

2020-202220

**UROLOGY CLINICAL SERVICE
RULES AND REGULATIONS**

**UROLOGY CLINICAL SERVICE
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I. UROLOGY CLINICAL SERVICE ORGANIZATION

A. PREAMBLE

1. The Rules and Regulations of the Urology Clinical Service define certain standards of practice and other rules for the organization of the department and the duties of its members.
2. Standards of clinical practice will be consistent with those standards established by the American College of Surgeons as set forth in the document "Hospital and Pre-hospital Resources for Optimal Care". If an apparent conflict exists, the standards defined in this document will prevail.
3. The Urology Clinical Service Rules and Regulations will supplement those set forth in the Bylaws and Rules and Regulations of the Medical Staff of Zuckerberg San Francisco General.
4. Should a conflict exist between these Rules and Regulations and those of the medical staff, the medical staff standards will prevail except in circumstances where the department adopts a more stringent standard.

B. SCOPE OF SERVICE

The Urology Clinical Service is staffed to provide complete care for all urological problems in female and male genital urinary problems. The services include adult and pediatric care in both outpatient and inpatient care environments. All necessary surgical procedures for appropriate care in urological and genital surgery is provided.

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C. MEMBERSHIP REQUIREMENTS

Membership on the Medical Staff of Zuckerberg San Francisco General is a privilege which shall be extended only to those practitioners who are professionally competent and continually meet the qualifications, standards, and requirements set forth in ZSFG Medical Staff Bylaws, Article II *Medical Staff Membership* as well as these Clinical Service Rules and Regulations.

D. ORGANIZATION AND STAFFING OF THE UROLOGY CLINICAL SERVICE

The Urology Clinical Service consist of the following officers:

- Chief of Service
 - Director of Performance Improvement & Patient Safety
 - Attending Physician
1. Chief of Service
 - a. Appoint and review
Appointment and review of the Chief of Service will occur by the process specified in the ZSFG Medical Staff Bylaws.

Responsibilities
 - 1) Overall direction of the clinical, teaching and research activities for the Urology Clinical Service.
 - 2) Review and recommendation on all new appointments, requests for privileges and reappointments of the Urology Clinical Service.

- 3) Appointment of the remaining officers of the Urology Clinical Service and of the Urology Clinical Service committee members.
 - 4) Financial affairs of the Urology Clinical Services.
 - 5) Disciplinary actions as necessary, as set forth in the Urology Clinical Service Rules and Regulations and in the Bylaws and Rules and Regulations of the Medical Staff.
 - 6) Chief, Urology Clinical Service job description – see ATTACHMENT D
2. Director of Performance Improvement and Patient Safety
 - a. Responsibilities
 - 1) Assists in the reappointment process of the Urology Clinical Service members.
 - 2) Provide overall direction to the Performance Improvement and Patient Safety of the Urology Clinical Service.
 3. Attending Physician
 - a. Responsibilities
 1. Overall direction of clinical care is the responsibility of the attending staff of the Urology Clinical Service. In order to discharge that responsibility, close supervision and active participation in decision-making is required in all surgical cases.
 2. Death and Complications shall be presented monthly to the entire Attending staff for discussion and recommendation.

II. CREDENTIALING

A. NEW APPOINTMENTS

The process of application for membership to the Medical Staff of ZSFG through the Urology Clinical Service is in accordance with ZSFG Bylaws Article II, *Medical Staff Membership* as well as these Clinical Service Rules and Regulations.

B. REAPPOINTMENTS

The process of reappointment to the Medical Staff of ZSFG through the Urology Clinical Service is in accordance with ZSFG Bylaws, Rules and Regulations, as well as these Clinical Service Rules and Regulations.

1. Modification of Clinical Service
The process for Modification of Urological Clinical Service is requested through the appropriate review process.
2. Staff Status Change
The process for Staff Status Change for members of the Urology Services is in accordance with ZSFG Bylaws, Rules and Regulations as well as these Clinical Service Rules and Regulations.
3. Modification/Changes to Privileges

The process for Modification/Change to Privileges for members of the Urology Services is in accordance with ZSFG Bylaws, Rules and Regulations as well as these Clinical Service Rules and Regulations.

