

# COVID-19 Command Center Transition Planning Update

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April 20, 2021

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH



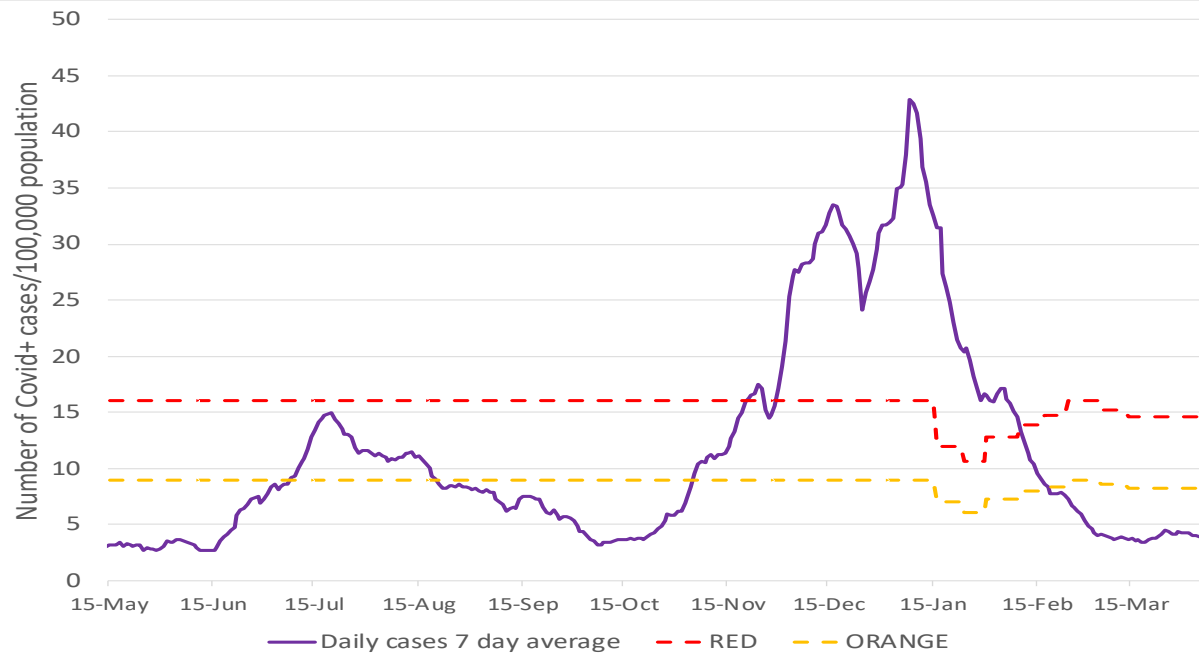
# CCC Operational Phases



# Transition Goals

1. Utilize phasing and milestones to manage change
2. Balance the “new normal” of living with COVID while maintaining response operations
3. Manage expectations for continuing COVID response operations
4. Support reopening of San Francisco local government, businesses, schools, economy
5. Communicate with internal (CCC) and external (City Depts and stakeholders) regarding why, when, how of transition process

