

QUALITY AND SAFETY MEASURES UPDATE

June 2021

JOINT COMMISSION CORE MEASURES 2021

See attached Results

Joint Commission Core Measure Dashboard updated with most recent data available: Q1 2020 – Q1 2021. Data is not available for Q1 2020 – Q2 2020; reporting requirements were suspended due to the COVID-19 pandemic and Quality Management staff resources were directed to organizational COVID-19 needs.

Highlights of results and improvement work:

- **Perinatal measures**
 - Measure performance continued to be consistent and meet goals during the COVID-19 pandemic. We saw a slight increase in c-section rates in Q1 2021 (8/25), but do not believe this is a significant increase. The OBGYN department worked to case manage and identify COVID-19 positive patients to ensure they received the same high level of care as other patients.

- **Psychiatry Measures**
 - In Q1 2021, high rates of seclusion continue to be observed. There were 15 patients secluded during this time period, with 6 patients contributing to 92% of total seclusion hours. Of these 6 patients, 2 patients with the highest number of seclusion hours have dementia. Patients who have dementia are placed on one-on-one in person monitoring by nursing staff whenever the patient's behaviors put them at increased risk to harm to self or others. When one-on-one monitoring is not enough to reduce a patient's risk of harm to self or others, they are placed in seclusion. The inpatient psychiatry department continues to be challenged with patients with cognitive disorders, long length of stays secondary to lack of placement options, and limited space.
 - In Q1 2021, there were 18 patients restrained for a total of 165 hours. Five patients accounted for 67% of total restraint hours and hours in restraints in Q1 2021 ranged from 18-26 hours. These five patients had diagnosis of dementia (1), cognitive disorder due to Huntington's (1), schizoaffective disorder (1), unspecified schizophrenia (1), and methamphetamine induced psychosis (1). All 5 patients exhibited assaultive behaviors.

- **Electronic Clinical Quality Metrics**
 - For CY 2020, ZSFG was required to submit a minimum of 4 self-selected electronic Clinical Quality Measures (eCQMs) for one self-selected quarter to The Joint Commission and Centers for Medicare and Medicaid Services. eCQMs are clinical data elements transmitted directly from our electronic medical record system to The Joint Commission without any verifications or corrections based on manual medical record review. Significant efforts were spent in 2020 in validation of the metrics. This data is not publicly reported and is not used for pay for performance programs. Benchmarks are not yet available. For CY 2021, ZSFG is required to submit a minimum of 4 self-selected eCQMs for 2 quarters.