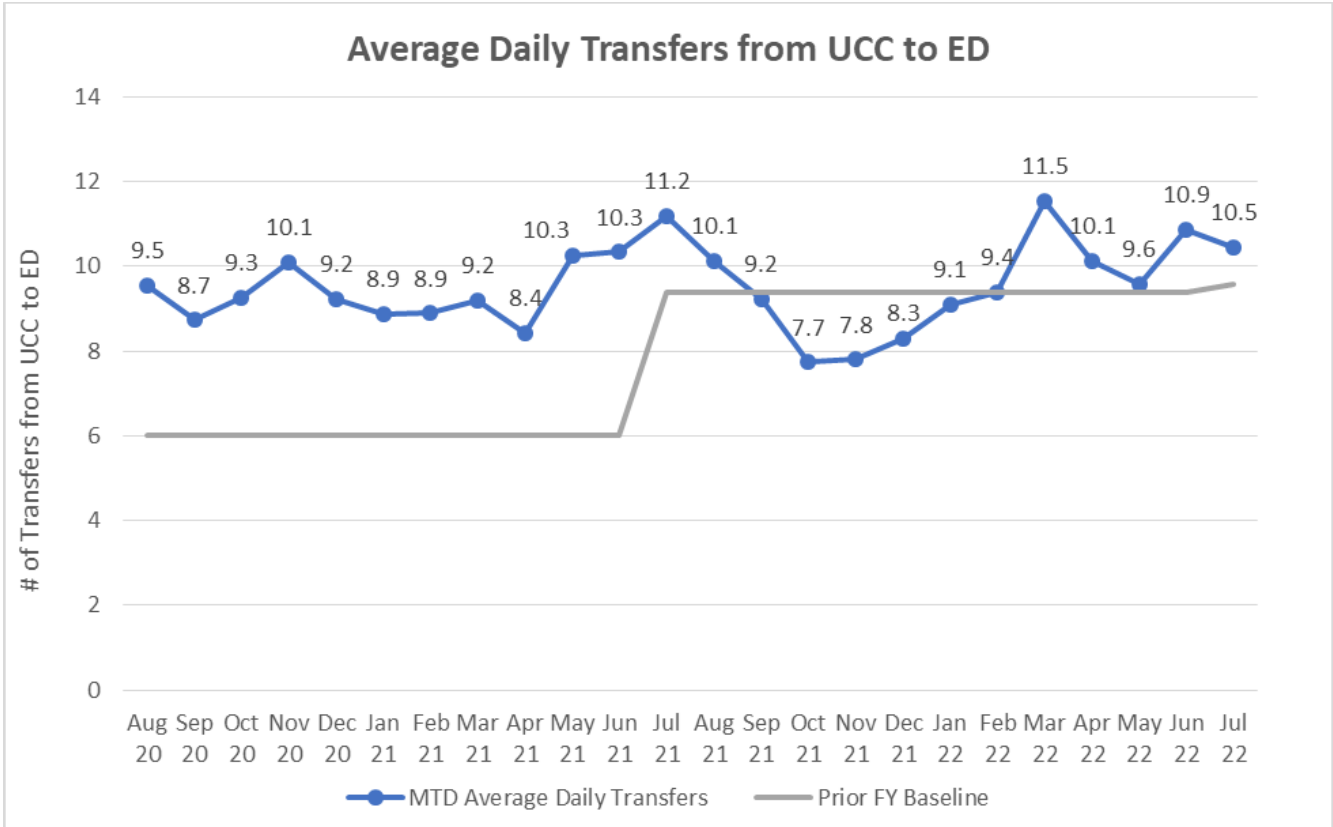
QUALITY Emergency Department Activities



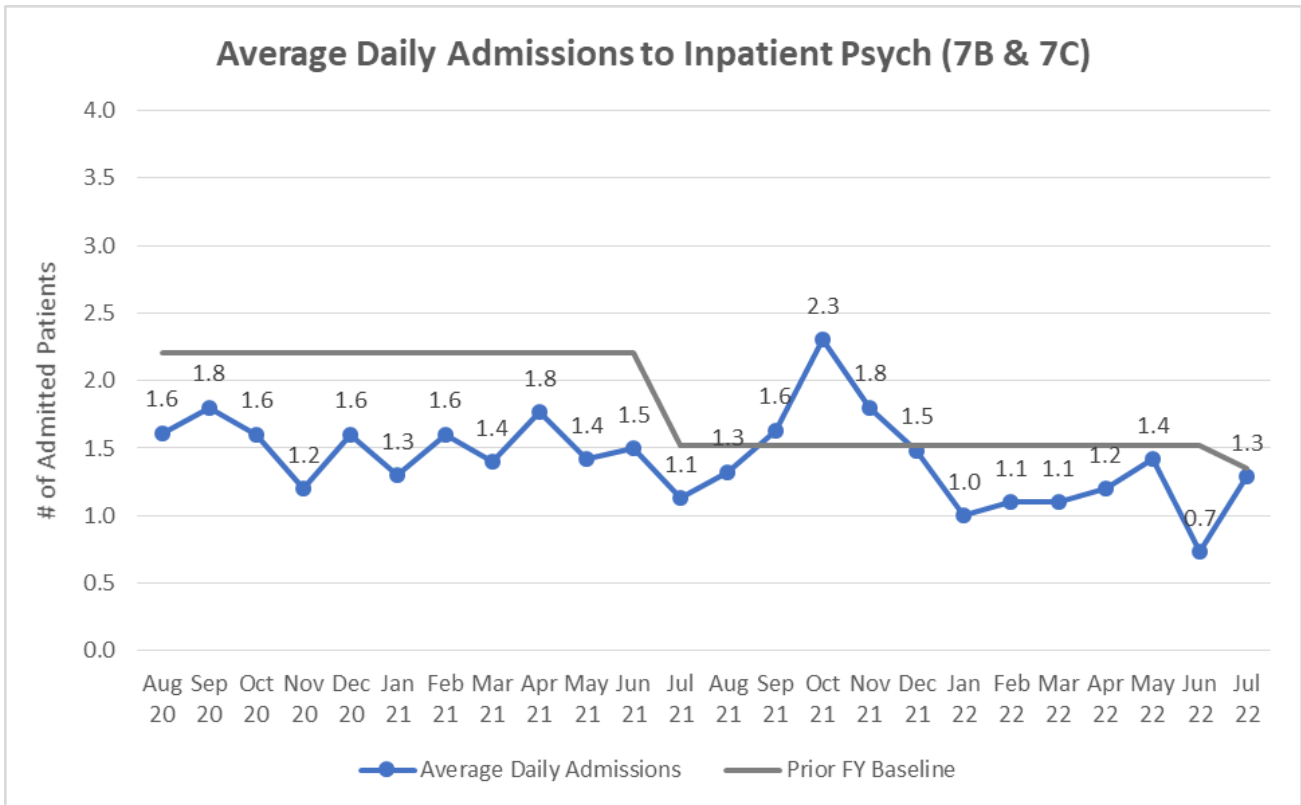
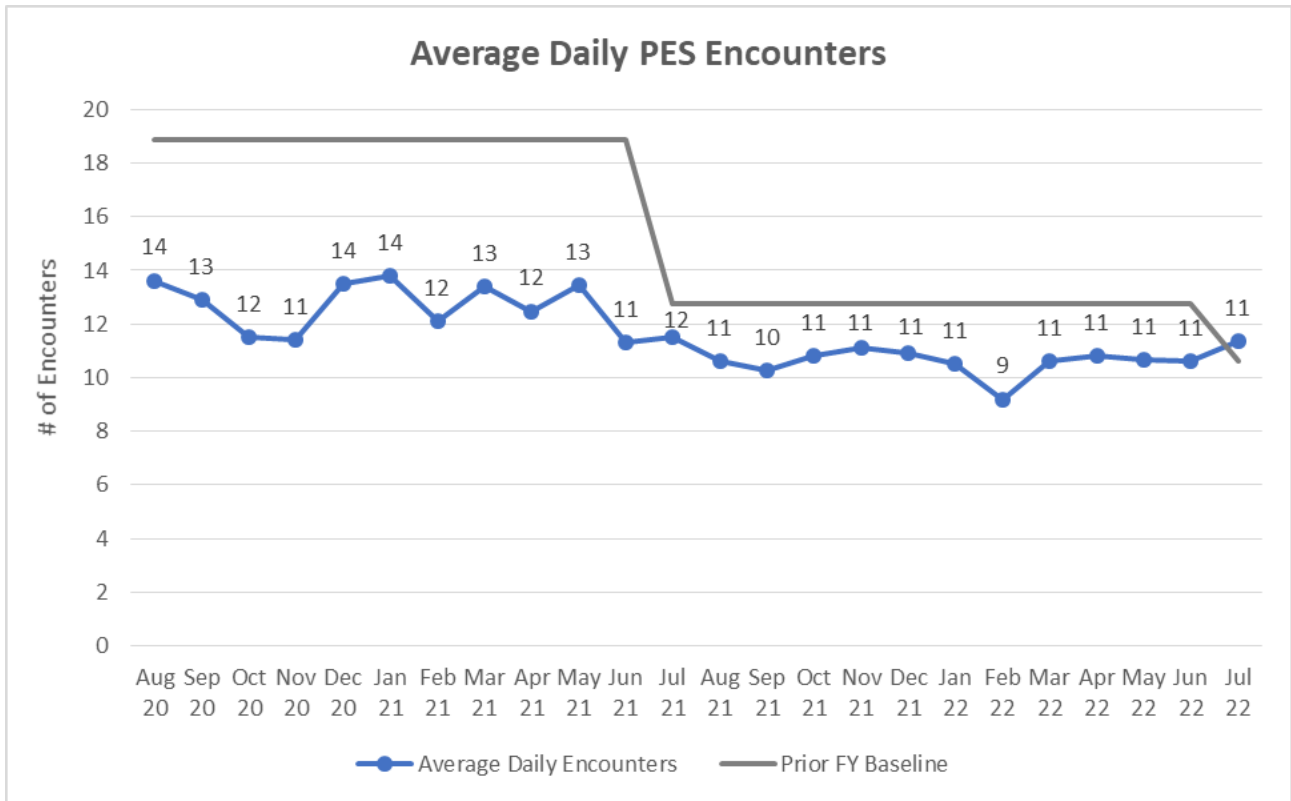