C. PRACTITIONER PERFORMANCE PROFILES

Refer to IX D, Clinical Service Practitioner Performance Profiles

D. AFFILIATED PROFESSIONALS

The process of appointment and reappointment to the Affiliated Professionals to ZSFG through the Urology Clinical Service is in accordance with ZSFG Bylaws, Rules and Regulations as well as these Clinical Service Rules and Regulations.

E. STAFF CATEGORIES

Members of the Urology Service fall into the same staff categories which are described in Article III – *Categories of the Medical Staff* of the ZSFG Bylaws, Rules and Regulations as well as these Clinical Service Rules and Regulations.

III. DELINEATION OF PRIVILEGES

A. DEVELOPMENT OF PRIVILEGE CRITERIA

Urology Clinical Service privileges are developed in accordance with ZSFG Medical Staff Bylaws, Article V: *Clinical Privileges*, Rules and Regulations as well as these Clinical Service Rules and Regulations.

B. ANNUAL REVIEW OF CLINICAL SERVICE PRIVILEGE REQUEST FORM

The Urology Clinical Service Privilege Request Form shall be reviewed annually.

C. CLINICAL PRIVILEGES AND MODIFICATION/CHANGE TO PRIVILEGES

The Urology Clinical Service privileges shall be authorized in accordance with the ZSFG Medical Staff Bylaws, Article V: *Clinical Privileges*, Rules and Regulations as well as these Clinical Service Rules and Regulations. All requests for clinical privileges will be evaluated and approved by the Chief of Urology Clinical Service.

1. Privileges to practice in the Urology Clinical Service will be commensurate with clinical training and documentation of an acceptable standard of clinical practice. The specifics of the process and the privileges, which will be assigned, are described in detail in the *Delineation of Privileges, Urology Service - Attachment A*.
2. Privileges are delineated by consensus of the active members of the Urology Clinical Service, and are approved by the Chief of Urology, subject to the approval of the Credentials Committee of the medical staff.
3. Individual privileges are subject to review and revision at the time of initial appointment, throughout the period of proctoring, and at the time of reappointment. In addition, the Chief of Service, with consensus of the Urology

attendings, at any time judged necessary may also review and ~~revised~~ revise individual privileges.

4. The process for modification/change to the privileges for members of the Urology Service is in accordance with the ZSFG Medical Staff Bylaws and Rules and Regulations.

D. TEMPORARY PRIVILEGES

~~D: Temporary Privileges shall be authorized in accordance with the ZSFG Medical Staff Bylaws, Article V: Clinical Privileges, Rules and Regulations. Temporary Privileges shall be authorized in accordance with the ZSFG Medical Staff Bylaws, Article V: Clinical Privileges, Rules and Regulations.~~

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IV. PROCTORING AND MONITORING

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A. REQUIREMENTS

Proctoring and monitoring requirements for the Urology Clinical Service shall be the responsibility of the Chief of the Service. All requirements and details of proctoring are delineated in the document *Proctoring Procedure Urology Service - Attachment B*.

1. All new privileges whether at the time of initial appointment or later will be proctored for a period one (1) year or until an adequate number of operative cases have been proctored.
2. If failure to achieve proctoring due to lack of opportunity to proctor (i.e., too few cases to evaluate performance) during the first year of appointment, an extension of six months may be granted by the Chief of Urology.

Any applicant who has successfully completed residency training at UCSF and has been evaluated by the Urology Faculty here at ZSFG during that training shall be exempt from the proctoring process. All other requirements in the process shall be completed. Residency training evaluations will satisfy the major portion of proctoring requirements. All requirements and details of proctoring are delineated in the document *Proctoring Procedure Urology Service - Attachment B*.

B. ADDITIONAL PRIVILEGES

Requests for additional privileges for the Urology Clinical Service shall be in accordance with ZSFG Bylaws, Rules and Regulations.

C. REMOVAL OF PRIVILEGES

Requests for removal of privileges for the Urology Clinical Service shall be in accordance with ZSFG Bylaws, Rules and Regulations.

V. EDUCATION OF MEDICAL STAFF

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All members of the Urological Clinical Service are afforded the opportunity to UCSF departmental courses for CME credits.

