



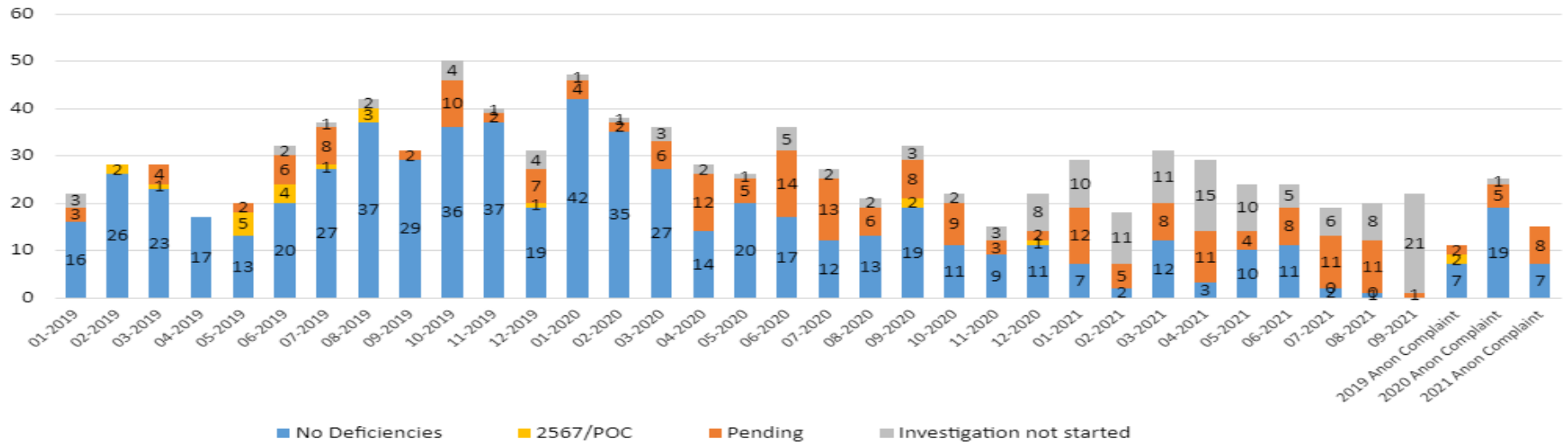
ITEM	DISCUSSION
<p><b>FACILITY REPORTED INCIDENTS (FRI)</b></p>	<p>During September 2021, LHH submitted a total of 22 FRIs to CDPH; there was 1 anonymous complaint from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases but final determination of potential deficiencies has not been determined for all cases.</p> <p><b>September: 23 cases (22 FRI; 1 anonymous complaints) (2 pending outcome; 21 investigation not started by CDPH)</b></p> <ul style="list-style-type: none"> <li>• 19 allegations of abuse               <ul style="list-style-type: none"> <li>○ Resident to resident: 5 (5 investigation not started by CDPH; 0 pending outcome)</li> <li>○ Other to resident: 2 (2 investigation not started by CDPH; 0 pending outcome)</li> <li>○ Staff to resident: 6 (5 investigation not started by CDPH; 1 pending outcome)</li> <li>○ Injury of Unknown Source: 6 (6 investigation not started by CDPH; 0 pending outcome)</li> </ul> </li> <li>• 1 theft/fiduciary abuse               <ul style="list-style-type: none"> <li>○ Resident to resident: 1 (1 investigation not started by CDPH)</li> <li>○ Other to resident: 0</li> <li>○ Staff to resident: 0</li> </ul> </li> <li>• 1 adverse events               <ul style="list-style-type: none"> <li>○ Drug event: 1 (1 investigation not started by CDPH)</li> <li>○ Major injury: 0</li> <li>○ Other: 0</li> </ul> </li> <li>• 1 anonymous complaint (1 pending outcome)</li> <li>• 1 AWOL (1 investigation not started by CDPH)</li> </ul>
<p><b>SURVEY UPDATES</b></p>	<ol style="list-style-type: none"> <li>1. <b>Unannounced Site Visit on 09/13/21</b> <ul style="list-style-type: none"> <li>• Two surveyors onsite to review two facility reported incidents. Official outcome still pending.</li> </ul> </li> <li>2. <b>Unannounced Site Visit on 09/16/21</b> <ul style="list-style-type: none"> <li>• Two surveyors onsite to review 11 facility reported incidents. Official outcomes still pending.</li> </ul> </li> <li>3. <b>Unannounced Site Visit on 09/21/21</b> <ul style="list-style-type: none"> <li>• Five surveyors onsite to review 10 facility reported incidents. Official outcomes still pending.</li> <li>• The surveyor team also conducted the third COVID Focused Infection Control Survey with preliminary findings related to Infection Prevention and Control practices. Written CMS 2567 findings still pending</li> </ul> </li> <li>4. <b>Unannounced Site Visit on 09/23/21</b> <ul style="list-style-type: none"> <li>• One surveyor onsite to review one facility reported incident. Official outcomes still pending.</li> <li>• One survey onsite for a revisit survey to assess compliance with a plan of correction. Facility deemed to be in compliance.</li> </ul> </li> </ol>



<b>PLAN OF CORRECTION UPDATES/REPORTING</b>	<ol style="list-style-type: none"><li><b>Submitted POC on 09/02/21</b><ul style="list-style-type: none"><li>F607 Develop/Implement Abuse/Neglect Policies</li></ul></li><li><b>Submitted POC on 09/09/21</b><ul style="list-style-type: none"><li>F760 Residents are Free of Significant Med Errors and F770 Laboratory Services</li></ul></li><li><b>Submitted POC on 09/30/21</b><ul style="list-style-type: none"><li>C4425 T22 DIVS CH3 ART5-72527(a)(10) Patients' Rights</li></ul></li></ol>
<b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b>	<p><b>Total of 7 FRIs were investigated through document requests</b></p> <ol style="list-style-type: none"><li><b>Telephone/email request (9/1/2021):</b> 3 FRIs related to allegations of abuse</li><li><b>Telephone/email request (9/2/2021):</b> 2 FRIs related to allegations of abuse</li><li><b>Telephone/email request (9/7/2021):</b> 1 FRIs related to allegations of abuse</li><li><b>Telephone/email request (9/13/2021):</b> 1 FRIs related to allegations of abuse</li></ol>
<b>ONGOING SITE VISITS</b>	<b>None.</b>
<b>PENDING SITE VISITS</b>	<b>91 FRI pending without document request or call/visit.</b>
<b>UPCOMING SURVEYS</b>	<b>None.</b>
<b>CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES</b>	Quality Management continues to partner with Facility Services and Environment Services to conduct regular Environment of Care (EOC) rounds throughout the facility.



Outcome of Facility Reported Incidents (FRIs)



Outcome of Staff to Resident Allegations of Abuse  
Facility Reported Incidents (FRIs)