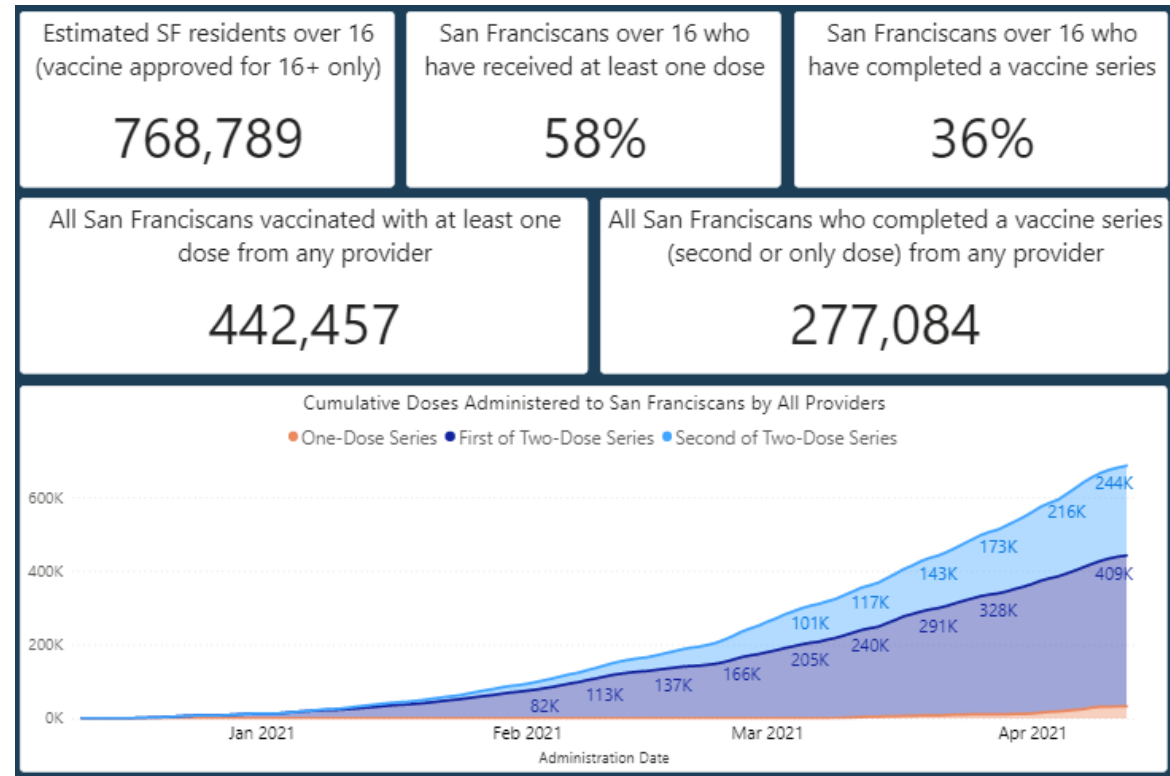
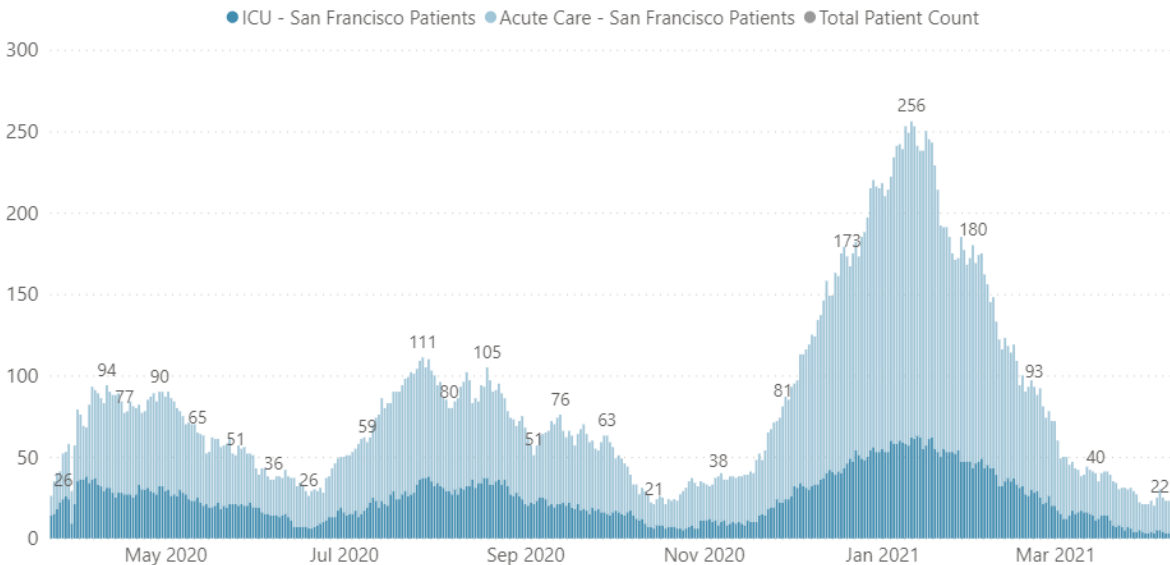




# Why Transition Now?

Because things are getting better!