IV-VI. CLINICAL SERVICE HOUSE STAFF TRAINING PROGRAM AND SUPERVISION

(Refer to CHN Website for Housestaff Competencies link.)

- A. The Chief of Urology is responsible for training and teaching activities of the Urology Clinical Service. Training of House Staff is done in conjunction with the Chair of Urology at UCSF and the UCSF training program.
- B. Attending faculty shall supervise house staff in such a way that house staff assume progressively increasing responsibility for patient care according to their level of training ability and experience. For House Staff competencies, contact the patient's Attending Physician.
- C. All surgical cases and invasive procedures done by the Urology Clinical Service House Staff shall have an attending responsible faculty member present during the procedure.
- D. Each resident is evaluated by all members of ~~the~~ the attending staff during his/her rotation. Each of the staff completes an evaluation and the summary of this information is presented to the house staff by the Chief of Service.
 - 1. Wednesday conferences are directed to ~~in-service~~in-service training and lectures by residents. These meetings are to discuss cases, evaluate management, and provide a means to improve care.
 - 2. M/M Conference includes evaluation and discussion of all department wide deaths and appropriate cases with an emphasis on specific problems and/or possible changes in practice and improvement of care.
 - 3. Ability to write patient care orders: House staff members may independently write patient care orders with the following exceptions: DNR, emergent medical necessity.

V-VII. CLINICAL SERVICE CONSULTATION CRITERIA

Urological consultation may be requested by contacting the on-call Urologist. All consults will be seen promptly 24 hours per day.

VI-VIII. DISCIPLINARY ACTION

The Zuckerberg San Francisco General Hospital and Trauma Center Medical Staff Bylaws and Rules and Regulations will govern all disciplinary action involving members of the ZSFG Urology Clinical Service.

VII-IX. PERFORMANCE IMPROVEMENT, PATIENT SAFETY (PIPS), AND UTILIZATION MANAGEMENT

The Urology Clinical Service is committed to the maintenance of the highest standard possible of practice. The Urology Clinical Service Performance Improvement and Patient Safety Program is detailed in the document *Performance Improvement and Patient Safety Plan, Urology Clinical Service, Zuckerberg San Francisco General - Attachment C*.

The Chief of Service, or designee, is responsible for ensuring solutions to quality care issues. As necessary, assistance is invited from other departments, the Performance Improvement/Patient Safety Committee, or the appropriate administrative committee or organization such as: Executive Committee; OR Committee, etc.

Patient care is provided chiefly in 3M Clinic, the operating room and Cysto suite, but also includes other areas such as Emergency Room; intensive care units, Radiology, etc. Efficiency in delivery of service is a prime objective: to minimize morbidity and mortality as well as to avoid unnecessary days of inpatient care.

A. REPORTING / MEDICAL RECORDS

The members of the Urology Clinical Service are committed to the maintenance of completed, accurate and timely medical records. The requirement as set forth in the ZSFG Bylaws, and Rules and Regulations as well as these Clinical Service Rules and Regulations.

B. RESPONSIBILITY / INFORMED CONSENT

All decisions for treatment should involve the active participation of the patient, and should be made after appropriate discussions or risks, benefits and alternatives as set forth in the ZSFG Bylaws and Rules and Regulations.

C. CLINICAL INDICATORS

Urological Clinical Indicators are outlined in the *Performance Improvement and Patient Safety Plan - Urology Clinical Service – Attachment C*. In addition, clinical care is monitored and evaluated by:

1. Preoperative Care
2. Appropriate Indicators for Surgery
3. Operative Complications
4. Operative Results
5. Post-operative Complications
6. Post –operative Care
7. Tissue Review

Clinical Indicators which are reviewed for reappointment in addition to the above include:

1. Operative Complications
2. Blood Usage
3. Returns to the Operating Room
4. Record Monitoring

D. CLINICAL SERVICE PRACTITIONERS PERFORMANCE PROFILES

Urological Clinical Indicators are outlined in the *Performance Improvement and Patient Safety Plan - Urology Clinical Service -Attachment C*.

E. MONITORING & EVALUATION OF APPROPRIATENESS OF PATIENT CARE SERVICES

Monitoring and evaluation of appropriate patient care services of physicians and housestaff are done monthly by a morbidity and mortality conference with complete discussion of case histories and outcomes. *Refer to Performance Improvement and Patient Safety Plan - Urology Clinical Service – Attachment C*.

