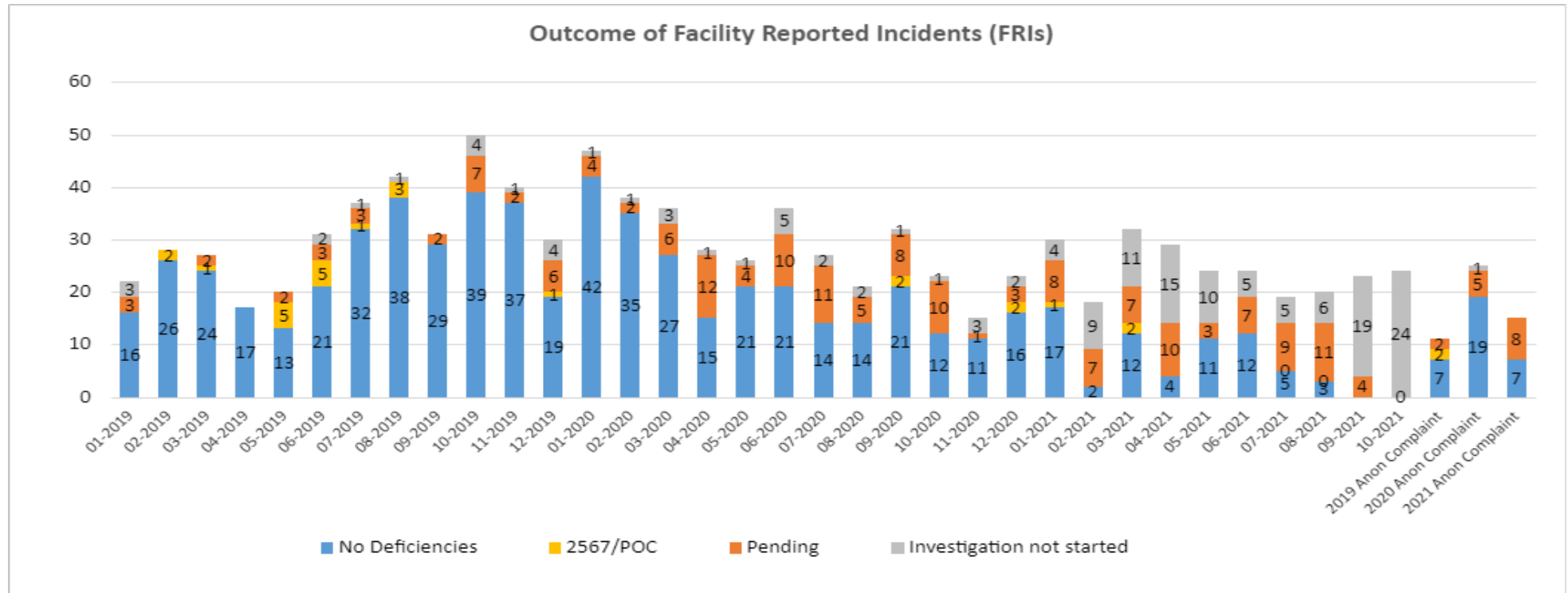




ITEM	DISCUSSION
<p>FACILITY REPORTED INCIDENTS (FRI)</p>	<p>During October 2021, LHH submitted a total of 24 FRIs to CDPH; there were 0 anonymous complaints from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases but final determination of potential deficiencies has not been determined for all cases.</p> <p>September: 24 cases (24 FRI; 0 anonymous complaints) (0 pending outcome; 24 investigation not started by CDPH)</p> <ul style="list-style-type: none"> • 20 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 13 (13 investigation not started by CDPH; 0 pending outcome) ○ Other to resident: 1 (1 investigation not started by CDPH; 0 pending outcome) ○ Staff to resident: 5 (5 investigation not started by CDPH; 0 pending outcome) ○ Injury of Unknown Source: 1 (1 investigation not started by CDPH; 0 pending outcome) • 2 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Resident to resident: 0 ○ Other to resident: 2 (2 investigation not started by CDPH) ○ Staff to resident: 0 • 1 adverse events <ul style="list-style-type: none"> ○ Drug event: 0 ○ Major injury: 1 (1 investigation not started by CDPH) ○ Other: 0 • 0 anonymous complaint • 1 potential privacy breach (1 investigation not started by CDPH)
<p>SURVEY UPDATES</p>	<ol style="list-style-type: none"> 1. Unannounced Site Visit on 10/12/21 <ul style="list-style-type: none"> • Six surveyors onsite for an Extended Survey in response to six facility reported incidents. LHH was deemed to be under Substandard Quality of Care. Official outcome still pending. 2. Unannounced Site Visit on 10/21/21 <ul style="list-style-type: none"> • One surveyor onsite to review four facility reported incidents. Official outcomes still pending.
<p>PLAN OF CORRECTION UPDATES/REPORTING</p>	<p>None.</p>
<p>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</p>	<p>Total of 3 FRIs were investigated through document requests</p> <ol style="list-style-type: none"> 1. Telephone/email request (10/8/2021): 2 FRIs related to allegations of abuse 2. Telephone/email request (10/14/2021): 1 FRIs related to adverse drug event
<p>ONGOING SITE VISITS</p>	<p>None.</p>
<p>PENDING SITE VISITS</p>	<p>109 FRI pending without document request or call/visit.</p>



<p>UPCOMING SURVEYS</p>	<p>1. Revisit Survey</p> <ul style="list-style-type: none"> CDPH will conduct a Revisit Survey once a plan of correction is submitted in response to the Substandard Quality of Care. As of 11/2/2021, LHH has not received the CMS 2567 Statement of Deficiencies.
<p>CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES</p>	<p>Quality Management will begin preparing for survey readiness rounding and education in preparation for the 2022 annual surveys (Acute, SNF, Life Safety, Emergency Preparedness).</p>





Outcome of Staff to Resident Allegations of Abuse
Facility Reported Incidents (FRIs)