## COVID-19 Patient Count



Data through 4/13/21



# Why Transition Now?

## Budgetary Alignment!

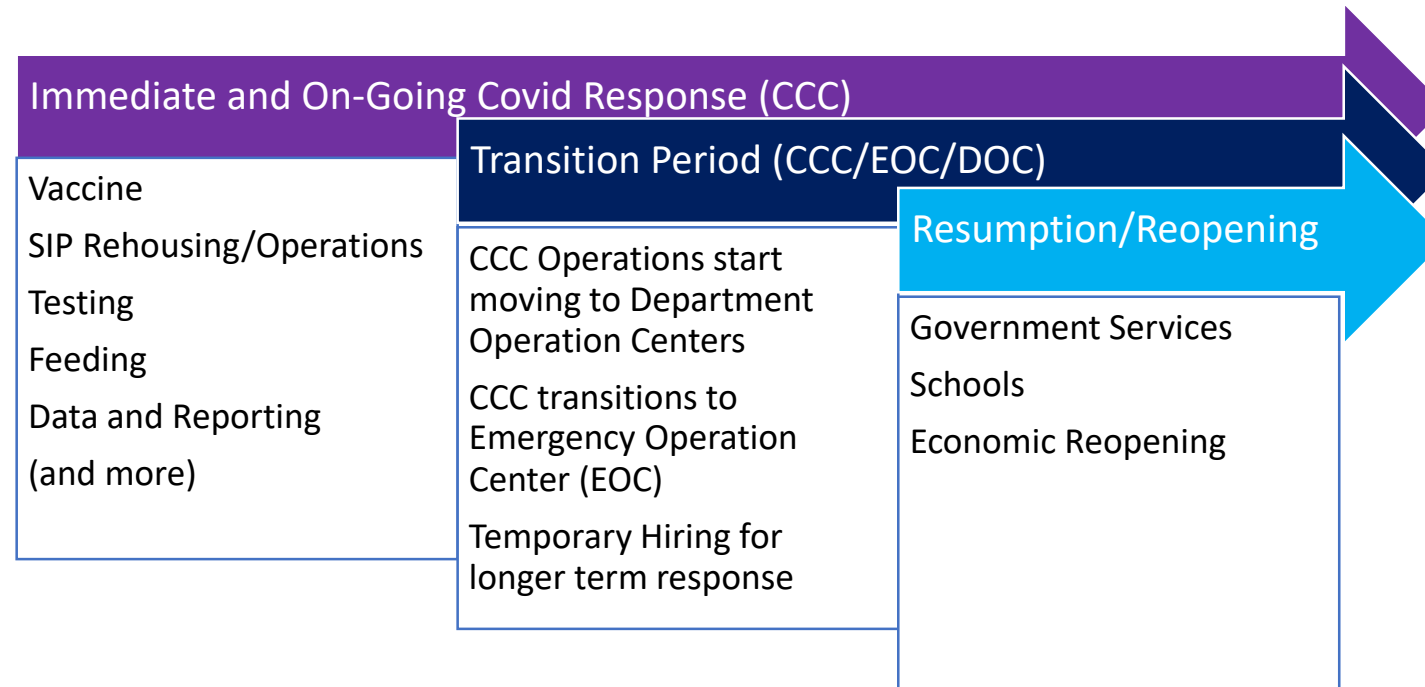
- Finalize COVID budget assumptions, including staff, contracts, and reimbursability
  - Initial budget – January 15
  - Round 2 – mid February
  - Round 3 – April 5
  - Round 4 – April 26
  - Round 5 – May 4 to Health Commission