F. MONITORING & EVALUATION OF PROFESSIONAL PERFORMANCE

Monitoring and evaluation of professional performance and housestaff are done monthly by a morbidity and mortality conference with complete discussion of case histories and outcomes. Refer to *Performance Improvement and Patient Safety Plan – Urology Clinical Service -Attachment C*.

VIII.X. MEETING REQUIREMENTS

In accordance with ZSFG Medical Staff Bylaws, all active members are expected to show good faith participation in the governance and quality evaluation process of the Medical Staff by attending a minimum of 50% of all committee meetings assigned, clinical service meetings and the annual Medical Staff Meeting.

The Urology Clinical Services shall meet as frequently as necessary, but at least quarterly to consider findings from ongoing monitoring and evaluation of the quality and appropriateness of the care and treatment provided to patients.

IX.XI. ADDITIONAL CLINICAL SERVICE INFORMATION

The Chief of Urology is responsible for training and teaching activities of the Urology Clinical Service.

The Urology Clinical Service Performance Improvement and Patient Safety Program is detailed in the document *Performance Improvement and Patient Safety Plan, Urology Clinical Service, Zuckerberg San Francisco General - Attachment C*.

All decisions for treatment should involve the active participation of the patient, and should be made after appropriate discussions or risks, benefits and alternatives as set forth in the ZSFG Bylaws and Rules and Regulations.

X.XII. ADOPTION AND AMENDMENT

The Urology Clinical Service Rules and Regulations will be adopted and revised by a majority vote of all Active members of the Urology Service annually at a quarterly held Urology Clinical Service meeting.

Privileges for Zuckerberg San Francisco General Hospital and Trauma Center

Requested Approved

Applicant: Please initial the privileges you are requesting in the Requested column.
 Service Chief: Please initial the privileges you are approving in the Approved column.

UROLOGY 2010

FOR ALL PRIVILEGES: All complication rates, including problem transfusions, deaths, unusual occurrence reports, patient complaints, and sentinel events, as well as Department quality indicators, will be monitored semiannually.

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40.00 URINARY SYSTEM:

40.10 GENERAL PROCEDURES

Preoperative, operative and post-operative care of all patient with urological and genital diseases and conditions. This includes cystoscopy, transurethral resection of prostate and bladder, ureteroscopy, nephroscopy, scrotal surgery including orchietomies, nephrectomies, open prostatectomies, transrectal ultrasound and prostate biopsy, penile and urethral surgery, urological and genital trauma, percutaneous renal surgery.

Requested Approved

KIDNEY

Renal exploration
 Drainage of perirenal or renal abscess
 Nephrotomy, Nephrolithotomy, PNL
 Pyelotomy with exploration or drainage, pyelolithotomy
 Nephrectomy-simple, partial, radical, laparoscopic
 Repair of renal injury
 Pyeloplasty-open or laparoscopic
 Renal endoscopy
 Lithotripsy

URETER

Ureterotomy with exploration or drainage
 Ureterolithotomy, open or laparoscopic
 Ureterectomy with bladder cuff
 Ureterectomy-total, ectopic, abdominal, vaginal or perineal approach
 Repair of ureter-open and laparoscopic
 Ureteral endoscopy

BLADDER

Cystostomy-with fulguration, cryosurgical destruction, drainage, basket extraction of calculus
 Cystolithotomy
 Transvesical ureterolithotomy
 Cystectomy-partial or complete
 Pelvic exenteration
 Repair of bladder-open and laparoscopic
 Urodynamics
 Endoscopy-cystoscopy, urethroscopy, cystourethroscopy
 Transurethral surgeries of bladder and urethra, ureter and pelvis, vesical neck and

prostate.

URETHRA

Urethrotomy, meatotomy infant and adult
 Drainage of periurethral, perineal and Skene's gland abscess
 Urethrectomy, biopsy of urethra

_____	_____	Excision of diverticulum, Cowper's and Skene's glands, caruncle, urethral prolapse
_____	_____	Urethral repair- urethroplasty, urethrolisis, urethromeatoplasty, sling and sphincter
_____	_____	Repair of urethral injury
_____	_____	Closure of urethrostomy or urethrocutaneous fistula.

