



ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	<p>During July 2021, LHH submitted a total of 18 FRIs to CDPH; there were 2 anonymous complaints from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases but final determination of potential deficiencies has not been determined for all cases.</p> <p>July: 18 cases (18 FRI; 2 anonymous complaints) (4 pending outcome; 14 investigation not started by CDPH)</p> <ul style="list-style-type: none"> • 11 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 7 (7 investigation not started by CDPH) ○ Other to resident: 1 (1 pending outcome) ○ Staff to resident: 3 (3 investigation not started by CDPH) ○ Injury of Unknown Source: 0 • 1 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Resident to resident: 0 ○ Other to resident: 1 (1 investigation not started by CDPH) ○ Staff to resident: 0 • 4 adverse events <ul style="list-style-type: none"> ○ Drug event: 2 (2 investigation not started by CDPH) ○ Major injury: 1 (1 investigation not started by CDPH) ○ Other: 1 (1 investigation not started by CDPH) • 2 anonymous complaints (2 pending outcome)
SURVEY UPDATES	<ol style="list-style-type: none"> 1. Unannounced Site Visit on 07/13/21 <ul style="list-style-type: none"> • Three surveyors onsite to review ten facility reported incidents. Official outcomes still pending. 2. Unannounced Site Visit on 07/26/21 <ul style="list-style-type: none"> • Two surveyors onsite to review a facility reported incident. Official outcome still pending.
PLAN OF CORRECTION UPDATES/REPORTING	<p>None.</p>
EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS	<p>Total of 2 FRIs were investigated through document requests</p> <ol style="list-style-type: none"> 1. Telephone/email request (7/29/2021): 1 FRIs related to anonymous complaint (July FRIs) 2. Telephone/email request (7/30/2021): 1 FRIs related to anonymous complaint (July FRIs)
ONGOING SITE VISITS	<p>None.</p>
PENDING SITE VISITS	<p>35 FRI pending without document request or call/visit.</p>



UPCOMING SURVEYS	None.
CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES	Quality Management continues to partner with Facility Services and Environment Services to conduct regular Environment of Care (EOC) rounds throughout the facility.