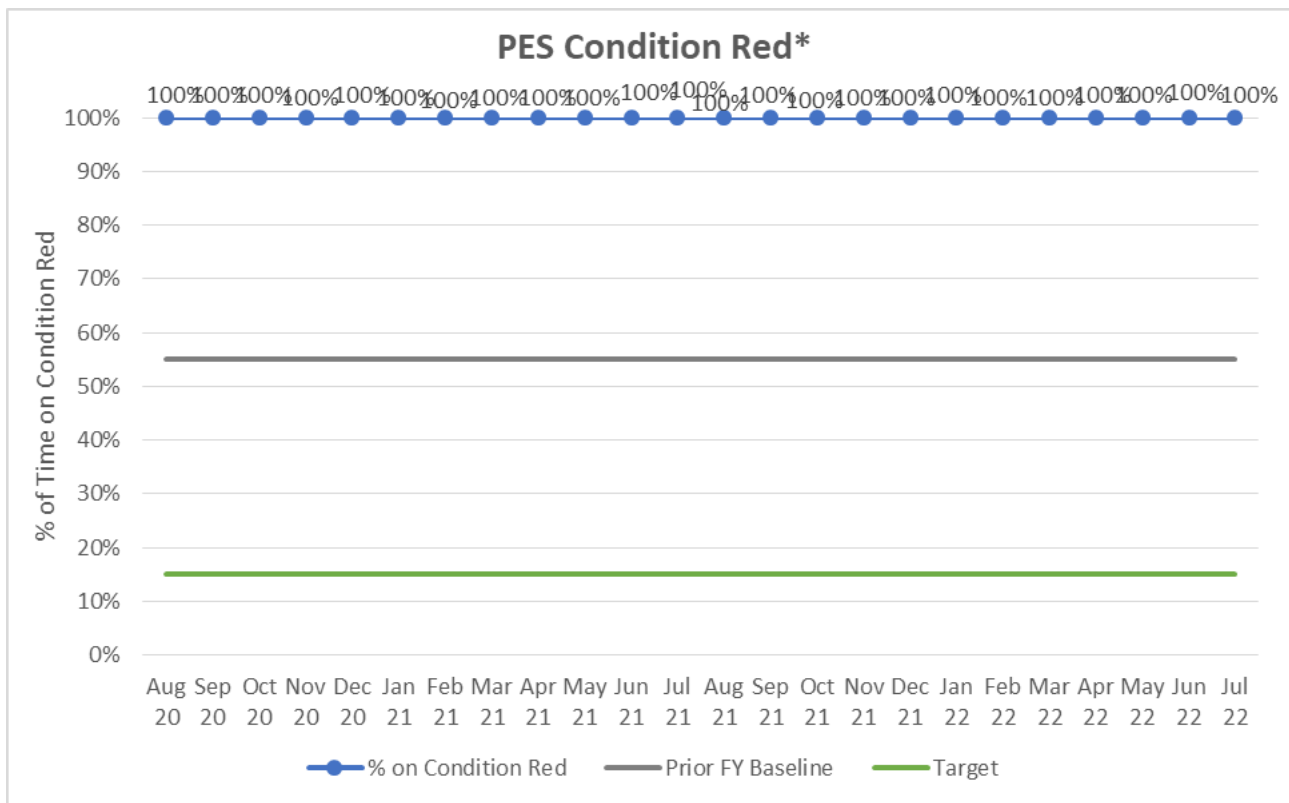
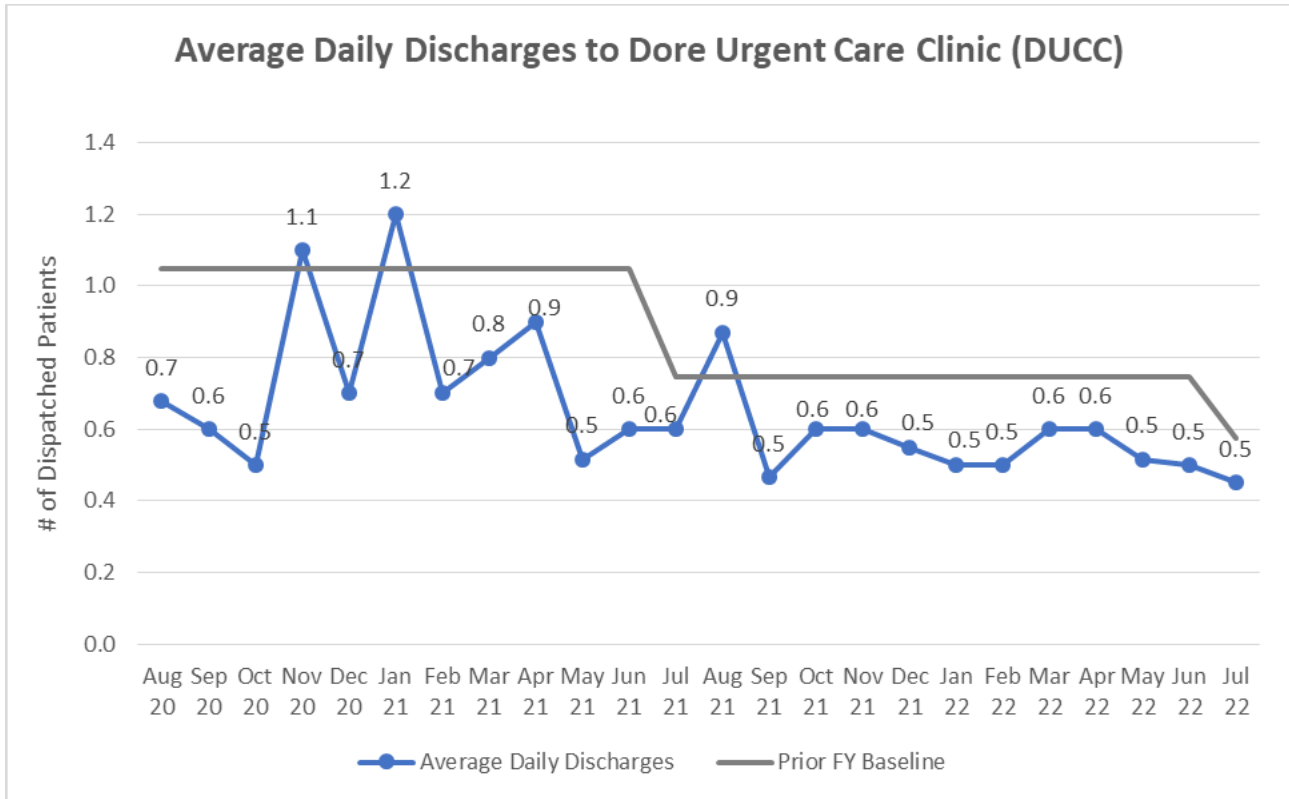
QUALITY Urgent Care Clinic Activities





QUALITY Psychiatric Emergency Services Activities





***We are using condition red as an external communication tool to signal that patients can not directly come to PES. They must be cleared by ED first.**

QUALITY

Average Daily Census

MEDICAL/SURGICAL

Average Daily Census of Medical/Surgical was 165.10 which is 105.83% of budgeted staffed beds and 92.23% of physical capacity. 28.49% of the Medical/Surgical days were lower level of care days: 7.23% administrative and 21.26% decertified/non-reimbursed days.