MALE GENITAL SYSTEM

PENIS

_____	_____	Circumcision- infant and adult
_____	_____	Destruction of lesions-electrodesiccation, cryosurgery, laser and surgical
_____	_____	Penile amputation-partial, complete, radical with lymphadenectomy
_____	_____	Penile repair- chordee, hypospadias, urethroplasty with graft or flap
_____	_____	Plastic surgery to correct angulation with or without skin grafting
_____	_____	Plastic operation for epispadias distal to external sphincter
_____	_____	Insertion, removal and replacement of penile prosthesis
_____	_____	Corpora cavernosa vein shunt - unilateral or bilateral
_____	_____	Penile operation for injury.

TESTIS

_____	_____	Orchiectomy- simple, partial or radical. Inguinal, abdominal or laparoscopic
_____	_____	Exploration for undescended testis-inguinal or scrotal
_____	_____	Exploration for undescended testis with abdominal exploration
_____	_____	Orchiopexy for spermatic cord torsion with fixation of contralateral testis
_____	_____	Orchiopexy-inguinal with or without hernia repair
_____	_____	Orchiopexy-abdominal or laparoscopic
_____	_____	Transplantation of testis to thigh
_____	_____	Repair of testicular injury

EPIDIDYMIS

_____	_____	Incision and drainage of epididymis, testis or scrotal space
_____	_____	Excision of spermatocele, lesion of epididymis
_____	_____	Epididymectomy-unilateral or bilateral
_____	_____	Exploration of epididymis
_____	_____	Epididymoasostomy, anastomosis of epididymis to vas deferens

TUNICA VAGINALIS

_____	_____	Aspiration of hydrocele, tunica vaginalis
_____	_____	Excision of hydrocele-unilateral or bilateral with or without hernia repair
_____	_____	Repair of tunica vaginalis hydrocele-unilateral or bilateral

SCROTUM

_____	_____	Drainage of scrotal abscess
_____	_____	Scrotal exploration and removal of foreign body
_____	_____	Resection of scrotum
_____	_____	Scrotoplasty-simple or complicated, with or without skin grafting

VAS DEFERENS

_____	_____	Vasotomy with or without incision of vas deferens, unilateral or bilateral
_____	_____	Vasectomy- unilateral or bilateral

_____	_____	Repair of vas deferens -vasovasostomy, vasovarrhaphy
_____	_____	Ligation (percutaneous <u>percutaneous</u>) of vas deferens-unilateral or bilateral

Requested	Approved	
-----------	----------	--

_____	_____	SPERMATIC CORD
_____	_____	Excision of hydrocele of spermatic cord
_____	_____	Excision of lesion of spermatic cord
_____	_____	Excision of varicocele or ligation of spermatic veins, abdominal or laparoscopic
_____	_____	Excision of varicocele with hernia repair

_____	_____	SEMINAL VESICLES
_____	_____	Vesiculotomy-simple or complicated
_____	_____	Vesiculectomy
_____	_____	Excision of Mullerian duct cyst

_____	_____	PROSTATE
_____	_____	Biopsy needle, punch or any other approach
_____	_____	Prostatectomy-perineal subtotal or radical w/ bilateral pelvic lymphadenectomy
_____	_____	Prostatectomy-retropubic subtotal or radical w/ bil pelvic lymphadenectomy
_____	_____	Laparoscopic prostatectom <u>prostatectomy</u> retropubic radical, including nerve sparing
_____	_____	Exposure of prostate, any approach

_____	_____	FEMALE GENITAL SYSTEM
_____	_____	Incision and drainage of gland cyst
_____	_____	Marsupialization of gland cyst
_____	_____	Suture of vagina and or perineum
_____	_____	Colporrhaphy-anterior or posterior
_____	_____	Paravaginal defect repair abdominal/vaginal approach
_____	_____	Sling operation, fascia or synthetic
_____	_____	Removal or revision of sling

PREREQUISITES: Currently Board Qualified, Board Certified or Recertified by the American Board of Urology or a member of the Clinical Service prior to July 1, 2000.
 PROCTORING: Five (5) observed operative procedures or 15 retro-operative review of operative procedures.
 REAPPOINTMENT: Fifty (50) operative procedures the past two years at UCSF Hospitals or ZSFG.