# Why Transition Now?

- Expectation to return to “new normal” by city departments, staff and residents
- Unsustainable existing structure and workload
- Decreasing levels of available citywide DSWs

# When will this happen?

- Transition started on April 5
- End of transition is flexible – phased approach
  - While we want to transition as quickly as possible, we need to ensure adequate staffing and continued monitoring for virus evolution



# Key Transition Milestones

## Budgetary alignment

- Finalize COVID budget assumptions, including staff, contracts, and reimbursability
- Identify and capture costs for “stranded functions” without home department oversight

## Personnel sourcing

- Identify staffing needs for continued covid response
- Batch temp hires across highest need classifications
- Reassign DSWs from other Depts (amended DSW program)
- Re-prioritize Dept priorities (ongoing activations)
- Leverage available external resources and contracts

## Operational reorganization

- Move many CCC operations into home department management and scope

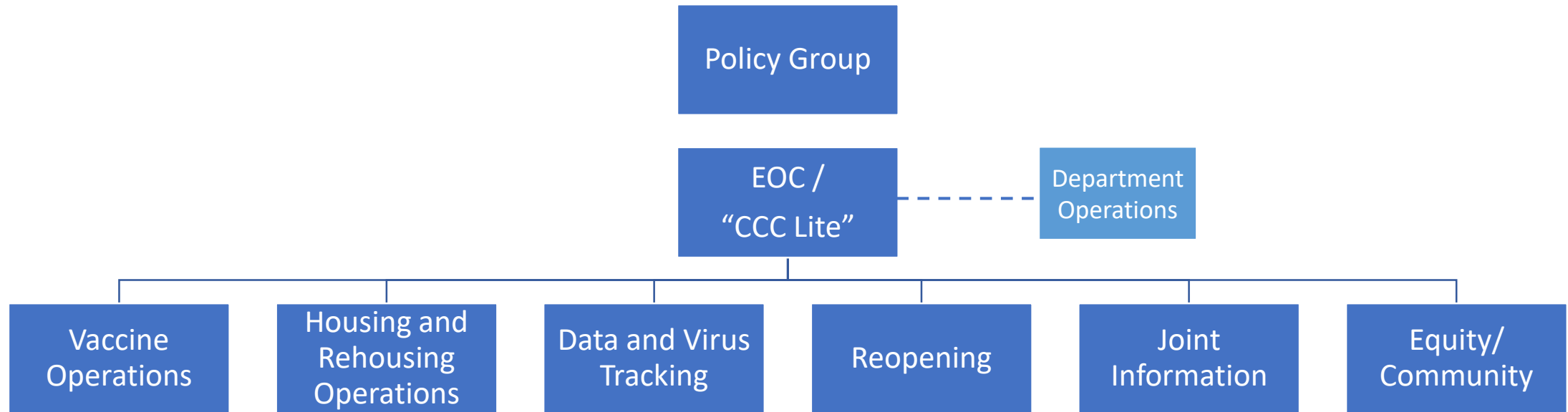


# New TEX Postings – HR hiring is out of the gate!

| Job Class #   | Job Class Title                       | Recruitment ID  |
|---------------|---------------------------------------|-----------------|
| 1404 (NEW)    | Clerk                                 | TEX-1404-098033 |
| 2312(Updated) | Licensed Vocational Nurse             | TEX-2312-106529 |
| 2430 (NEW)    | Medical Evaluation Assistant (MEA)    | TEX-2430-092043 |
| 2586 (NEW)    | Health Worker II (HW4)                | TEX-2586-104673 |
| 2588 (NEW)    | Health Worker IV (HW4)                | TEX-2588-076702 |
| 2591(NEW)     | Health Program Coordinator II (HPC2)  | TEX-2591-105324 |
| 2593 (NEW)    | Health Program Coordinator III (HPC3) | TEX-2593-073354 |