INTENSIVE CARE UNIT (ICU)

Average Daily Census of ICU was 26.74 which is 95.51% of budgeted staffed beds and 46.11% of physical capacity of the hospital.

MATERNAL CHILD HEALTH (MCH)

Average Daily Census of MCH was 27.48 which is 91.61% of budgeted staffed beds and 65.44% of physical capacity of the hospital.

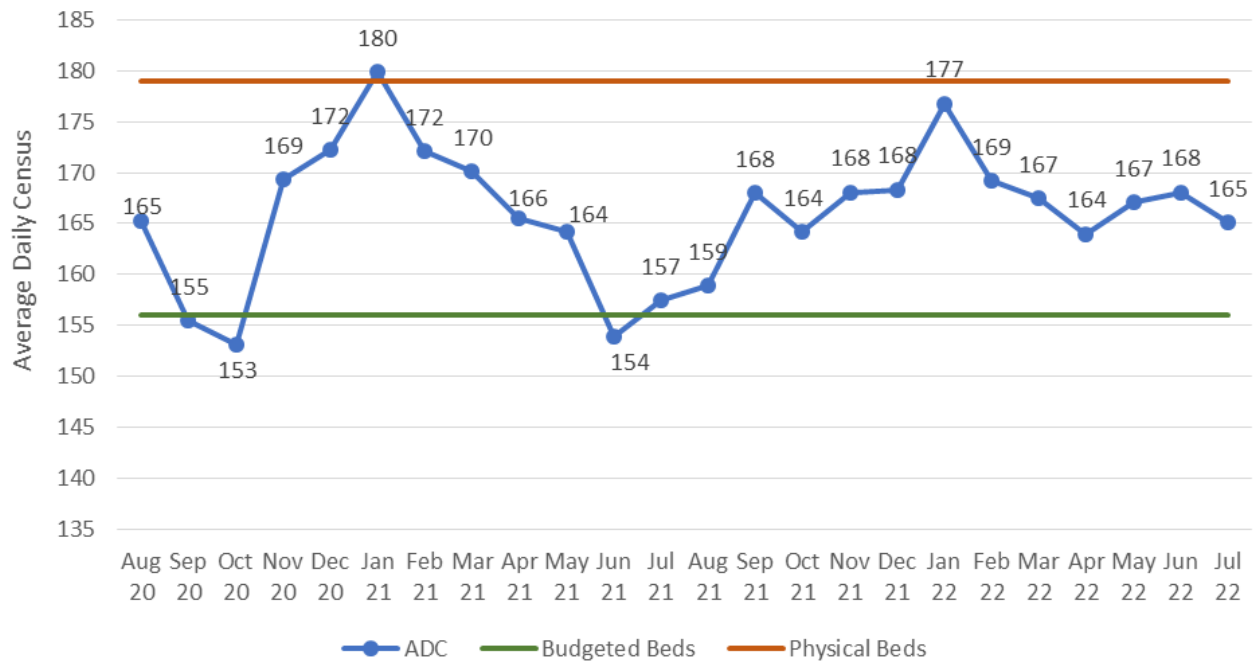
ACUTE PSYCHIATRY

Average Daily Census for Psychiatry beds, excluding 7L, was 40.77, which is 88.77% of budgeted staffed beds and 54.35% of physical capacity (7B & 7C). Average Daily Census for 7L was 5.48, which is 78.34% of budgeted staffed beds (n=7) and 45.70% of physical capacity (n=12). Utilization Review data shows 88.77% non-acute days (34.41% administrative and 54.35% non-reimbursed).