_____	_____	40.20 RADICAL PROCEDURES AND URINARY DIVERSION
_____	_____	Preoperative, operative and post-operative care of patients with major urological and genital diseases. This includes radical cystectomy, radical prostatectomy, radical nephrectomy, urinary diversions including use of large and small bowel segments, retroperitoneal lymphadenectomy, radical penectomy, radical groin dissection and pelvic exenterations.
_____	_____	PREREQUISITES: Currently Board Qualified, Board Certified or Recertified by the American Board of Urology or a member of the Clinical Service prior to July 1, 2000.
_____	_____	PROCTORING: Five (5) observed operative procedures.

Zuckerberg San Francisco General Hospital and Trauma Center
1001 Potrero Ave
San Francisco, CA 94110

REAPPOINTMENT: Three (3) cases in the past two years at UCSF Hospitals and ZSFG.

_____ 40.30 LASER SURGERY

_____ Laser procedures including CO2, Holmium, KTP and Argon
PREREQUISITES: Appropriate training, viewing of the laser safety video prepared by the ZSFG Laser Safety Committee, and baseline eye examination
PROCTORING: 2 observed procedures
REAPPOINTMENT: 2 cases in the previous two years; and viewing of the laser safety video prepared by the ZSFG Laser Safety Committee and documentation of eye exam within the previous 6 months

_____ 41.00 SPECIAL PRIVILEGES

Privileges for Zuckerberg San Francisco General Hospital and Trauma Center

Requested	Approved	
_____	_____	41.10 LAPAROSCOPIC UROLOGICAL PROCEDURES PREREQUISITES: Currently Board Qualified, Board Certified or Recertified by the American Board of Urology. Demonstrates competence in laparoscopic urological surgery and completion of urological residency/fellowship that incorporates structured experience in laparoscopic surgery. For those without formal training during residency or fellowship in laparoscopic procedures, the minimum of successful completion of twenty five (25) cases. PROCTORING: Two (2) observed operative procedures. REAPPOINTMENT: Five (5) operative procedures in the past two years at UCSF
_____	_____	41.20 DIAGNOSTIC RADIOLOGY: FLUOROSCOPY PREREQUISITES: Currently Board Qualified, Board Certified or Recertified by the American Board of Urology or a member of the Clinical Service prior to July 1, 2000 and current x-ray/fluoroscopy certificate. PROCTORING: One (1) observed procedure. REAPPOINTMENT: Two (2) procedures in the previous two years and possession of an x-ray/fluoroscopy certificate.

I hereby request clinical privileges as indicated above.

Applicant

date

FOR DEPARTMENTAL USE:

- _____ Proctors have been assigned for the newly granted privileges.
_____ Proctoring requirements have been satisfied.
_____ Medications requiring DEA certification may be prescribed by this provider.
_____ Medications requiring DEA certification will not be prescribed by this provider.

Zuckerberg San Francisco General Hospital and Trauma Center
1001 Potrero Ave
San Francisco, CA 94110

APPROVED BY:

Division Chief

[dateDate](#)

Service Chief

[dateDate](#)

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ATTACHMENT B – PROCTORING PLAN – UROLOGY CLINICAL SERVICE

New applicants to the Urology Clinical Service of Zuckerberg San Francisco General Hospital requesting hospital privileges in urological surgery shall:

1. Obtain a copy of the Medical Staff Bylaws of Zuckerberg San Francisco General Hospital and the Urology Clinical Service Rules and Regulations.
2. Have completed a residency training program in Urology except for Class 1A Privileges.
3. Receive a definition of privileges from the Chief of Urology.
4. Work within the frame of the Urology Residency Training Program of the University of California, San Francisco.
5. Be recommended by the Chief of Urology Service for Active or Courtesy Staff

Any applicant who has successfully completed residency training at UCSF within 3 years and has been evaluated by the Urology Faculty at ZSFG during that training shall be exempt from the proctoring process. All other requirements in the process shall be completed. Residency training evaluations will satisfy the major portion of proctoring requirements.

