

**HEALTH COMMISSION
EMPLOYEE RECOGNITION PROGRAM
Health Commission 2021 Awards**

Nominated Team/Program	Names of Individual Team Members/Titles	Section/Work Unit	Nominated by:
DPH IT and Epic Teams	<ul style="list-style-type: none"> • Kevin Schindler, IS Project Director • Natasha Kumar, Epic Ambulatory Apps Mgr • Rosana Leon, Epic Inpatient Apps Mgr • Edmund Kung, IS Project Director • Literally ~100 different Epic and IT network and equipment staff who helped ensure testing and vaccine sites were connected and ready to function. 	DPH IT / Epic Team	Jeff Scarafia, Epic Program Director

- The DPH IT and Epic Teams were involved in numerous aspects of supporting the City and San Francisco Health Network in their responses to the pandemic. Examples include surge prep with field hospitals, COVID testing, and more recently, vaccination efforts.
- The teams pushed hard to ensure Information technology was never a limiting factor no matter where in the city services were needed. New and creative solutions, such as Epic on iPads with 5G, were deployed for supporting the pandemic response needs.
- Epic teams worked with ZSFG translation staff to ensure the digital front door was available in 7 languages, reaching underserved groups in our community and removing barriers.
- Epic teams took pride in making sure every vaccination given made it to the state registry system with the required regulatory data elements, removing this burden from frontline staff. All SF residents' vaccination records are available to their primary healthcare providers and for download of digital vaccine records/passports.
- The Epic teams worked with Patient Financial Services to provide workflows using automated background processes to allow the City to recoup approximately \$2 million in funds from insurance providers to pay for vaccinations. Frontline staff were able to focus on identifying a patient and safely administer the vaccine without worrying about finances. These reclaimed funds help support the Department's continued mission of a healthy San Francisco.