# Post-Transition State



CCC – DPH Transition Planning Governance

DPH 6<sup>th</sup> Month Strategy Group

CCC Transition Management Team

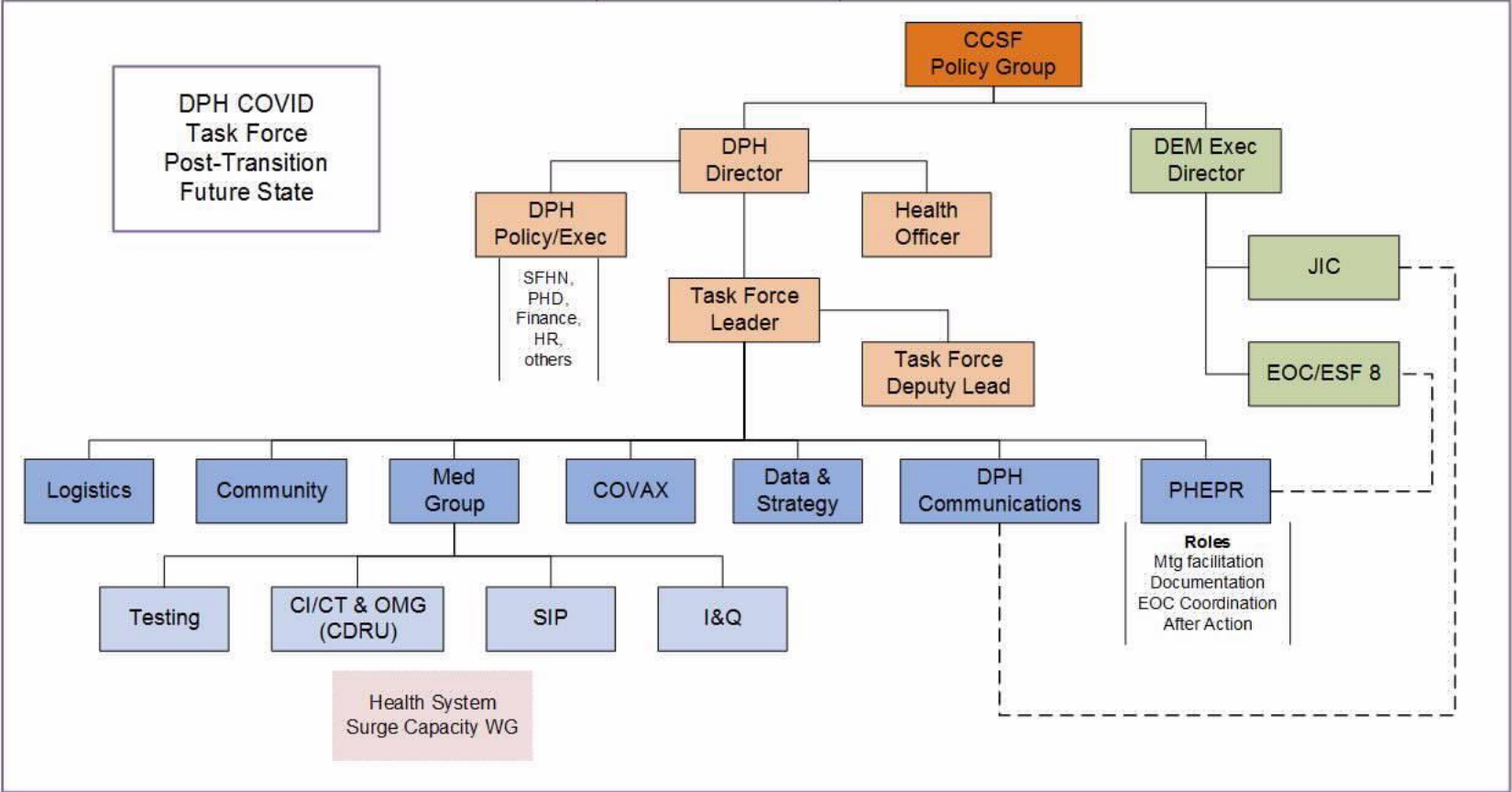
DPH Transition Work Group

