



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Executive Team Report

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San Francisco Department
of Public Health



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Laguna Honda Hospital
and Rehabilitation Center



AUGUST 2021 Updates

SAFETY

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- *The Department of Equity and Culture will provide a separate presentation this month.*

SAFETY



COVID-19 Case Check-In

- COVID-19 response remains one of our highest priorities.
- **Laguna Honda is seeing a surge in staff COVID-19 cases; however, we have not had a resident COVID-19 case since January 2021.**

Staff and Resident Cases				
	Total Confirmed Positive Cases	Recovered Cases	Active Cases	Deaths
Staff	198	183	15	0
Residents	63	57	0	6
Total	261	240	15	6

Data as of 8/4/2021



SAFETY



COVID-19 Cases at Laguna Honda

Date of Test	Resident	Staff	Grand Total
Total 2020 Cases	46	129	175
Jan 2021	17	36	53
Feb 2021	0	5	5
March 2021	0	1	1
April 2021	0	2	2
May 2021	0	1	1
June 2021	0	2	2
July 2021	0	21	21
August 2021	0	1	1
Total	63	198	261

Data as of 8/4/2021



SAFETY



Responding to the Surge in COVID-19 Cases

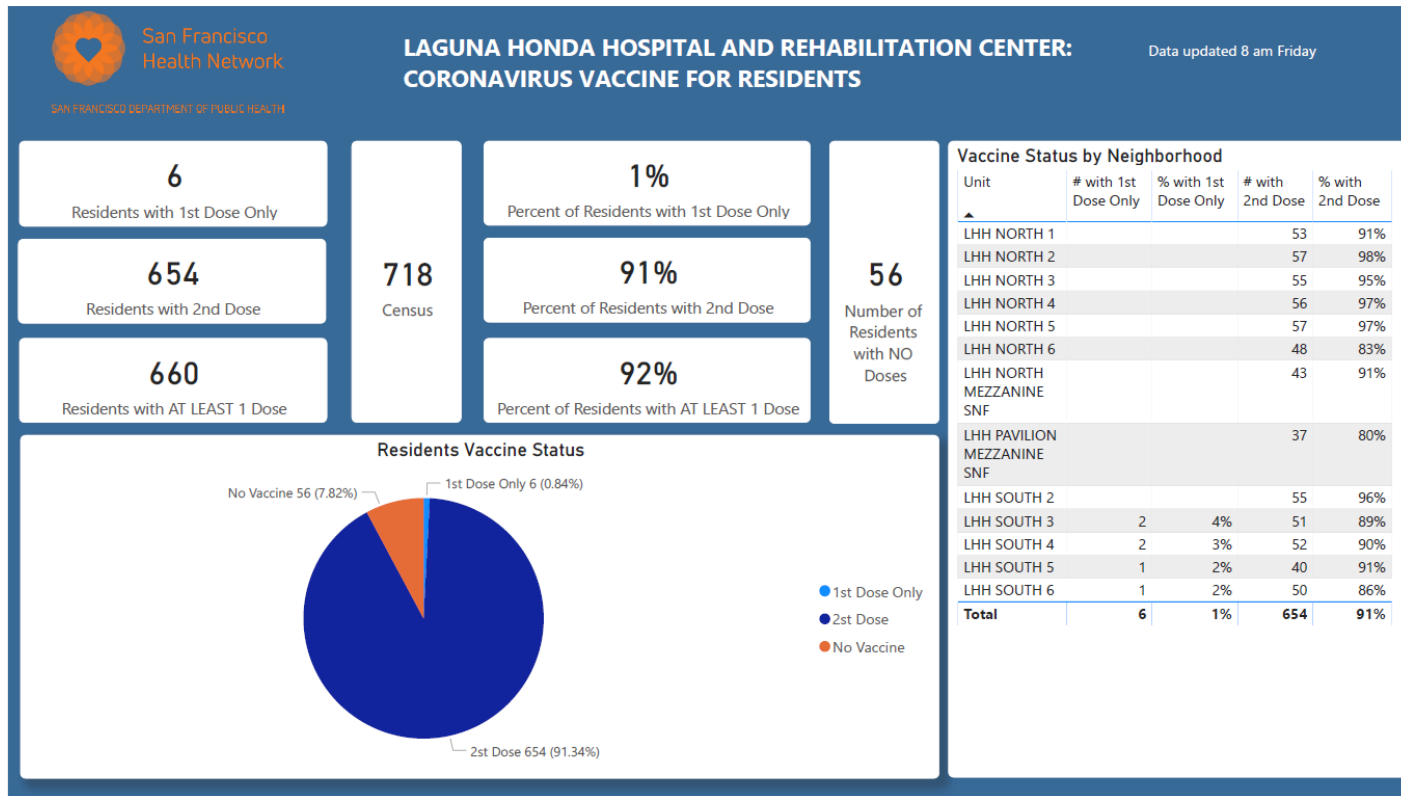
- Laguna Honda is responding to the surge in cases driven by the highly contagious Delta variant. This includes:
 - **Increased testing:** All LHH staff are being tested twice a week.
 - **Staff town hall and re-emphasizing COVID-19 protocols.**
 - **Increased focus on limiting movement on quarantined neighborhoods.**
- Visits and resident activities continue for all neighborhoods not on quarantine.
- **Our protocols and policies seek to limit exposures at the hospital and ensure cases are largely isolated and that residents are protected.**