Appointment and Responsibilities of Proctors:

1. Proctor Qualifications:
 - a. Member ~~of the~~ of the Active Staff or member of UC Faculty with Courtesy staff appointment.
2. Proctor(s) will be appointed by the Chief of the Urology Service.
3. Prior to scheduling a case for surgery, the applicant must have contacted and arrange for one of the appointed proctor(s) to be present during surgery.
4. After one year, the proctor's reports and ~~a recommendation~~ recommendations from the Chief of Urology Service shall be sent to the appropriate committee for staff membership action.
5. Anyone performing urological surgery can be placed under observation at any time when it is deemed indicated by the Chief of Urology Service, or
 - a. Credentials Committee
 - b. Medical Executive Committee
 - c. Operating Room Committee

The duration of the observation shall be at the discretion of the Chief of Urology, and a report shall be made to the requesting committee.

REPORT FORM FOR PROCTORS – UROLOGY CLINICAL SERVICE

Applicant's Name

Date

Patient's Name: _____

~~Date of Birth~~ of Birth: _____

ZSFG B # _____

Pre-Operative Work-up and Care:

Satisfactory _____
Unsatisfactory _____

Pre-Operative Diagnosis Appropriate:

Satisfactory _____
Unsatisfactory _____

Indications for Surgery Appropriate:

No _____
Yes _____

OPERATION: _____

Post-Operative Care

Satisfactory _____
Unsatisfactory _____

COMMENTS:

RECOMMENDATION

Satisfactory _____
Unsatisfactory _____

Signature of Proctor Date

ATTACHMENT C – PERFORMANCE IMPROVEMENT AND PATIENT SAFETY (PIPS) PLAN
UROLOGY ~~CLINICAL SERVICE~~ CLINICAL SERVICE

The purpose of this Performance Improvement and Patient Safety Plan is to monitor the activities of the Urology Clinical Service in order that the highest quality of medical care be provided for the patients on the Service. The Chief of Urology is responsible for carrying out this program.

The thrust of this program will focus on known or suspected patient care problems.

1. A monthly review of all complications and deaths is carried out with the entire faculty present. Each case is presented in detail, including x-rays, pathology and surgical procedures in each to explore all issues. Presentations are designed to facilitate discussions regarding problem areas in each case.
2. Tissue reports from pathological specimens of all surgical cases is reviewed by the Chief of Urology Service. Also reviewed are all cases of surgical procedures where pathologic specimens are not submitted for tissue evaluation.
- 3.4. The Chief of Urology Service reviews all operative reports done within the service.
- 4.5. Following discharge of the patient, each chart is carefully reviewed by the Chief of Urology Service in regards to appropriate diagnosis and treatment of the patient's specific disease process.
- 5.6. Clinical surveys are done at the discretion of the Chief of the Urology Service when patterns and trends suggests more clinical data is necessary to assess problems.
- 6.7. The Chief of Urology or faculty member at ZSFG makes daily rounds on all patients and inserts appropriate progress notes regarding the care of such patients.
- 7.8. Weekly rounds are made with all residents, and all patients on the service are presented and discussed.
- 8.9. The fourth Wednesday of every month, an hour and a half clinical conference presentation on difficult cases and interesting cases are made before the clinical attending faculty. Complete case discussions are done at this conference which includes appropriateness of care.

If problem patterns and trends are identified, the remedial action plan includes:

- a. Education and training programs
- b. Newly revised policies and procedures
- c. Staffing changes
- d. Equipment changes within the facility
- e. Counseling and proctoring

Once the remedial action plan has been initiated, follow-up and monitoring is done to insure the desired results have been achieved and sustained.

Problem trends and occurrences as well as remedial action and follow-up are reported to the PIPS Committee on an as needed basis. Records of these reports are maintained. The Executive Committee is presented an annual report at the discretion of the PIPS Committee.

Inter-departmental quality and utilization management issues and problems are managed by direct consultation with the Chief of the other department to resolve the problem. Should this be unsuccessful, a direct report to the PIPS Committee is made and an attempt to solve the problems through the PIPS Committee is made.

REPORTING

Evidence of all departmental quality and utilization management activity will be maintained in the department. A portion or all of this material may be reported during the monthly departmental staff meeting. These meetings are in conjunction with the University of California, Department of Urology. Minutes of the meeting will be kept on file in the Department of Urology office.