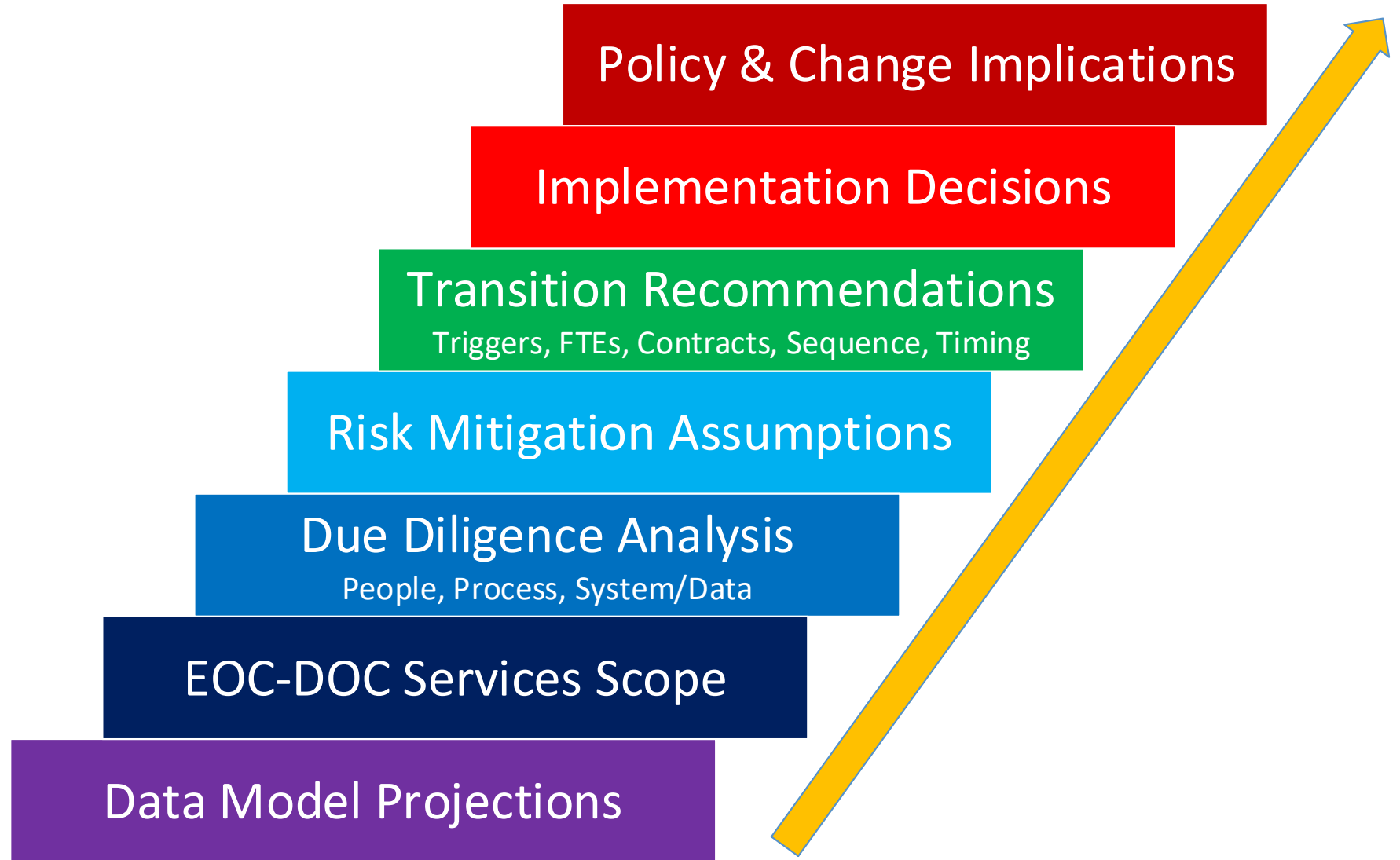
DPH Human Resources WG

Equity & Community Engagement WG

SFHN Returning to "New Normal" Operations WG

PHD Returning to "New Normal" Operations WG







# Questions