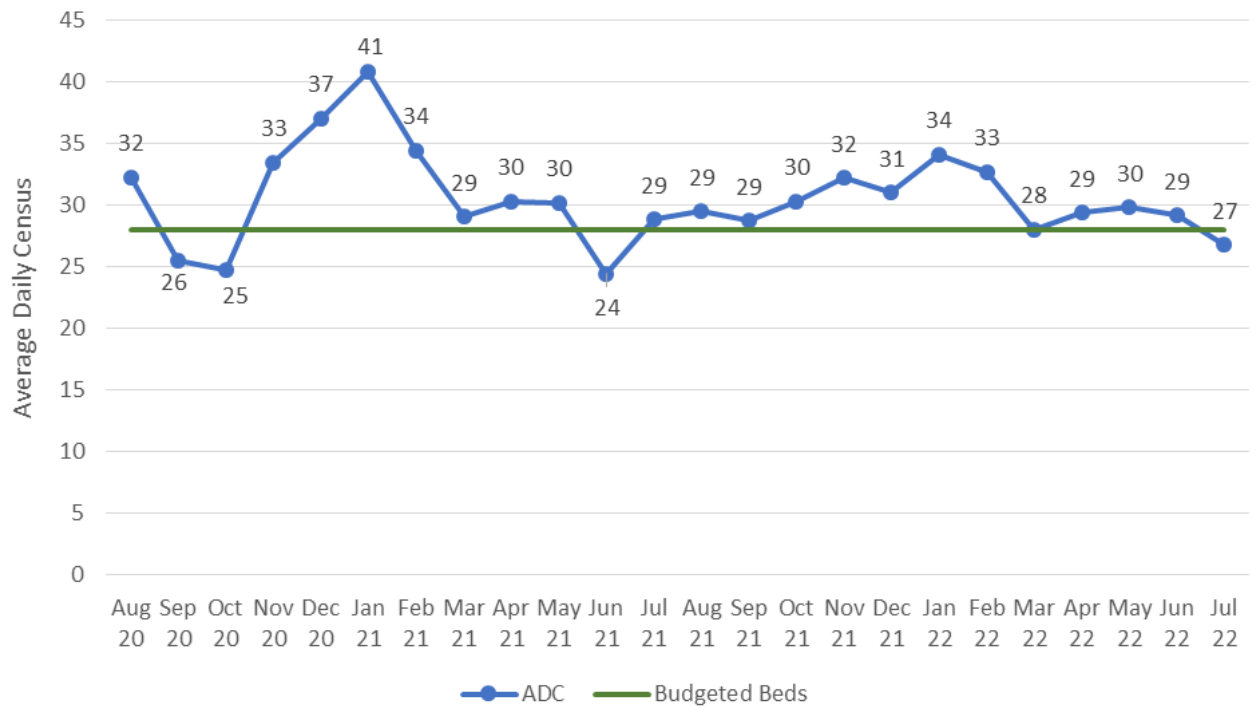
4A SKILLED NURSING UNIT

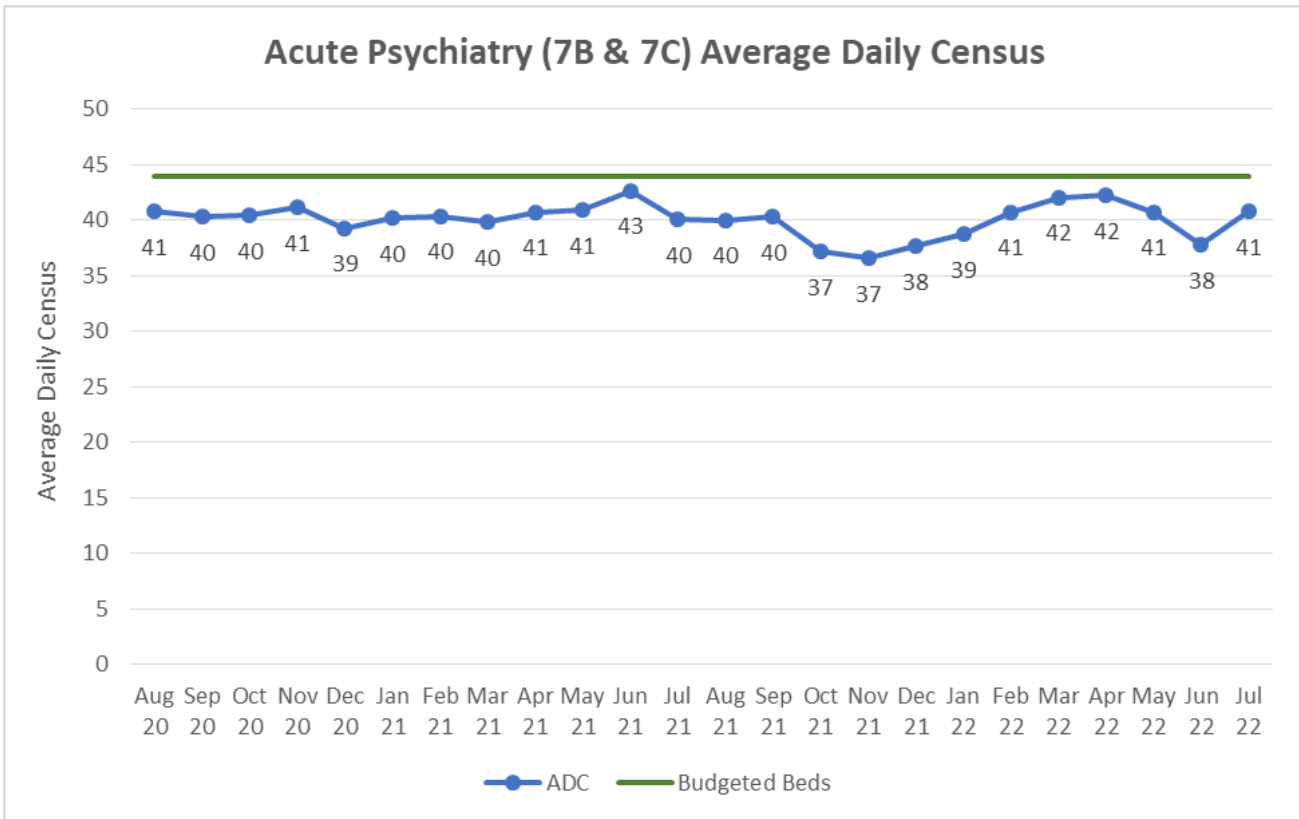
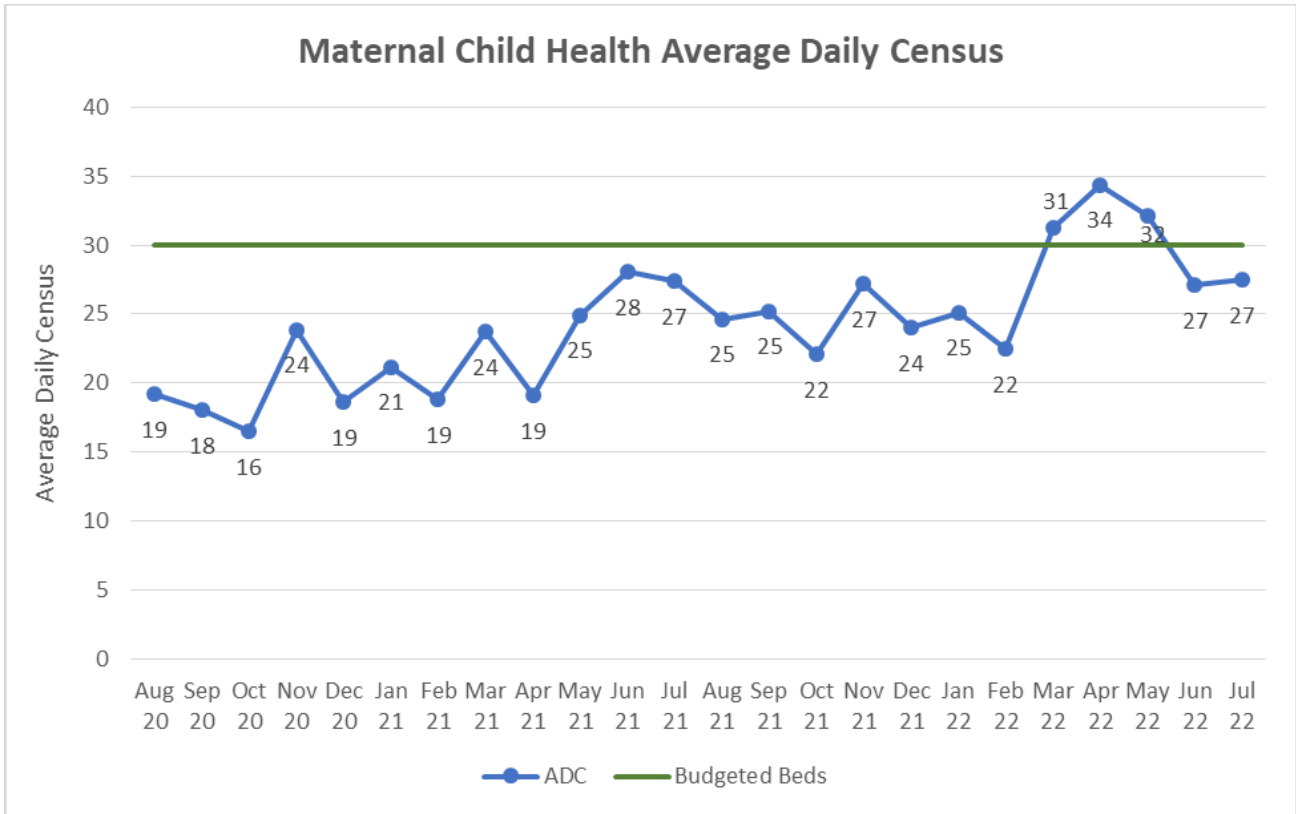
Average Daily Census for our skilled nursing unit was 28.71, which is 102.53% of our budgeted staffed beds and 95.70% of physical capacity.

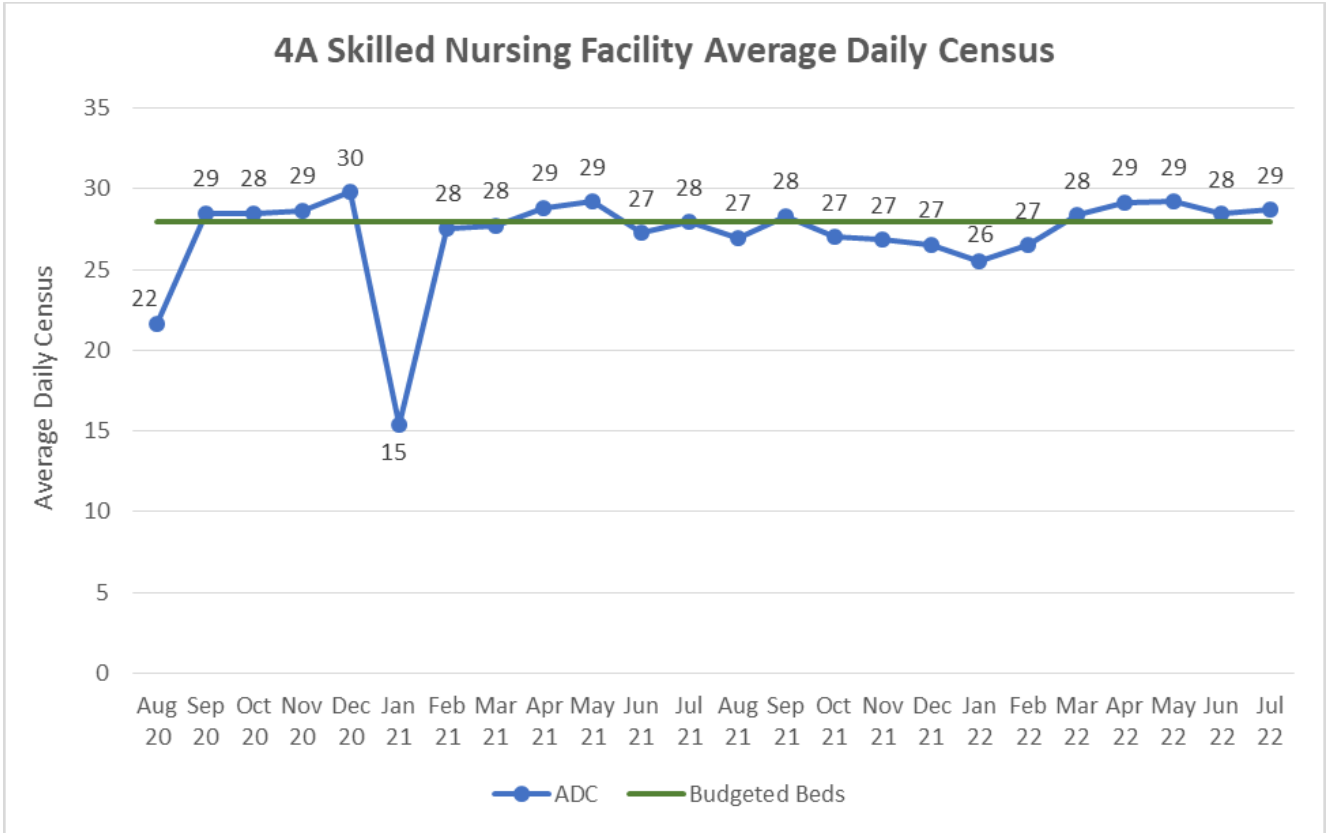
Medical Surgical (Incl. ED/PACU Overflow) Average Daily Census



