

San Francisco Health Network Laguna Honda Hospital and Rehabilitation Center

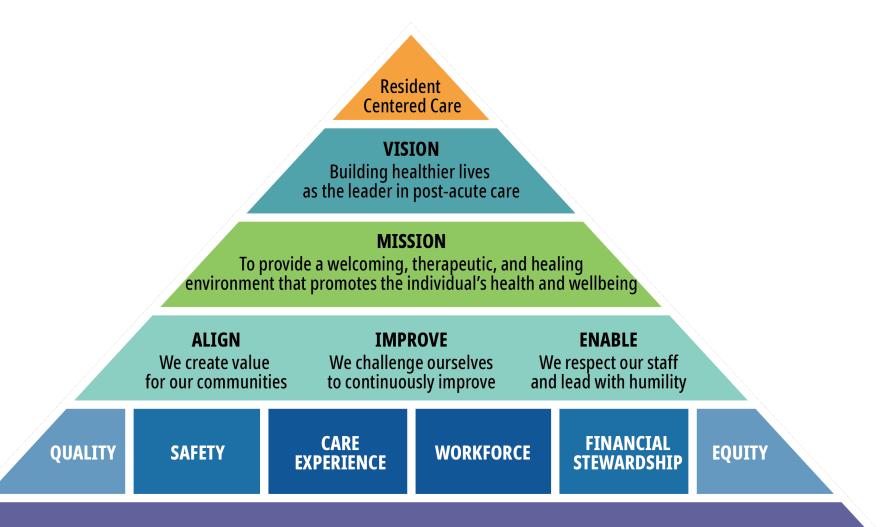
Laguna Honda Hospital Executive Team Report

Michael T. Phillips, MHA, FACHE November 9, 2021





San Francisco Health Network Laguna Honda Hospital and Rehabilitation Center



Protecting and promoting health and well-being for all in San Francisco

NOVEMBER 2021 Updates

SAFETY

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- Chaplain Reverend Bob Deel Retires from LHH



COVID-19 Update

- COVID-19 response remains one of our highest priorities.
- In October, LHH had its first resident COVID-19 cases since January ٠ 2021. Six residents on our North 2 neighborhood tested positive. As of November 4, 2021, 3 resident cases remain active.
- We are grateful to have many tools in our COVID-19 response toolkit, including high vaccination rates, COVID-19 boosters, and monoclonal antibody therapy to reduce the risk of the virus.
- We remain extra vigilant as we enter the winter holiday season. We know both COVID-19 and influenza are most dangerous for older adults and those who are immunocompromised.





COVID-19 Cases at Laguna Honda

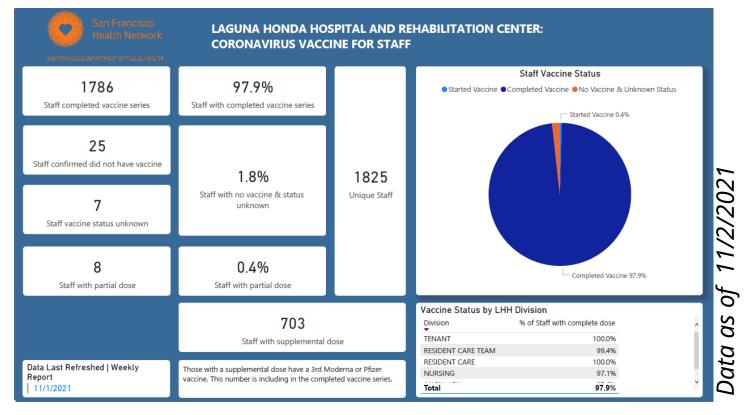
	Resident	Staff	Grand Total	
Total 2020 Cases	46	129	175	
Jan 2021	17	36	53	
Feb 2021	0	5	5	
March 2021	0	1	1	
April 2021	0	2	2	
May 2021	0	1	1	1
June 2021	0	2	2	02.
July 2021	0	21	21	2/2
August 2021	0	17	17	11/
September 2021	0	3	3	of 11/2/2021
October 2021	6	5	11	as (
Total Cases	69	222	291	Data .
Total Active Cases	3	0	3	Da





COVID-19 Vaccine Update for Staff

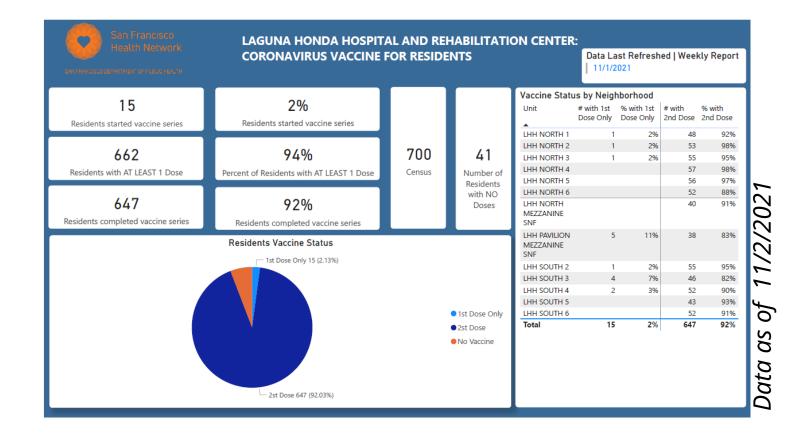
• Per the vaccine mandate, all staff on campus are vaccinated.