PEER REVIEW

House staff in the Urology Service at ZSFG are full-time residents in the University of California, San Francisco, Department of Urology training program. These residents spend four months per rotation on the Urology Service at this institution. All patient care is under the direct supervision of an attending physician. After completion of each resident's rotation, a full evaluation form is completed by the Chief of Service and forwarded to the Chair of the Department of Urology, UCSF. In addition, at termination of each rotation, each resident is individually counseled by the Chief of Urology Service at ZSFG regarding his performance and at that time, suggestions for improvements or changes are made. Provisions exist within the department to place residents on probation and/or suspension if indicated and necessary.

All medical staff members of the Urology Service at ZSFG hold faculty appointments at UCSF. Each faculty member is evaluated by the Chair of the Department of Urology at the time of initial appointment and periodically in connection with merit and promotional reviews in accordance with the standard of the University of California. Each staff member of the Urology Service submits an annual request for renewal of his appointment with appropriate documentation of required information. In addition, the Chief of Urology Service reviews each application and also reviews in detail the clinical performance of the individual staff member.

Clinical care is evaluated by:

- | | |
|---|---------------------|
| (1) Preoperative care | (7) Tissue review |
| (2) Appropriate indications for surgery | (8) Number of Cases |
| (3) The operative complications | (9) Blood Usage |
| (4) Operative results | (10) Length of Stay |
| (5) Post-operative complications | (11) Record Keeping |
| (6) Post-operative care | |

All patient-s cared for by an individual staff member are reviewed by the Chief of the Urology Service at ZSFG. Recommendations regarding reappointment are based on the staff ~~members~~member's clinical judgement and the professional performance.

The Urology Service departmental Performance Improvement and Patient Safety Plan is evaluated and updated annually in order to meet the needs of the service.

ATTACHMENT D – CLINICAL SERVICE CHIEF JOB DESCRIPTION

Chief of Urology Clinical Service

Position Summary:

The Chief of Urology Clinical Service directs and coordinates the Service's clinical, educational, and research functions in keeping with the values, mission, and strategic plan of Zuckerberg San Francisco General (ZSFG) and the Department of Public Health (DPH). The Chief also insures that the Service's functions are integrated with those of other clinical departments and with the Hospital as a whole.

Reporting Relationships:

The Chief of Urology Clinical Service reports directly to the Vice Dean and the University of California, San Francisco (UCSF) Department Chair. The Chief is reviewed not less than every four years by a committee appointed by the Chief of Staff. Reappointment of the Chief occurs upon recommendation by the Chief of Staff, in consultation with the Vice Dean, the UCSF Department Chair, and the ZSFG Executive Administrator, upon approval of the Medical Executive Committee and the Governing Body. The Chief maintains working relationships with these persons and groups and with other clinical departments.

Position Qualifications:

The Chief of Urology Clinical Service is board certified, has a University faculty appointment, and is a member of the Active Medical Staff at ZSFG.

Major Responsibilities:

The major responsibilities of the Chief of Urology Clinical Service include the following:

Providing the necessary vision and leadership to effectively motivate and direct the Service in developing and achieving goals and objectives that are congruous with the values, mission, and strategic plan of ZSFG and the DPH;

In collaboration with the Executive Administrator and other ZSFG leaders, developing and implementing policies and procedures that support the provision of services by reviewing and approving the Service's scope of service statement, reviewing and approving Service policies and procedures, identifying new clinical services that need to be implemented, and supporting clinical services provided by the Department;

In collaboration with the Executive Administrator and other ZSFG leaders, participating in the operational processes that affect the Service by participating in the budgeting process, recommending the number of qualified and competent staff to provide care, evaluating space and equipment needs, selecting outside sources for needed services, and supervising the selection, orientation, in-service education, and continuing education of all Service staff;

Serving as a leader for the Service's performance improvement and patient safety programs by setting performance improvement priorities, determining the qualifications and competencies of Service personnel who are or are not licensed independent practitioners, and maintaining appropriate quality control programs; and

Performing all other duties and functions spelled out in the ZSFG Medical Staff Bylaws.