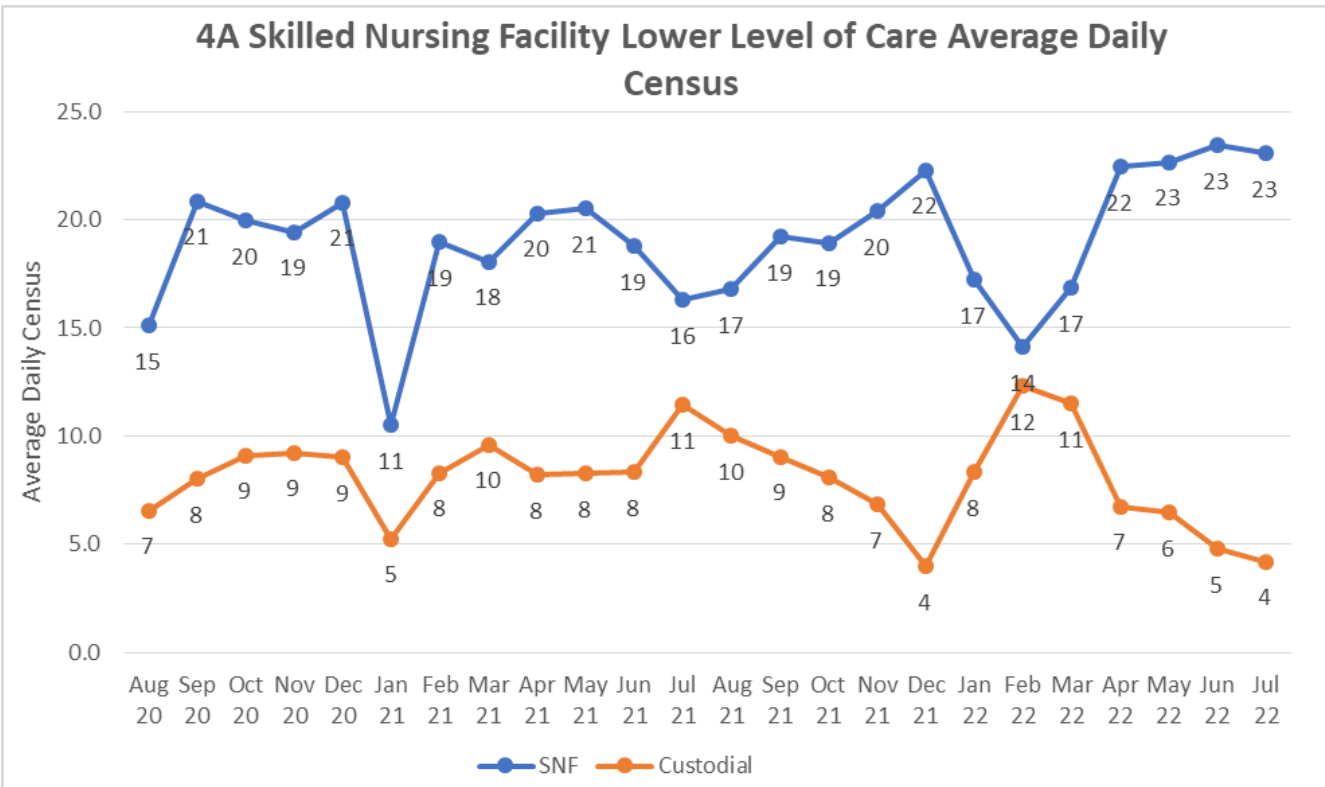
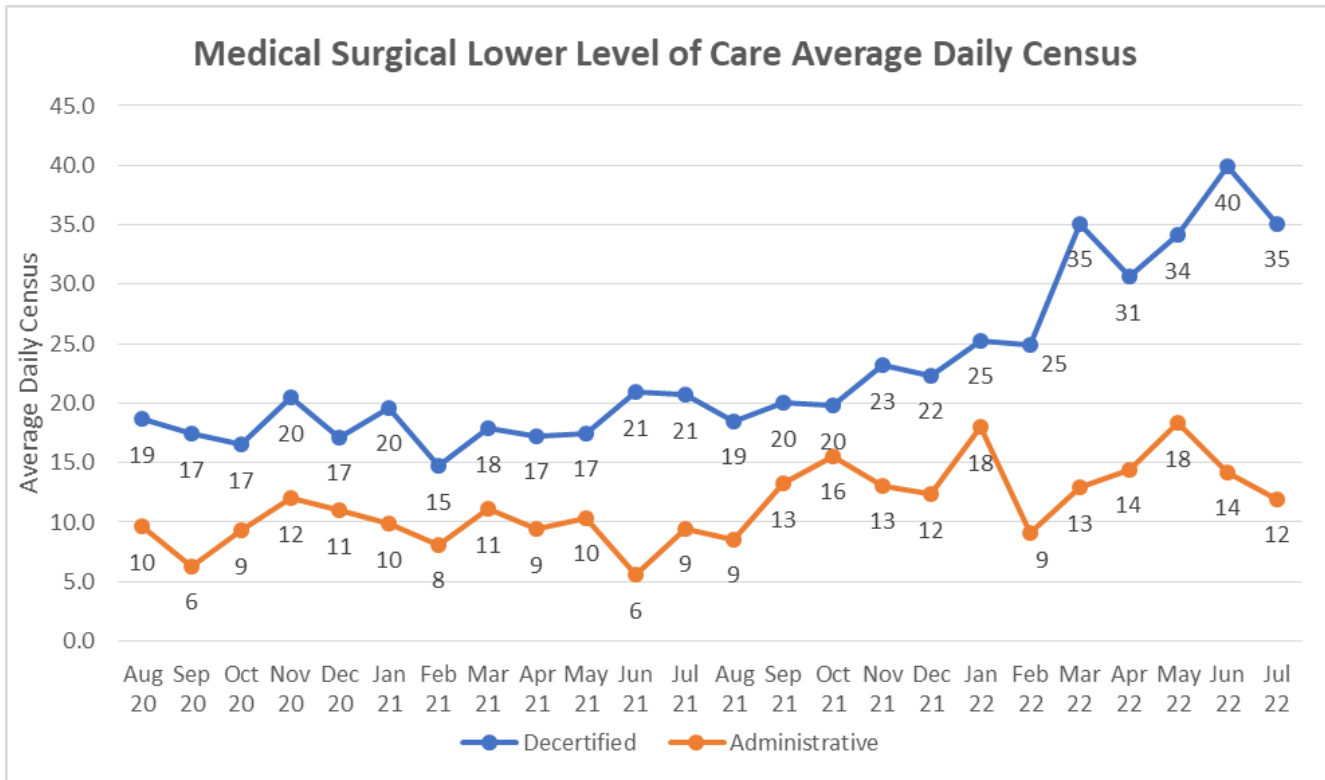
Intensive Care Unit Average Daily Census