COVID-19 Vaccine Update for Residents



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SAFETY

COVID-19 Vaccine Boosters

- All LHH residents and employees who received the Pfizer or Moderna vaccine at least six months ago are eligible for a booster dose. All LHH residents and employees who received the Johnson & Johnson vaccine at least two months ago are eligible for a booster dose.
- Laguna Honda will continue to encourage booster doses as additional staff and residents become eligible.
- As of November 2, 2021, 77 percent of all residents received the booster vaccine. We anticipate the number to increase as more residents become eligible.



QUALITY



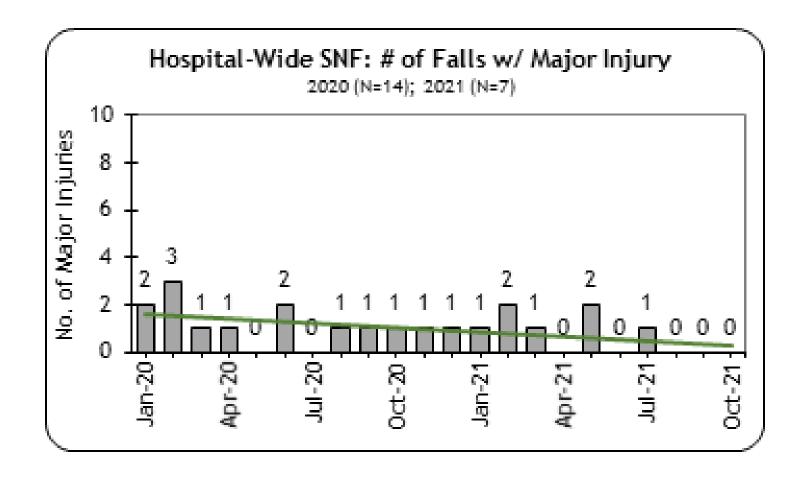
Updates from the Quality Management Department

- LHH extended survey and substandard quality of care placed on • the facility due to positive urine toxicology screens.
- Laguna Honda has had zero falls with major injury over the last ٠ three months.
 - For the calendar year, we have cut our falls with major injury in half compared to the prior calendar year.
 - The fall rate has steadily declined over the past three months.





Laguna Honda Falls with Major Injury Decline





CARE EXPERIENCE



Fall Celebrations at Laguna Honda

- LHH's Activity Therapy Department hosted a fall event for our residents.
- Residents had the opportunity to take pumpkins to their neighborhoods and visit with our therapy animals.



 The LHH garden remains a popular place for our residents to spend time, especially thanks to our farm lead Henry Cortez who has grown corn, pumpkins, squash and who has decorated the garden to feel festive.





WORKFORCE

Employees of the Month Recognition: Senior Clerks and Executive Assistants Sandy Ng and Jason Yarbrough

- Sandy (ten years with DPH) and Jason (4 years with DPH) lead the LHH Administrative Department and support our community in many ways both seen and unseen.
- Sandy and Jason provide key support to the Executive Team, are critical for ongoing operations, step-up for a range of projects, and create a welcoming and positive environment in our Admin Department.
- This humble "tag-team" is invaluable to our community.





WORKFORCE

Medicine Department Announcement: Dr. Herminigildo Valle, Senior Physician

- LHH welcomes Dr. Herminigildo Valle in the role of Senior Physician.
- Dr. Valle first joined LHH in 2011 as an as-needed physician and most recently worked as the supervising Medical Director for nights and weekends. It is an honor to now have Dr. Valle in a full-time position.
- He brings a remarkable amount of expertise to the role including numerous accolades, leadership roles, and publications to his name.
- Dr. Valle has worked in nearly all facets of the medical field from public health and education to hospitals and the Air Force. He served as the Undersecretary of Heath for the Philippines.



WORKFORCE

Chaplain Reverend Bob Deel Retires from LHH

- For over thirty years with LHH, Reverend Deel had a profound impact on our community. From sitting with residents in their finals days through the No Ones Dies Alone program to coordinating services from a range of spiritual leaders to shifting online during the pandemic, he never wavered in his commitment.
- Reverend Deel greatly expanded the spiritual services department with a drive to facilitate more religious and secular inclusivity.
- We have begun the search for a new Spiritual Services Director; we know how important this position is to our community.







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