SAFETY



COVID-19 Vaccine Update for Residents



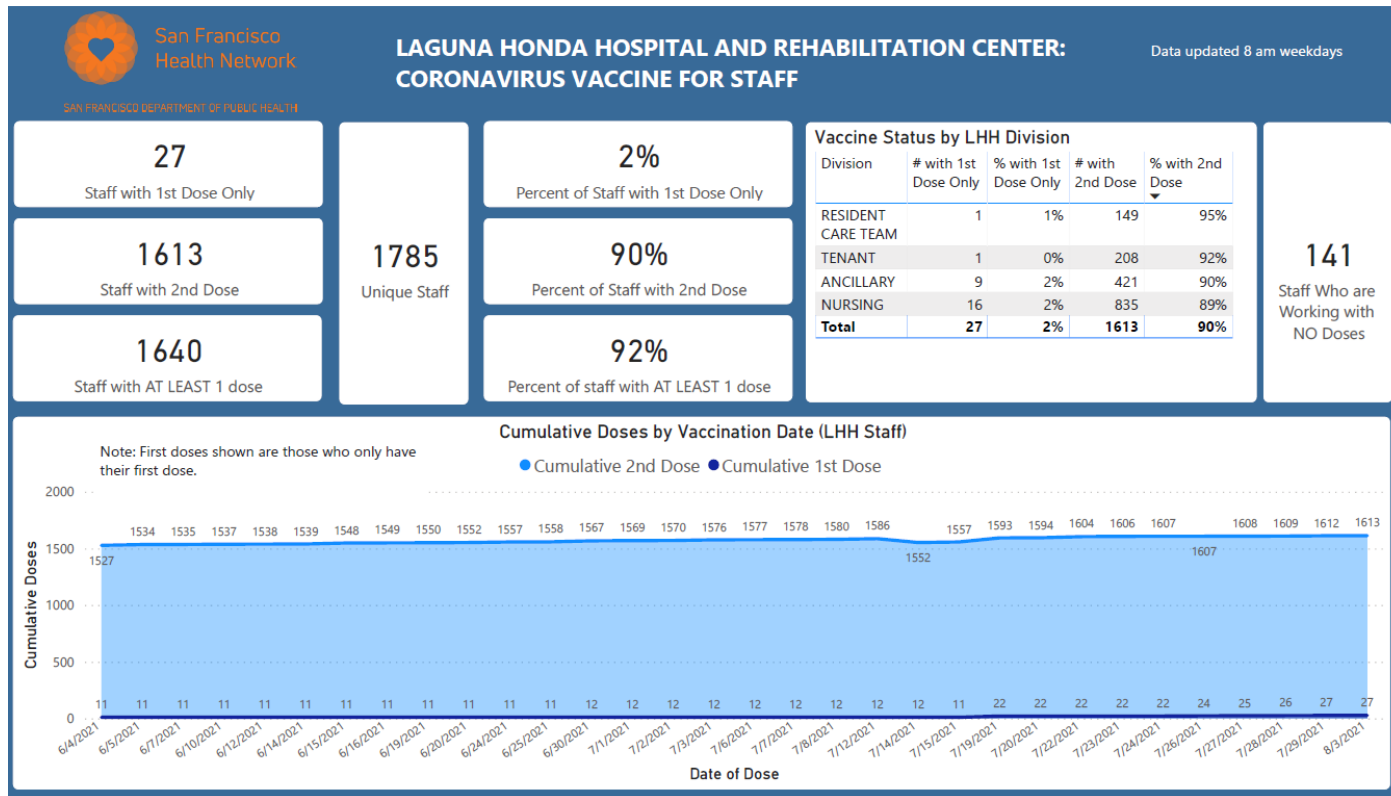
Data as of 8/4/2021



SAFETY



COVID-19 Vaccine Update for Staff



Data as of 8/4/2021



CARE EXPERIENCE



Supervisor Myrna Melgar's Visit to Laguna Honda

- Supervisor Myrna Melgar and three of her legislative aides visited Laguna Honda for a tour and lunch on July 22, 2021. The tour included visits to LHH's therapeutic farm, rehabilitation facilities, and the site of a proposed affordable senior housing project.
- The Supervisor was joined for lunch by twelve Laguna Honda staff members from various hospital departments and a healthy dialogue ensued.
- **The Supervisor emphasized her priorities as being aligned with the community that LHH serves: the underserved, older adults, and people with disabilities.**
- The proposed affordable housing development project, initially sponsored by former Supervisor Norman Yee, was clearly of great interest to Supervisor Melgar. It was evident that she will be relying upon the Laguna Honda leadership team to facilitate bringing this project to fruition.