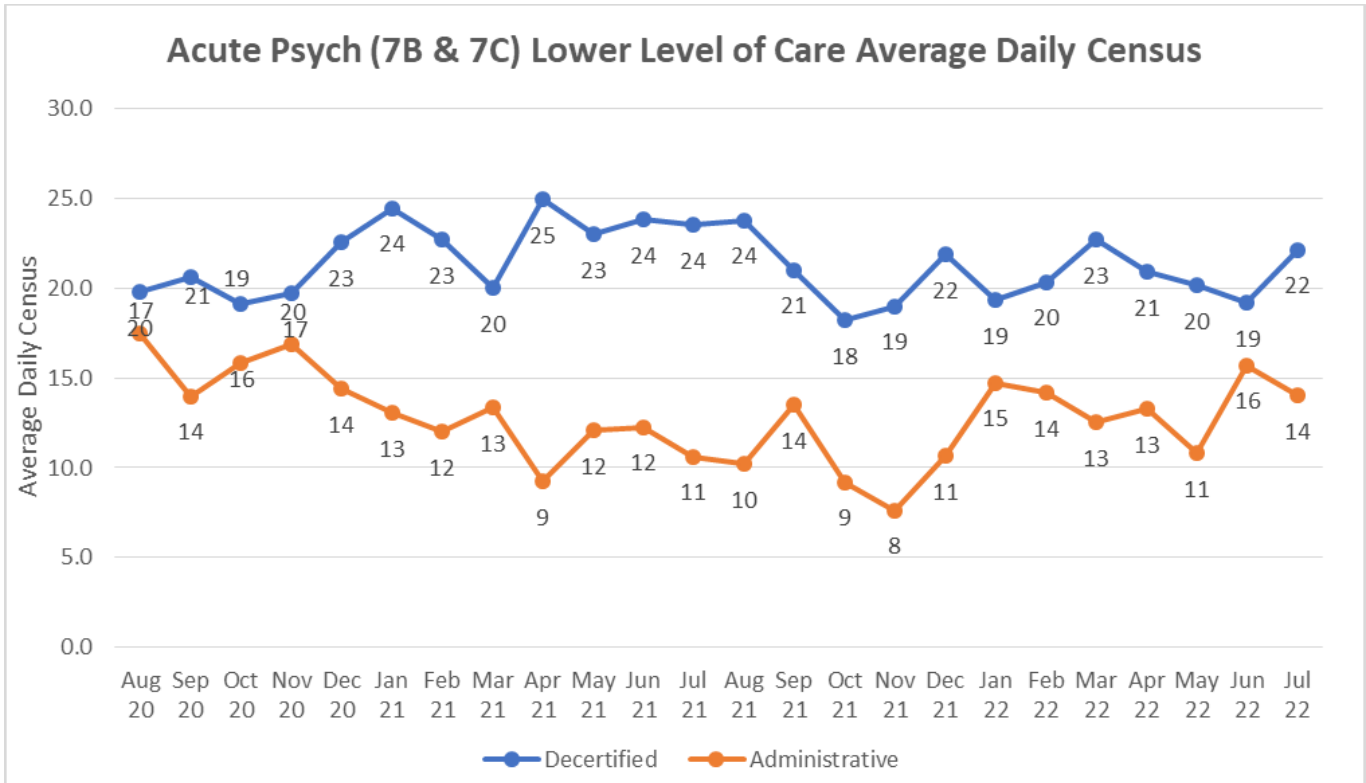




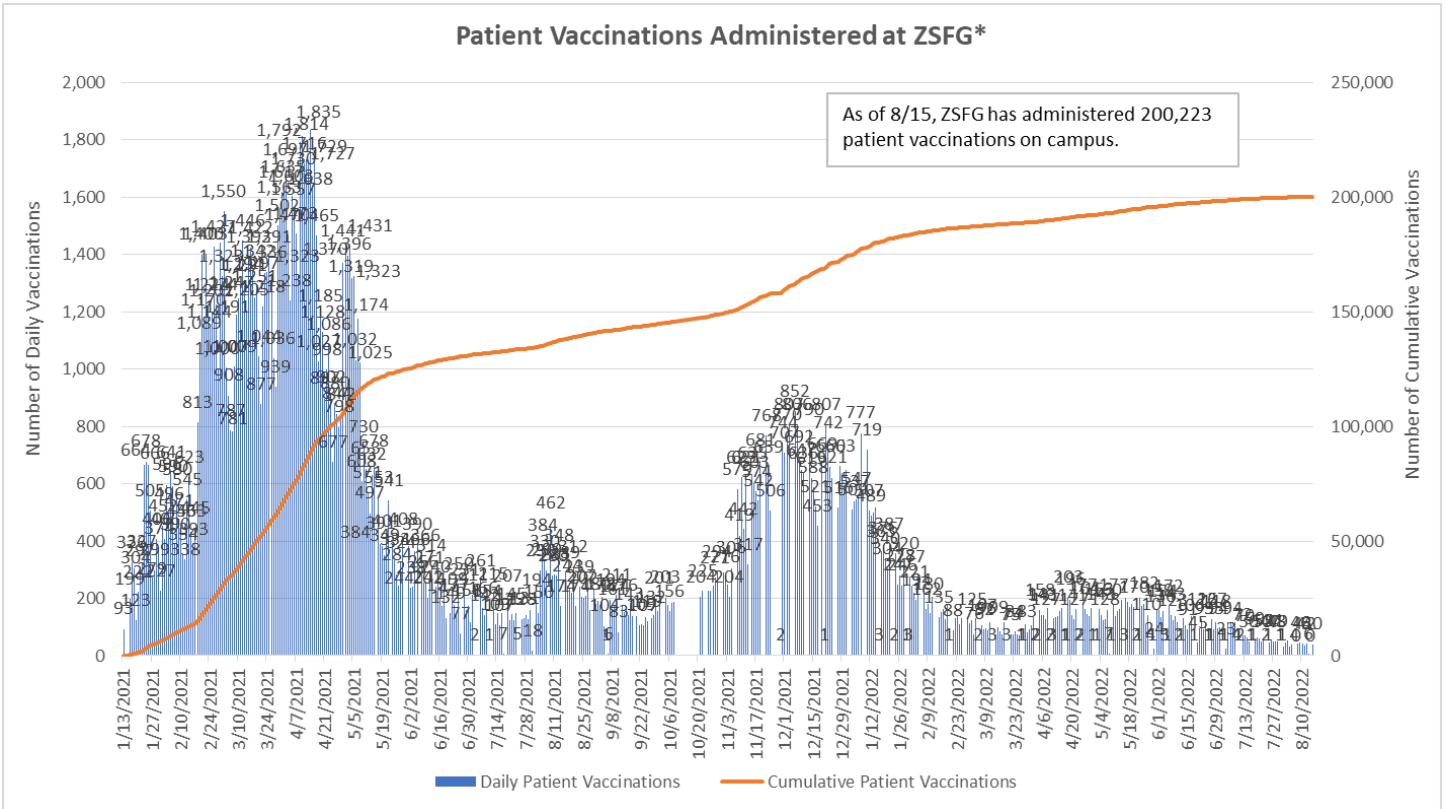


QUALITY Lower Level of Care Average Daily Census

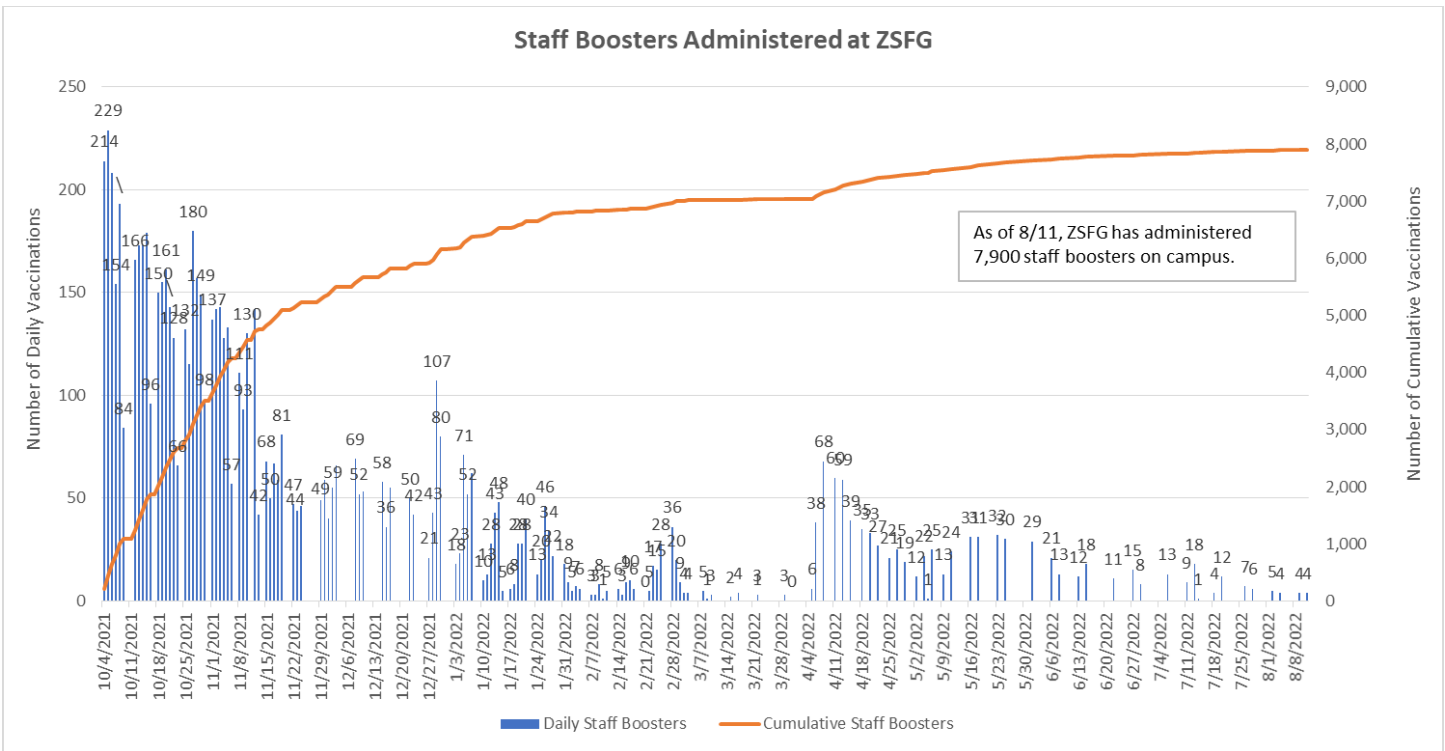




SAFETY COVID-19 Vaccinations Administered at ZSFG

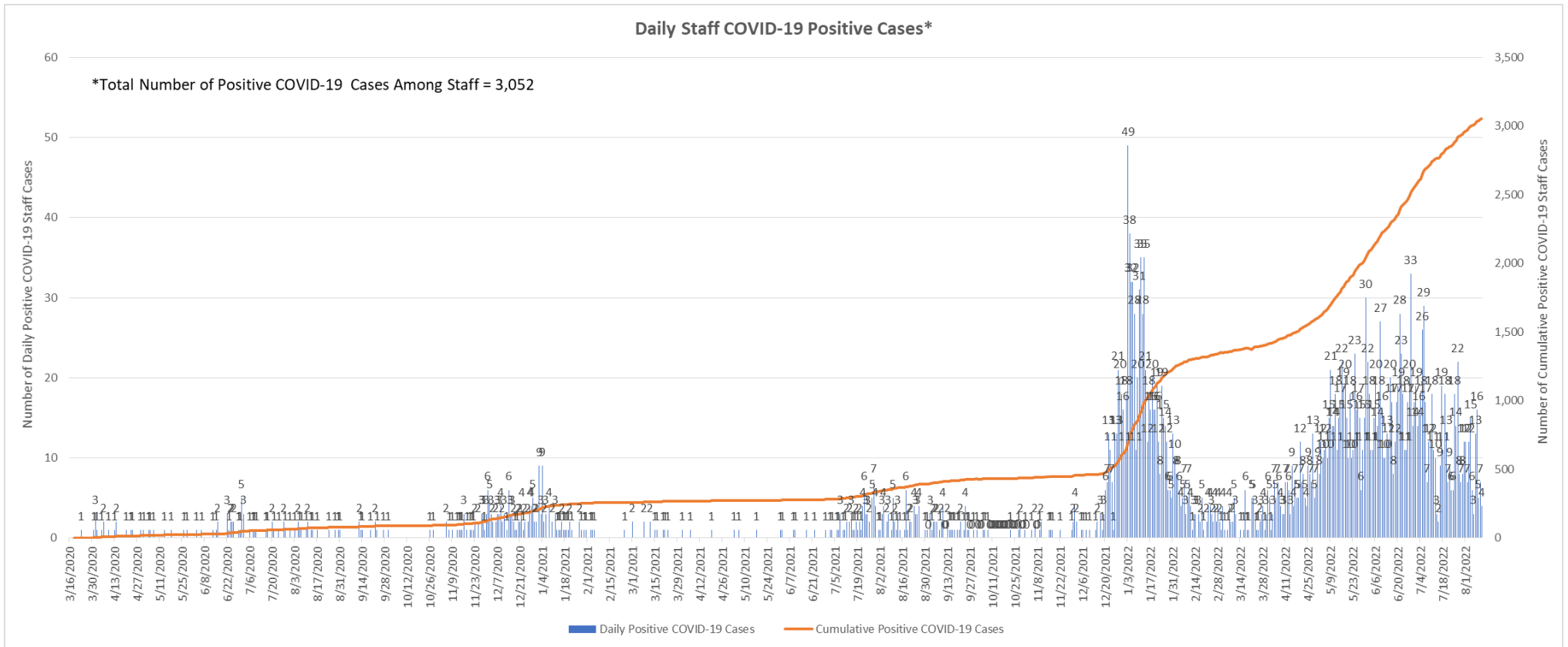


*Includes network-wide patients and members of the community.



SAFETY Occupational Health COVID+ Staff Cases

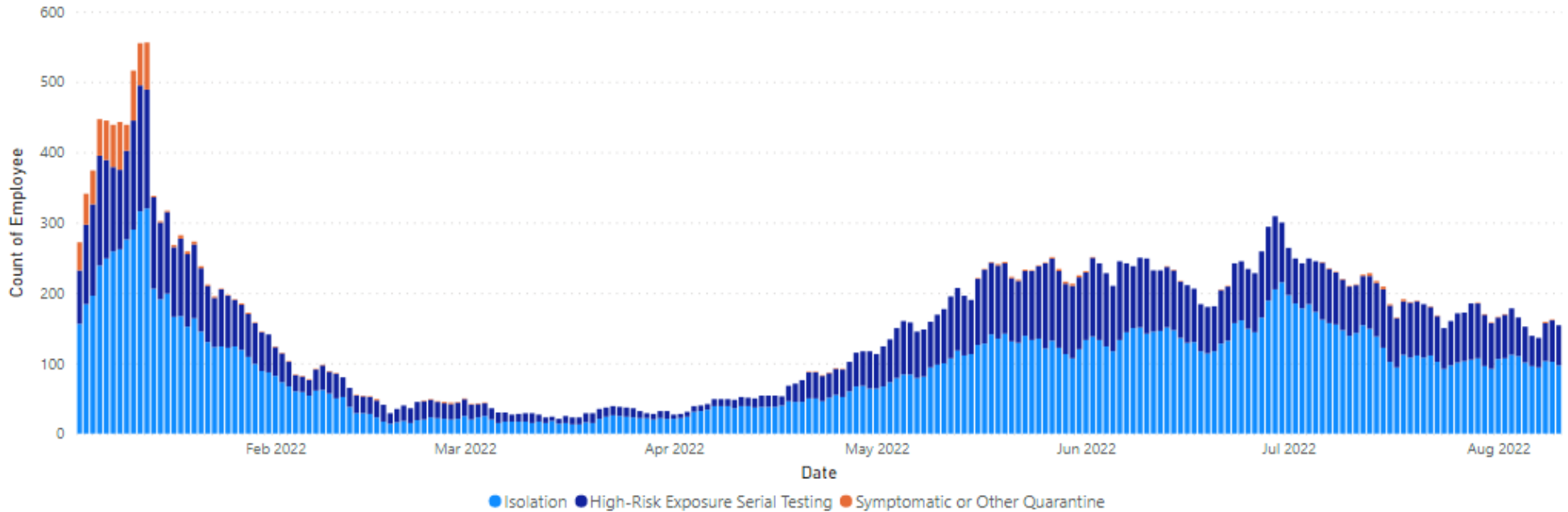
As of August 11, 2022, 3,052 ZSFG employees have tested positive for COVID-19.