CARE EXPERIENCE



Supervisor Myrna Melgar's Visit to Laguna Honda



CARE EXPERIENCE



Resident Activities Continue

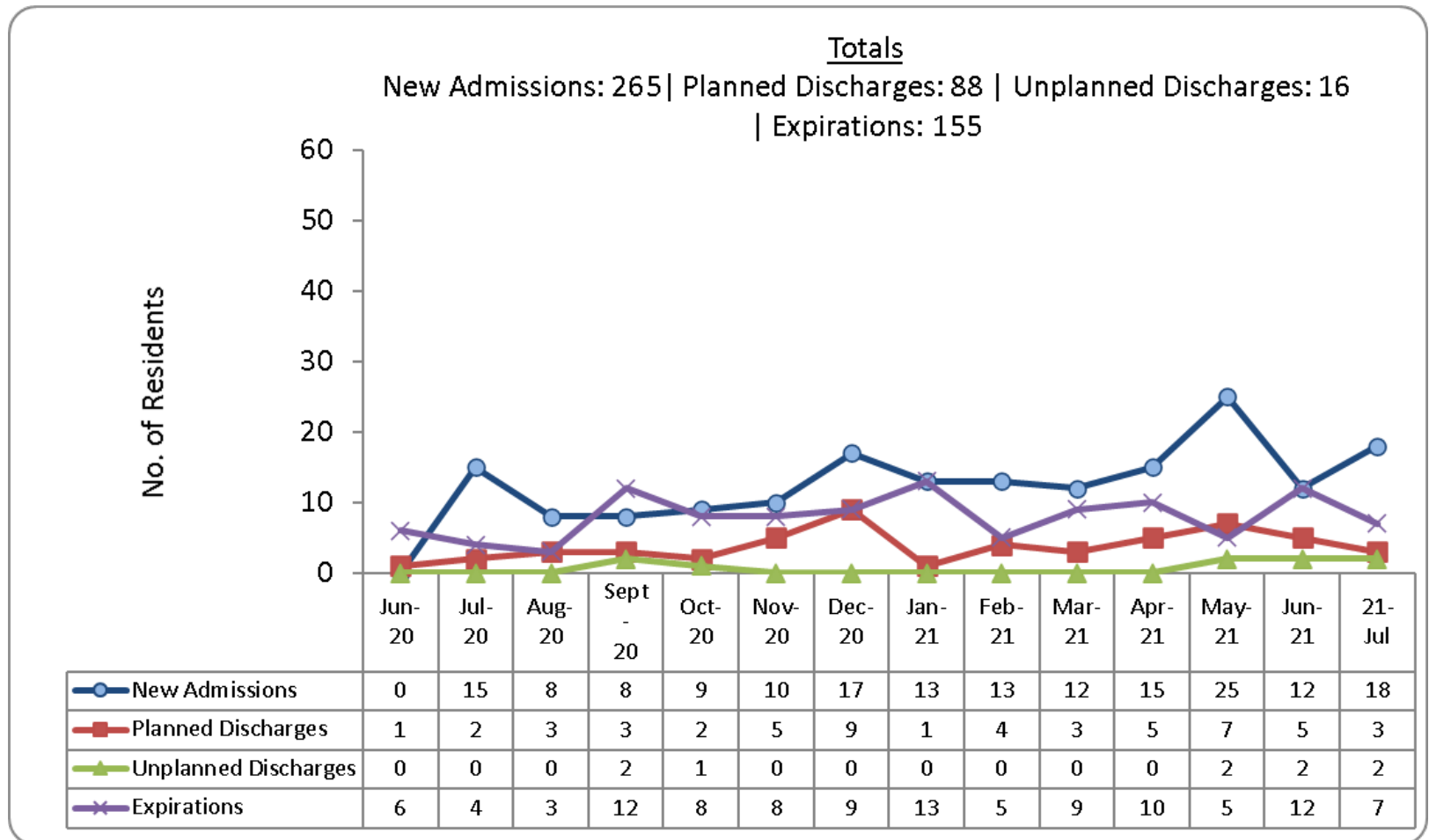
- **LHH is prioritizing resident activities and a continued safe reopening.** This includes the following additional expansions:
 - Catholic mass and neighborhood-based Bible studies have resumed.
 - Medical Clowns are now visiting two days a week.
 - Art with Elders, animal-assisted therapy, family visits, Resident Out on Pass, and additional activities and services continue.



CARE EXPERIENCE



State of the Hospital – Admissions, Discharges, and Expirations



FINANCIAL STEWARDSHIP



Finance Update

- The FY 2021-22 budget has been approved by the Board of Supervisors
 - The budget reflects a net increase of \$0.9 million in general fund subsidy.
 - Revenue and expenditure budget update are on following slides.
- FY 2020-21 year end reporting is in progress and pending year end accrual updates and COVID reconciliation.



FINANCIAL STEWARDSHIP



Budget Update - Revenue

- The hospital's approved budget shows a net \$12.7 million increase in revenue over last year. The revenue changes consist of the following:
 - \$9.4 million patient revenue increase mainly due to a projected increase in Medi-Cal reimbursement rates and one time revenue adjustment
 - \$4.6 million FEMA reimbursement for COVID related expenses



FINANCIAL STEWARDSHIP



Budget Update - Expenditures

- The approved budget also includes an expenditure increase of \$13.6 million over last year, including the following:
 - \$12.8 million in personnel expenses (mainly from labor MOU COLA and the new initiative for Behavioral Response Team)
 - \$0.3 million in non-personnel, materials and supply and one time capital equipment
 - \$8.8 million in capital improvements
 - (\$8.3) million in COVID related expenses



WORKFORCE



Team of the Month Recognition: Outpatient Services

- The Outpatient Services team undertook one of the most vital tasks during the pandemic: vaccinating staff. They did not waste a single dose through the initial rollout.
- The team also led the first flu vaccine campaign during a pandemic—setting up in the COVID-19 testing tent to make the flu vaccine easy and accessible for all staff.
- The team is responsible for the annual health physicals for all LHH staff, and they oversee about 20 specialty services.



EQUITY



Department of Equity and Culture Presentation

- *The Director of the Department of Equity and Culture, Amie Fishman will provide a separate presentation on departmental updates.*





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