SAFETY

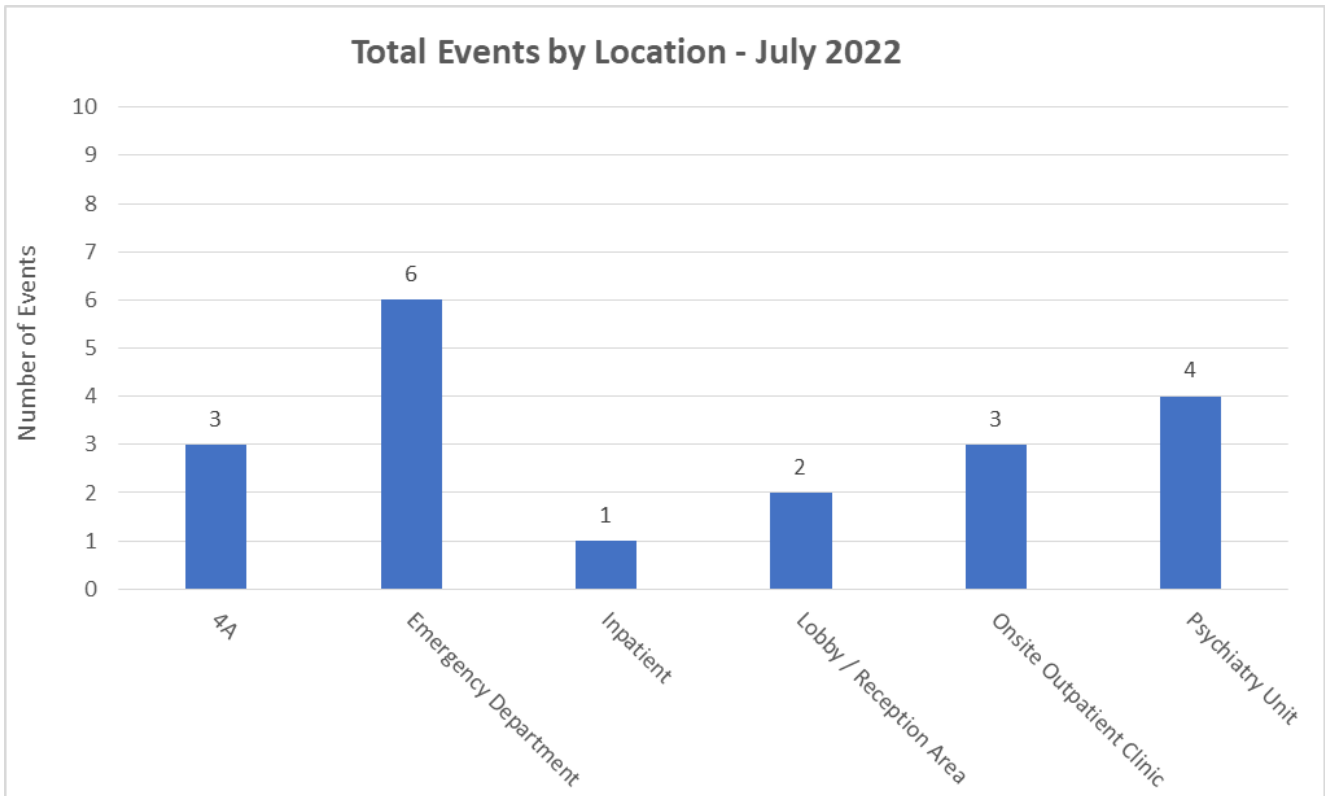
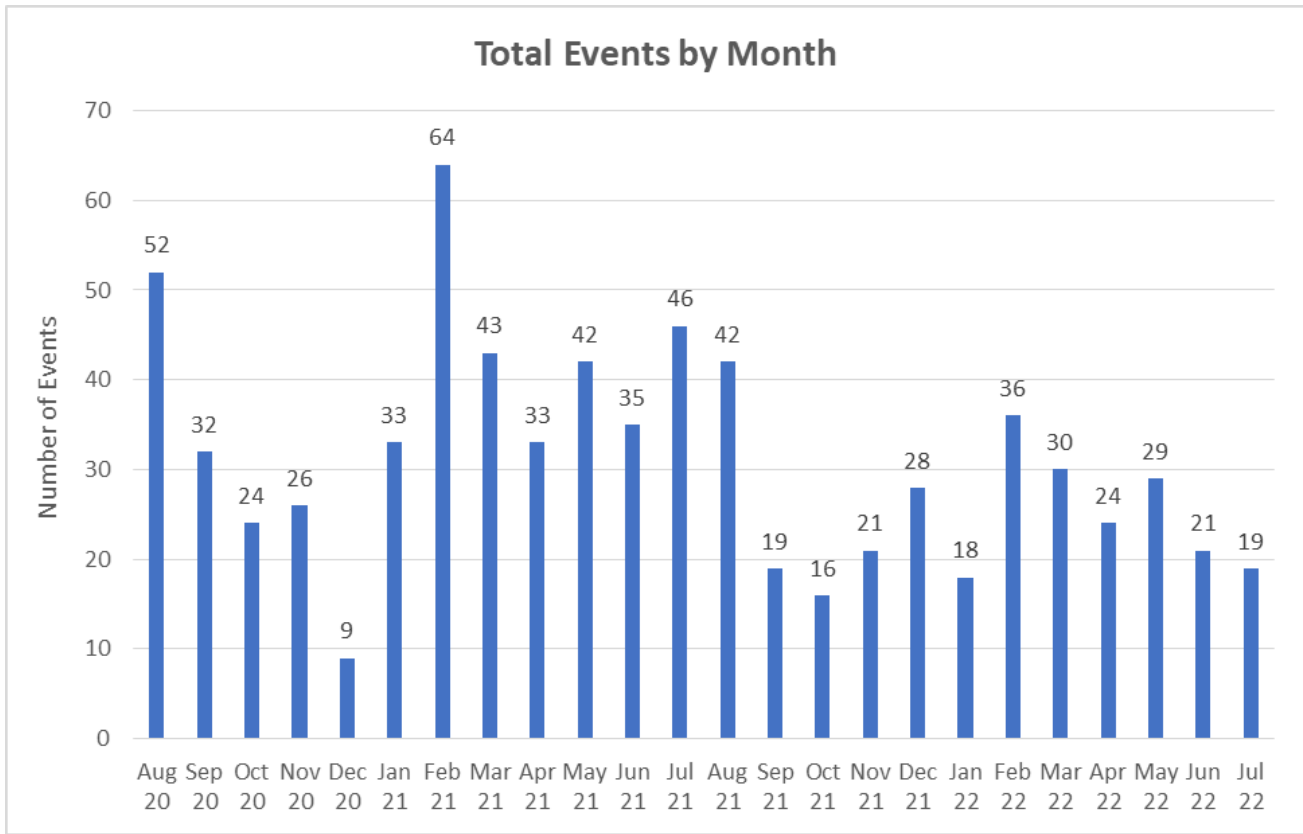
Occupational Health COVID-19 Staff Management

Employees in Occupational Health Services COVID Management

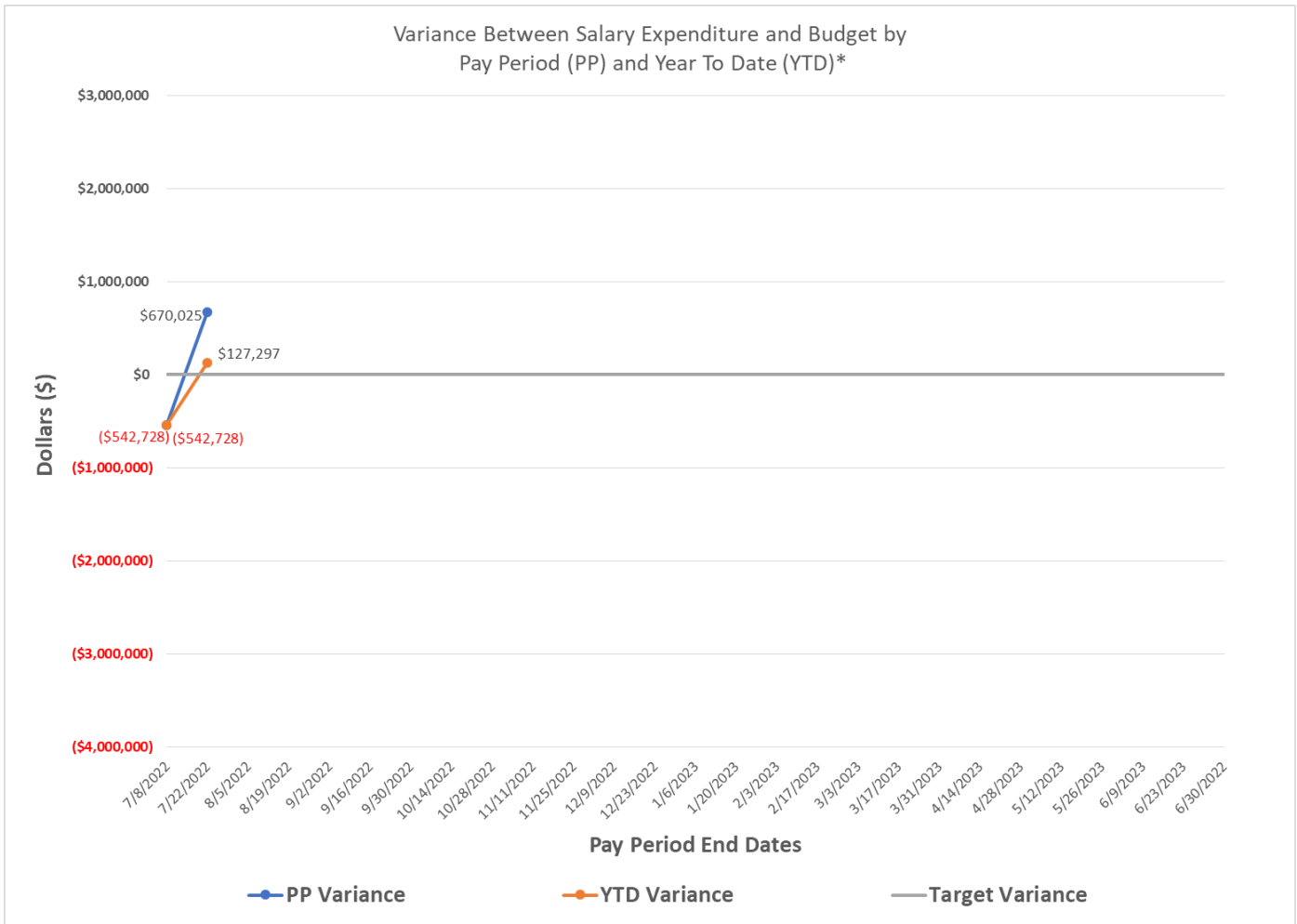


SAFETY

Workplace Violence Activity



Salary Variance



***Please note that COVID-19 costs are now a part of ZSFG operations and budget.**